



# 2017

PROPOSED BUDGET  
& Five-Year Capital Improvement Program



CITY OF

*Savannah*





GOVERNMENT FINANCE OFFICERS ASSOCIATION

*Distinguished  
Budget Presentation  
Award*

PRESENTED TO

**City of Savannah  
Georgia**

For the Fiscal Year Beginning

**January 1, 2016**

A handwritten signature in black ink, appearing to read 'Jeffrey R. Egan'.

Executive Director

---

The Government Finance Officers Association of the United States and Canada (GFOA) presented a Distinguished Budget Presentation Award to the **City of Savannah, Georgia** for its annual budget for the fiscal year beginning **January 1, 2016**. In order to receive this award, a government unit must publish a budget document that meets program criteria as a policy document, as an operations guide, as a financial plan, and as a communications device.

This award is valid for a period of one year only. We believe our current budget continues to conform to program requirements, and we are submitting it to GFOA to determine its eligibility for another award.

CITY OF SAVANNAH

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**2017 SERVICE PROGRAM &  
BUDGET**

AND

**2017-2021 CAPITAL  
IMPROVEMENT PROGRAM**

---

SAVANNAH, GEORGIA

**Special recognition is given to the following individuals for their assistance in preparation of the 2017 Service Program and Budget and the 2017-2021 Capital Improvement Program.**

### **EXECUTIVE STAFF**

Rob Hernandez	City Manager
Peter Shonka	Assistant City Manager, Development and Environmental Services
David Maxwell	Chief Financial Officer
Taffanye Young	Community & Economic Development Bureau Chief
Chief Joseph Lumpkin	Police Chief
Chief Charles Middleton	Fire and Emergency Services Chief
Joseph Shearouse	Leisure Services Bureau Chief
Gene Prevatt	Sanitation Bureau Chief
John Sawyer	Public Works and Water Resources Bureau Chief

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Michelle Bonilla	Program Management Coordinator
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### **SPECIAL ACKNOWLEDGEMENTS**

Finance Department  
Information Technology  
Vehicle Maintenance  
Department Heads and Administrators  
Outside Agencies  
Cultural Affairs

Special thanks to Daphanie Williams

Budget printed by Alphagraphics

# LEGISLATIVE BODY



## MAYOR AND CITY COUNCIL 2016-2020

EDDIE DELOACH  
Mayor



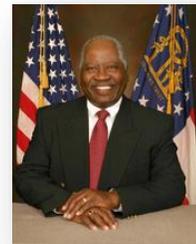
VAN R. JOHNSON, II  
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BILL DURRENCE  
District 2



JOHN HALL  
District 3



JULIAN MILLER  
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DR. ESTELLA EDWARDS SHABAZZ  
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BRIAN FOSTER  
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# City Manager's Message

November 22, 2016

Enclosed, please find the proposed *2017 Service Program and Budget*. This document serves as a road map for our 2,600 employees, directing resources to programs and projects that meet City Council's strategic priorities.

This \$378.1 million budget funds a range of services for our 145,000 residents. This budget proposal:

- ✓ Provides safe and clean drinking water;
- ✓ Maintains and improves infrastructure;
- ✓ Protects our community from the threats of crime, fire, and flood;
- ✓ Ensures an efficient regulatory and inspections process;
- ✓ Collects, landfills and recycles the waste we create and;
- ✓ Improves quality of life for all citizens through recreational, cultural, blight eradication and housing programs.

All of those critical services are funded in this budget proposal. What you will not see are the structural changes that I believe are essential to fundamentally re-align our service delivery strategy in light of our financial realities.

It takes nearly a full year to create a municipal budget – a complex process involving requests, plans and projections from agencies across the organization. I arrived in October, when the bulk of the budget was largely set. Most of our major revenue streams, including property and sales tax revenue, have been flat this year and are projected to be flat again next year. Meanwhile, operating costs continue to increase. Hurricane Matthew response and recovery added to our financial challenges. My focus since arriving has been working with staff to close a gap between projected revenues and expenditures.

We have accomplished that by deferring most planned capital improvement funding from our General Fund, implementing across-the-board expenditure reductions, imposing a temporary hiring freeze on non-critical personnel, and drawing from our reserve fund. These budget-balancing measures are not targeted nor are they sustainable beyond 2017. This reality requires widespread operating adjustments beginning in Fiscal Year 2018.

One of my first acts as City Manager was to hire a Strategic Initiatives Manager. She will lead a strategic planning effort driven by City Council's priorities, which will involve an in-depth examination into everything we do. Some challenges we face during that process:

### **Increased Expenditures**

In 2016 we restructured our classification and compensation system across the organization – a necessary process to remain competitive in the job market. Among other things, adjustments to our pay scale helped Savannah-Chatham Metropolitan Police become fully staffed for the first time in recent history. Surrounding jurisdictions have since followed suit. We continue to have challenges retaining our technical and certified positions, such as forestry employees, due to higher wages in the private sector.

To remain competitive across all positions and keep up with the rate of inflation, I am proposing a 2.1% general wage increase in 2017 to help retain our talent.

### **Flat Revenue**

Savannah's property tax rate included in the proposed 2017 Budget remains at 12.48 mills. That's 29 percent below the millage rate of two decades ago, even as the number of revenue restrictions has increased, including the Stephens-Day Homestead Exemption. In fact, Savannah remains the only one of Chatham County's major taxing entities to have a lower millage rate today than it did before the 2008 Recession.

In 2016 we renegotiated the SCMPD Intergovernmental Agreement with Chatham County to keep our public safety partnership intact. One of the results was a \$3.5 million reduction in reimbursements from the County, which could change again when a new evidence-based cost-share formula is finalized.

### **Public Safety Focus**

City Council and the public have correctly demanded an increased focus on public safety to combat an increase in violent crime. Law enforcement personnel are our most expensive service, requiring significant training, vehicle, equipment and technology resources. Adding Police personnel amid flat revenues requires a structural change in our overall municipal operations.

### **Service Enhancements**

Despite our financial challenges heading into FY 2017, we have found smart ways to enhance services. We are taking advantage of grant funding to enhance public safety resources. These include:

- **15 Police Officers** to support anti-gang initiatives, funded in part by a \$1.875 million U.S. Department of Justice COPS Hiring Grant;
- **Three Police Officers** and vehicles to enhance the Traffic Unit. The Governor's Office of Highway Safety will fund 2 of the 3 positions through a HEAT Grant and;
- **220 body-worn cameras** funded in part by a Department of Justice Grant.

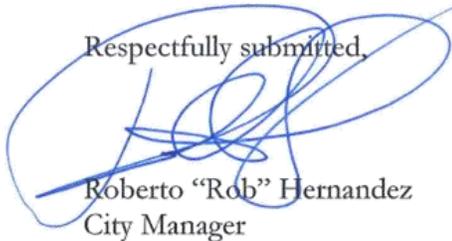
Other enhancements in the 2017 Budget include:

- **10 additional firefighter** positions to maintain staffing standards in line with National Fire Protection Association guidelines;
- **Seven new positions** to support Water and Sewer Utility Services, including three positions to expedite water meter readings;
- **Three new building, construction and electrical inspectors** to support and expedite increased development in the private sector and;
- **136 vehicle replacements**, including 64 new Police vehicles.

There is much to appreciate about the *2017 Service Program and Budget*. Taken as a whole, it reflects a broad scope of services offered to our residents. It represents a Water and Sewer Department with the lowest rates and best-tasting water in Georgia. It represents a Fire Department recognized as one of the most outstanding in the nation. It represents a Housing Department that used \$3 million in public funds to leverage \$33.6 million in private investment last year. It represents a Sanitation Bureau that visits every home in Savannah at least 11 times a month. It represents a Park and Tree department that maintains more than 80,000 trees in one of the finest urban forests in the nation. And it represents approximately 2,600 individuals who work long hours and often put their lives at risk to protect and serve the community they love.

But the reality of this budget is that it is structurally imbalanced, and we cannot continue to ignore this fact. Much of 2017 will be focused on addressing this challenge. I look forward to working with City Council and the community as we redefine our City's core services, priorities, and operations.

Respectfully submitted,

A handwritten signature in blue ink, appearing to read 'Roberto Hernandez', is written over the text 'Respectfully submitted,'. The signature is stylized and somewhat illegible due to overlapping loops.

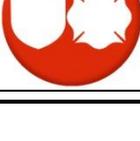
Roberto "Rob" Hernandez  
City Manager

# STRATEGIC PRIORITIES



## VISION STATEMENT

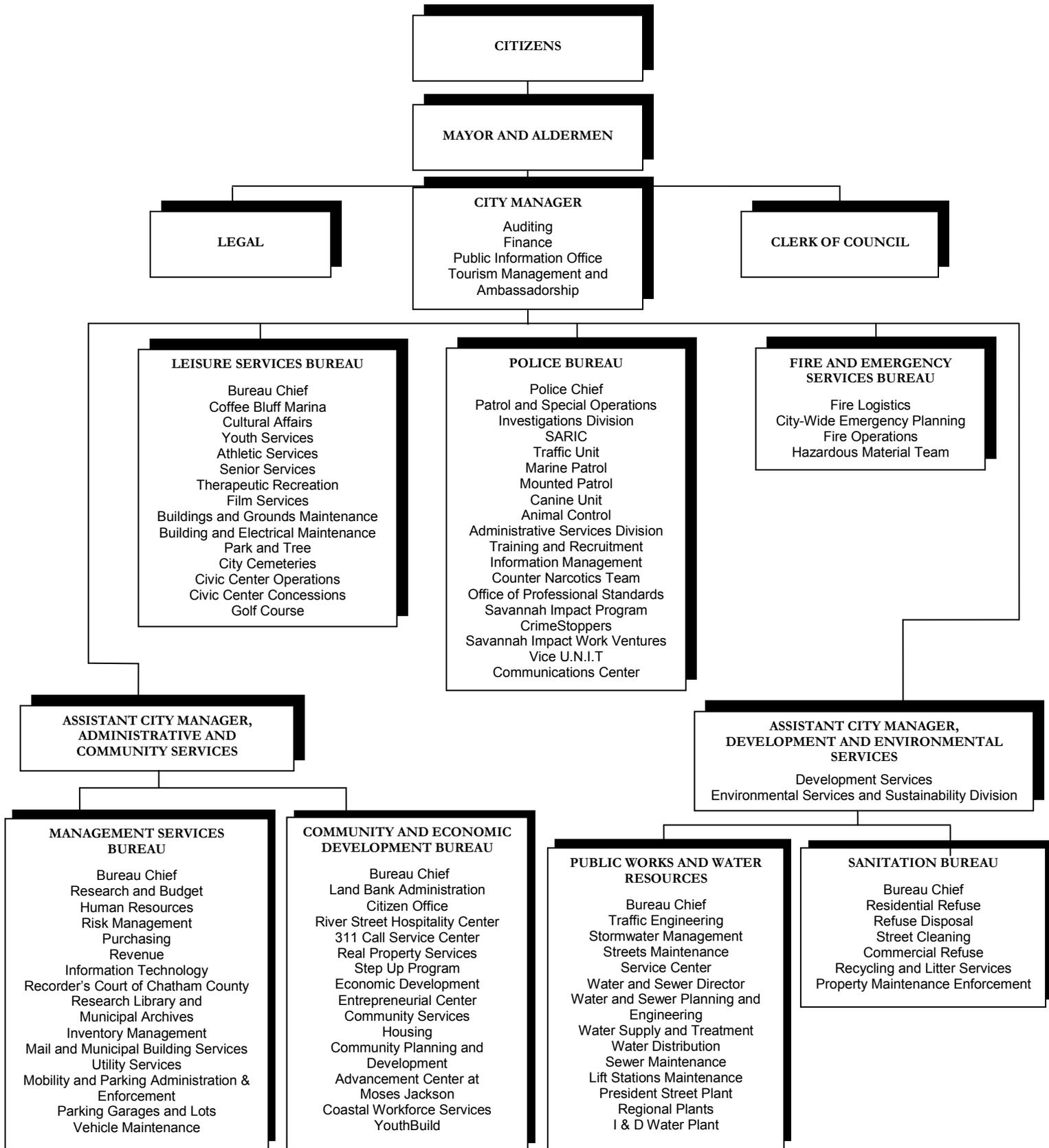
***“Savannah will be a safe, environmentally healthy and economically thriving community for all its citizens.”***

	<p>Ambassadorship</p>	<p>To promote the mystique of Savannah by highlighting its history, ambiance and cultural assets</p>
	<p>Culture &amp; Recreation</p>	<p>To ensure citizens have a community that provides recreational and cultural opportunities that keep their minds and bodies active and that recognizes the needs of all citizens</p>
	<p>Economic Growth</p>	<p>To provide citizens a City that encourages and supports appropriate economic growth that creates jobs, expands City revenue and improves neighborhoods and commercial corridors</p>
	<p>Health &amp; Environment</p>	<p>To provide citizens a community that promotes health through good infrastructure (e.g. water, sewer) while preserving the environment for future generations</p>
	<p>High Performing Government</p>	<p>To provide citizens with a responsible, accessible and responsive government that maximizes use of public resources for services citizens need</p>
	<p>Neighborhood Vitality</p>	<p>To provide a City of strong and vibrant neighborhoods that are clean, safe and encourage a sense of community</p>
	<p>Poverty Reduction</p>	<p>To provide citizens a community that reduces poverty by empowering motivated people to become economically self-sufficient</p>
	<p>Public Safety</p>	<p>To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community</p>

Look for the symbols above throughout the document to identify which Strategic Priority each department's primary services support.

# CITY OF SAVANNAH

## ORGANIZATION CHART



# READER'S GUIDE



**CITY MANAGER'S MESSAGE** outlines the issues and assumptions relative to development of the revenues and expenditures of various City funds to achieve community priorities and service delivery focus in 2017.

**BUDGET OVERVIEW** presents the structure of the City government, an overview of the City of Savannah's demographics, and the various policies and processes used to create the annual budget and guide the management and use of the City's financial resources.

**FINANCIAL POLICIES AND STRUCTURE** provides a trend analysis and financial projections, summary of revenues by source and expenditures by type, proposed changes in revenue and expenditures, and changes in permanent positions by fund.

**OPERATING BUDGET** is organized and presented by fund and then by bureau. Each fund typically begins with a bureau mission statement, trends and issues, followed by a bureau summary of expenditures by type and by department, primary services, goals, objectives and performance measures for each department, and departmental expenditures by type.

**INDIVIDUAL DEPARTMENT PAGES** include the department's primary services, goals, objectives and performance measures, along with departmental expenditures by type.

The funds include:

- **GENERAL FUND** – Accounts for all revenues and expenditures which are not accounted for in specific purpose funds.
- **PUBLIC SAFETY COMMUNICATIONS FUND** – Accounts for collection of enhanced emergency telephone services fees (E-911) from telephone, wireless, and Voice over Internet Protocol (VoIP) from subscribers whose billing address is in Savannah and is used to support law enforcement dispatching.
- **HAZARDOUS MATERIAL TEAM FUND** – Accounts for revenues that come from area facilities which manufacture, use or store hazardous materials and is used to protect life, property, and the environment from intentional or accidental release of hazardous materials manufactured, used, and stored in the City of Savannah and Chatham County.
- **SANITATION FUND** – Accounts for revenues collected and used to provide the following services: residential and commercial collection, refuse disposal, street sweeping, recycling and litter services, collection/disposal of construction and demolition waste, and property maintenance enforcement.
- **CIVIC CENTER FUND** – Accounts for revenues collected to provide a venue for a variety of cultural, business, social, and sporting events.
- **WATER FUND** – Accounts for revenues collected to produce safe potable water to meet the needs of the Savannah community and other surrounding areas.
- **SEWER FUND** – Accounts for revenues collected to safely pump and treat wastewater to protect the quality of life for Savannah residents.
- **INDUSTRIAL & DOMESTIC (I&D) WATER FUND** – Accounts for revenues collected to provide treated water that meets quality and quantity demands of industrial users.

- **MOBILITY AND PARKING SERVICES FUND** – Accounts for revenues collected to operate the City’s parking management program that consists of on-street parking, off-street parking, and parking garages.
- **COMMUNITY DEVELOPMENT FUND** – Accounts for revenues derived primarily from the Community Development Block Grant and other federal and state grants and used to address Savannah’s distressed neighborhoods.
- **GRANT FUND** – Accounts for revenues received from federal and state sources and used for a designated purpose.
- **INTERNAL SERVICES FUND** – Accounts for the financing of goods and services provided by one department to other departments on a cost reimbursement basis.

**CAPITAL IMPROVEMENT PROGRAM** presents a five year plan for maintenance and improvement of manmade infrastructure used for the delivery of essential public services. The first year of the plan is adopted for implementation.

**OTHER FUNDS** includes the Risk Management Fund, Debt Service Fund, Computer Purchase Fund, Vehicle Purchase Fund, Hotel/Motel Tax Fund, and the Auto Rental Tax Fund.

**BUDGET ORDINANCE** is adopted by Council. It summarizes the adopted budget and annotates any changes between the proposed budget and the adopted budget.

**APPENDIX** includes Social Services Contributions, Cultural Contributions, Outside Agencies, a Glossary of Key Terms, a List of Acronyms, and an Index.

# SAVANNAH AT A GLANCE



## HISTORY

- The City of Savannah, Georgia, the largest city and the county seat of Chatham County, Georgia, was established in 1733 and was the first colonial and state capitol of Georgia.
- Savannah is known as America's first planned city and attracts millions of visitors who enjoy the city's architecture and historic structures.
- Savannah's City Hall was designed and built by local architect Hyman Witcover in 1904.
- Today, Savannah's downtown area is one of the largest National Historic Landmark Districts in the United States (designated in 1966).

## GOVERNMENT

- Savannah's City government adopted a Council/Manager form of government in 1954.
- This organizational plan places legislative responsibility for municipal government in a City Council and gives administrative or executive authority to the City Manager.
- The Council, which consists of the Mayor and eight Aldermen, levies taxes, enacts ordinances, and adopts the annual budget as well as performing other legislative functions.
- Six Aldermen are elected by district and two are elected City-wide for four-year terms, as is the Mayor.
- Chatham County government consists of eight Commissioners and a County Manager.
- There are seven other small municipalities in Chatham County – Bloomingdale, Garden City, Pooler, Port Wentworth, Thunderbolt, Tybee Island, and Vernonburg.
- The Savannah Metropolitan Statistical Area (MSA) includes Chatham, Bryan, and Effingham counties.



## POPULATION

### Area Population Trends

	2000	2010	2015
<b>Savannah</b>	131,510	136,286	145,684
<b>Chatham County</b>	232,048	265,128	286,956
<b>Savannah MSA</b>	293,000	347,611	379,199

Source: U.S. Census Bureau; Census.gov

### Population by Age, 2015

Age Range	Savannah MSA
0-19	26.5%
20-34	23.8%
35-54	24.8%
55-74	19.8%
75-Older	5.1%

Source: U.S. Census Bureau, ACS 2015; Census.gov

## Race/Ethnicity, 2015

Race/Ethnicity	Savannah MSA
White	59.3%
African-American	33.8%
Asian	2.7%
Other	4.2%

Source: U.S. Census Bureau, ACS 2015; Census.gov

## Household Income, 2015

Median Household Income - \$51,390	Number of Households	Savannah MSA
Under \$35,000	47,968	34.6%
\$35,000 to 49,999	19,170	13.8%
\$50,000 to 74,999	26,260	18.9%
\$75,000 - Above	45,386	32.7%

Source: U.S. Census Bureau; Census.gov, ACS 2015

## Educational Attainment, 2015

Educational Attainment	Savannah MSA
High School Graduate or higher	59.9%
Bachelor's Degree	18.3%
Graduate Degree	10.6%

Source: U.S. Census Bureau; Census.gov, ACS 2015

## GEOGRAPHY AND CLIMATE

- Savannah is situated at the mouth of the Savannah River, which forms the border between Georgia and South Carolina.
- Savannah is approximately 250 miles southeast of Atlanta, Georgia; 140 miles north of Jacksonville, Florida; and 110 miles southwest of Charleston, South Carolina.
- On average, Savannah experiences 4 weeks where temperatures approach freezing (32 degrees or below) and 2 months where temperatures are often in the 90s.



## ECONOMY

Savannah has a remarkable balance of diversity of trades and industries. In the manufacturing arena, no one industry dominates. There are over 40 companies employing 100 or more people. Among these are 20 Fortune 500 companies and 19 international companies. Ten (10) of Savannah's major employers (100+ employees) have chosen to locate their corporate headquarters here. (Source: SEDA)

### Savannah MSA Major Employers

Employers	Product/Service/Other	Number of Employees
Gulfstream Aerospace Corporation	Jet aircraft/aerospace equip.	9,878
Memorial Health University Medical Center	Hospital	5,000
Savannah-Chatham County Board of Education	Public schools	4,808
Ft. Stewart/Hunter Army Airfield	Civilian personnel on bases	4,637
St. Joseph's/Candler Health System	Hospital	3,304
City of Savannah	Government	2,795
Chatham County	Government	1,600
Savannah College of Art & Design	Education	1,590
Georgia Ports Authority	Ship terminal operation	988
International Paper	Paper products, chemicals, corrugated containers	661

Source: SEDA, 2016; seda.org

## Employment by Sector, Savannah MSA

Industry	Employment	Percent of Total Workforce
Trade, Transportation and Utilities	38,139	23.2%
Leisure and Hospitality	24,870	15.2%
Education and Health Services	24,125	14.8%
Government	22,368	13.7%
Manufacturing	16,970	10.4%
Professional and Business Services	16,958	10.4%
Construction	6,227	3.8%
Financial Activities	6,055	3.7%
Other Services	4,929	3.0%
Information	1,986	1.2%
Unclassified	581	0.4%
Natural Resources, Mining, and Agriculture	257	0.2%
<b>Total</b>	<b>163,465</b>	<b>100.0%</b>

Source: Georgia Department of Labor, Georgia Area Labor Profile, September 2016

## City of Savannah Major Taxpayers

Taxpayer	Type of Business	2016 Assessed Valuation	Percent of Total Assessed Valuation
Southern LNG	LNG Provider	\$219,706,129	20.91%
International Paper	Paper Manufacturer	\$160,307,496	15.26%
Georgia Power	Electric Utility	\$150,905,376	14.36%
Gulfstream	Aircraft Manufacturer	\$144,174,281	13.72%
Imperial Savannah	Sugar Manufacturer	\$99,447,522	9.46%
Weyerhaeuser	Paper Manufacturer	\$85,385,664	8.13%
Walmart	General Retail	\$61,662,313	5.87%
Colonial Oil	Oil/Gas Distributor	\$49,243,489	4.69%
HH Savannah LLC	Hotel Chain	\$40,097,809	3.82%
Komastu	Construction Equipment	\$39,867,601	3.78%
<b>Total</b>		<b>\$1,050,797,680</b>	<b>100.0%</b>

Source: Chatham County Board of Assessors, 2016

## TRANSPORTATION

- U.S. 17, 17A, 80 and GA 21 are important highways along with I-95 (the major north/south interstate) from New England to Miami.
- These highways and I-16 (the major east/west interstate) are just 10 miles from Savannah's Historic District.

## QUALITY OF LIFE

- A mild climate and abundant outdoor resources enrich the quality of life for Savannah residents.
- Guests are captivated by the City's charm, the richness of heritage, and all the activities the City offers.
- With Savannah's numerous performing arts and area attractions, residents and visitors alike enjoy the best life has to offer in Savannah.

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## Annual Events

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Martin Luther King Jr. Day Parade	January
Savannah Black Heritage Festival	February
Savannah Irish Festival	February
Savannah Book Festival	February
Savannah Tour of Homes and Gardens	March
Tara Feis Irish Celebration	March
St. Patrick's Day Celebration	March
Savannah Stopover Music Festival	March
Savannah Music Festival	March-April
SCAD Sidewalk Arts Festival	April
Savannah Fashion Week	April
NOGS Tour of Hidden Gardens	April
SCAD International Festival	May
Savannah Scottish Games	May
SCAD Sand Arts Festival	May
River Street Seafood Festival	May
Savannah Asian Festival	June
Fiesta Latina	June
River Street Fireworks	July
Savannah Jazz Festival	September
Savannah Greek Festival	October
Picnic in the Park	October
Savannah Folk Music Festival	October
Oktoberfest	October
Shalom Ya'll Jewish Food Festival™	October
Savannah Film Festival	October
Boat Parade of Lights	November
Rock 'n' Roll Savannah Marathon	November
Savannah Children's Book Festival	November
Holiday Tour of Homes	December
Christmas on the River and Lighted Parade	December
Festival of Lights	December

Source: SEDA; seda.org

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## HONORS AND AWARDS

- "A Must See Destination in the World"- Mashable, January 2016
- "A Top Five Warm Weather Getaway"- Midwest Living, January 2016
- "A Top Ten Romantic Getaway in the US"- US News & World Report, January 2016
- "Best Places to Live and Work as a Filmmaker: Top 10 Small Cities and Towns"-  
Moviemaking.com, January 2016
- "The 12 Best Places to Retire in the US"- Conde Nast Traveler, May 2016
- "Top 10 Cities in the US and Canada"- Travel + Leisure Magazine, July 2016
- "8 Can't-Miss Budget Travel Destinations"- Travel Channel, August 2016
- "Friendliest Cities in the World"- Conde Nast Traveler, August 2016
- "The South's Best Girlfriends Getaway"- Southern Living, August 2016
- "Best Fall Getaway"- U.S. News & World Report, September 2016

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## **CITY OF SAVANNAH ACCOLADES**

- 2016 Government Finance Officers Association Distinguished Budget Presentation Award
- 2015 Government Finance Officers Association Certificate of Excellence in Financial Reporting
- 2016 Award for Excellence in the Educational Use of Historical Records
- Insurance Services Office Class I City
- CFAI Internationally Accredited Fire Agency

Inquiries regarding the 2017 Budget for the City of Savannah or requests for mailing should be directed to:

City of Savannah  
Research and Budget Department  
P.O. Box 1027  
Savannah, Georgia 31402  
(912) 651-6490

This document is also available on the internet at <http://www.savannahga.gov/budget>



# BUDGET PROCESS



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## OVERVIEW

The City's Annual Operating Budget is a fiscal plan which presents the programs and services to be provided to the community and describes the resources needed to perform those activities. The overall goal of the budget is to establish and maintain effective management of the City's financial resources. Revenues that support municipal services are derived from four sources: current revenue charges, increases in existing revenue charges, new revenue sources, and unallocated reserves carried forward from prior years. Various policies and processes are used to guide maintenance of the City's financial resources.

Under the City's organizational plan, policy making in response to the needs of the community is entrusted to the Mayor and Aldermen. Administrative or executive authority is vested in the City Manager to develop, implement, and execute programs and policies established by the Council. The annual budget is prepared under the direction and guidance of the City Manager. State law and local ordinances also impact development of the annual budget.

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## POLICIES AND PROCESS

The City of Savannah's Council-Manager form of government was adopted in 1954. Under this organizational plan, the legislative responsibility for municipal government is entrusted to a city council. The Savannah City Council consists of the Mayor and eight Aldermen. City Council levies taxes, enacts ordinances, and adopts the annual budget, as well as performs many other legislative functions.

The City Manager is appointed by the Mayor and Aldermen to manage the government through the development, implementation, and execution of programs and policies established by the Council. The City Manager recommends the annual budget and work programs in addition to advising the Council on policy and legislative matters.

Various policies and processes are used to guide the maintenance and use of the City's financial resources. They are described as follows:

### BUDGET POLICIES

The overall goal of the City's financial plan is to establish and maintain effective management of the City's financial resources. The following section outlines the policies used to guide the preparation and management of the City's annual budget. This section contains a summary of policies pertaining to the operating budget, capital expenditures, revenue, financial accounting, cash management, investment, and debt.

#### Operating Budget Policies

Preparation of the City's operating budget is guided by the following policies:

- All funds are required to balance. As such, total anticipated revenues must equal the sum of budgeted expenditures for each fund in order for the budget to be considered balanced. Revenues are derived from four sources: current revenue charges, increases in existing revenue charges, new revenue sources, and unallocated reserves carried forward from prior years.

- All requests for allocations are considered in conjunction with measurable performance criteria and the Strategic Priority they primarily support. Expenditures are approved or rejected on the basis of planned levels of performance. Therefore, it is necessary for each activity within a fund to prepare a performance plan consisting of workload, efficiency, and effectiveness measures.
- Expenditure budgets for enterprise operations (i.e., Water, Sewer, I&D Water, Sanitation, Mobility and Parking Services, and Civic Center) must be funded either exclusively or primarily by user fee revenues. Self-sufficiency remains a long-range objective for these funds.
- Allocations from the General Fund are based on a long-range financial plan which includes an unallocated fund reserve. At the end of 2015, the unassigned fund reserve totaled \$32.6 million. This reserve protects the City against catastrophic revenue losses and major emergency expenditures, as well as contributes to the City's favorable bond rating.
- In addition to the unallocated fund reserve, a proactive approach was taken by creating a Sales Tax Stabilization Fund to reserve sales tax revenue above the historical trend line in good years to be used in years when sales tax revenue comes in below the trend line. This allows the City to avoid dipping into its reserves.

Guidelines for managing the Sales Tax Stabilization Fund are as follows:

- Each year, an amount up to the excess that actual sales tax receipts exceed the projected sales tax revenue will be set aside in the Sales Tax Stabilization Fund.
- Additions to the Sales Tax Stabilization Fund will continue until such time as the balance in the fund equals 25% of the budgeted revenue for sales taxes. The 2017 sales tax revenue budget is \$38,062,500, thus the maximum growth target is currently \$9,515,625.
- Funds will be withdrawn from the Sales Tax Stabilization Fund in an amount up to the deficiency, if any, between actual sales tax revenue and the projected sales tax revenue included in the originally adopted General Fund budget or updated sales tax revenue projection at year end, if necessary. The Sales Tax Stabilization Fund may also be used to account for expenses related to major emergencies or natural disasters.
- Ongoing expenses are never funded by a non-recurring or one-time revenue source. Future and current funding sources are identified for all new programs, services and expansions.

### **Capital Expenditure Policies**

Preparation of the City's capital budget is guided by the following policies:

- A five-year program for capital infrastructure improvements is updated annually. The program identifies anticipated funding sources.
- Capital projects financed through the issuance of bonds will be financed for a period not to exceed the useful "life" of the project.
- The City will coordinate the development of the capital budget with the development of the operating budget. Future operating costs associated with new capital projects will be included in the operating budget forecasts.
- The City will preserve its assets at a level adequate to protect capital investment while minimizing future maintenance and replacement costs.

- The City will establish an appropriate distribution of bonded debt and cash financing in the funding of capital projects.

### **Revenue Policies**

The City's revenue programs are administered by the Revenue Department according to principles which balance the City's need for revenue and the community's ability to provide the necessary financial resources. The revenue policies which guide the City are outlined below:

- The City will maintain a broad revenue base; that is, diversified revenue sources will be established and maintained in order to distribute revenue equitably and protect the City from short-term fluctuations in any revenue source.
- In order to fulfill funding needs without excessive dependence on property taxes, the City will attempt to enlarge the revenue base by seeking new revenue sources. Efforts will be made to work individually as well as with statewide groups to encourage the State of Georgia to adopt legislation which will enhance local government revenues.
- The City will implement user fees in all areas where feasible and productive, as well as set fees at levels related to the costs of providing the services. Moreover, user fees will be reviewed annually as part of the budget process and will, accordingly, be adjusted to maintain or move incrementally closer to full coverage.
- As deemed appropriate, the City will establish self-supporting enterprise funds where the relationship between operating costs and revenues will be clearly identified.
- The City will limit the designation of General Fund revenues for specified purposes in order to maximize flexibility in budgeting and utilize revenues more efficiently.
- The City will maintain effective collection systems and implement aggressive enforcement strategies in order to maximize revenues from available sources.
- Revenues will be projected conservatively in order to ensure that actual revenues at the fund level will consistently equal or exceed budgeted revenues.

### **Financial Accounting Policies**

In developing and evaluating the City's accounting system, consideration is given to the effective implementation of financial accounting policies and, specifically, to the adequacy of internal controls. Internal accounting controls are designed to provide reasonable, but not absolute, assurance regarding safeguarding of assets against loss from unauthorized use or disposition, reliability of financial records for preparing financial statements, and maintenance of accountability for assets.

The internal audit function is the responsibility of the Auditing Department which is organized separately from, and operates independently of, the Finance Department. The Auditing Director is accountable to the City Manager. The department operates a full program of routine and special internal audits.

**Single Audit:** As a recipient of federal and state assistance, the City is responsible for ensuring that an adequate internal control structure is in place to secure compliance with applicable laws and regulations related to those programs. This internal control structure is subject to periodic evaluation by the internal audit staff as well as by management.

**Budgetary Controls:** The City also maintains budgetary controls to ensure compliance with legal provisions. The Research and Budget Department monitors expenses and revenues, adjusts line item budgets as needed, and prepares various reports for the City Manager.

**Cash Management/Investment Policy Scope:** The City's cash management/investment policy includes all City funds except pension funds which are guided by a separate policy adopted by the Pension Board. Investment of funds is the responsibility of the Finance Department.

**Investment Policy Objectives:** The primary policy objective is safety of principal. Secondary objectives include adequate liquidity to provide cash as needed and rate of return on investments.

**Allowable Investments:** It is the policy of the City of Savannah to limit investments to:

- United States Treasury Bills, Notes, and Bonds
- Certificates of Deposit
- State of Georgia Investment Pool
- City of Savannah Special Assessment Bonds
- Repurchase Agreements

**Risk Controls:** To ensure liquidity and reduce market risks, investments have maturity dates on or prior to the date cash is projected to be required to meet disbursement needs.

**Collateralization:** Collateralization is used to:

- Secure Certificates of Deposit
- Secure Repurchase Agreements
- Secure Demand Deposits

**Investment Fund:** The Investment Fund is an agency fund which is the owning fund for all City investments except the Pension Fund and Special Assessment Bonds. Accrued interest is distributed to funds participating in the Investment Fund Pool based on their average equity balance for the month.

The fund also contains a combined cash account from which all disbursements are made and all receipts are deposited.

### **Debt Policies**

The City of Savannah is authorized to issue general obligation bonds equivalent to 10% of assessed taxable values within the City. Bonded indebtedness is well within this limit. As of December 31, 2015, the City had no outstanding general obligation bonded debt. To maintain this favorable position and the current AA+ bond rating, the following debt policies are in place:

- Total long-term debt and major contractual obligations will not exceed 8% of assessed valuation.
- Long-term borrowing will be restricted to capital improvements that are too costly to be financed from current revenues.
- Proceeds from long-term debt will not be used for current ongoing operations.
- Bonds will be retired within a period not to exceed the expected useful "life" of the capital project.
- Additional major obligations should only be undertaken with a new dedicated stream of revenues to support them.
- When feasible, special assessment, revenue, or other self-supporting bonds will be used instead of general obligation bonds.
- The use of any revenue anticipation borrowing will be avoided. If such borrowing becomes necessary, the debt will be retired in full within the same fiscal year as it is incurred.

- Good communication with bond rating agencies and full disclosure on every financial report as well as bond official statements will continue.

## **BUDGET PROCESS**

The annual budget is a fiscal plan which presents the programs and services to be provided to the community and describes the resources needed to perform those activities. Key policies which guide this process are described in the following section.

### **Budget Preparation**

The City of Savannah's fiscal year begins January 1st and ends December 31st. The major steps in the budget preparation process are:

1. The Research and Budget Department prepares the *Financial Trend Indicators Report* which identifies positive and negative financial trends impacting the City. A *Five-Year Financial Plan* is also prepared. These reports are used as the financial framework for budget preparation.
2. A *Five-Year Capital Plan* is prepared and presented to Council. The first year of the plan is incorporated into the *Service Program and Budget*.
3. The Research and Budget Department, with direction and guidance from the City Manager, develops base budget expenditure levels for departments and City-wide revenue projections for the current and upcoming fiscal year. Departments prepare data on performance measures and service levels for inclusion in the budget document, and they submit service improvement requests to enhance a current activity, establish an activity, and/or obtain equipment associated with an activity. These requests are reviewed and changes made as necessary to present a balanced budget to the City Manager.
4. The City Manager meets with each of the Bureau Directors and the two Assistant City Managers to review proposed performance data and expenditures for the upcoming year and make any necessary changes. The City Manager also conducts budget meetings including the Budget Director and an executive team to lead discussion and guide decision making for the budget process. Feedback gained through all budget discussions is then used to prepare the City Manager's budget recommendation to Council.
5. The Council conducts a series of workshops and public hearings before making a final decision on the City Manager's budget recommendations. After careful and thorough consideration, the Mayor and Aldermen adopt the *Service Program and Budget* by December 31st.

### **Budget Execution**

On January 1st of each year, the adopted budget is implemented. Concurrently, an analysis of the previous year's actual expenditures is conducted. During this analysis, problem areas are identified and reconciled. Problem areas that have an impact on the current year are closely monitored. Moreover, throughout the year, expenditures, revenues, and performance data are monitored in order to ensure the successful implementation of the City's service plan and more fully prepare for the next year.

### **Budget Amendment**

As conditions change or circumstances are altered, the budget process allows for amendments. Because the Budget is an ordinance adopted by the Mayor and Aldermen, the amendment process is similar to that used to amend other ordinances. A majority positive vote by Council at two meetings is required.

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## **BUDGET PREPARATION SCHEDULE**

A budget preparation schedule is established each year that identifies actions to be completed with associated target dates. This schedule is used to keep the budget preparation process on schedule in order to provide the City Manager's proposed budget to Council for consideration and final adoption within the legal time frame. The detailed schedule is provided on the following page.

# BUDGET PREPARATION SCHEDULE



ACTIVITY	DATE
Council Workshops and Annual Council Retreat are held periodically throughout the year	
Research and Budget distributes budget preparation manuals to departments	May 16, 2016
Applicable operating departments submit performance data	June 13, 2016
Departments submit base budget expenditure requests and revenue projections	June 13, 2016
Research and Budget finalizes base budget expenditures, revenue projections, and performance data, and prepares the proposed operating and capital budget for the City Manager	September 30, 2016
City Manager conducts budget meetings with executive team in review of the proposed budget	October 10 through November 10, 2016
City Manager presents the recommended <i>Service Program and Budget</i> to City Council	November 30, 2016
Council Workshops	November 30 through December 1, 2016
Public Hearings	December 8, 2016 December 22, 2016
Budget and Revenue Ordinances adopted with City Council Amendments	December 22, 2016



# FINANCIAL STRUCTURE



The City's financial transactions are budgeted and recorded in separate funds. A fund is an independent financial and accounting entity. It is a set of interrelated accounts used to record revenues and expenditures associated with a specific purpose. A fund has a balancing set of accounts and records, cash, and other financial resources in conjunction with all related liabilities and residual equities, which are segregated for the purpose of carrying on specific activities or attaining certain objectives in accordance with special regulations or restrictions. Although funds are independent entities within the financial records of a government, there is no requirement to physically segregate the assets. Funds are classified into three basic types: governmental funds, proprietary funds, and fiduciary funds.

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## FUND STRUCTURE

### GOVERNMENTAL FUNDS

Governmental funds are used to finance the majority of municipal functions. Specifically, the acquisition, usage, and balances of the City's expendable financial resources as well as the related current liabilities are accounted for through governmental funds. The measurement focus is upon determination of changes in financial position rather than upon net income determination. The following types of governmental funds are utilized by the City:

- **General Fund:** The General Fund accounts for resources traditionally associated with government that are not required to be accounted for in another fund. This fund has a greater number of revenue sources, and therefore is used to finance more activities than any other fund. It is often the chief operating fund of a municipal government. The General Fund provides for services such as Police, Fire and Emergency Services, Streets Maintenance, etc.
- **Special Revenue Funds:** Special Revenue Funds account for the proceeds of specific revenue sources, with the exception of special assessments, expendable trusts, or major capital projects. These revenue sources are legally restricted for specified purposes other than debt service or capital projects. The Community Development Fund, Hazardous Material Team Fund, Public Safety Communications Fund, Property Acquisition Fund, Grant Fund, Hotel/Motel Tax Fund, Auto Rental Tax Fund, OPEB Reserve Fund, Confiscated Assets Fund, Economic Development Fund, and Recorder's Court Technology Fund are considered special revenue funds.
- **Debt Service Fund:** The Debt Service Fund accounts for the accumulation of resources that are restricted, committed, or assigned to fund general long-term liability principal, interest, and related costs.
- **Capital Improvement Projects Fund:** The Capital Improvement Projects Fund is used to account for financial resources that are restricted, committed, or assigned to expenditures for capital outlays including the acquisition, renovation, maintenance or construction of major capital projects, such as buildings, parks, streets, bridges, and other City facilities, infrastructure, and equipment.

## PROPRIETARY FUNDS

Proprietary funds are used to account for the ongoing activities of the City which are similar to those often found in the private sector. All assets, liabilities, equities, revenues, expenses, and transfers relating to the City's business and quasi-business activities are accounted for through proprietary funds. All proprietary funds utilize a flow of economic resources measurement focus. As such, the accounting objectives of this measurement focus are the determination of operating income, changes in net assets, financial position, and cash flow. Two types of proprietary funds utilized by the City are:

**Enterprise Funds:** Enterprise Funds are used to account for activities that are financed and operated in a manner similar to private business enterprises wherein the expenses (including depreciation) incurred in providing goods or services to the general public on a continuing basis are financed or recovered primarily through user fees. As such, the periodic determination of revenues earned, expenses incurred, and/or net income derived from these self-supporting funds is appropriate for capital maintenance, public policy, management control, accountability, or other purposes.

The following Enterprise Funds are maintained by the City:

- Water and Sewer Fund
- Industrial and Domestic Water Fund
- Civic Center Fund
- Mobility and Parking Services Fund
- Sanitation Fund

**Internal Service Funds:** Frequently referred to as revolving funds, internal service funds are used to account for the financing of goods and services provided by one department or agency of a government to other departments or agencies on a cost-reimbursement basis. Departments within the City's Internal Services Fund include Information Technology and Vehicle Maintenance. The Risk Management Fund is also an internal service fund. These departments are permitted to supply services to outside agencies for a fee.

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## ACCOUNTING BASIS

Governmental Funds are accounted for using the current financial resources measurement focus incorporated in the modified accrual basis of accounting. Under this basis, revenues are recognized when they are susceptible to accrual or when they become measurable and available. Likewise, expenditures are recorded as liabilities are incurred, with the exception of principal and interest on general long-term liabilities which are recognized when due. Revenues which are susceptible to accrual include: sales taxes, property taxes, service charges, grants, and investment income. Revenues generated from fines, forfeitures, penalties, and alcohol taxes are not susceptible to accrual as they are neither measurable nor available prior to receipt.

The Proprietary Funds, including the Enterprise Funds and the Internal Services Fund, are accounted for on the accrual basis of accounting on a flow of economic resources basis. Revenues are recognized when they are earned, and expenses are recognized when incurred or the economic asset used.

The City also reports various Fiduciary Funds which do not adopt budgets. Fiduciary funds are those in which the government acts as a trustee, such as collecting and tracking workmen's compensation or Social Security payroll taxes, and then depositing those funds with the State. These funds are accounted for on an accounting basis consistent with the fund's measurement focus. The Pension Trust Fund and the Old Pension Trust Fund are accounted for on the accrual basis. The Recorder's Court Fund, Retiree Benefits Fund, and the Flexible Benefits Plan Fund are reported on the modified accrual basis of accounting.

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## **BUDGETARY BASIS**

For Governmental Funds, the basis of budgeting is the same as the accounting basis with noted considerations and is consistent with Generally Accepted Accounting Principles (GAAP). City Council adopts annual budgets for the City's General Fund, Special Revenue Funds, and Debt Service Funds. Budgets for Capital Improvement funds are adopted based on project length.

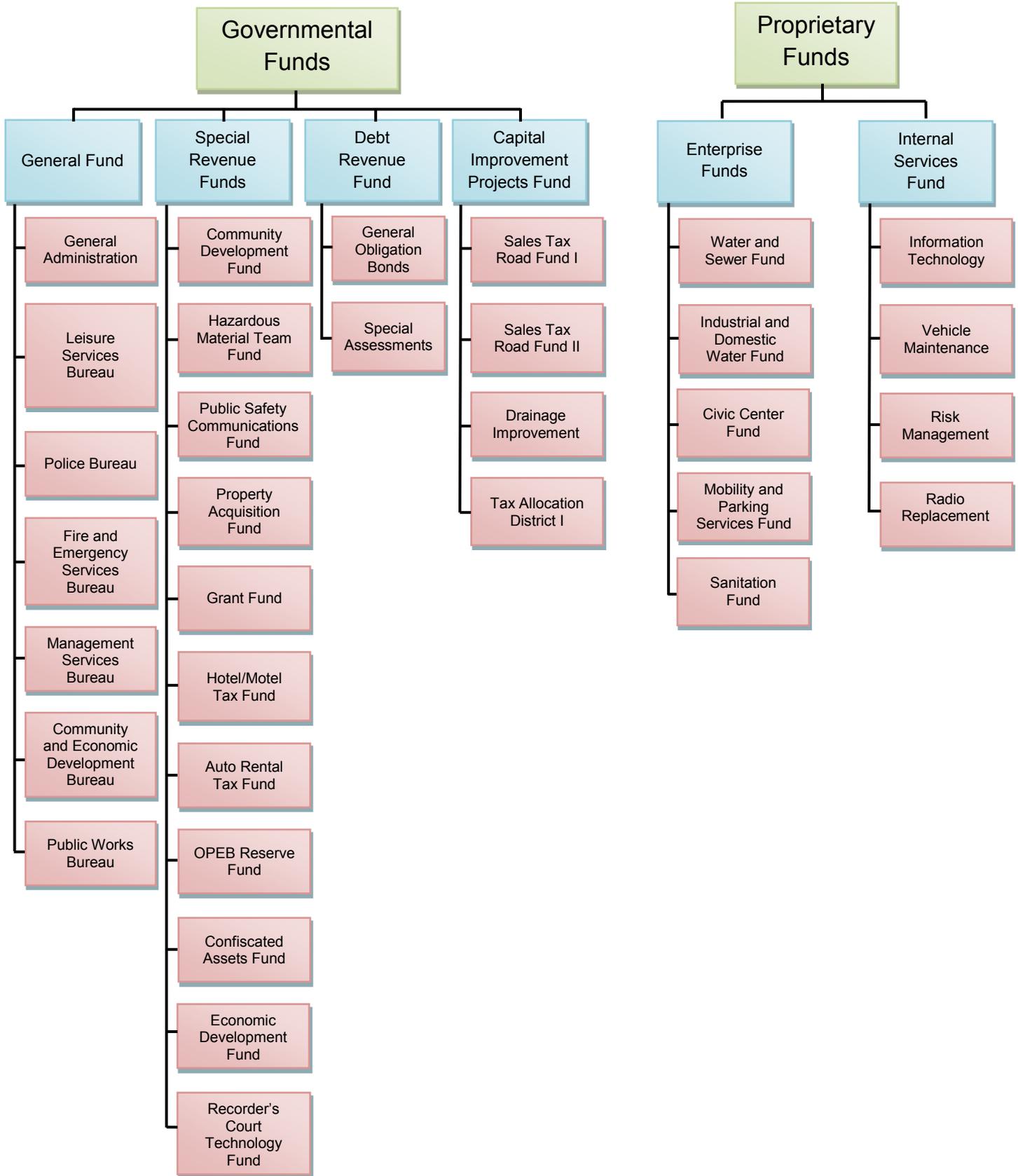
Budgets for Proprietary Funds, including Enterprise Funds and the Internal Services Fund, are developed for planning purposes and are not consistent with GAAP. The major differences used for budgeting Proprietary Funds are as follows:

1. Repayments on debt are budgeted as expenditures rather than as a reduction in liabilities.
2. Depreciation expense on fixed assets is not included in the budget as an expense.
3. Contributions of capital from other funds, private developers, and so forth are not budgeted.

The legal level of control at which expenditures may not exceed the budget is the bureau level. Bureaus represent the major departments of the City. Any change in the appropriation level above the legal level of control must be approved by City Council. Changes below the legal level of control require approval by the City Manager or the Research & Budget Director.

Appropriations lapse at year-end with the exception of any appropriations for capital projects and grant funds where appropriations are carried forward until such time as the project is completed.

# BUDGETARY FUND STRUCTURE



# FINANCIAL OUTLOOK



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## NATIONAL, STATEWIDE, AND LOCAL ECONOMIC OUTLOOK

The **U.S. national economy** is predicted to grow modestly in 2016 with slightly stronger growth in 2017 based on real Gross Domestic Product (GDP) according to the Congressional Budget Office at the time of this writing. The percent change is projected to be 2.2% in 2016 and 2.4% in 2017. Unemployment, inflation, and interest rates are expected to remain at fairly low levels during the next few years.

The **State of Georgia economy** generally follows the national economy and is also showing improvement. The Georgia unemployment rate has been falling and job growth is expected to remain positive. Major employment sectors in Georgia are: trade, transportation, and utilities; government; professional and business services; education and health services; and leisure and hospitality. Georgia is considered a top state for business. The metro Atlanta area represents a significant portion of the State's economy.

The **Savannah area economy** consists of a diverse mix of industries including tourism, the port, healthcare, education, manufacturing, and military which contributes to economic stability. The Port of Savannah is one of the nation's busiest container ports, and a multi-year Savannah harbor expansion project is underway. Tourism continues to thrive and hotel development within the City remains active. Savannah's long-term growth prospects are good as it is an attractive place to live, work, retire, and visit.

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## FINANCIAL FOUNDATION PRINCIPLES

Because the economic environment can change quickly with lasting effects, a snapshot of the City's financial future accomplishes two important goals. (1) It allows identification of challenges early and (2) provides information to the Mayor and Council to assist in policy making which is critical in addressing potential problems proactively. The Research & Budget Department updates *Financial Trend Indicators* which consider demographic and financial trends for the City of Savannah. The *Five-Year Forecast* is also updated using a five year planning period that looks ahead to project future revenues and expenditures.

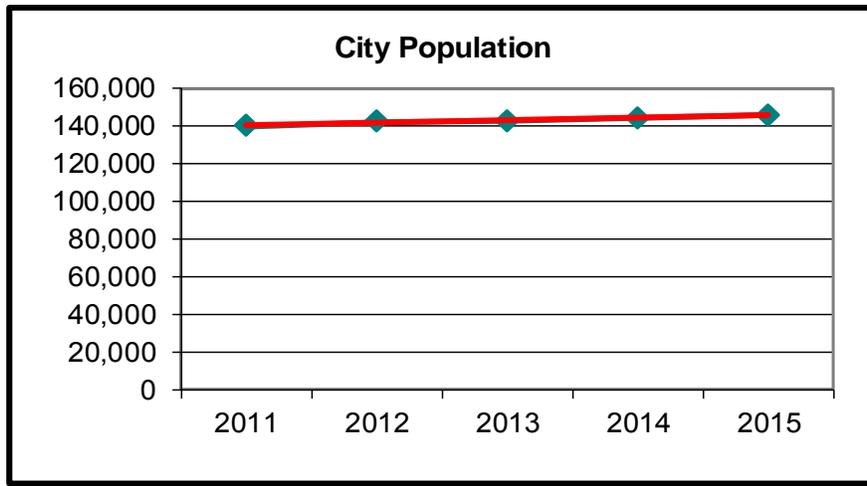
The overall goal of financial planning by the City of Savannah is to establish and maintain effective management of the City's financial resources. This continues to be accomplished through the use of financial policies and processes that guide decision-making.

## FINANCIAL TREND INDICATORS

Adoption of policies that will stimulate economic growth, enhance attractiveness of the City, and address quality of life issues is an integral part of the financial planning process. Key trend indicators that impact the City's ability to make improvements are described as follows:

### CITY POPULATION

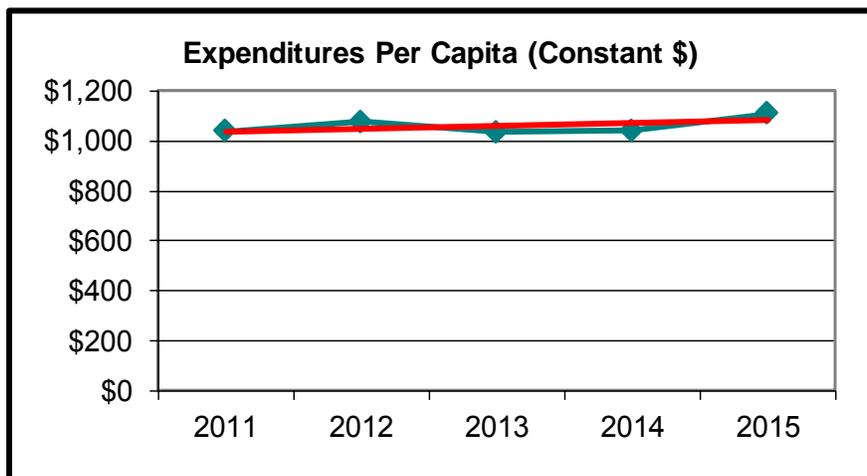
Population change can affect governmental revenues and service demand. According to the U.S. Census Bureau, the City of Savannah's 2015 population estimate was 145,674. The trend during the five-year period from 2011 – 2015 reflects slow and steady population increase. The estimates show population increased by 5,444 during this time.



### EXPENDITURES PER CAPITA

Services provided to meet the needs of City of Savannah residents, businesses, and visitors are a top priority. Changes in expenditures are directly impacted by changes in population and service demands, as well as changes in economic conditions. Expenditures per capita on a constant dollar basis increased during the 2011–2015 period. Expenditures rose in 2015 in part due to a \$3.1 million property acquisition and significant contributions to CIP projects.

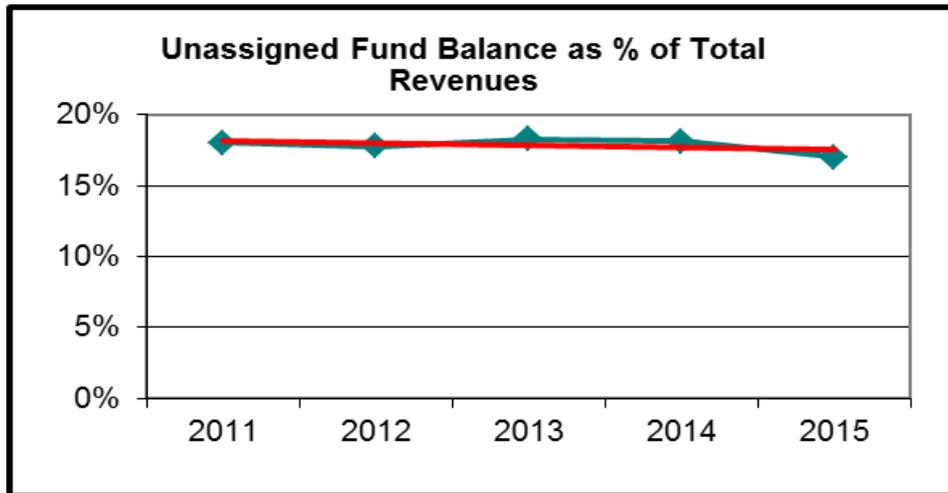
The decline in 2013 was related to revenue constraints as the City began receiving a reduced allocation of sales tax collections per a renegotiated agreement.



## UNASSIGNED FUND BALANCE

The amount of the City's fund balance or reserves provides an indication of the ability to withstand financial emergencies. The Government Finance Officers Association (GFOA) recommends, at a minimum, that governments maintain an unrestricted fund balance in their general fund of no less than two months (16.7%) of regular general fund operating revenues or expenditures. The unassigned fund balance for the General Fund at the end of 2015 was \$32,566,279 or 17.1% of total General Fund revenue for the year.

In addition to the unassigned fund balance in the General Fund, the City also maintains Sales Tax Stabilization Fund reserves. These reserves were funded from higher than anticipated local option sales tax revenue in previous years and are used to fund sales tax revenue deficits if needed. At the end of 2015, these reserves totaled \$5,501,000.



## FIVE YEAR FORECAST

### GENERAL FUND

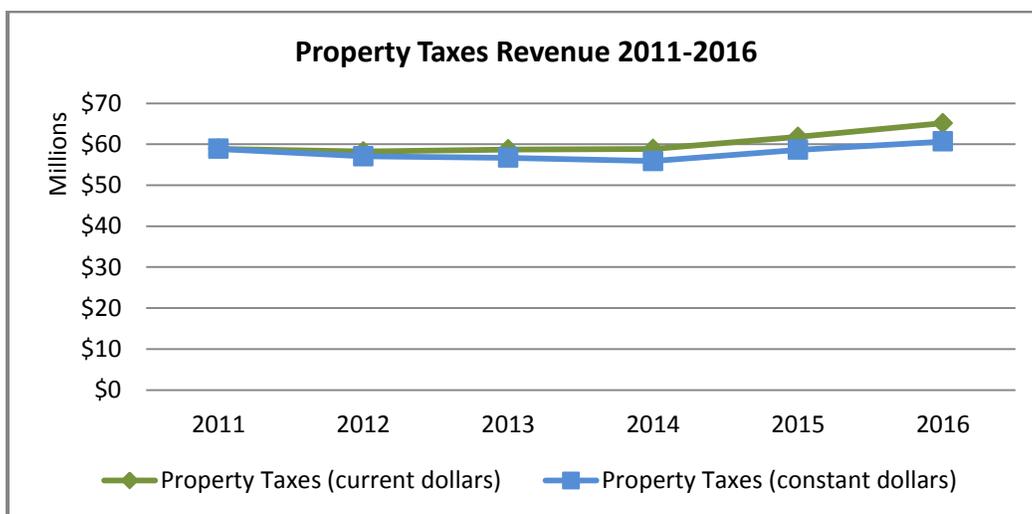
By following the City's financial principles, looking back at various trends, and projecting forward five years to prepare for challenges on the horizon, the City's legislative and administrative authorities have been able to work together to make financial adjustments where necessary. The City's financial base includes a diverse revenue stream that prevents the City from relying on a single source of revenue to meet service delivery needs. This mix of revenue has helped the City weather economic downturns. In order for the City to maintain its positive financial position, sound financial planning and prudent decision-making is required.

### PROPERTY TAXES

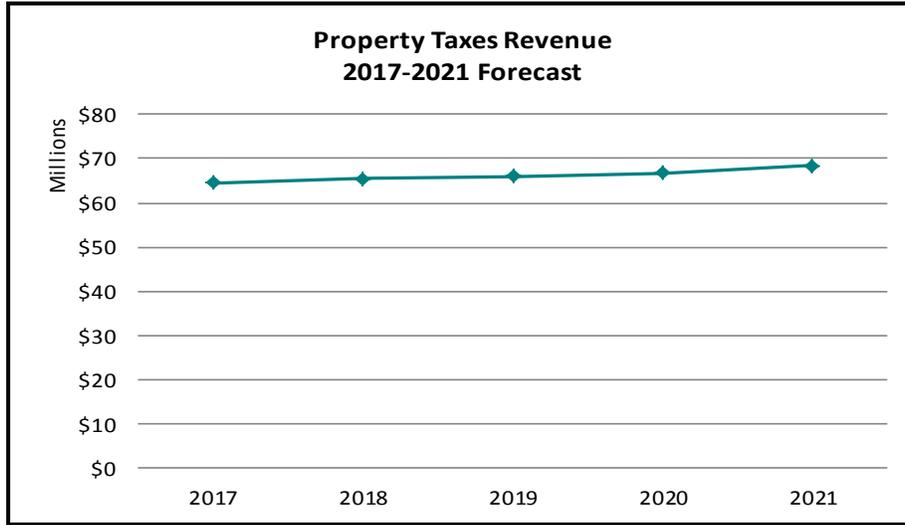
Property taxes are the single most significant source of revenue for the City and make up about one-third of the City's General Fund revenue.

The 2017 Budget is balanced with no change to the current tax rate of 12.48 mills. Adjustments to the millage rate are reviewed each year in consideration of the City's ability to remain financially sound and competitive in attracting new residents and retaining current businesses.

Property tax revenue over the prior six-year period is shown in the graph below (2016 is the projected amount). The City's millage rate declined from 12.50 to 12.48 mills during this period. The lingering effects of the economic recession on the housing market and property values impacted property tax revenue toward the beginning of this time frame. In 2013, state tax reform legislation began phasing out the ad valorem vehicle property tax in favor of a vehicle title fee, which negatively impacts the property tax revenue category. The rise in 2015 revenue was due to an increase in tax digest assessed values, primarily related to commercial and industrial property. The increase in the 2016 projection is from higher anticipated collection rates of current and delinquent real property taxes. In 2016, the City began phasing in the Freeport tax exemption for personal property taxes, which is expected to cause a slight decline in this revenue source.



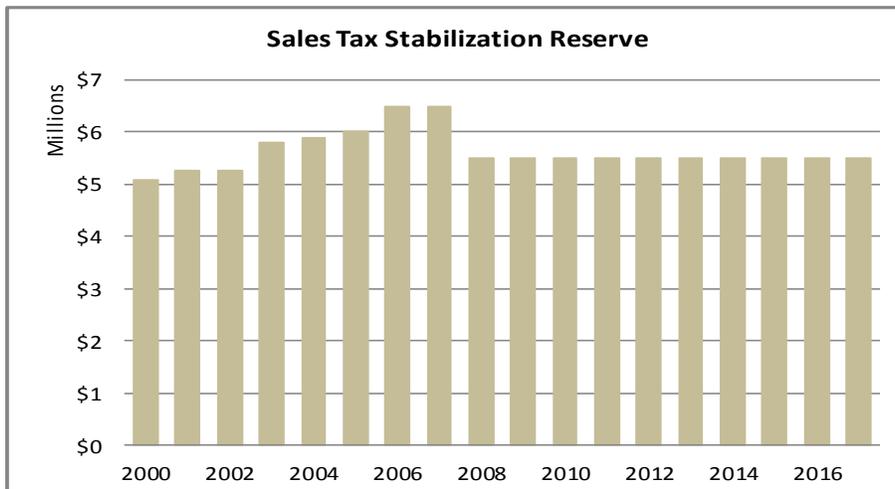
The following graph shows the five-year forecast for property tax revenue. Revenue is anticipated to rise due to projected growth in the tax digest, including new growth and development. Projections include the continued phase-in of the Freeport tax exemption.



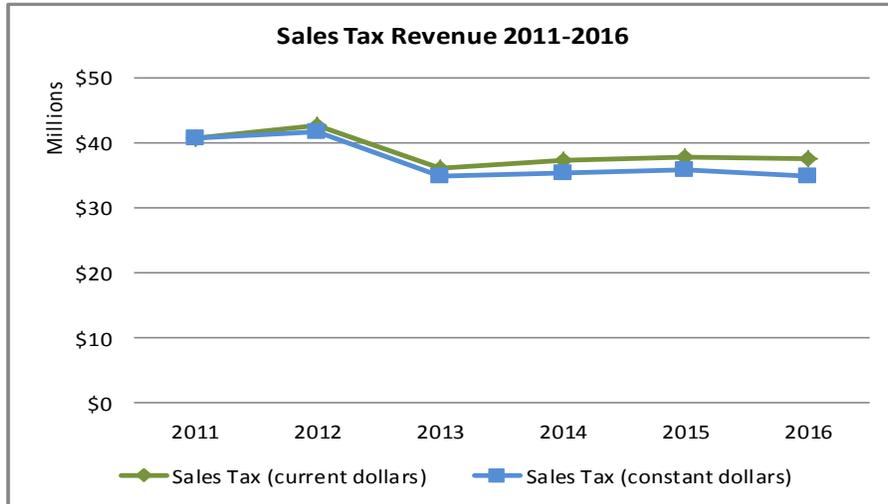
## SALES TAX

The General Fund’s second major revenue source is sales tax. In Savannah, a 7% sales tax is levied. Of this amount, 4% goes directly to the state, 1% goes to Chatham County as the Special Purpose Local Option Sales Tax (SPLOST), 1% goes to the Savannah-Chatham County Public School System as the Education Special Purpose Local Option Sales Tax (ESPLOST), and 1% is shared between Chatham County, Savannah, and the other municipalities in the County as the Local Option Sales Tax (LOST). In 2012, the City received 67.21% of this levy. During 2013, the City’s allocation was reduced to 58% per a renegotiated agreement. In years 2014-2022, the City’s allocation is 57%.

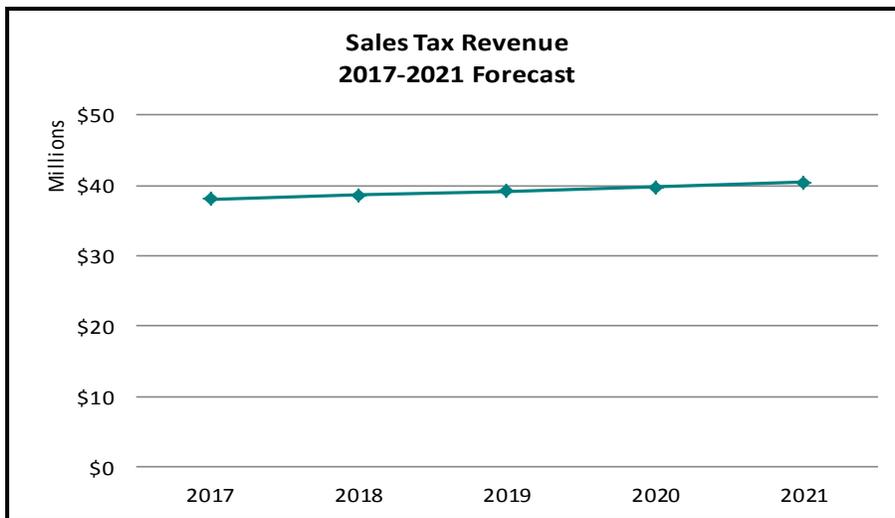
The City also maintains a sales tax stabilization reserve as revenue from sales tax is highly elastic and directly impacted by performance of the economy. The reserve was funded from higher than anticipated local option sales tax revenue in previous years and can be used to fund sales tax revenue deficits. As of the end of 2015, the sales tax stabilization reserve totaled \$5,501,000. No draw from this reserve is planned in 2016 or 2017.



Sales tax revenue over a six-year period is shown in the following graph (2016 is the projected amount). The decline in 2013 was due to the renegotiated LOST allocation agreement as well as state tax reform legislation which impacted sales tax on vehicles by implementation of a vehicle title fee. This revenue source is projected to be down slightly in 2016 based on actual receipts as well as a refund of almost \$300,000 paid from 2016 funds.



The five year sales tax forecast includes modest growth based on low inflation. No major changes to this revenue source are anticipated.



## USER FEES

User fees are charged for specific services such as leisure activities and development services. User fees are projected to generate about 12% of General Fund revenue in 2017. The largest user fee is the reimbursement from Chatham County for police services provided to the unincorporated area (a result of the police merger).

## **FIVE YEAR PLAN FORECAST**

General Fund revenue is projected to decline in 2017 but rise modestly over the forecast period. Improving economic conditions should positively impact the property tax digest and sales tax revenue. The tourism sector of Savannah's economy, which affects a variety of revenue sources, is expected to remain strong. A small amount is also included each year for potential fee increases/new fees.

General Fund expenditures are also planned to decline in 2017 primarily due to a reduced OPEB contribution requirement, but all other major expense drivers are projected to rise over the forecast period. Increases in personnel expenditures will have a major impact as salaries and benefit costs are projected to trend upward. Implementation of the compensation and pay analysis, while driving up expenses, is anticipated to attract and retain a skilled workforce. Expenses for commodities and contractual services are anticipated to increase as a result of inflation. Spending for infrastructure projects is also planned to increase significantly during the forecast period per the Capital Improvement Program.

While this forecast is based on current available information and assumes economic conditions will continue to slowly improve, it is worth noting that recessions are a normal part of the business cycle which occur every eight years or so. With the last recession ending in 2009, another downturn is quite possible during this forecast period which can negatively impact revenue collections and therefore expenditures.

Any future gap in projected revenues and expenditures is expected to be managed through city-wide efforts that include managing spending while remaining competitive and implementing efficiencies and innovations that result in long-term sustainability.

## WATER AND SEWER FUND FORECAST

Revenues generated from water and sewer fees are used to plan, operate, and maintain water lines, sanitary sewer lines, manholes, well sites, a surface water treatment plant, sanitary sewer lift stations, and wastewater treatment plants. The water and sewer sanitary system serves metered customers in Savannah and surrounding areas. Because the capital requirements of the water and sewer utility are very large, a multi-year approach for financial planning is essential. Careful financial planning is also required because of the system's reliance on public capital markets for borrowing and the need to remain compliant with the system's bond covenants. Recently, Moody's Investor Services upgraded the credit rating on the City's water & sewer revenue bonds from Aa1 to Aa2. This upgrade is reflective of the large size system servicing a regionally important customer base, well-managed financial position with low debt levels, along with stable, conservative financial management.

### FUTURE RATE PROJECTION

A financial plan is used to manage water and sewer rates. Key considerations for keeping rates low include:

- Planning for major capital needs as far in advance as possible
- Developing site-specific connection fees so that "growth" pays its own way
- Reviewing and making needed annual rate adjustments
- Using a five-year financial planning period to project future needs

Water and sewer rates are projected five years into the future. Projected rate increases are necessary to fund anticipated increases in the operation and maintenance of the system and to fund the water and sewer system 2017-2021 Capital Improvement and Maintenance Plan. The rates forecast in the projection for 2017 result in an average monthly increase for the median customer of \$1.65. The rates for 2018-2021 are projected to increase by the same amount to ensure compliance with new regulations and to move forward with planned capital improvements.

Although rate increases are forecast, the annual changes are comparatively modest and the system's rates compare favorably with the rates of similar cities. The projected monthly dollar and percent increase in combined water and sewer bills for three different usage levels appear below.

### WATER AND SEWER FUTURE RATE PROJECTION TABLE

Year	Water and Sewer Rate Change History and Projection					
	Monthly Increase in Combined Bill			Percentage Increase in Combined Bill		
	15CCF*	25CCF	35CCF	15CCF*	25CCF	35CCF
2010 (actual)	1.65	2.75	3.85	5.26%	5.67%	5.87%
2011 (actual)	0.75	1.25	1.75	2.27%	2.44%	2.52%
2012 (actual)	1.50	2.50	3.50	4.44%	4.76%	4.92%
2013 (actual)	1.50	2.50	3.50	4.25%	4.55%	4.69%
2014 (actual)	1.50	2.50	3.50	4.08%	4.35%	4.48%
2015 (actual)	1.50	2.50	3.50	3.92%	4.17%	4.29%
2016 (actual)	1.50	2.50	3.50	3.77%	4.00%	4.11%
<b>2017</b>	1.65	2.75	3.85	4.00%	4.00%	4.23%
<b>2018</b>	1.73	2.88	4.03	4.02%	4.24%	4.35%
<b>2019</b>	1.88	3.13	4.37	4.20%	4.43%	4.53%
<b>2020</b>	1.88	3.13	4.38	4.03%	4.24%	4.33%
<b>2021</b>	1.95	3.25	4.55	4.03%	4.23%	4.32%
<b>Average (last 5 years)</b>	<b>\$1.82</b>	<b>\$3.03</b>	<b>\$4.24</b>	<b>4.01%</b>	<b>4.19%</b>	<b>4.31%</b>

\* 15 CCFs is the usage of the system's median customer; that is half of the customers use more and half use less.

## **NEW REVENUE PROGRAM FOR RECLAIMED WATER (“PURPLE PIPE” FEE)**

The plan assumes that the new fee for recovery of capital costs for reclaimed water distribution is continued at a rate of \$600 per ERU. Implementation of this fee assumed that EPD will allow the City to not require the installation of purple pipe in new subdivisions. The fee would be paid in lieu of such installation. The fee was successfully implemented on January 1, 2010 on all new connectors to the water and sewer system within the City.

## **RESTRICTIONS ON GROUNDWATER WITHDRAWALS WILL REQUIRE INCREASED RELIANCE ON SURFACE WATER**

It can be anticipated that the EPD will further restrict the City’s withdrawals from the Floridan aquifer. For 2016, it is projected that 2,500 MG will be purchased; and for 2017, it is assumed that 2,600 MG will be needed at a cost of \$2,067,000. Purchases of this volume of water from the surface water system will create upward pressure on the expenses of the groundwater system. The State of Georgia is engaged in discussions that may result in even greater curtailment of groundwater withdrawals. This would create a situation where even more purchases of surface water from the I&D system would be required creating more pressure on system expenses in the future.

## **CAPITAL IMPROVEMENT PROGRAM**

The Capital Improvement Program funded by this plan totals \$111,376,000 for the five year 2017-2021 period. The plan anticipates major system improvements, upgrades and maintenance projects required to keep the system running efficiently and in compliance with regulatory standards. Many of the projects are in response to reduced groundwater withdrawal limits and stricter standards on wastewater discharge pollutant levels.

## **PLANNED BORROWING**

The CIP funding plan includes one future borrowing of \$12,000,000 in year 2019. The feasibility of this borrowing is dependent on implementation of the recommended rate increases. This total of \$12,000,000 in new borrowing will fund about 10.8% of the capital program.

The funding of the five year \$111,376,000 CIP program would be provided from the following sources over the five year period:

	<b>Five Year Total</b>	<b>Percent</b>
Operating Net Income	\$ 78,611,000	70.6%
Tap-in and Connection Fees	19,760,000	17.7%
Planned New Borrowing	12,000,000	10.8%
Interest on Restricted Assets	1,005,000	0.9%
Total	<u>\$ 111,376,000</u>	<u>100.0%</u>

## SERVICE IMPROVEMENTS

The projection assumes that no significant operating program improvements will be implemented in 2017 or future years.

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## SANITATION FUND FORECAST

### LANDFILL CAPACITY

The waste-to-energy incineration process at the Resource Recovery Facility that had been used for many years to reduce the amount of waste disposed of at the landfill has been discontinued. Instead, the City has begun to use its own landfill for routine waste disposal. While capacity remains in the permitted area of the landfill, actions began in 2016 to expand the landfill in preparation to meet future needs. The expansion is estimated to have an \$18 million financial impact in 2017.

Rate planning to fund new debt that will be required for the landfill expansion project has begun. It is projected that the expansion project will be funded by a cash balance in the Landfill Replacement Fund of \$17,000,000 and \$1,000,000 from a 2003 bond issuance.

### RATE CHANGES FOR 2017

Revenue projections for 2017 assume rates for residential and commercial service are increased from 2016. Residential refuse rates for 2016 are \$31.50 per month. The recommended rate for 2017 is \$33.50. This rate includes not only curbside refuse collection, but also curbside recycling service. The commercial disposal fee increases from \$4.30/cy to \$4.45/cy (3.49%), and commercial collection rates will be raised from an average of \$4.38/cy to \$4.52/cy (3.18%).

### FUTURE RATE CHANGES

The following table summarizes the rates for the next several years required to achieve the objective of keeping residential rates as low as possible and competitive with rates charged by private providers outside of the City.

Bill Code	Service	2016	2017	2018	2019	2020
1001	Residential Service (Monthly)	\$31.50	\$33.50	\$34.50	\$35.50	\$36.00
1600	Commercial Disposal Fee (\$/cu. yd.)	\$ 4.30	\$ 4.45	\$ 4.60	\$ 4.75	\$4.90
Commercial Collection Fees (\$/cu. yd.):						
1500	River Street	\$5.95	\$6.15	\$6.35	\$6.55	\$6.75
1501	Downtown Lanes	5.55	5.75	5.95	6.15	6.35
1502	2-15 CY	3.80	3.90	4.00	4.10	4.20
1516	16-47 CY	3.35	3.45	3.55	3.65	3.75
1548	48-95 CY	2.95	3.05	3.15	3.25	3.35
1596	96+ CY	2.35	2.40	2.45	2.50	2.55

# ALL FUNDS SUMMARY



City-wide projected revenues total \$378,084,629 for 2017. This is an increase of \$7,091,517 or 1.9% over the 2016 projected amount.

The table below provides a summary of 2015 actual, 2016 projected, and 2017 proposed budget revenues.

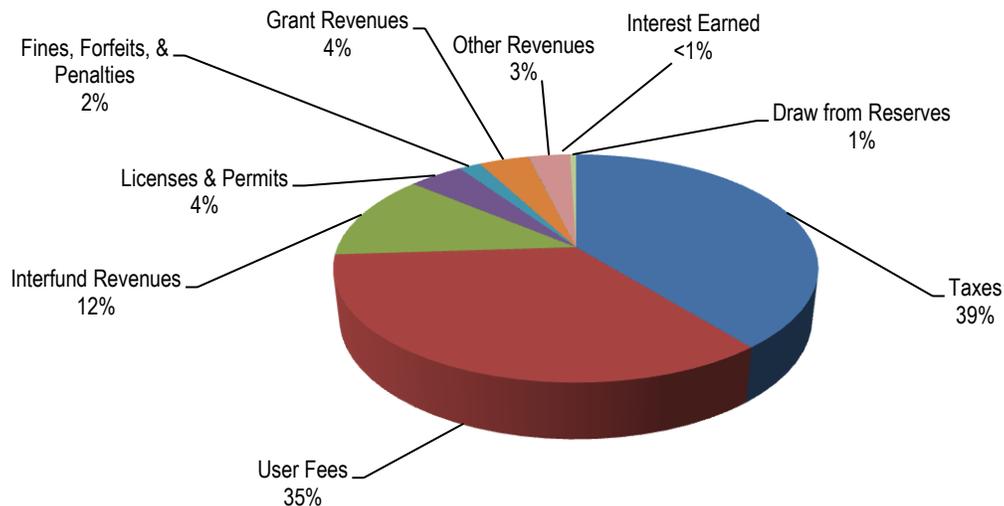
<b><u>Revenue Source</u></b>	<b><u>2015 Actual</u></b>	<b><u>2016 Projected</u></b>	<b><u>2017 Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Taxes	\$ 142,847,057	\$ 146,951,086	\$ 148,178,155	0.8
User Fees	130,037,139	131,805,772	131,482,974	(0.2)
Interfund Revenues	43,432,512	46,801,011	46,041,964	(1.6)
Licenses and Permits	16,040,307	15,753,900	16,385,700	4.0
Fines, Forfeits, and Penalties	6,429,883	6,444,000	6,538,290	1.5
Grant Revenues	19,863,479	15,760,598	15,185,289	(3.7)
Interest Earned	47,489	164,300	164,500	0.1
Other Revenues	2,062,483	7,312,445	12,324,232	68.5
Subtotal	\$ 360,760,349	\$ 370,993,112	\$ 376,301,104	1.4
Draw from Reserves	\$ 0	\$ 0	\$ 1,783,525	100.0
<b>TOTAL REVENUE</b>	<b>\$ 360,760,349</b>	<b>\$ 370,993,112</b>	<b>\$ 378,084,629</b>	<b>1.9</b>

After adjusting for transfers between funds, total proposed expenditures for 2017 are \$7,137,966 or 2.2% over the 2016 projected amount.

<b><u>Expenditure Area</u></b>	<b><u>2015 Actual</u></b>	<b><u>2016 Projected</u></b>	<b><u>2017 Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Personnel Services	\$ 161,087,809	\$ 170,927,403	\$ 169,227,124	(1.0)
Outside Services	38,004,044	42,825,545	43,577,898	1.8
Commodities	16,868,943	21,372,075	26,288,810	23.0
Interfund Services	34,344,223	37,386,194	37,473,559	0.2
Capital Outlay	7,051,854	10,304,895	11,542,428	12.0
Debt Service	11,727,963	11,388,664	10,472,932	(8.0)
Interfund Transfers	34,458,180	45,825,098	47,451,502	3.5
Other Expenses	34,246,194	30,963,238	32,050,376	3.5
<b>SUBTOTAL</b>	<b>\$ 337,789,210</b>	<b>\$ 370,993,112</b>	<b>\$ 378,084,629</b>	<b>1.9</b>
Less Transfers Between Funds	\$ (47,048,534)	\$ (49,571,456)	\$ (49,525,007)	(0.1)
<b>TOTAL EXPENDITURES</b>	<b>\$ 290,740,676</b>	<b>\$ 321,421,656</b>	<b>\$ 328,559,622</b>	<b>2.2</b>

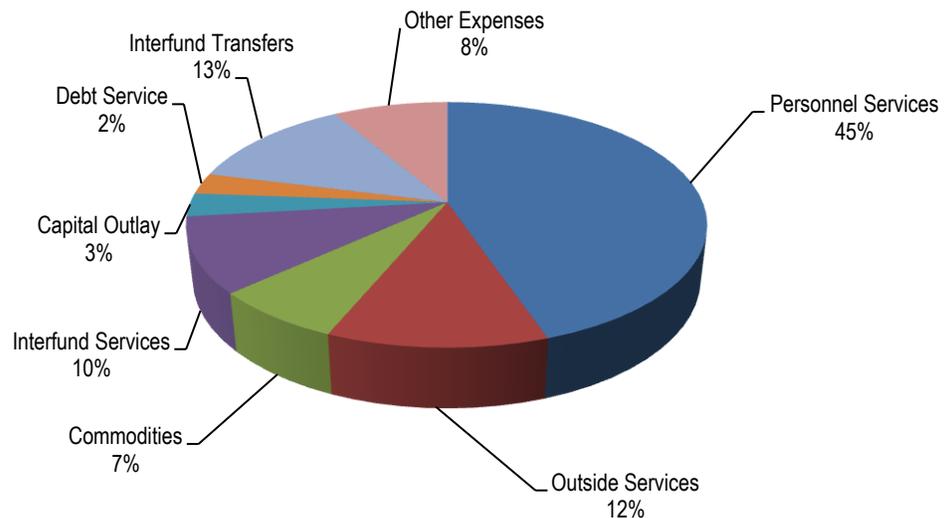
## ALL FUNDS REVENUE

The graph below presents a breakdown by category of total revenues for 2017. **Taxes** include Property, Sales and Other Taxes. **User Fees** are made up of the following: Leisure Services Fees, Development Fees, Fees for Other Services in the General Fund, 9-1-1 Fees, Haz-Mat Services, Water Services, Sewer Services, I&D Water Services, Sanitation Services, Mobility and Parking Services, and Civic Center Services. **Interfund Revenues** include Interfund Services, Internal Services Charges, and General Fund Contributions.



## ALL FUNDS EXPENDITURES

The graph below presents total expenditures by major code for 2017 prior to adjusting for transfers between funds. Of the total funds budgeted, **Personnel Services** is the largest expenditure category. This category supports salaries and a comprehensive benefits program. Funding for **Outside Services**, **Commodities**, and **Capital Outlay** will be used to provide direct services to citizens.



# CITY-WIDE REVENUE DETAIL



The table below compares 2015 actual revenues with 2016 projected revenues and 2017 proposed budget revenues.

<u>Revenue Source</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
<u>Taxes</u>				
Property Taxes	\$ 61,797,837	\$ 65,116,905	\$ 64,607,605	(0.8)
Sales Tax	37,841,206	37,500,000	38,062,500	1.5
Other Taxes	43,208,014	44,334,181	45,508,050	2.6
Subtotal	\$ 142,847,057	\$ 146,951,086	\$ 148,178,155	0.8
<u>User Fees</u>				
Leisure Services Fees	\$ 916,639	\$ 852,500	\$ 883,000	3.6
Development Fees	3,383,600	3,598,000	3,213,387	(10.7)
Fees for Other Services - General Fund	23,195,852	20,514,586	17,839,554	(13.0)
9-1-1 Fees	5,549,163	5,094,000	5,115,000	0.4
Haz-Mat Services	256,900	250,000	250,000	0.0
Water Services	21,524,635	22,758,097	23,431,453	3.0
Sewer Services	37,190,613	39,440,396	41,210,156	4.5
I & D Services	8,074,606	8,403,538	7,465,024	(11.2)
Sanitation Services	18,106,677	19,694,255	20,870,000	6.0
Mobility and Parking Services	9,871,616	9,787,000	9,731,000	(0.6)
Civic Center Services	1,966,838	1,413,400	1,474,400	4.3
Subtotal	\$ 130,037,139	\$ 131,805,772	\$ 131,482,974	(0.2)
<u>Interfund Revenues</u>				
Interfund Services	\$ 29,304,378	\$ 29,283,762	\$ 28,911,669	(1.3)
Internal Services Charges	11,117,967	12,328,036	12,314,410	(0.1)
General Fund Contributions	3,010,167	5,189,213	4,815,885	(7.2)
Subtotal	\$ 43,432,512	\$ 46,801,011	\$ 46,041,964	(1.6)
Licenses and Permits	\$ 16,040,307	\$ 15,753,900	\$ 16,385,700	4.0
Fines, Forfeits, and Penalties	\$ 6,429,883	\$ 6,444,000	\$ 6,538,290	1.5
Grant Revenues	\$ 19,863,479	\$ 15,760,598	\$ 15,185,289	(3.7)
Interest Earned	\$ 47,489	\$ 164,300	\$ 164,500	0.1
Other Revenues	\$ 2,062,483	\$ 7,312,445	\$ 12,324,232	68.5
Draw from Reserves	\$ 0	0	\$ 1,783,525	100.0
<b>TOTAL</b>	<b>\$ 360,760,349</b>	<b>\$ 370,993,112</b>	<b>\$ 378,084,629</b>	<b>1.9</b>

# CITY-WIDE REVENUE CHANGES



City-wide revenue totals \$378,084,629 which is 1.9% above 2016 projected revenue. City revenue sources are divided into the following categories with major changes highlighted below:

- **Taxes** represent 39.2% of City revenue and include property taxes, sales tax, and other taxes such as alcohol taxes and the hotel/motel tax. Real property tax revenue increases as growth is anticipated in the 2017 tax digest. The 2017 proposed amount for personal property tax includes the continuation of the phasing-in of the Freeport tax exemption. The ongoing impact of state tax reform legislation on the vehicle tax and vehicle title fees is reflected in the projections. Sales tax revenue growth is forecast based on modest inflation. Continued growth is also predicted for Savannah's tourism sector resulting in higher hotel/motel tax revenue.
- **User Fees** are received for specific services provided by the City and represent 34.8% of revenue. More than half of user fee revenue is generated by water, sewer, and sanitation services. Rate increases are planned for water and sewer consumption charges and residential and commercial sanitation fees in 2017, as well as rate changes/new fees for other selected City services.
- **Interfund Revenues** are funds transferred to one City fund from another City fund. This includes funds transferred to the Internal Services Fund for the provision of computer and vehicle services, funds transferred for the provision of other services such as sanitation disposal, and General Fund contributions to subsidized funds. The decrease in General Fund contributions to other funds in 2017 is primarily associated with the Public Safety Communications and Civic Center Funds.
- **Licenses and Permits** revenue is derived from such sources as alcoholic beverage licenses and utility franchise fees. The most significant revenue source in this category is electric franchise fees, which accounts for more than half of Licenses and Permits revenue. Total revenue within this category is anticipated to increase in 2017 primarily due to Water and Sewer franchise fees.
- **Fines, Forfeits, and Penalties** consist primarily of Recorder's Court fines and parking citations. In 2017, total revenue in this category is forecast to slightly increase.
- **Grant Revenues** are derived primarily from federal and state grants. Most grant revenues are accounted for in the Community Development and Grant Funds. In 2017, grant revenues are projected to decrease by \$575,309. Grant awards can vary greatly from year to year.
- **Interest Earned** revenue comes from City investments. Revenue generated from this source is not expected to change significantly in 2017.
- **Other Revenues** consist of various revenue sources. The substantial increase of more than \$5 million in this category in 2017 is associated with an anticipated FEMA reimbursement related to Hurricane Matthew, which hit the southeast in October 2016 and required major cleanup efforts by the City.
- **Draw from Reserves** of \$1,783,525 is required in 2017 in order to balance General Fund proposed budget revenue with proposed budget expenses. No draw from reserves is projected in 2016.

## FEE CHANGES

The 2017 budget maintains the majority of fees for City services at the 2016 level. Rate changes are included for certain revenue sources within the General Fund, Sanitation Fund, and Water and Sewer Funds.

**General Fund** Fee changes for revenue sources within the General Fund are as follows:

<b>Cemetery Fees</b>	<b>2016</b>	<b>2017</b>
Special Events Fee (up to 30 participants)	\$35	\$50
Filming/Photography Fee (up to 30 participants)	\$50	\$150
After-Hour Fee (tours, special events, funeral)	\$125	\$150
After-Hour Fee (film/photography)	\$125	\$225
Adult Sunday/Holiday Rate	\$1,025	\$1,125
Adult Standard Rate	\$750	\$850
Adult Prime Rate	\$575	\$600
Child Sunday/Holiday Rate	\$700	\$750
Child Standard Rate	\$500	\$550
Child Prime Rate	\$375	\$400
Infant Sunday/Holiday Rate	\$625	\$700
Infant Standard Rate	\$450	\$500
Infant Prime Rate	\$325	\$350
Amputated Limb Sunday/Holiday Rate	\$575	\$600
Amputated Limb Saturday Rate	\$400	\$450
Amputated Limb Prime Rate	\$300	\$350
Ashes/Cremains Sunday/Holiday Rate	\$650	\$700
Ashes/Cremains Saturday Rate	\$450	\$500
Ashes/Cremains Prime Rate	\$325	\$350
Section 12, Greenwich-single space lots	\$850	\$910
Section S, Bonaventure-single space lots	\$850	\$910

<b>Leisure Services</b>	<b>2016</b>	<b>2017</b>
Tennis Concessions – City Resident Instructor Fee	\$5/hour	\$10/hour
Tennis Concessions – Non-City Resident Instructor Fee	\$6/hour	\$15/hour

<b>Development Services</b>	<b>2016</b>	<b>2017</b>
Cost of New Commercial Construction (used to calculate building permit fees)	Cost of construction = \$100 per s.f.	Cost of construction = \$125 per s.f.

<b>Development Services</b>	<b>2016</b>	<b>2017</b>
Rezoning/Text Amendment Application Fee	\$170	\$600
General Development Plan Review Fee (Historic District only)	-	\$300
Master Plan Review Fee	-	\$300
Site Plan Review Fee	\$200 per acre	\$250 per acre
Minimum Site Plan Review Fee	\$50	\$125
Revised Site Plan Review Fee	\$25 per sheet	\$100 per sheet
Subdivision Construction Plan Review Fee	\$50 per lot	\$200 per lot
Major Subdivision Plat Review Fee	\$120 per lot	\$500 + \$150 per lot
Minor Subdivision Plat Review Fee	\$120 per lot	\$200 + \$150 per lot
Easement Plat Review Fee	\$85 per sheet	\$150 per sheet

**Sanitation Fund** The fee changes for the Sanitation Fund are as follows:

<b>Sanitation Fees</b>	<b>2016</b>	<b>2017</b>
Residential Service (monthly)	\$31.50	\$33.50
Commercial Disposal Fee (per cubic yard)	\$4.30	\$4.45
Commercial Collection Fee (per cubic yard) -River Street	\$5.95	\$6.15
Commercial Collection Fee (per cubic yard) -Downtown Lanes	\$5.55	\$5.75
Commercial Collection Fee -2 to 15 cubic yard	\$3.80	\$3.90
Commercial Collection Fee -16 to 47 cubic yard	\$3.35	\$3.45
Commercial Collection Fee -48 to 95 cubic yard	\$2.95	\$3.05
Commercial Collection Fee -96+ cubic yard	\$2.35	\$2.40

**Water and Sewer Funds** The base charges for water and sewer service in 2017 are unchanged from 2016. Only consumption charges are increasing. The impact of the 2017 increase on the combined monthly water and sewer bill for the median inside City customer (who uses about 15 CCFs bi-monthly) is as follows:

<b>2017 over 2016</b>	
Monthly Increase in Combined Water & Sewer Bill	\$1.65
Percentage Increase	4.0%

The increases are necessary to fund anticipated increases in the operation and maintenance cost of the system, and to fund the water and sewer systems' Capital Improvement/Capital Maintenance Plan. The 2016 and 2017 water and sewer rate schedules are as follows:

<b>Water Rates</b>	<b>2016</b>	<b>2017</b>
Water, Inside City		
Base Charge (bi-monthly)	\$11.06	\$11.06
Consumption Charges (per CCF):		
First 15 CCFs bi-monthly	\$0.98	\$1.03
Over 15 CCFs	\$1.16	\$1.21
Water, Outside City:		
Base Charge (bi-monthly)	\$16.59	\$16.59
Consumption Charges (per CCF):		
First 15 CCFs bi-monthly	\$1.47	\$1.54
Over 15 CCFs	\$1.74	\$1.81

<b>Sewer Rates</b>	<b>2016</b>	<b>2017</b>
Sewer, Inside City:		
Base Charge (bi-monthly)	\$8.80	\$8.80
Consumption Charges (per CCF):		
First 15 CCFs bi-monthly	\$3.20	\$3.37
Over 15 CCFs	\$3.58	\$3.75
Sewer, Outside City:		
Base Charge (bi-monthly)	\$13.20	\$13.20
Consumption Charges (per CCF):		
First 15 CCFs bi-monthly	\$4.80	\$5.05
Over 15 CCFs	\$5.37	\$5.62



# WHAT DOES A PROPERTY OWNER PAY?

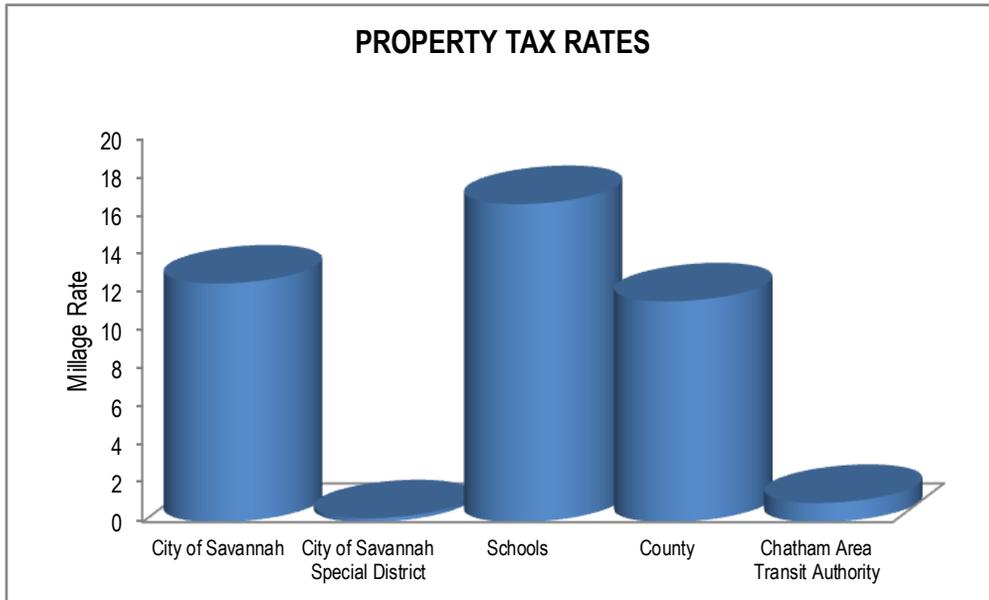


The tax rate, or millage, is set annually by the governing authority of the taxing jurisdiction. A tax rate of one mill represents a tax of one dollar per \$1,000 of assessed value. Property in Georgia is assessed at 40% of the fair market value unless otherwise specified by law. The 2017 budget is balanced with a City of Savannah millage rate of 12.48 mills, which is the same as the 2016 adopted rate.

For example, the assessed value of property that is worth \$100,000 is \$40,000. In the City of Savannah where the millage rate is 12.48 mills, the property tax would be \$499.20. This is \$12.48 for every \$1,000 of assessed value (or \$12.48 multiplied by 40).

Property Value	Assessed Value	Millage	City Property Tax
\$100,000	\$40,000	\$12.48 per \$1,000	\$499.20

The graph below shows City of Savannah direct and overlapping property tax rates. Overlapping rates are those of taxing jurisdictions that apply to property owners within the City of Savannah. Not all overlapping rates apply to all City of Savannah property owners (e.g., the rate for the special service district applies only to property owners whose property is located within the geographic boundaries of the special district).



**CITY OF SAVANNAH, GEORGIA**  
**PROPERTY TAX RATES - DIRECT AND ALL OVERLAPPING<sup>1</sup> GOVERNMENTS**  
**2007 - 2016**

<b>Year</b>	<b>City</b>	<b>City Special District<sup>2</sup></b>	<b>Schools</b>	<b>County</b>	<b>Chatham Area Transit Authority</b>	<b>State<sup>3</sup></b>	<b>Total</b>
2007	12.500	.200	13.795	10.537	.820	.250	38.102
2008	12.500	.200	13.404	10.537	.820	.250	37.711
2009	12.500	.200	13.404	10.537	.820	.250	37.711
2010	13.000	.200	14.131	10.537	.820	.250	38.938
2011	12.500	.200	14.631	11.109	.859	.250	39.549
2012	12.500	.200	14.631	11.109	.859	.200	39.499
2013	12.480	.200	15.881	11.908	1.000	.150	41.619
2014	12.480	.200	15.881	11.543	1.000	.100	41.204
2015	12.480	.200	16.631	11.543	1.000	.050	41.904
2016	12.480	.200	16.631	11.543	1.000	.000	41.854

<sup>1</sup> Overlapping rates are those of local and county governments that apply to property owners within the City of Savannah. Not all overlapping rates apply to all City of Savannah property owners (e.g., the rates for the special districts apply only to the proportion of the government's property owners whose property is located within the geographic boundaries of the special district).

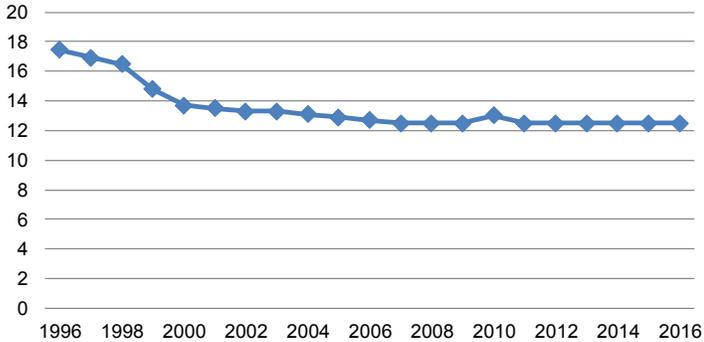
<sup>2</sup> In 2003, the City of Savannah created a special district called the "Water Transportation District." Only properties located within this district are subject to this millage levy.

<sup>3</sup> Beginning January 1, 2016, there is no state levy.

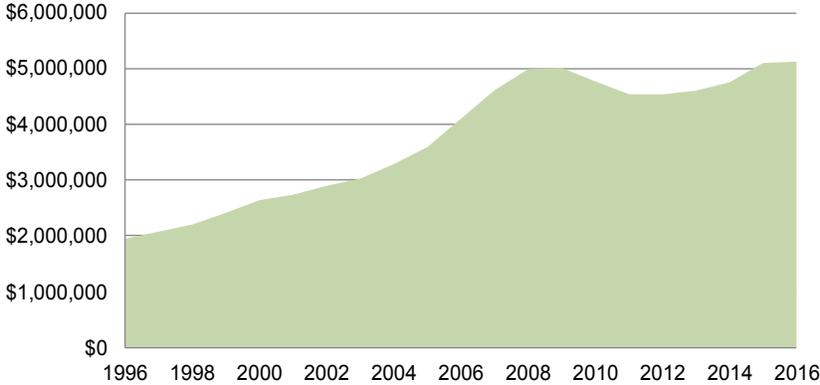
### City of Savannah Property Tax Rates and Total Assessed Values

Year	Tax Rate	Assessed Value (in thousands)
1996	17.46	\$1,952,874
1997	16.93	2,079,467
1998	16.50	2,208,079
1999	14.80	2,417,831
2000	13.70	2,643,372
2001	13.50	2,740,865
2002	13.30	2,899,254
2003	13.30	3,027,851
2004	13.10	3,288,480
2005	12.90	3,593,557
2006	12.70	4,102,072
2007	12.50	4,610,615
2008	12.50	4,986,597
2009	12.50	5,010,250
2010	13.00	4,768,480
2011	12.50	4,539,928
2012	12.50	4,535,627
2013	12.48	4,603,176
2014	12.48	4,751,473
2015	12.48	5,098,015
2016	12.48	5,121,455

### City of Savannah Tax Rate



### Total Assessed Value (in thousands)





# CITY-WIDE EXPENDITURE DETAIL



The table below compares 2015 actual, 2016 projected, and 2017 proposed budget expenses by fund.

	<b>2015 Actual</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>	<b>% Change 2016-2017</b>
General Fund	\$ 184,664,465	\$ 189,745,991	\$ 188,894,830	(0.4)
<b><u>Special Revenue Funds</u></b>				
Hazardous Material Team	\$ 538,753	\$ 563,016	\$ 573,985	1.9
Grants	6,982,758	10,945,594	17,320,127	58.2
Community Development	14,185,285	8,155,451	7,307,088	(10.4)
Public Safety				
Communications	6,608,302	7,010,695	6,742,419	(3.8)
Hotel/Motel Tax	8,653,113	9,022,756	9,287,439	2.9
Subtotal	\$ 36,968,211	\$ 35,697,512	\$ 41,231,058	15.5
<b><u>Enterprise Funds</u></b>				
Sanitation	\$ 25,617,318	\$ 29,328,184	\$ 29,998,682	2.3
Civic Center	3,808,961	3,705,483	3,599,690	(2.9)
Water	17,952,169	25,632,048	26,492,830	3.4
Sewer	27,389,338	39,604,625	41,583,729	5.0
I & D Water	8,225,502	8,558,023	7,619,510	(11.0)
Mobility and Parking Services	13,918,832	13,592,424	13,643,565	0.4
Subtotal	\$ 96,912,120	\$ 120,420,787	\$ 122,938,006	2.1
<b><u>Internal Services Funds</u></b>				
Internal Services	\$ 11,112,515	\$ 13,237,941	\$ 12,314,410	(7.0)
Computer Purchase	507,241	1,147,590	721,295	(37.1)
Radio Replacement	1,318,135	1,350,125	1,338,000	(0.9)
Recorder's Court Technology	516,271	100,000	60,000	(40.0)
Vehicle Purchase	5,622,064	9,293,166	10,587,030	13.9
Subtotal	\$ 19,076,226	\$ 25,128,822	\$ 25,020,735	(0.4)
<b>Total</b>	<b>\$ 337,621,022</b>	<b>\$ 370,993,112</b>	<b>\$ 378,084,629</b>	<b>1.9</b>
Less Transfers Between Funds	\$ (47,048,534)	\$ (49,571,456)	\$ (49,525,007)	(0.1)
<b>TOTAL</b>	<b>\$ 290,572,488</b>	<b>\$ 321,421,656</b>	<b>\$ 328,559,622</b>	<b>2.2</b>

# CITY-WIDE EXPENDITURE CHANGES

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City-wide expenditures total \$378,084,629 which is 1.9% above 2016 projected expenditures before adjusting for interfund transfers. City expenditures are divided into eight major categories, with significant changes in each highlighted below:

- **PERSONNEL SERVICES** represent 44.8% of City expenditures and are comprised primarily of funding for salaries and wages for employees and a comprehensive benefits program for employees and their dependents. This category decreases \$1,700,279 or 1.0% below 2016 projected expenditures primarily due to a reduced OPEB contribution. Major changes are described as follows:

The salaries and wages budget includes the full year's cost of comp and pay study results for City job classifications implemented in 2016. A general wage increase of 2.1% is also included for employees.

The budget includes the addition of ten permanent firefighter positions necessary to meet staffing guidelines. Three additional Development Services employees are proposed, with fee increases to cover the cost, along with seven additional staff to support water & sewer Utility Services.

The budget continues the comprehensive medical benefits plan to employees and their dependents with an employer contribution of \$20,910,773 which is \$1,271,478 over the 2016 projected contribution. Total health plan costs are anticipated to rise by 7.2%. A premium rate increase for employees and retirees is also proposed.

The 2017 budget contains an allocation of \$2,500,000 in recognition of the City's cost of post-retirement medical benefits for employees. This is a decrease of \$4,403,000 from the 2016 contribution and is based on actuarial recommendation.

Based on the latest actuarial study, the 2017 proposed budget includes the recommended minimum pension contribution of \$9,164,055. This represents a decrease of \$290,550 from the 2016 contribution.

- **OUTSIDE SERVICES** are services the City receives primarily from outside companies and represent 11.5% of expenditures. Utilities make up the largest share of expenditures in this category. Other primary accounts include: professional purchased services, equipment and data processing equipment maintenance, temporary labor-agency, and other contractual services. Overall, funding for services in this category increases \$752,353 or 1.8% above 2016 projected expenditures. Notable expenditures in this category are related to a strategic planning process which will be undertaken during FY17. \$750,000 has been budgeted for strategic planning and the implementation of initiatives that may result from the process.
- **COMMODITIES** are items which, after use, are consumed or show material change in physical condition and are generally of limited value. Overall, this expenditure category increases \$4,916,735 or 23.0% compared to 2016 projected expenditures. This is due to storm damage expenses related to Hurricane Matthew which swept through the region October, 2016. Hurricane related expenses are accounted for within the Grant Fund along with a projected FEMA reimbursement and local matching dollars which have been transferred from the Sanitation Fund and General Fund.

- **INTERFUND SERVICES** represent services provided to City departments on a cost reimbursement basis. This expenditure category represents 9.9% of the operating budget. The largest costs are services by Sanitation, insurance by Risk Management, computer services, Vehicle Maintenance services, and services by the General Fund. This category increases by only 0.2% in 2017.
- **CAPITAL OUTLAY** includes items costing more than \$5,000 each and having a useful life of more than one year. The increase of \$1,237,533 or 12.0% in this expenditure classification is due primarily to vehicular equipment purchases and vehicle outfitting costs as well as the purchase of MDTs for police vehicles.
- **DEBT SERVICE** accounts for payments of principal and interest to lenders or creditors on outstanding debt. This area decreases \$915,732 or 8.0% from 2016 projected expenditures based on debt service requirements.
- **INTERFUND TRANSFERS** are amounts transferred from one fund to another. Expenditures in this category represent 12.6% of the total budget and increase \$1,626,404 or 3.5% over 2016 projected expenditures. The main reason for the increase is contributions to capital projects within the General Fund and Water & Sewer Funds, as well as \$2,000,000 in transfers from the General and Sanitation Funds to act as matching funds towards expected FEMA reimbursements related to Hurricane Matthew storm damage expenditures.
- **OTHER EXPENSES** are primarily payments and contributions to other City funds, public agencies, and private/non-profit agencies which sell services to or receive a contribution from the City. Planned 2017 funding increases 3.5% in this category. Increases are spread mainly amongst the following funds: Computer Purchase for network infrastructure, Hotel/Motel Tax for contributions to Visit Savannah and the Trade Center, Water & Sewer for the franchise fee payment to the General Fund, and Sanitation for a truck wash at the landfill.



# CITY-WIDE EXPENDITURES BY BUREAU



The table below is organized by Bureau and compares the 2016 Adopted Budget to the 2017 Proposed Budget.

<u>Department/Activity</u>	<u>2016 Adopted</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
<b>General Administration</b>			
Mayor and Aldermen	\$ 786,422	\$ 793,356	0.9
Clerk of Council	361,324	276,889	(23.4)
City Manager's Office	1,209,969	1,606,710	32.8
Public Information Office	513,786	503,195	(2.1)
Auditing	631,992	531,651	(15.9)
Finance	1,164,940	1,145,036	(1.7)
Legal	795,954	1,006,830	26.5
Subtotal	\$ 5,464,387	\$ 5,863,667	7.3
<b>Leisure Services</b>			
Leisure Services Bureau Chief	\$ 590,207	\$ 783,982	32.8
Cultural Affairs	750,757	771,283	2.7
Youth Services	4,041,536	4,249,808	5.2
Athletic Services	1,124,347	1,214,985	8.1
Senior Services	2,116,292	2,186,295	3.3
Therapeutic Recreation	248,546	256,972	3.4
Film Services	206,213	0	(100.0)
Buildings and Grounds			
Maintenance	4,107,713	4,429,044	7.8
Building and Electrical			
Maintenance	1,597,595	1,542,338	(3.5)
Park and Tree	5,574,571	6,472,332	16.1
City Cemeteries	1,817,879	1,802,576	(0.8)
Civic Center Operations	3,264,480	3,229,143	(1.1)
Civic Center Concessions	379,655	370,547	(2.4)
Subtotal	\$ 25,819,791	\$ 27,309,305	5.8
<b>Police Bureau</b>			
Police Chief	\$ 1,981,333	\$ 2,144,735	8.2
Patrol and Special Operations			
Division	39,535,291	39,585,734	0.1
Investigations Division	7,576,113	7,735,201	2.1
SARIC (Savannah Area Regional			
Intelligence Center)	1,345,692	1,432,447	6.4
Traffic Unit	1,969,301	1,901,266	(3.5)
Marine Patrol	716,640	0	(100.0)
Mounted Patrol	646,587	599,898	(7.2)
Canine Unit	575,966	572,895	(0.5)
Animal Control	928,035	0	(100.0)
Administrative Services Division	2,593,783	2,786,753	7.4
Information Management	1,515,169	1,471,425	(2.9)
Training and Recruitment	1,368,943	1,683,355	23.0
Counter Narcotics Team (CNT)	2,227,376	2,374,683	6.6
Office of Professional Standards			
(OPS)	883,139	809,420	(8.3)

<u>Department/Activity</u>	<u>2016 Adopted</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Savannah Impact Program (SIP)	1,272,659	1,293,674	1.7
CrimeStoppers	233,281	203,962	(12.6)
Savannah Impact Work Ventures	308,890	367,250	18.9
Undercover Narcotic Investigation Team (U.N.I.T)	844,562	1,132,413	34.1
Communications Center	6,903,098	6,742,419	(2.3)
Subtotal	\$ 73,425,858	\$ 72,837,530	(0.8)
<b>Fire and Emergency Services Bureau</b>			
Fire Logistics	\$ 7,429,902	\$ 7,388,365	(0.6)
City-Wide Emergency Planning	188,012	178,326	(5.2)
Fire Operations	21,489,179	21,934,937	2.1
Hazardous Material Team	545,142	573,985	5.3
Subtotal	\$ 29,652,235	\$ 30,075,613	1.4
<b>ACM, Administrative and Community Services</b>			
	\$ 349,292	\$ 191,361	(45.2)
<b>Management Services Bureau</b>			
Management Services Bureau Chief	\$ 376,187	\$ 321,801	(14.5)
Research and Budget	679,161	681,572	0.4
Human Resources	1,814,202	1,790,682	(1.3)
Risk Management	838,273	834,494	(0.5)
Purchasing	477,413	466,464	(2.3)
Revenue	1,596,845	1,498,402	(6.2)
Recorder's Court of Chatham County	2,393,428	2,311,847	(3.4)
Research Library and Municipal Archives	234,103	239,508	2.3
Inventory Management	352,505	344,709	(2.2)
Mail and Municipal Building Services	782,042	808,764	3.4
Utility Services	1,849,064	2,206,005	19.3
Mobility and Parking Administration & Enforcement	3,709,500	3,584,045	(3.4)
Parking Garages and Lots	5,070,087	6,154,380	21.4
Parking Interdepartmental	3,243,843	2,388,867	(26.4)
Tourism Management and Ambassadorship	1,299,792	1,516,273	16.7
Vehicle Maintenance	5,616,046	5,614,534	0.0
Information Technology	6,563,426	6,699,876	2.1
Subtotal	\$ 36,895,917	\$ 37,462,223	1.5
<b>Community and Economic Development Bureau</b>			
Community and Economic Development Bureau Chief	\$ 385,801	\$ 383,757	(0.5)
Community Services	345,826	580,244	67.8
Citizen Office	1,382,545	0	(100.0)
River Street Hospitality Center	142,499	131,558	(7.7)
311 Call Service Center	207,686	207,112	(0.3)
Real Property Services	497,407	488,422	(1.8)
Step Up Program	290,123	293,775	1.3
Economic Development	538,936	589,299	9.3

<u>Department/Activity</u>	<u>2016 Adopted</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Savannah Development and Renewal Authority (SDRA)	275,000	275,000	0.0
Entrepreneurial Center	432,980	440,712	1.8
Community Planning and Development	826,823	809,571	(2.1)
Housing and Housing Project Delivery	1,453,585	1,444,218	(0.6)
Advancement Center at Moses Jackson	323,553	342,527	5.9
Coastal Workforce Services	5,077,608	5,228,866	3.0
YouthBuild	488,700	550,399	12.6
Subtotal	\$ 12,669,072	\$ 11,765,460	(7.1)
<b>ACM, Development and Environmental Services</b>	\$ 338,739	\$ 353,307	4.3
<b>Public Works and Water Resources Bureau</b>			
Public Works and Water Resources Bureau Chief <sup>1</sup>	\$ 718,467	\$ 696,140	(3.1)
Traffic Engineering	7,008,750	7,309,917	4.3
Stormwater Management	5,991,535	6,471,179	8.0
Streets Maintenance	5,404,305	5,313,053	(1.7)
Development Services	4,411,669	4,589,078	4.0
Environmental Services and Sustainability Division	397,296	414,455	4.3
Water and Sewer Director	524,834	527,054	0.4
Water and Sewer Planning & Engineering	1,400,466	1,449,772	3.5
Water Supply and Treatment	6,332,429	6,375,404	0.7
Water Distribution	4,623,068	5,001,566	8.2
Water Interdepartmental	11,796,265	10,579,722	(10.3)
Sewer Maintenance	3,676,325	3,848,165	4.7
Lift Stations Maintenance	4,799,528	5,010,897	4.4
President Street Plant	7,277,336	6,990,675	(3.9)
Regional Plants	2,384,929	2,289,773	(4.0)
Sewer Interdepartmental	21,621,247	23,444,219	8.4
I&D Water Plant	8,507,686	7,619,510	(10.4)
Subtotal	\$ 96,876,135	\$ 97,930,579	1.1
<b>Sanitation Bureau</b>			
Sanitation Bureau Chief	\$ 651,754	\$ 666,762	2.3
Residential Refuse	8,066,375	8,009,129	(0.7)
Refuse Disposal	6,207,779	6,650,250	7.1
Street Cleaning	2,905,195	2,849,227	(1.9)
Commercial Refuse	1,725,189	1,739,255	0.8
Recycling and Litter Services	2,690,141	2,505,828	(6.9)
Property Maintenance Enforcement	2,280,278	2,357,542	3.4
Sanitation Interdepartmental	4,105,876	5,220,689	27.2
Subtotal	\$ 28,632,587	\$ 29,998,682	4.8
<b>TOTAL BUREAU EXPENDITURES</b>	\$ 310,124,013	\$ 313,787,727	1.2

<u>Department/Activity</u>	<u>2016 Adopted</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
<b><u>Non-Bureau Expenditures</u></b>			
<b>General Fund Interdepartmental</b>			
Tourism and Promotion	\$ 2,156,843	\$ 2,152,409	(0.2)
Planning and Development	1,632,533	1,573,972	(3.6)
Human Services	856,034	452,690	(47.1)
Cultural Services	764,320	564,320	(26.2)
City Dues/Memberships	236,406	226,846	(4.0)
Transfer to Other Funds	10,522,220	11,271,906	7.1
Services from Other Funds	7,649,840	7,621,964	(0.4)
Other Expenses/Contributions	1,333,261	1,937,397	45.3
Contingency	838,617	250,000	(70.2)
Subtotal	<u>\$ 25,990,074</u>	<u>\$ 26,051,504</u>	<u>0.2</u>
<b>Other Expenditures</b>			
Grant Fund <sup>2</sup>	\$ 2,820,464	\$ 11,540,862	309.2
Community Development Program			
Costs/Carryforward	7,481,442	4,710,772	(37.0)
Hotel/Motel Tax Fund	8,862,343	9,287,439	4.8
Computer Purchase Fund	721,295	721,295	0.0
Vehicle Purchase Fund	6,492,400	10,587,030	63.1
Radio Replacement Fund	1,338,000	1,338,000	0.0
Recorder's Court Technology Fund	100,000	60,000	(40.0)
Subtotal	<u>\$ 27,815,944</u>	<u>\$ 38,245,398</u>	<u>37.5</u>
TOTAL NON-BUREAU EXPENDITURES	\$ 53,806,018	\$ 64,296,902	19.5
SUBTOTAL	\$ 363,930,031	\$ 378,084,629	3.9
Less Transfers Between Funds	\$ (49,295,150)	\$ (49,525,007)	0.5
TOTAL EXPENDITURES	\$ 314,634,881	\$ 328,559,622	4.4

<sup>1</sup>Expenditures for the Customer Service Center are included in the Public Works and Water Resources Bureau Chief's budget.

<sup>2</sup>This total does not include Coastal Workforce Services or YouthBuild, which are listed under the Community and Economic Development Bureau.

# 2015-2017 PERMANENT AUTHORIZED POSITIONS



<u>Department/Activity</u>	<u>2015 Permanent<sup>1</sup></u>	<u>2016 Permanent<sup>2</sup></u>	<u>2017 Permanent<sup>2</sup></u>	<u>Change 2016-2017</u>
<b>General Administration</b>				
Mayor and Aldermen	12.00	12.00	12.00	0.00
Clerk of Council	3.00	3.00	3.00	0.00
City Manager	11.00	11.00	12.00	1.00
Public Information Office	5.00	5.00	5.00	0.00
Auditing	7.00	7.00	7.00	0.00
Finance	13.00	13.00	13.00	0.00
Legal	4.00	5.00	5.00	0.00
Subtotal	55.00	56.00	57.00	1.00
<b>Leisure Services</b>				
Leisure Services Bureau Chief	6.00	6.00	8.00	2.00
Cultural Affairs	8.00	8.00	8.00	0.00
Youth Services	62.27	62.36	62.36	0.00
Athletic Services	12.88	13.25	13.25	0.00
Senior Services	27.26	27.26	27.26	0.00
Therapeutic Recreation	4.20	4.20	4.20	0.00
Film Services	2.00	2.00	0.00	-2.00
Buildings and Grounds Maintenance	42.00	44.00	44.00	0.00
Building and Electrical Maintenance	18.00	18.00	18.00	0.00
Park and Tree	59.00	59.00	71.00	12.00
City Cemeteries	23.63	23.63	23.63	0.00
Subtotal	265.24	267.70	279.70	12.00
<b>Police</b>				
Police Chief	16.00	16.13	16.13	0.00
Patrol and Special Operations	440.00	443.00	443.00	0.00
Criminal Investigations	89.00	91.00	91.00	0.00
SARIC	17.00	18.00	18.00	0.00
Traffic Unit	20.00	20.00	20.00	0.00
Marine Patrol	8.00	0.00	0.00	0.00
Mounted Patrol	7.00	7.00	7.00	0.00
Canine Unit	6.00	6.00	6.00	0.00
Animal Control	15.00	1.00	0.00	-1.00
Administrative Services Division	14.00	14.00	14.00	0.00
Training and Recruitment	12.00	12.00	12.00	0.00
Information Management	26.00	26.00	26.00	0.00
Counter Narcotics Team (CNT)	32.00	32.00	32.00	0.00
Professional Standards and Training	9.00	9.00	9.00	0.00
Savannah Impact Program (SIP)	14.00	13.00	13.00	0.00
CrimeStoppers	3.00	3.00	3.00	0.00
Savannah Impact Work Ventures	2.00	2.00	2.00	0.00
Undercover Narcotic Investigation Team (U.N.I.T)	0.00	15.00	15.00	0.00
Subtotal	730.00	728.13	727.13	-1.00

<b><u>Department/Activity</u></b>	<b><u>2015 Permanent<sup>1</sup></u></b>	<b><u>2016 Permanent<sup>2</sup></u></b>	<b><u>2017 Permanent<sup>2</sup></u></b>	<b><u>Change 2016-2017</u></b>
<b>Fire and Emergency Services</b>				
Fire Logistics	23.00	24.00	24.00	0.00
City-Wide Emergency Planning	1.00	1.00	1.00	0.00
Fire Operations	316.00	331.00	341.00	10.00
Subtotal	340.00	356.00	366.00	10.00
<b>ACM, Administrative and Community Services</b>				
	3.00	3.00	3.00	0.00
<b>Management Services</b>				
Management Services Bureau Chief	2.00	2.00	2.00	0.00
Research and Budget	8.00	8.00	8.00	0.00
Human Resources	19.00	20.00	20.00	0.00
Risk Management	6.00	6.00	6.00	0.00
Purchasing	6.00	6.00	6.00	0.00
Revenue	21.00	19.00	19.00	0.00
Recorder's Court of Chatham County	29.00	28.00	28.00	0.00
Research Library and Municipal Archives	2.00	2.00	2.00	0.00
Inventory Management	5.00	5.00	5.00	0.00
Mail and Municipal Bldg Services	0.60	0.60	0.60	0.00
Subtotal	98.60	96.60	96.60	0.00
<b>Community and Economic Development</b>				
Community and Economic Development Bureau Chief	4.00	4.00	4.00	0.00
Community Services	3.00	3.00	6.00	3.00
Citizen Office	20.00	20.00	0.00	-20.00
River Street Hospitality Center	2.25	2.25	2.25	0.00
311 Call Service Center	3.00	3.00	3.00	0.00
Real Property Services	6.00	6.00	6.00	0.00
Economic Development	4.00	4.00	4.00	0.00
Entrepreneurial Center	6.00	6.00	6.00	0.00
Subtotal	48.25	48.25	31.25	-17.00
<b>Public Works and Water Resources</b>				
Public Works and Water Resources Bureau Chief	4.00	4.00	4.00	0.00
Traffic Engineering	30.00	31.00	31.00	0.00
Stormwater Management	60.00	60.00	60.00	0.00
Streets Maintenance	48.00	48.00	48.00	0.00
Development Services	55.00	55.00	55.00	0.00
Environmental and Sustainability Services Division	4.00	4.00	4.00	0.00
Subtotal	201.00	202.00	202.00	0.00
<b>TOTAL GENERAL FUND</b>	<b>1741.09</b>	<b>1757.68</b>	<b>1762.68</b>	<b>5.00</b>

<b>Department/Activity</b>	<b>2015 Permanent<sup>1</sup></b>	<b>2016 Permanent<sup>2</sup></b>	<b>2017 Permanent<sup>2</sup></b>	<b>Change 2016-2017</b>
<b>Public Safety Communications Fund</b>	104.00	104.00	104.00	0.00
<b>Hazardous Material Team Fund</b>	4.00	4.00	4.00	0.00
<b>Sanitation Fund</b>				
Sanitation Director	6.00	7.00	7.00	0.00
Residential Refuse	101.00	101.00	101.00	0.00
Refuse Disposal	14.00	14.00	14.00	0.00
Street Cleaning	20.00	22.00	22.00	0.00
Commercial Refuse	13.00	13.00	13.00	0.00
Recycling and Litter Services	34.00	33.00	33.00	0.00
Property Maintenance Enforcement	30.00	31.00	31.00	0.00
Subtotal	218.00	221.00	221.00	0.00
<b>Civic Center Fund</b>				
Civic Center Operations	20.00	20.00	20.00	0.00
Civic Center Concessions	2.00	2.00	2.00	0.00
Subtotal	22.00	22.00	22.00	0.00
<b>Water Fund</b>				
ACM, Development and Environmental Services	3.00	3.00	3.00	0.00
Water and Sewer Director	4.00	4.00	4.00	0.00
Utility Services	24.00	24.00	24.00	0.00
Water and Sewer Planning & Engineering	18.00	18.00	18.00	0.00
Water Supply and Treatment	26.00	26.00	26.00	0.00
Water Distribution	54.00	54.00	54.00	0.00
Subtotal	129.00	129.00	129.00	0.00
<b>Sewer Fund</b>				
Sewer Maintenance	31.00	31.00	31.00	0.00
Lift Stations Maintenance	28.00	28.00	28.00	0.00
President Street Plant	63.00	65.00	65.00	0.00
Regional Plants	14.00	15.00	15.00	0.00
Subtotal	136.00	139.00	139.00	0.00
<b>I&amp;D Water Fund</b>	38.00	38.00	38.00	0.00
<b>Mobility and Parking Services Fund</b>				
Mobility and Parking Enforcement & Administration	32.00	32.00	32.00	0.00
Parking Garages and Lots	32.70	33.70	33.70	0.00
Tourism Management & Ambassadorship	9.75	21.75	24.75	3.00
Subtotal	74.45	87.45	90.45	3.00

<u>Department/Activity</u>	<u>2015 Permanent<sup>1</sup></u>	<u>2016 Permanent<sup>2</sup></u>	<u>2017 Permanent<sup>2</sup></u>	<u>Change 2016-2017</u>
<b>Community Development Fund</b>				
Community Planning and Development	8.00	8.00	8.00	0.00
Housing	14.00	14.00	14.00	0.00
Advancement Center at Moses Jackson	4.00	4.00	4.00	0.00
Subtotal	26.00	26.00	26.00	0.00
<b>Grant Fund</b>				
YouthBuild	1.00	1.00	1.00	0.00
Subtotal	1.00	1.00	1.00	0.00
<b>Internal Services Fund</b>				
Vehicle Maintenance	36.00	37.00	37.00	0.00
Fleet Management	5.00	5.00	5.00	0.00
Information Technology	36.00	37.00	37.00	0.00
Subtotal	77.00	79.00	79.00	0.00
<b>TOTAL CITYWIDE</b>	<b>2570.54</b>	<b>2608.13</b>	<b>2616.13</b>	<b>8.00</b>

<sup>1</sup>Full time equivalent positions (FTEs) as of September 3, 2015

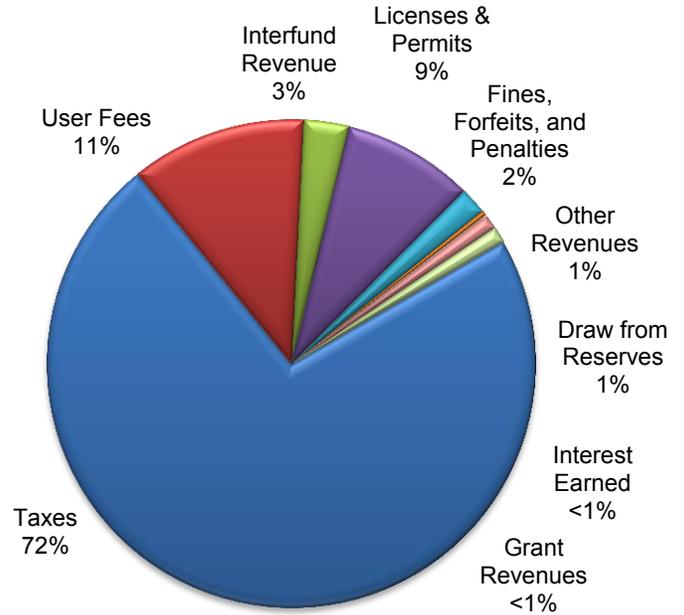
<sup>2</sup>FTEs as of August 24, 2016

# GENERAL FUND



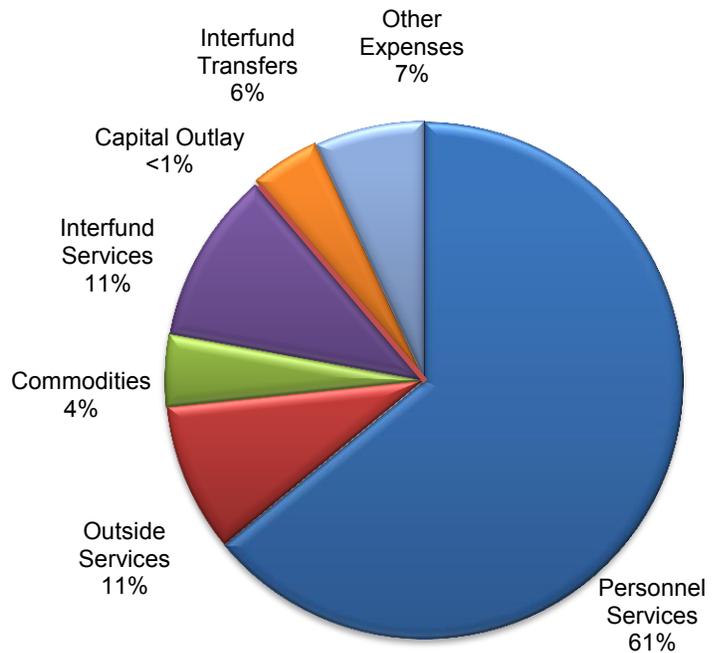
## WHERE THE MONEY COMES FROM

Taxes	\$ 136,959,405
User Fees	21,935,941
Interfund Revenues	5,692,831
Licenses and Permits	16,385,700
Fines, Forfeits, and Penalties	3,417,000
Grant Revenues	618,775
Interest Earned	113,000
Other Revenues	1,988,653
Draw from Reserves	1,783,525
<b>Total</b>	<b>\$ 188,894,830</b>



## WHERE THE MONEY GOES

Personnel Services	\$ 115,717,971
Outside Services	21,500,679
Commodities	7,043,779
Interfund Services	20,581,964
Capital Outlay	373,524
Interfund Transfers	11,271,906
Other Expenses	12,405,007
<b>Total</b>	<b>\$ 188,894,830</b>



## REVENUES BY SOURCE

General Fund revenue is budgeted at \$187,111,305 in 2017, which is \$2,634,686 or 1.4% below 2016 projected revenues. Major changes include: rate adjustments/new fees for selected Cemetery, Leisure Services and Development Services revenue streams.

The General Fund revenue budget for 2017 is \$1,783,525 less than the expenditure budget, primarily due to a decrease of \$2,764,352 from Chatham County for shared policing services; a continuing impact of the 2016 renegotiated Police merger agreement.

<u>Revenue Source</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
<b><u>Taxes</u></b>				
<b>Property Taxes</b>				
Real Property Tax (Current)	\$ 44,774,218	\$ 48,571,585	\$ 49,543,016	2.0
Personal Property Tax (Current)	7,749,660	7,641,468	7,221,468	(5.5)
Real Property Tax (Delinquent)	3,546,386	4,600,000	4,000,000	(13.0)
Personal Property Tax (Delinquent)	702,478	450,000	400,000	(11.1)
Mobile Home Tax	23,325	21,931	21,000	(4.2)
Industrial Area Tax	674,243	550,000	550,000	0.0
Vehicle Tax	1,263,473	910,000	655,200	(28.0)
Intangible Tax	1,263,111	1,300,000	1,200,000	(7.7)
Public Utility Tax	1,927,596	1,313,341	1,313,341	0.0
Railroad Equipment Tax	25,250	25,580	25,580	0.0
Ferry SSD Tax	8,126	8,000	8,000	0.0
TAD Tax from City	(160,029)	(275,000)	(330,000)	20.0
Subtotal	\$ 61,797,837	\$ 65,116,905	\$ 64,607,605	(0.8)
<b>Sales Tax</b>				
Sales Tax	\$ 37,841,206	\$ 37,500,000	\$ 38,062,500	1.5
<b>Other Taxes</b>				
Beer Tax	\$ 2,084,750	\$ 2,085,000	\$ 2,095,000	0.5
Liquor Tax	455,824	455,000	455,000	0.0
Wine Tax	527,746	545,000	550,000	0.9
Mixed Drink Tax	1,271,621	1,375,000	1,400,000	1.8
Insurance Premium Tax	7,855,971	8,509,231	8,600,000	1.1
Vehicle Title Fees	5,635,792	4,800,000	5,256,000	9.5
Energy Excise Tax	592,029	660,000	673,200	2.0
Business Tax	4,080,683	4,260,000	4,260,000	0.0
Professional Licenses	225,107	225,000	225,000	0.0
Bank License Tax	287,908	373,600	350,000	(6.3)

<b><u>Revenue Source</u></b>	<b><u>2015 Actual</u></b>	<b><u>2016 Projected</u></b>	<b><u>2017 Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Vacation Rental Registration Fees	67,950	76,350	76,350	0.0
Transfer from Hotel/Motel Tax Fund	9,216,474	9,625,000	9,913,750	3.0
Transfer from Auto Rental Tax Fund	422,421	430,000	435,000	1.2
Subtotal	\$ 32,724,276	\$ 33,419,181	\$ 34,289,300	2.6
Total General Fund Taxes	\$ 132,363,319	\$ 136,036,086	\$ 136,959,405	0.7

### **User Fees**

#### **Leisure Services Fees**

Paulson Complex Concessions	\$ 6,683	\$ 1,000	\$ 1,000	0.0
Grayson Stadium	22,500	20,000	20,000	0.0
Tennis Fees	108,620	110,000	126,500	15.0
Athletic Fees	28,580	32,000	36,000	12.5
Softball Fees	21,967	20,000	21,000	5.0
Athletic Tournament Fees	25,010	22,000	22,000	0.0
Softball Tournament Fees	31,268	20,000	20,000	0.0
Cultural Arts	111,543	100,000	100,000	0.0
Neighborhood Centers	235,480	264,000	270,000	2.3
Golden Age Centers	54,905	35,000	35,000	0.0
Coffee Bluff Marina	10,526	6,000	9,000	50.0
Adult Day Care	52,807	60,000	60,000	0.0
After-School Program	2,005	2,500	2,500	0.0
Park & Square Event Fees	204,745	160,000	160,000	0.0
Subtotal	\$ 916,639	\$ 852,500	\$ 883,000	3.6

#### **Inspection Fees**

Inspection Administrative Fees	\$ 3,055	\$ 3,000	\$ 2,000	(33.3)
Sign Inspection Fees	28,212	20,000	10,000	(50.0)
Zoning Hearing Fees	88,903	75,000	73,220	(2.4)
Building Inspection Fees	2,683,887	3,000,000	2,482,072	(17.3)
Electrical Inspection Fees	92,161	70,000	70,000	0.0
Plumbing Inspection Fees	28,164	20,000	20,000	0.0
Existing Building Inspection Fees	33,977	15,000	15,000	0.0
Traffic Engineering Fees	115,623	125,000	130,000	4.0
Expedited Plan Review Fees	772	1,000	1,000	0.0
Private Development Fees	230,402	200,000	341,095	70.5

<b><u>Revenue Source</u></b>	<b><u>2015 Actual</u></b>	<b><u>2016 Projected</u></b>	<b><u>2017 Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Fuel Storage Tank Inspection Fees	900	2,200	2,200	0.0
Mechanical Inspection Fees	61,629	60,000	60,000	0.0
Fire Inspection Fees	15,915	6,800	6,800	0.0
Subtotal	\$ 3,383,600	\$ 3,598,000	\$ 3,213,387	(10.7)
<b>Fees for Other Services</b>				
Chatham County Police Reimbursement	\$ 19,907,782	\$ 17,247,124	\$ 14,482,772	(16.0)
Cemetery Tours and Special Event Fees	47,841	38,000	48,605	27.9
Burial Fees	302,173	303,936	329,975	8.6
Cemetery Lot Sales	156,588	156,476	163,252	4.3
Public Information Fees	0	150	50	(66.7)
Fell Street Box - County Share	27,169	20,000	20,000	0.0
Hotel Occupancy Fees	1,298,690	1,375,000	1,400,000	1.8
Alarm Registration	144,742	60,000	80,000	33.3
Police False Alarm Fees	165	1,000	1,000	0.0
Off-Duty Police Fees	157,470	155,000	155,000	0.0
Accident Reporting Fees	121,642	120,000	120,000	0.0
Fire Protection Fees	142,617	136,000	136,000	0.0
Building Demolition Fees	7,063	20,000	20,000	0.0
Building Boarding-Up Fees	23,927	25,000	25,000	0.0
Fire Incident Report Fees	842	3,500	1,500	(57.1)
Preservation Fees	745,223	750,000	750,000	0.0
Property Owners	186	1,000	1,000	0.0
Fire Equipment User Fees	9,333	8,400	8,400	0.0
Tour Bus Rents	39,070	36,000	38,000	5.6
Motor Coach Fees	33,320	33,000	34,000	3.0
Lot Clearing Fees	30,009	25,000	25,000	0.0
Subtotal	\$ 23,195,852	\$ 20,514,586	\$ 17,839,554	(13.0)
Total General Fund User Fees	\$ 27,496,091	\$ 24,965,086	\$ 21,935,941	(12.1)
<b><u>Interfund Revenues</u></b>				
Services to Haz-Mat Fund	\$ 17,259	\$ 21,045	\$ 19,345	(8.1)
Services to Coastal Workforce	108,509	108,509	91,034	(16.1)
Services to Community Development Fund	341,426	402,712	458,976	14.0

<b><u>Revenue Source</u></b>	<b><u>2015 Actual</u></b>	<b><u>2016 Projected</u></b>	<b><u>2017 Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Services to Sanitation Fund	860,671	840,884	871,338	3.6
Services to Water & Sewer Funds	2,517,505	2,655,201	2,542,230	(4.3)
Services to I & D Water Fund	201,950	184,710	189,550	2.6
Services to Civic Center Fund	144,594	245,900	246,824	0.4
Services to Mobility & Parking Services Fund	445,086	680,354	646,334	(5.0)
Services to Internal Services Fund	569,248	661,469	627,200	(5.2)
Subtotal	\$ 5,206,248	\$ 5,800,784	\$ 5,692,831	(1.9)

### **Licenses & Permits**

Business Application/Transfer Fees	\$ 26,950	\$ 27,000	\$ 27,000	0.0
Telecom Franchise Fees	17,065	17,000	17,000	0.0
Water & Sewer Franchise Fees	2,606,661	2,346,400	2,954,000	25.9
Electric Franchise Fees	8,658,961	8,660,000	8,700,000	0.5
Telephone Franchise Fees	403,178	360,000	330,000	(8.3)
Gas Franchise Fees	648,193	640,000	640,000	0.0
Cable Franchise Fees	1,744,088	1,770,000	1,787,700	1.0
Parking Franchise Fees	106,991	103,500	105,000	1.4
Insurance Business Licenses	125,205	115,000	100,000	(13.0)
Alcoholic Beverage Licenses	1,703,015	1,715,000	1,725,000	0.6
Subtotal	\$ 16,040,307	\$ 15,753,900	\$ 16,385,700	4.0

### **Fine, Forfeits & Penalties**

Recorder's Court Fines	\$ 1,806,722	\$ 1,817,000	\$ 1,817,000	0.0
Red Light Camera Fines	689,511	730,000	700,000	(4.1)
Execution Fees	363,737	400,000	400,000	0.0
Interest on Delinquent Taxes	421,586	500,000	500,000	0.0
Subtotal	\$ 3,281,556	\$ 3,447,000	\$ 3,417,000	(0.9)

### **Grant Revenues**

State Grant/Elderly	\$ 169,477	\$ 100,000	\$ 100,000	0.0
State Grant/CRDC	228,039	175,000	175,000	0.0
State Grant/Title B-Elderly	50,965	50,000	50,000	0.0

<b><u>Revenue Source</u></b>	<b><u>2015 Actual</u></b>	<b><u>2016 Projected</u></b>	<b><u>2017 Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Poverty Reduction Initiative	290,701	292,634	293,775	0.4
Subtotal	\$ 739,182	\$ 617,634	\$ 618,775	0.2
<b><u>Interest Earned</u></b>				
General Investments	\$ 11,123	\$ 100,000	\$ 100,000	0.0
Cemetery	8,401	13,000	13,000	0.0
Subtotal	\$ 19,524	\$ 113,000	\$ 113,000	0.0
<b><u>Other Revenues</u></b>				
Recorder's Court - County Share	\$ 26,500	\$ 0	\$ 0	0.0
Miscellaneous Rents	343,089	340,000	340,000	0.0
Tower Rental Fees	6,615	9,090	7,272	(20.0)
Advertising Fees	1,560	1,600	1,600	0.0
Sale of Fixed Assets	224,750	124	0	(100.0)
Sale of Surplus Property	205,198	803,718	50,000	(93.8)
Discounts	149,443	150,000	150,000	0.0
Miscellaneous Revenue	333,152	500,000	320,000	(36.0)
Miscellaneous Accounts Receivable				
Uncollected Reserve	(332,213)	(5,000)	(50,000)	900.0
From Parking Services Fund	3,100,000	0	0	0.0
Payment in Lieu of Taxes	1,674,651	1,091,000	1,097,431	0.6
Chatham County	20,000	31,547	0	(100.0)
Donations from Private CrimeStoppers	2,500	18,072	0	(100.0)
Reimbursement	54,926	52,350	52,350	0.0
Witness Fees				
Reimbursement	29,858	20,000	20,000	0.0
Subtotal	\$ 5,840,029	\$ 3,012,501	\$ 1,988,653	(34.0)
Subtotal	\$ 190,986,256	\$ 189,745,991	\$ 187,111,305	(1.4)
Draw from Reserves	\$ 0	\$ 0	\$ 1,783,525	100.0
<b>TOTAL REVENUES</b>	<b>\$ 190,986,256</b>	<b>\$ 189,745,991</b>	<b>\$ 188,894,830</b>	<b>(0.4)</b>

## EXPENDITURES BY TYPE

In 2017, General Fund expenditures provide the necessary resources to sustain existing programs and services that support the vision of the Council. The following table provides total General Fund expenditures by department and the percentage change from 2016 to 2017.

<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 112,454,726	\$ 118,358,903	\$ 115,717,971	(2.2)
Outside Services	18,997,217	21,141,147	21,500,679	1.7
Commodities	6,116,181	7,738,259	7,043,779	(9.0)
Interfund Services	19,151,123	20,645,287	20,581,964	(0.3)
Capital Outlay	123,305	418,706	373,524	(10.8)
Interfund Transfers	15,505,321	9,004,003	11,271,906	25.2
Other Expenses	12,316,592	12,439,686	12,405,007	(0.3)
<b>TOTAL</b>	<b>\$ 184,664,465</b>	<b>\$ 189,745,991</b>	<b>\$ 188,894,830</b>	<b>(0.4)</b>

## EXPENDITURES BY DEPARTMENT

<u>Department</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
<b>General Administration</b>				
Mayor and Aldermen	\$ 597,007	\$ 871,660	\$ 793,356	(9.0)
Clerk of Council	450,799	318,668	276,889	(13.1)
City Manager's Office	1,000,404	1,265,247	1,606,710	27.0
Public Information Office	500,048	453,430	503,195	11.0
Auditing	574,150	550,545	531,651	(3.4)
Finance	1,141,803	1,185,335	1,145,036	(3.4)
Legal	870,400	938,872	1,006,830	7.2
Subtotal	\$ 5,134,611	\$ 5,583,757	\$ 5,863,667	5.0
<b>Leisure Services</b>				
Leisure Services Bureau				
Chief	\$ 718,737	\$ 643,145	\$ 783,982	21.9
Cultural Affairs	713,454	732,787	771,283	5.3
Youth Services	3,879,296	4,036,922	4,249,808	5.3
Athletic Services	1,099,392	1,197,636	1,214,985	1.4
Senior Services	2,019,614	2,217,520	2,186,295	(1.4)
Therapeutic Recreation	236,120	257,728	256,972	(0.3)
Film Services	222,318	265,511	0	(100.0)
Buildings and Grounds				
Maintenance	3,800,358	4,235,427	4,429,044	4.6
Building and Electrical				
Maintenance	1,397,608	1,514,301	1,542,338	1.9

<b><u>Department</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
Park and Tree	5,641,363	5,643,764	6,472,332	14.7
City Cemeteries	1,774,765	1,829,641	1,802,576	(1.5)
Subtotal	\$ 21,503,025	\$ 22,574,382	\$ 23,709,615	5.0
<b>Police</b>				
Police Chief	\$ 1,668,487	\$ 2,014,364	\$ 2,144,735	6.5
Patrol and Special Operations Division	36,810,644	42,316,552	39,585,734	(6.5)
Investigations Division	7,543,469	7,603,599	7,735,201	1.7
SARIC (Savannah Area Regional Intelligence Center)	1,092,712	1,317,771	1,432,447	8.7
Traffic Unit	1,768,860	1,800,035	1,901,266	5.6
Marine Patrol	727,455	473,519	0	(100.0)
Mounted Patrol	627,890	493,631	599,898	21.5
Canine Unit	591,076	670,766	572,895	(14.6)
Animal Control	1,024,185	563,550	0	(100.0)
Administrative Services Division	2,725,746	3,090,478	2,786,753	(9.8)
Information Management	1,526,587	1,488,291	1,471,425	(1.1)
Training and Recruitment	1,339,906	1,576,155	1,683,355	6.8
Counter Narcotics Team (CNT)	2,546,081	2,056,118	2,374,683	15.5
Office of Professional Standards (OPS)	908,979	720,632	809,420	12.3
Savannah Impact Program (SIP)	1,219,236	1,559,248	1,293,674	(17.0)
CrimeStoppers	203,823	214,468	203,962	(4.9)
Savannah Impact Work Ventures	325,638	380,804	367,250	(3.6)
Undercover Narcotics Investigation Team (U.N.I.T)	0	504,625	1,132,413	124.4
Subtotal	\$ 62,650,774	\$ 68,844,606	\$ 66,095,111	(4.0)
<b>Fire and Emergency Services</b>				
Fire Logistics	\$ 8,334,027	\$ 7,463,416	\$ 7,388,365	(1.0)
City-Wide Emergency Planning	204,751	137,598	178,326	29.6
Fire Operations	22,100,762	21,797,111	21,934,937	0.6
Subtotal	\$ 30,639,540	\$ 29,398,125	\$ 29,501,628	0.4
<b>ACM, Administrative and Community Services</b>	\$ 189,639	\$ 115,229	\$ 191,361	66.1

<u>Department</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
<b>Management Services</b>				
Management Services				
Bureau Chief	\$ 270,389	\$ 199,443	\$ 321,801	61.3
Research and Budget	651,895	712,250	681,572	(4.3)
Human Resources	1,761,088	1,871,901	1,790,682	(4.3)
Risk Management	791,339	816,918	834,494	2.2
Purchasing	434,541	468,335	466,464	(0.4)
Revenue	1,490,614	1,543,633	1,498,402	(2.9)
Recorder's Court of Chatham County	2,171,260	2,418,238	2,311,847	(4.4)
Research Library and Municipal Archives	204,636	254,571	239,508	(5.9)
Inventory Management	347,948	361,510	344,709	(4.6)
Mail and Municipal Building Services	712,321	757,306	808,764	6.8
Subtotal	\$ 8,836,031	\$ 9,404,105	\$ 9,298,243	(1.1)
<b>Community and Economic Development</b>				
Community and Economic Development Bureau				
Chief	\$ 325,595	\$ 319,866	\$ 383,757	20.0
Community Services	337,377	422,160	580,244	37.4
Citizen Office	1,291,193	1,371,487	0	(100.0)
River Street Hospitality Center	133,053	145,224	131,558	(9.4)
311 Call Service Center	201,381	214,345	207,112	(3.4)
Real Property Services	472,673	482,821	488,422	1.2
Step Up Program	290,701	292,634	293,775	0.4
Economic Development Savannah Development and Renewal Authority (SDRA)	721,360	660,786	589,299	(10.8)
Entrepreneurial Center	273,840	275,000	275,000	0.0
Entrepreneurial Center	406,725	445,634	440,712	(1.1)
Subtotal	\$ 4,453,898	\$ 4,629,957	\$ 3,389,879	(26.8)
<b>Public Works</b>				
Public Works and Water Resources Bureau				
Chief <sup>1</sup>	\$ 639,667	\$ 689,455	\$ 696,140	1.0
Traffic Engineering	6,587,997	7,018,841	7,309,917	4.1
Stormwater Management	5,481,198	6,021,652	6,471,179	7.5
Streets Maintenance	4,776,210	5,415,084	5,313,053	(1.9)
Development Services	4,355,243	4,440,739	4,589,078	3.3
Environmental Services and Sustainability Division	322,130	407,464	414,455	1.7
Subtotal	\$ 22,162,445	\$ 23,993,235	\$ 24,793,822	3.3

<u>Department</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
<b><u>Interdepartmental</u></b>				
<b>Tourism and Promotion</b>				
Tricentennial Park	\$ 862,650	\$ 842,343	\$ 736,909	(12.5)
Water Ferry				
Transportation	8,126	8,000	8,000	0.0
Mobility Management	1,298,690	1,375,000	1,400,000	1.8
July 4th Fireworks	7,500	7,500	7,500	0.0
Subtotal	\$ 2,176,966	\$ 2,232,843	\$ 2,152,409	(3.6)
<b>Planning and Development</b>				
Metropolitan Planning				
Commission	\$ 1,303,949	\$ 1,470,162	\$ 1,409,166	(4.1)
Land Bank Authority	0	164,961	164,806	(0.1)
Subtotal	\$ 1,303,949	\$ 1,635,123	\$ 1,573,972	(3.7)
<b>Human Services</b>				
Social Services				
Contributions	\$ 667,648	\$ 651,150	\$ 452,690	(30.5)
Youth Futures Authority	300,000	199,884	0	(100.0)
Subtotal	\$ 967,648	\$ 851,034	\$ 452,690	(46.8)
<b>Cultural Services</b>				
Cultural Contributions	\$ 736,707	\$ 881,029	\$ 564,320	(35.9)
<b>City Dues/Memberships</b>				
National League of Cities	\$ 9,674	\$ 9,674	\$ 9,674	0.0
Georgia Municipal				
Association	34,452	34,753	35,000	0.7
Georgia Chamber of				
Commerce	5,000	5,000	5,000	0.0
Coastal Georgia Regional				
Development Center	166,950	265,758	177,172	(33.3)
Subtotal	\$ 216,076	\$ 315,185	\$ 226,846	(28.0)
<b>Transfer to Other Funds</b>				
Capital Improvement				
Projects Fund	\$ 8,254,970	\$ (359,442)	\$ 1,380,969	(484.2)
Transfer to Debt Service	2,149,713	2,146,613	2,831,635	31.9
Parking Fund	0	679,801	679,801	0.0
Civic Center Fund	0	264,839	58,979	(77.7)
Public Safety				
Communications Fund	1,058,939	1,916,695	1,627,419	(15.1)
Youthbuild Contribution	127,337	139,071	137,754	(0.9)
Intra-Fund Transfers	451,937	381,789	931,827	144.1
Hazardous Material Team Fund	222,334	244,796	263,985	7.8
Community Development Fund	1,149,862	1,277,221	1,286,120	0.7

<u>Department</u>	<u>2015</u> <u>Actual</u>	<u>2016</u> <u>Projected</u>	<u>2017</u> <u>Proposed</u>	<u>% Change</u> <u>2016-2017</u>
Tax Allocation District Fund	826,479	2,005,561	2,073,417	3.4
Subtotal	\$ 14,241,571	\$ 8,696,944	\$ 11,271,906	29.6
<b>Services from Other Funds</b>				
Services by Civic Center	\$ 135,000	\$ 135,000	\$ 135,000	0.0
Services by Sanitation	7,007,986	7,748,974	7,203,601	(7.0)
Services by Parking	273,234	280,473	283,363	1.0
Subtotal	\$ 7,416,220	\$ 8,164,447	\$ 7,621,964	(6.6)
<b>Other Expenses / Contributions</b>				
Retiree Group Medical	\$ 384,525	\$ 384,525	\$ 384,525	0.0
Turnover Adjustment	0	0	(1,217,795)	100.0
Official/Administrative				
Purchased Services	66,805	74,000	54,000	(27.0)
Professional Purchased				
Services	6,530	6,405	13,000	103.0
Coastal Georgia Indicator				
Coalition	17,000	17,000	0	(100.0)
Technical Purchased				
Services	0	54,750	575,000	950.2
City Contributions	14,750	14,750	20,000	35.6
Step-Up Program	199,500	200,000	200,000	0.0
Savannah Affordable				
Housing Fund	150,000	200,000	150,000	(25.0)
Healthy Savannah				
Initiative	17,618	20,000	20,000	0.0
Festival of Lights	0	0	7,000	100.0
Savannah Day	13,750	7,500	7,500	0.0
Other Contributions /				
Expenses	1,164,887	1,447,060	1,724,167	19.1
Subtotal	\$ 2,035,365	\$ 2,425,990	\$ 1,937,397	(20.1)
Contingency	\$ 0	\$ 0	\$ 250,000	100.0
Interdepartmental Subtotal	\$ 29,094,502	\$ 25,202,595	\$ 26,051,504	3.4
<b>TOTAL EXPENSES</b>	\$ 184,664,465	\$ 189,745,991	\$ 188,894,830	(0.4)

<sup>1</sup>Expenditures for the Customer Service Center are included in the Public Works & Water Resources Bureau Chief's budget.



# GENERAL ADMINISTRATION



## DEPARTMENTS

MAYOR AND ALDERMEN	AUDITING
CLERK OF COUNCIL	FINANCE
CITY MANAGER'S OFFICE	LEGAL
PUBLIC INFORMATION OFFICE	

## BUREAU MISSION

The General Administration Bureau works to create a fiscally responsible, accessible, and responsive government that maximizes the use of public resources for the services that citizens need.

## BUREAU TRENDS AND ISSUES

The General Administration Bureau is comprised of the City's core governance services. This includes the Mayor and Aldermen, the Clerk of Council, Legal Services, the City Manager's Office, the Finance Department, the Auditing Department, and the Public Information Office. Actions taken over the past four years have reduced the size of City Government, allowing us to balance the budget without a property tax increase, a reduction in service, or significant draw from our General Fund Balance, which acts as a reserve for emergency purposes. The health of the Fund Balance is one of the major criteria used by bond rating agencies to determine the lending risk of a municipality. In 2014, Standard and Poor's upgraded our bond rating from AA to AA+, the second highest rating available and the highest rating issued to the City of Savannah in at least three decades.

The City remains on the cutting edge of citizen engagement and communication trends. Citizen-driven processes have set the standard for how citizens can work hand-in-hand with their government to create lasting solutions to long-term problems. The City continues to diversify its communication tools in an effort to reach out to citizens on the platforms they prefer. Our expanded presence on social media – particularly Facebook, Twitter, and YouTube – has allowed citizens to learn about and engage their government in new ways.

The City has launched a new Customer Service Division to improve responsiveness across the organization to our citizens. In late 2016 the City Manager's Office created the position of Strategic Initiatives Manager to better align service delivery with City Council's strategic priorities, and develop a new outcomes-based system for measuring everything we do. In 2017, most of the City organization will be engaged in these efforts.

# GENERAL ADMINISTRATION

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## EXPENDITURES BY TYPE

General Administration total expenditures are anticipated to increase in 2017. An increase of \$279,910 or 5.0% is expected in 2017 above 2016 projected expenditures. The modest increase is primarily driven by a \$368,112 increase in Personnel Services over the 2016 projected budget which included salary savings from vacant positions which are budgeted to be staffed during 2017.

<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 3,915,088	\$ 4,318,028	\$ 4,686,140	8.5
Outside Services	890,845	872,012	827,540	(5.1)
Commodities	103,113	155,104	111,125	(28.4)
Interfund Services	217,992	235,560	235,809	0.1
Other Expenses	7,573	3,053	3,053	0.0
<b>TOTAL</b>	<b>\$ 5,134,611</b>	<b>\$ 5,583,757</b>	<b>\$ 5,863,667</b>	<b>5.0</b>

## EXPENDITURES BY DEPARTMENT

<u>Department</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Mayor and Aldermen	\$ 597,007	\$ 871,660	\$ 793,356	(9.0)
Clerk of Council	450,799	318,668	276,889	(13.1)
City Manager's Office	1,000,404	1,265,247	1,606,710	27.0
Public Information Office	500,048	453,430	503,195	11.0
Auditing	574,150	550,545	531,651	(3.4)
Finance	1,141,803	1,185,335	1,145,036	(3.4)
Legal	870,400	938,872	1,006,830	7.2
<b>TOTAL</b>	<b>\$ 5,134,611</b>	<b>\$ 5,583,757</b>	<b>\$ 5,863,667</b>	<b>5.0</b>



# MAYOR AND ALDERMEN



## PRIMARY SERVICES

The Mayor and Aldermen, elected every four years to concurrent terms, set policies and enact ordinances that govern various City functions and activities.

### EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <b><u>2016-2017</u></b>
Personnel Services	\$ 446,477	\$ 628,738	\$ 613,203	(2.5)
Outside Services	96,122	162,545	124,850	(23.2)
Commodities	34,950	59,311	36,000	(39.3)
Interfund Services	19,458	21,066	19,303	(8.4)
TOTAL	\$ 597,007	\$ 871,660	\$ 793,356	(9.0)



# CLERK OF COUNCIL



## PRIMARY SERVICES

As the official record keeper, the Clerk of Council is responsible for maintaining all official codes, ordinances, records and documents. The Clerk of Court also serves as supervisor of the City's elections.

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 231,355	\$ 235,549	\$ 230,073	(2.3)
Outside Services	205,704	67,430	32,304	(52.1)
Commodities	4,256	4,950	3,990	(19.4)
Interfund Services	9,484	10,739	10,522	(2.0)
TOTAL	\$ 450,799	\$ 318,668	\$ 276,889	(13.1)



# CITY MANAGER'S OFFICE



## PRIMARY SERVICES

The City Manager, the City's Chief Administrative Officer, is responsible for daily operations of the City's government.

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 922,779	\$ 1,120,376	\$ 1,482,592	32.3
Outside Services	43,473	87,000	74,498	(14.4)
Commodities	12,301	28,023	16,150	(42.4)
Interfund Services	17,964	26,796	30,418	13.5
Other Expenses	3,887	3,052	3,052	0.0
TOTAL	\$ 1,000,404	\$ 1,265,247	\$ 1,606,710	27.0



# PUBLIC INFORMATION OFFICE

## PRIMARY SERVICES

The Public Information Office is the lead marketing and external communications arm of the City of Savannah. The department coordinates public information campaigns across all bureaus. This entails working with departments to determine the best strategies to communicate to citizens how the City is working for them. Public Information accomplishes this by using printed materials, such as brochures, newsletters, and direct mailing pieces; news releases; the Citizen’s Report; the City’s website, [www.savannahga.gov](http://www.savannahga.gov); Government Channel 8; social media outlets including Facebook and Twitter; events such as news conferences, ground breakings, ribbon cuttings, open houses, public meetings and celebrations; and media and community relations.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes use of public resources

### Objectives:

- To keep the public informed and engaged in their local City government
- To prepare open records and media requests in a timely manner
- To assist City departments with media campaigns and event coordination
- To produce high quality informative web based video programs

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- News releases issued	435	250	250	250
- SGTV programs produced	136	200	180	200
- Open record requests processed	428	350	400	350
<b>Efficiency Measures</b>				
- Staff hours to complete monthly City Span program	800	800	800	800
- Average cost to produce a City event	\$500.00	\$500.00	\$500.00	\$500.00
- Average number of days to fulfill open records request	3	3	3	3
- Percent of open records requests received via website	65.0%	65.0%	65.0%	65.0%
<b>Effectiveness Measures</b>				
- Number of followers on Facebook	9,233	8,000	10,500	10,750

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
- Number of followers on Twitter	9,864	9,000	10,500	10,750
- Number of unique visitors to City's website	1,954,658	2,500,000	2,500,000	2,500,000
- Number of subscribers to website	3,466	3,200	3,500	3,500
- Number of views to online video	16,945	30,000	23,610	25,000

**EXPENDITURES BY TYPE**

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
Personnel Services	\$ 404,976	\$ 355,633	\$ 365,002	2.6
Outside Services	66,695	67,747	106,834	57.7
Commodities	3,397	8,700	4,275	(50.9)
Interfund Services	21,295	21,350	27,084	26.9
Other Expenses	3,685	0	0	0.0
<b>TOTAL</b>	<b>\$ 500,048</b>	<b>\$ 453,430</b>	<b>\$ 503,195</b>	<b>11.0</b>



# AUDITING



## PRIMARY SERVICES

Auditing assists departmental managers in being effective and efficient in the performance of their responsibilities and ensures accountability for the appropriate expenditure of taxpayer dollars. Auditing provides these services through project selection and its active role within the City organization. The department will continue to assess the internal control systems, efficiency, and effectiveness of City operations by conducting audits and reviews which range in complexity from management advisory briefings to complex systems reviews.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes the use of public resources

### Objectives:

- To develop and follow a plan of audit engagements based on identified risks and management priorities
- To recommend procedures and controls that improve operational efficiencies
- To ensure a professional staff that possesses the knowledge, skills, and resources to carry out its functions in an efficient and effective manner

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Compliance audits completed	2	3	3	3
- Operational reviews completed	3	3	3	3
<b>Efficiency Measures</b>				
- Percent of project hours to total available hours	61.0%	65.0%	67.0%	65.0%
- Percent of scheduled projects completed within three months	79.0%	90.0%	83.0%	90.0%
- Percent of audit projects completed within hourly budget	71.0%	80.0%	75.0%	80.0%
<b>Effectiveness Measures</b>				
- Special projects per management's request	100.0%	100.0%	100.0%	100.0%
- Post audit survey results (1-5 rating)	3.1	3.5	3.3	3.5

**EXPENDITURES BY TYPE**

<b><u>Expenditure Area</u></b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
	<b><u>Actual</u></b>	<b><u>Projected</u></b>	<b><u>Proposed</u></b>	<b><u>2016-2017</u></b>
Personnel Services	\$ 525,748	\$ 470,458	\$ 498,075	5.9
Outside Services	22,279	54,158	10,746	(80.2)
Commodities	2,360	2,750	2,705	(1.6)
Interfund Services	23,763	23,179	20,125	(13.2)
<b>TOTAL</b>	<b>\$ 574,150</b>	<b>\$ 550,545</b>	<b>\$ 531,651</b>	<b>(3.4)</b>



## PRIMARY SERVICES

The Finance Department, under the supervision of the Chief Financial Officer, provides financial expertise and support to City management and to operating departments of the City. The department prepares monthly interim financial reports, as well as the annual audited Comprehensive Annual Financial Report (CAFR). Finance also disburses City funds through its payroll and accounts payable functions, issues checks to City pensioners, and oversees all of the City's investing and borrowing activities.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes the use of public resources

### Objectives:

- To prepare the City's Comprehensive Annual Financial Report (CAFR) in accordance with generally accepted accounting principles (GAAP) and thereby obtain an unqualified opinion on the financial statements from the City's independent auditor
- To provide interim financial information on a monthly basis to internal users within seven business days of month end
- To pay all vendor invoices within 30 days of receipt
- To maintain the average daily un-invested cash balance at no more than 0.05% of the total portfolio book value
- To prepare weekly and biweekly payrolls, as well as monthly pension disbursements, meeting all time-sensitive deadlines
- To prepare twelve monthly pension disbursements meeting all time-sensitive deadlines

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Employee paychecks prepared	86,190	88,000	88,000	88,000
- Pension benefit checks prepared	16,537	16,000	16,000	16,000
- Vendor invoices processed	66,857	70,000	70,000	70,000
<b>Efficiency Measures</b>				
- Cost per paycheck prepared	\$2.49	\$2.85	\$2.85	\$2.85
- Cost per benefit check prepared	\$2.83	\$4.05	\$4.05	\$4.05
- Cost per vendor check prepared	\$5.13	\$5.16	\$5.16	\$5.16

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
<b>Effectiveness Measures</b>				
- Percent of invoices paid within 30 days	83.0%	90.0%	90.0%	90.0%
- Percent of idle cash invested	100.0%	100.0%	100.0%	100.0%
- Percent of budget spent	99.0%	100.0%	100.0%	100.0%

**EXPENDITURES BY TYPE**

<b><u>Expenditure Area</u></b>		<b><u>2015 Actual</u></b>		<b><u>2016 Projected</u></b>		<b><u>2017 Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Personnel Services	\$	849,417	\$	877,300	\$	846,449	(3.5)
Outside Services		138,866		145,453		142,184	(2.2)
Commodities		42,236		45,182		42,892	(5.1)
Interfund Services		111,284		117,400		113,511	(3.3)
<b>TOTAL</b>	<b>\$</b>	<b>1,141,803</b>	<b>\$</b>	<b>1,185,335</b>	<b>\$</b>	<b>1,145,036</b>	<b>(3.4)</b>



**PRIMARY SERVICES**

The City Attorney is appointed by the Mayor and Aldermen and serves as the legal advisor, counselor, and advocate of the City. In addition, the City Attorney gives legal opinions, and attends council and other city meetings. The City Attorney also represents the City in any court of law or equity proceedings.

**EXPENDITURES BY TYPE**

<b><u>Expenditure Area</u></b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
	<b><u>Actual</u></b>	<b><u>Projected</u></b>	<b><u>Proposed</u></b>	<b><u>2016-2017</u></b>
Personnel Services	\$ 534,336	\$ 629,974	\$ 650,746	3.3
Outside Services	317,707	287,680	336,125	16.8
Commodities	3,612	6,188	5,113	(17.4)
Interfund Services	14,745	15,030	14,846	(1.2)
<b>Total</b>	<b>\$ 870,400</b>	<b>\$ 938,872</b>	<b>\$ 1,006,830</b>	<b>7.2</b>

# LEISURE SERVICES



## DEPARTMENTS

BUREAU CHIEF'S OFFICE	BUILDING AND ELECTRICAL MAINTENANCE
CULTURAL AFFAIRS	PARK AND TREE
YOUTH SERVICES	CITY CEMETERIES
ATHLETIC SERVICES	CIVIC CENTER OPERATIONS (SEE CIVIC CENTER FUND)
SENIOR SERVICES	CIVIC CENTER CONCESSIONS (SEE CIVIC CENTER FUND)
THERAPEUTIC RECREATION	GOLF COURSE (SEE GOLF COURSE FUND UNDER OTHER FUNDS)
FILM SERVICES	
BUILDINGS AND GROUNDS MAINTENANCE	

## BUREAU MISSION

To develop and provide affordable, convenient opportunities for cultural, recreational and entertainment activities that enrich the quality of life for residents of Savannah and the coastal community; to effectively and responsibly manage capital resources in a manner that encourages participation in safe leisurely activities that enhance neighborhood development.

## BUREAU TRENDS AND ISSUES

The Leisure Services Bureau provides residents of Savannah and the entire coastal community with affordable access to quality recreational programs, performing arts projects, and well-maintained parks, buildings and open space areas.

The Bureau has been active in recent years increasing the number of recreational opportunities offered to residents. In 2017, the Bureau will continue to improve and expand its core services by increasing the quality of maintenance provided to our urban forest, upgrading community centers through renovated facilities and state-of-the-art programming as well as continuation of achievements realized in 2016. Issues that Leisure Services will address in 2017 include:

- Construction of a new Cultural Arts Center to provide programs that will educate and expose citizens to a rich and diverse range of Cultural expressions;
- Building a film and television industry in Savannah while respecting the citizens and businesses of the area;
- Administration of the City's five historically and culturally rich cemeteries to ensure they are well maintained and the outdoor sculptures and monuments are conserved;
- Maintaining aging public buildings while adhering to environmental concerns and regulatory compliance issues to include HVAC units, roof and exterior repairs.

# LEISURE SERVICES

## EXPENDITURES BY TYPE

The Leisure Services Bureau's budget in 2017 increases by 5.0% over 2016 projected expenditures. Increases exist in Personnel Services due to increased salaries and benefit costs, and in Capital Outlay to provide equipment upgrades at City pools and parks. A decrease in Outside Services from planned reductions in Temporary Labor, Building Repair, and Other Contractual Services, offset the increases mentioned above.

<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 14,037,474	\$ 14,521,472	\$ 15,468,026	6.5
Outside Services	3,962,490	4,238,737	4,098,201	(3.3)
Commodities	1,094,297	1,326,747	1,357,095	2.3
Interfund Services	1,660,785	1,623,834	1,892,125	16.5
Capital Outlay	0	123,303	140,500	13.9
Interfund Transfers	15,000	1,326	0	(100.0)
Other Expenses	732,979	738,963	753,668	2.0
<b>TOTAL</b>	<b>\$ 21,503,025</b>	<b>\$ 22,574,382</b>	<b>\$ 23,709,615</b>	<b>5.0</b>

## EXPENDITURES BY DEPARTMENT

<u>Department</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Bureau Chief's Office <sup>1</sup>	\$ 718,737	\$ 643,145	\$ 783,982	21.9
Cultural Affairs	713,454	732,787	771,283	5.3
Youth Services	3,879,296	4,036,922	4,249,808	5.3
Athletic Services	1,099,392	1,197,636	1,214,985	1.4
Senior Services	2,019,614	2,217,520	2,186,295	(1.4)
Therapeutic Recreation	236,120	257,728	256,972	(0.3)
Film Services	222,318	265,511	0	(100.0)
Buildings and Grounds Maintenance	3,800,358	4,235,427	4,429,044	4.6
Building and Electrical Maintenance	1,397,608	1,514,301	1,542,338	1.9
Park and Tree	5,641,363	5,643,764	6,472,332	14.7
City Cemeteries	1,774,765	1,829,641	1,802,576	(1.5)
<b>TOTAL</b>	<b>\$ 21,503,025</b>	<b>\$ 22,574,382</b>	<b>\$ 23,709,615</b>	<b>5.0</b>

<sup>1</sup>Leisure Services Bureau Chief includes Coffee Bluff Marina.



# LEISURE SERVICES BUREAU CHIEF



## PRIMARY SERVICES

The Leisure Services Bureau Chief administratively assists all the departments within the bureau by formulating policies and goals that effectively meet the recreational and cultural needs of the citizens.

## GOALS AND OBJECTIVES

### Priority Goal:

Culture & Recreation - To ensure citizens have a community that provides recreational and cultural opportunities that keep their minds and bodies active and recognize the needs of all citizens

### Objective:

- To manage resources while enforcing park codes and maintaining safe and secure parks/playgrounds

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 552,212	\$ 494,040	\$ 707,680	43.2
Outside Services	97,849	84,617	14,998	(82.3)
Commodities	18,279	18,332	13,775	(24.9)
Interfund Services	44,818	45,156	46,957	4.0
Other Expenses <sup>1</sup>	5,579	1,000	572	(42.8)
<b>TOTAL</b>	<b>\$ 718,737</b>	<b>\$ 643,145</b>	<b>\$ 783,982</b>	<b>21.9</b>

<sup>1</sup>Leisure Services Bureau Chief includes Coffee Bluff Marina expenditures.



# CULTURAL AFFAIRS



## PRIMARY SERVICES

The Department of Cultural Affairs provides Arts Programming, to include visual and performing arts, which reaches all sectors of the community. Cultural Affairs offers Savannah's residents and visitors the opportunity to enjoy a rich and varied cultural life through the arts. The department accomplishes this responsibility by directly administering the scope of services purchased from Savannah's cultural agencies, producing and presenting classes, workshops, festivals, youth programs, exhibitions, and performances, providing technical assistance to cultural organizations, and marketing Savannah's rich cultural offerings. Funding priorities and contracts for services are structured to ensure that the enforcement of objectives is specific and that outcomes are tracked throughout the year.

## GOALS AND OBJECTIVES

### Priority Goal:

Culture & Recreation - To ensure citizens have a community that provides recreational and cultural opportunities that keep their minds and bodies active and that recognize the needs of all citizens

### Objectives:

- To provide quality fee and non-fee based visual and performing arts services that are accessible and designed to reach all sectors of Savannah
- To create contracts for arts services while directing the policies, programmatic guidelines, and delivery methods for a comprehensive community-wide cultural initiative for cultural and heritage arts that are consistent with City Council's priorities

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Number of departmental fee-based services provided	75	85	84	80
- Number of departmental non fee-based services provided	25	30	29	30
- Contract Services purchased and managed	1,617	2,800	2,200	2,200
- Number of Marketing campaigns produced	40	55	50	50
<b>Efficiency Measures</b>				
- Percent of fee-based services that are less than or equal to program costs	80.0%	80.0%	80.0%	80.0%

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
- Revenue generated from fee-based services	\$120,000.00	\$117,000.00	\$110,000.00	\$112,000.00
<b>Effectiveness Measures</b>				
- Percent of fee-based services receiving an excellent rating	90.0%	90.0%	90.0%	90.0%
- Percent of non fee-based services receiving an excellent rating	90.0%	90.0%	90.0%	90.0%
- Percent of revenue goal achieved	100.0%	100.0%	90.0%	100.0%
- Percent increase of attendance of cultural programs	2.0%	4.0%	3.0%	4.0%

#### EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Personnel Services	\$ 497,892	\$ 489,647	\$ 519,409	6.1
Outside Services	156,452	179,517	193,528	7.8
Commodities	30,748	38,487	34,152	(11.3)
Interfund Services	22,715	25,136	24,194	(3.8)
Other Expenses	5,647	0	0	0.0
<b>TOTAL</b>	<b>\$ 713,454</b>	<b>\$ 732,787</b>	<b>\$ 771,283</b>	<b>5.3</b>



# YOUTH SERVICES



## PRIMARY SERVICES

Youth Services offers programs and services for youth to meet needs and provide positive experiences in a safe environment. This is accomplished by administering the operations of centers, after-school programs, supervised playgrounds, and swimming pools. Programs offer fitness, tutorial, homework assistance, team sports, summer camps, nutrition, and cultural enrichment.

## GOALS AND OBJECTIVES

### Priority Goal:

Culture & Recreation - To ensure citizens have a community that provides recreational and cultural opportunities that keep their minds and bodies active and that recognize the needs of all citizens

### Objectives:

- To maintain volume of registered participants in 2017
- To increase daily attendance by 10.0% in 2017
- To maintain participation at community centers in 2017
- To maintain attendance at supervised playgrounds in 2017
- To maintain participation at swimming pools

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Registered Participants	11,434	13,381	12,578	13,381
- Daily Attendance	2,565	2,750	2,750	3,025
- Participants Attending Centers	4,025	6,014	4,428	4,871
- Participants at Supervised Playgrounds	3,340	4,505	3,674	3,858
<b>Efficiency Measures</b>				
- Average percent of registered participants attendance	23.0%	21.0%	21.0%	21.0%
<b>Effectiveness Measures</b>				
- Customer satisfaction with overall programs	90.0%	90.0%	90.0%	90.0%

**EXPENDITURES BY TYPE**

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Personnel Services	\$ 2,985,467	\$ 3,116,818	\$ 3,297,813	5.8
Outside Services	505,625	575,869	574,492	(0.2)
Commodities	113,460	113,948	144,464	26.8
Interfund Services	246,956	202,965	194,748	(4.0)
Capital Outlay	0	0	10,000	100.0
Other Expenses	27,788	27,322	28,291	3.5
<b>TOTAL</b>	<b>\$ 3,879,296</b>	<b>\$ 4,036,922</b>	<b>\$ 4,249,808</b>	<b>5.3</b>



# ATHLETIC SERVICES



## PRIMARY SERVICES

Athletic Services responsibilities include youth and adult league play in baseball, basketball, cheerleading, football, softball, and tennis. Athletic facilities are also permitted for tournaments and games. Athletic Services operates after-school and summer camp activities for youth at the Blackshear Complex. In addition, cheerleading camps operate during the summer.

## GOALS AND OBJECTIVES

### Priority Goal:

Culture & Recreation - To ensure citizens have a community that provides recreational and cultural opportunities that keep their minds and bodies active and recognize the needs of all citizens

### Objectives:

- To increase youth participation in athletic league play by 10.0% in 2017.
- To increase adult participation in athletic league play by 5.0% in 2017.
- To offer opportunities for residents, organizations, volunteers, and businesses to build social bonds by being involved at ball fields, gymnasiums, and tennis courts in positive, safe, and supervised activities in 2017.

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Number of Youth Sports Teams	145	200	200	200
- Number of Registered Participants	2,578	5,025	5,025	5,025
- Number of Adult Sports Teams	21	45	32	32
- Number of Adult Participants	488	1,260	550	550
- Number of Tennis Participants	1,401	945	1,250	1,250
<b>Efficiency Measures</b>				
- Cost per Youth Sports Team	\$4,138.00	\$3,000.00	\$3,000.00	\$3,000.00
- Cost per Youth Participant	\$165.00	\$127.00	\$127.00	\$127.00
- Cost per Adult Sports Team	\$3,850.00	\$3,850.00	\$3,850.00	\$3,850.00
- Cost per Adult Participant	\$200.00	\$150.00	\$150.00	\$150.00

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
- Cost per Tennis Participant	\$45.00	\$75.00	\$45.00	\$45.00
<b>Effectiveness Measures</b>				
- Percent of Customers Satisfied with Services	90.0%	90.0%	90.0%	90.0%

#### EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Personnel Services	\$ 695,162	\$ 743,114	\$ 763,565	2.8
Outside Services	300,032	323,300	314,739	(2.6)
Commodities	50,967	84,800	88,018	3.8
Interfund Services	41,013	34,724	37,601	8.3
Other Expenses	12,218	11,698	11,062	(5.4)
<b>TOTAL</b>	<b>\$ 1,099,392</b>	<b>\$ 1,197,636</b>	<b>\$ 1,214,985</b>	<b>1.4</b>



# SENIOR SERVICES

## PRIMARY SERVICES

Senior Services offers Adult Day Care and Golden Age Centers for Senior Citizens. Programs operate Monday through Friday. Seniors' needs are met by participating in fitness, and leisure activities, congregate meals and transportation.

## GOALS AND OBJECTIVES

### Priority Goal:

Culture & Recreation - To ensure citizens have a community that provides recreational and cultural opportunities that keep their minds and bodies active and recognize the needs of all citizens

### Objectives:

- To maintain Golden Age registered participants in 2017
- To maintain daily attendance in 2017
- To maintain Adult Daycare daily registered participants in 2017
- To maintain Adult Daycare daily attendance in 2017

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Golden Age participants	1,007	1,080	1,050	1,050
- Golden Age daily attendance	462	585	550	550
- Adult Day Care participants	54	52	52	52
- Adult Day Care attendance	40	45	45	45
<b>Efficiency Measures</b>				
- Percent registered Golden Age participants attending daily	46.0%	53.0%	53.0%	53.0%
- Percent registered Adult Day Care participants attending daily	79.0%	92.0%	92.0%	92.0%
<b>Effectiveness Measures</b>				
- Customer satisfaction	90.0%	90.0%	90.0%	90.0%
- Program Compliance	90.0%	90.0%	90.0%	90.0%

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <u>2016-2017</u>
Personnel Services	\$ 1,291,802	\$ 1,430,764	\$ 1,429,986	(0.1)
Outside Services	578,870	643,108	630,456	(2.0)
Commodities	59,937	50,445	53,955	7.0
Interfund Services	76,279	80,477	59,171	(26.5)
Other Expenses	12,726	12,726	12,727	0.0
TOTAL	\$ 2,019,614	\$ 2,217,520	\$ 2,186,295	(1.4)



# THERAPEUTIC RECREATION

## PRIMARY SERVICES

Therapeutic Recreation offers services for challenged youth and adults. After-School Programs meet the needs of participants. Special Olympic skills and team sport participation are offered for adults. Summer Camps are offered for youth and adults with diverse challenges

## GOALS AND OBJECTIVES

### Priority Goal:

Culture & Recreation - To ensure citizens have a community that provides recreational and cultural opportunities that keep their minds and bodies active and recognize the needs of all citizens

### Objective:

- To maintain registered participants in 2017 for challenged individuals in the community

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Registered Participants	325	315	315	315
- Camp Sessions	-	3	3	3
<b>Efficiency Measures</b>				
- Percent capacity for activities	90.0%	90.0%	90.0%	90.0%
- Percent capacity for camps	90.0%	90.0%	90.0%	90.0%
<b>Effectiveness Measures</b>				
- Customer satisfaction with Special Olympics	90.0%	90.0%	90.0%	90.0%

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	2015 <u>Actual</u>	2016 <u>Projected</u>	2017 <u>Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 218,851	\$ 232,706	\$ 235,749	1.3
Outside Services	9,350	14,362	12,662	(11.8)
Commodities	736	5,550	3,349	(39.7)
Interfund Services	7,183	5,110	5,212	2.0
<b>TOTAL</b>	<b>\$ 236,120</b>	<b>\$ 257,728</b>	<b>\$ 256,972</b>	<b>(0.3)</b>



# FILM SERVICES



## PRIMARY SERVICES

The mission of the Film Services Office is to foster the growth of a sustainable media industry in Savannah. The primary service of the Film Office is to coordinate, permit and monitor projects that are filmed in our area. Focus includes public safety, liability and insurance, quality of life, coordination with other events, coordination with other entities and client experience. We also work to increase investment and exposure through the promotion of the area to film, television and photography producers through marketing and project recruitment efforts. Additionally, we nurture the growth and development of local film makers, production and service companies.

## GOALS AND OBJECTIVES

### Priority Goal:

Economic Growth - To provide citizens a City that encourages and supports appropriate economic growth that creates jobs, expands City revenue and improves neighborhoods and commercial corridors

### Objectives:

- To continue to maintain the number of citizen complaints at less than 1 for every \$1 million spent
- To increase the positive impacts of media production in our area

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Projects permitted	176	186	195	-
<b>Efficiency Measures</b>				
- Citizen complaints	4	Less than 20	Less than 17	-
<b>Effectiveness Measures</b>				
- Economic Impact (in millions)	\$36.00	\$20.00	\$70.00	-

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	2015 <u>Actual</u>	2016 <u>Projected</u>	2017 <u>Proposed</u>	<u>% Change</u> <u>2016-2017</u>
Personnel Services	\$ 153,665	\$ 173,492	\$ 0	(100.0)
Outside Services	60,876	76,148	0	(100.0)
Commodities	977	5,550	0	(100.0)
Interfund Services	6,800	9,671	0	(100.0)
Other Expenses	0	650	0	(100.0)
<b>TOTAL</b>	<b>\$ 222,318</b>	<b>\$ 265,511</b>	<b>\$ 0</b>	<b>(100.0)</b>

\*During FY16, City of Savannah contracted with Savannah Economic Development Authority (SEDA) for recruitment and management services. Film permitting remains a responsibility of the City of Savannah and is included as a service of the Leisure Bureau Chief Office for the FY17 budget year.



# BUILDINGS AND GROUNDS MAINTENANCE

## PRIMARY SERVICES

Buildings and Grounds Maintenance is responsible for maintaining City-owned and leased athletic fields, swimming pools, and buildings.

## GOALS AND OBJECTIVES

### Priority Goal:

Culture & Recreation - To ensure citizens have a community that provides recreational and cultural opportunities that keep their minds and bodies active and recognize the needs of all citizens

### Objectives:

- To complete 90.0% or better of adopted athletic field preparation
- To complete 90.0% or better of adopted athletic field mowing
- To complete 90.0% or better of adopted building cleaning
- To complete 90.0% or better of adopted park cleaning
- To complete 90.0% or better of adopted park mowing

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Number of athletic field preparations	2,357	2,500	2,500	2,500
- Number of athletic field mowings	1,117	1,000	1,000	1,000
- Number of building cleanings	6,815	7,050	6,925	7,050
- Number of park cleanings	9,586	9,700	9,700	9,700
- Number of park mowings	2,172	2,039	2,039	2,039
<b>Efficiency Measures</b>				
- Cost per athletic field preparation	\$162.00	\$160.00	\$160.00	\$160.00
- Cost per athletic field mowing	\$433.00	\$425.00	\$425.00	\$425.00
- Cost per building cleaning	\$113.00	\$110.00	\$110.00	\$110.00
- Cost per park cleaning	\$50.00	\$50.00	\$50.00	\$50.00
- Cost per park mowing	\$127.00	\$125.00	\$125.00	\$125.00
<b>Effectiveness Measures</b>				
- Percent of athletic fields prepared	99.0%	90.0%	90.0%	90.0%
- Percent of athletic fields mowed	100.0%	90.0%	90.0%	90.0%
- Percent buildings cleaned	100.0%	90.0%	90.0%	90.0%
- Percent of park cleanings completed	98.0%	90.0%	90.0%	90.0%
- Percent of park mowing completed	100.0%	90.0%	90.0%	90.0%

**EXPENDITURES BY TYPE**

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
Personnel Services	\$ 2,159,980	\$ 2,288,734	\$ 2,299,772	0.5
Outside Services	761,016	877,187	885,769	1.0
Commodities	386,537	468,358	463,250	(1.1)
Interfund Services	338,249	328,972	520,000	58.1
Capital Outlay	0	122,623	129,000	5.2
Interfund Transfers	15,000	1,326	0	(100.0)
Other Expenses	139,576	148,227	131,253	(11.5)
<b>TOTAL</b>	<b>\$ 3,800,358</b>	<b>\$ 4,235,427</b>	<b>\$ 4,429,044</b>	<b>4.6</b>



# BUILDING AND ELECTRICAL MAINTENANCE



## PRIMARY SERVICES

Building and Electrical Maintenance is responsible for the maintenance of HVAC, plumbing, Direct Digital Control Systems, electrical and structural system of buildings owned and leased by the City of Savannah.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes use of public resources for services citizens need

### Objective:

- To respond to maintenance calls through the 311 system in compliance with the priorities and response time mandated by the City

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- 311 calls for Electrical	854	700	800	800
- 311 calls for Carpentry	900	675	800	800
- 311 calls for HVAC/DDC	1,133	1,150	1,150	1,150
- HVAC preventive maint.	4,310	7,240	7,230	7,240
- 311 calls for plumbing, painting and roofing	732	700	800	800
<b>Efficiency Measures</b>				
- Average cost per electrical repair	\$350.00	\$350.00	\$350.00	\$350.00
- Average cost per carpentry repair	\$250.00	\$250.00	\$250.00	\$250.00
- Average cost per HVAC/DDC repair	\$400.00	\$425.00	\$425.00	\$425.00
- Average cost per pm	\$94.00	\$95.00	\$94.00	\$95.00
- Average cost per plumbing, painting, roof repair	\$150.00	\$140.00	\$140.00	\$140.00
<b>Effectiveness Measures</b>				
- 311 responded to within 3-5 days	98.0%	95.0%	90.0%	95.0%
- After hours emergency repairs within 2 hours	99.0%	100.0%	99.0%	100.0%

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <u>2016-2017</u>
Personnel Services	\$ 1,074,931	\$ 1,074,405	\$ 1,084,967	1.0
Outside Services	84,081	165,850	167,360	0.9
Commodities	98,980	130,579	128,078	(1.9)
Internal Services	96,778	97,347	116,379	19.6
Other Expenses	42,838	46,120	45,554	(1.2)
TOTAL	\$ 1,397,608	\$ 1,514,301	\$ 1,542,338	1.9



# PARK AND TREE



## PRIMARY SERVICES

Park and Tree provides landscape maintenance services for the historic squares, the riverfront, neighborhood parks, medians and entranceways, and provides conservation of public monuments. Urban Forestry services include hazardous tree removal, preventive maintenance pruning, service request pruning, new tree planting, and administration of the Landscape and Tree Ordinance.

## GOALS AND OBJECTIVES

### Priority Goal:

Neighborhood Vitality - To provide a City of strong and vibrant neighborhoods that is clean, safe and encourages a sense of community

### Objectives:

- To maintain the existing urban forest and plant more trees than are removed each decade
- To effectively maintain historic district parks, neighborhood parks, medians and entranceways
- To complete site plan and right of way permit reviews within a set time review period to ensure Tree Ordinance compliance.

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Number of trees serviced	7,005	9,000	5,300	5,300
- Number of park acres maintained	193**	198.6	194**	194**
- Number of Tree Ordinance compliance Plan reviews	1,610	1,190*	1,630	1,630
<b>Efficiency Measures</b>				
- Cost per tree serviced	\$319.00	\$242.99	\$369.00	\$368.00
- Cost per acre maintained	\$13,707.00	\$12,955.05	\$13,744.00	\$13,692.00
<b>Effectiveness Measures</b>				
- Percentage of service requests completed within standard	67.0%	85.0%	67.0%	70.0%
- Percent of plan and permit reviews completed within standards	100.0%	99.0%	99.0%	99.0%

\*Workload measure includes the total for right of way permits starting in 2016.

\*\*Workload measure updated to reflect areas of shared responsibilities with Downtown Services.

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <u>2016-2017</u>
Personnel Services	\$ 3,235,728	\$ 3,255,302	\$ 3,873,918	19.0
Outside Services	1,165,852	1,035,025	1,078,173	4.2
Commodities	257,135	325,958	355,884	9.2
Interfund Services	610,745	637,868	741,304	16.2
Capital Outlay	0	680	1,500	120.6
Other Expenses	371,903	388,931	421,553	8.4
<b>TOTAL</b>	<b>\$ 5,641,363</b>	<b>\$ 5,643,764</b>	<b>\$ 6,472,332</b>	<b>14.7</b>



# CITY CEMETERIES



## PRIMARY SERVICES

The Cemeteries Department provides interment sites and interment services in Bonaventure, Greenwich, Laurel Grove (North and South) and Colonial Park Cemeteries; grounds maintenance of the cemeteries; conservation of abandoned lots; and oversight of cemetery tours, events, and activities.

## GOALS AND OBJECTIVES

### Priority Goal:

Health & Environment - To provide citizens a community that promotes health through good infrastructure (e.g. water, sewer) while preserving the environment for future generations

### Objectives:

- To increase cemetery lot sales from 221 to 225
- To increase the number of lots conserved from 4 to 10
- To decrease the cost per lot maintained from \$63.00 to \$60.00
- To increase the satisfaction rating for interment services from 4.5 to 4.6
- To improve the aesthetic rating in each cemetery from a 1.35 to 1.25 on a scale of 1 to 4, where 1.0 is well-groomed, 2.0 is a general appearance of care, 3.0 is slightly irregular, and 4.0 is a ragged appearance.

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Number of lots available for sale	1,519	1,720	1,555	1,650
- Number of interment service	474	480	474	475
- Number of lots maintained	22,007	22,110	22,210	22,300
- Number of lots conserved	4	20	8	10
<b>Efficiency Measures</b>				
- Revenue per lot/niche sale	\$0.12	\$0.14	\$0.11	\$0.12
- Revenue per interment service	\$0.90	\$0.96	\$0.90	\$0.90
- Cost per lot maintained	\$63.00	\$60.00	\$63.00	\$60.00
- Cost per lot conserved	\$44,952.00	\$11,000.00	\$42,654.00	\$18,000.00
- Percent of budget	97.5%	100.0%	100.0%	100.0%
<b>Effectiveness Measures</b>				
- Number of lots/niches sold	210	200	221	225
- Customer satisfaction ratings for interment services	4.6	4.7	4.5	4.6
- Appearance ratings	1.26	1.35	1.35	1.35
- Structure condition index	66.34	61.0	64.0	64.0

### EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <u>2016-2017</u>
Personnel Services	\$ 1,178,854	\$ 1,231,700	\$ 1,255,168	1.9
Outside Services	235,414	254,703	226,025	(11.3)
Commodities	76,541	84,540	72,171	(14.6)
Interfund Services	169,251	156,408	146,559	(6.3)
Other Expenses	114,705	102,290	102,653	0.4
TOTAL	\$ 1,774,765	\$ 1,829,641	\$ 1,802,576	(1.5)



# POLICE



## DEPARTMENTS

POLICE CHIEF	INFORMATION MANAGEMENT DIVISION
PATROL & SPECIAL OPERATIONS DIVISION	TRAINING AND RECRUITMENT
INVESTIGATIONS DIVISION	COUNTER NARCOTICS TEAM (CNT)
SARIC (SAVANNAH AREA REGIONAL INTELLIGENCE CENTER)	OFFICE OF PROFESSIONAL STANDARDS (OPS)
TRAFFIC UNIT	SAVANNAH IMPACT PROGRAM (SIP)
MARINE PATROL	CRIMESTOPPERS
MOUNTED PATROL	SAVANNAH IMPACT WORK VENTURES
CANINE UNIT	UNDERCOVER NARCOTICS INVESTIGATION TEAM (U.N.I.T.)
ANIMAL CONTROL	COMMUNICATIONS CENTER (SEE PUBLIC SAFETY COMMUNICATIONS FUND)
ADMINISTRATIVE SERVICES DIVISION	

## BUREAU MISSION

The mission of the Savannah-Chatham Metropolitan Police Department (SCMPD) is to promote the safety of the community and promote an atmosphere of security. This is achieved primarily by the apprehension of offenders and through the deterrent of crime so that the City remains within the 25 percentile of Part 1 crimes for cities of comparable size. The core values of the SCMPD makes us First in Service, First in Professionalism and First in Results.

## BUREAU TRENDS AND ISSUES

The Savannah-Chatham Metropolitan Police Department works to provide a framework for effective crime prevention and reduction initiatives. The bureau's departmental operations include the Office of Police Chief, Patrol & Special Operations, Criminal Investigations Division, Traffic Unit, Savannah Area Regional Intelligence Center (SARIC), Marine Patrol, Mounted Patrol, K-9 (Canine) Unit, Animal Control, Administrative Services, Information Management Division, Training and Recruitment, Public Safety Communications, Office of Professional Standards, Savannah Impact and Work Ventures (a recidivism program), CrimeStoppers (an anonymous criminal activity informant program) and a newly created division—the Undercover Narcotics Investigation Team (U.N.I.T.).

As of this writing, the total number of Part I crimes is 5.4% above last year. As a percentage, violent crimes have been surging since the fall of 2015. The number of homicides is above last year's rate, and aggravated assaults with guns are up by 18.6%. Aggravated assaults with other weapons; such as knives, baseball bats, and other miscellaneous weapons are up by 50.0% and robberies are up by 23.8%.

Nonetheless, the new End Gun Violence project appears to be an effective mechanism for reducing the number of violent, repeat offenders. SCMPD anticipates that the second half of 2016 will yield the positive results of the program and that violent crime will be trending down by year-end.

## EXPENDITURES BY TYPE

The 2017 budget for SCMPD divisions within the General Fund has a modest decrease of \$2,749,495 or 4.0% below 2016 projected expenditures. The decrease is primarily due to decreases in the areas of Outside Services, Commodities and Capital Outlay.

<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 49,038,686	\$ 53,961,403	\$ 51,725,433	(4.1)
Outside Services	4,268,790	4,411,934	3,901,180	(11.6)
Commodities	2,364,079	3,178,650	2,694,450	(15.2)
Interfund Services	4,355,191	4,564,743	4,718,771	3.4
Capital Outlay	23,413	149,203	24,024	(83.9)
Interfund Transfers	0	27,000	0	(100.0)
Other Expenses	2,600,615	2,551,673	3,031,253	18.8
<b>TOTAL</b>	<b>\$ 62,650,774</b>	<b>\$ 68,844,606</b>	<b>\$ 66,095,111</b>	<b>(4.0)</b>

## EXPENDITURES BY DEPARTMENT

<u>Department</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Police Chief	\$ 1,668,487	\$ 2,014,364	\$ 2,144,735	6.5
Patrol and Special Operations Division	36,810,644	42,316,552	39,585,734	(6.5)
Investigations Division	7,543,469	7,603,599	7,735,201	1.7
SARIC (Savannah Area Regional Intelligence Center)	1,092,712	1,317,771	1,432,447	8.7
Traffic Unit	1,768,860	1,800,035	1,901,266	5.6
Marine Patrol	727,455	473,519	0	(100.0)
Mounted Patrol	627,890	493,631	599,898	21.5
Canine Unit	591,076	670,766	572,895	(14.6)
Animal Control	1,024,185	563,550	0	(100.0)
Administrative Services Division	2,725,746	3,090,478	2,786,753	(9.8)
Training and Recruitment	1,339,906	1,576,155	1,683,355	6.8
Information Management Division	1,526,587	1,488,291	1,471,425	(1.1)
Counter Narcotics Team (CNT)	2,546,081	2,056,118	2,374,683	15.5
Office of Professional Standards (OPS)	908,979	720,632	809,420	12.3
Savannah Impact Program (SIP)	1,219,236	1,559,248	1,293,674	(17.0)
CrimeStoppers	203,823	214,468	203,962	(4.9)
Savannah Impact Work Ventures	325,638	380,804	367,250	(3.6)
Undercover Narcotics Investigation Team <sup>1</sup>	0	504,625	1,132,413	124.4
<b>TOTAL</b>	<b>\$ 62,650,774</b>	<b>\$ 68,844,606</b>	<b>\$ 66,095,111</b>	<b>(4.0)</b>

<sup>1</sup>The Undercover Narcotics Investigation Team (U.N.I.T) has been created to address unique crimes.



# POLICE CHIEF



## PRIMARY SERVICES

The overall function of the Police Chief is to plan, manage, and oversee departmental service deliveries, strategies/objectives, and budgetary oversight. The Police Chief's office has direct responsibility for administrative response requests (project logs), community relations activities, and organization development.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety - To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To provide follow-up and response to administrative requests (project logs) from the City, the County and other sources within five business days
- To increase community outreach and awareness through the dissemination of police published materials, social media platforms, and community education and training workshops
- To facilitate employee activities and events on a quarterly basis which recognize years of service, job performance, citizen and/or supervisor commendations, exemplary work performance and completion of the State of Georgia Peace Officer's Certification

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 1,158,032	\$ 1,423,798	\$ 1,526,182	7.2
Outside Services	158,899	301,639	306,224	1.5
Commodities	56,258	70,252	83,015	18.2
Interfund Services	246,589	169,577	161,133	(5.0)
Other Expenses	48,709	49,098	68,181	38.9
<b>TOTAL</b>	<b>\$ 1,668,487</b>	<b>\$ 2,014,364</b>	<b>\$ 2,144,735</b>	<b>6.5</b>



# PATROL AND SPECIAL OPERATIONS DIVISION

## PRIMARY SERVICES

Patrol is responsible for responding to calls for police services, conducting the initial investigation of crimes, traffic accidents, and other major and minor incidents. Additionally, Patrol provides preventive patrol, crime prevention education and evaluation, and contact with at risk youth to prevent and deter deviant behavior. Patrol is also tasked with providing a significant law enforcement presence at well over 70 significant special events during an average year. Patrol also provides an increased presence in the entertainment district during peak times.

Special Operations consist of the following specialized units: Alcohol Beverage Control, Outside Employment, Mobile Field Force, SWAT, Aviation, Honor Guard, Bomb Squad, Hostage Negotiation Team, and the Dive Team.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety - To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To respond to calls for police services
- To identify and apprehend suspects
- To reduce Part I crimes
- To reduce crime utilizing crime prevention strategies and public education

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
<u>Service Calls:</u>				
Citizen initiated	171,989	169,500	172,000	175,000
Officer initiated	224,149	285,000	230,000	240,000
- Part I crimes	10,403	9,000	10,000	9,000
- Crime prevention events	517	1,250	1,000	1,050
- Juvenile officer contact	2,908	4,000	2,966	4,200
- Special events	105	114	110	115
<b>Efficiency Measures</b>				
- Average Priority I response time	8.2 minutes	7.0 minutes	7.0 minutes	7.0 minutes
- Cost per call for service	\$94.51	\$81.74	\$98.35	\$99.51
- Cost per officer fielded	\$108,830.00	\$112,899.00	\$114,928.00	\$119,186.00
- Average calls per shift/per officer	1.1	1.3	1.2	1.2

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
<b>Effectiveness Measures</b>				
- Arrests	7,847	9,000	7,800	8,200
- Juvenile arrests	799	800	820	840
- Reduction in Part I crimes	-	5.0%	3.9%	10.0%

#### EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Personnel Services	\$ 29,825,907	\$ 34,679,609	\$ 31,724,048	(8.5)
Outside Services	1,438,339	1,379,539	1,227,033	(11.1)
Commodities	961,461	1,219,526	1,062,406	(12.9)
Interfund Services	2,692,471	3,024,514	3,169,442	4.8
Capital Outlay	0	80,486	14,024	(82.6)
Other Expenses	1,892,466	1,932,878	2,388,781	23.6
<b>TOTAL</b>	<b>\$ 36,810,644</b>	<b>\$ 42,316,552</b>	<b>\$ 39,585,734</b>	<b>(6.5)</b>



# INVESTIGATIONS DIVISION



## PRIMARY SERVICES

The Investigations Division is responsible for the investigation of major crimes. This entails identifying, locating, and apprehending offenders. The Investigations Division's goal is to successfully prosecute all criminal offenders.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety - To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To investigate and clear major crimes which occur in the City of Savannah and unincorporated Chatham County
- To meet or exceed the national clearance rate of 64.5% for homicide
- To meet or exceed the national clearance rate of 38.5% for rape
- To meet or exceed the national clearance rate of 29.6% for robbery
- To meet or exceed the national clearance rate of 56.3% for aggravated assault

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Homicide/Death investigated cases assigned	93	100	100	110
- Other violent Part-1 cases assigned	1,114	1,130	1,035	1,200
- Other special victims cases assigned	979	1,025	1,015	1,050
- Financial crimes/pawn shop investigations assigned	231	650	250	250
- Forensics unit request for services	7,302	7,000	6,750	7,500
<b>Efficiency Measures</b>				
- Prosecution cases referred	417	1,380	475	500
- Value of stolen properties recovered by the pawn unit	\$157,168.00	\$85,000.00	\$160,000.00	\$165,000.00
- Total PCC's for the NIBIN System	200	400	500	650
- Latent prints matched by the Forensics Unit	352	300	375	400

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Effectiveness Measures</b>				
- Clearance rate - homicide	64.0%	67.0%	69.0%	74.0%
- Clearance rate - rape	30.8%	30.0%	35.0%	37.5%
- Clearance rate - robbery	25.0%	29.0%	29.0%	34.0%
- Clearance rate - aggravated assault	28.0%	57.0%	64.0%	69.0%

#### EXPENDITURES BY TYPE

<u>Expenditure Area</u>		2015 <u>Actual</u>		2016 <u>Projected</u>		2017 <u>Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$	6,396,076	\$	6,362,253	\$	6,477,025	1.8
Outside Services		125,838		174,228		154,336	(11.4)
Commodities		255,112		266,771		273,219	2.4
Interfund Services		477,491		507,344		527,144	3.9
Other Expenses		288,952		293,003		303,477	3.6
TOTAL	\$	7,543,469	\$	7,603,599	\$	7,735,201	1.7



# SARIC (SAVANNAH AREA REGIONAL INTELLIGENCE CENTER)

## PRIMARY SERVICES

The Savannah Area Regional Intelligence Center (SARIC) performs the crime analysis function for SCMPD and is responsible for collecting, analyzing and disseminating intelligence. The investigative section of SARIC conducts specialized criminal investigations, supports other internal and external investigative efforts, provides specialized surveillance, prepares gun cases for presentation to the U.S. Attorney's Office and conducts gang related investigations.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety - To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To reduce violent and property crime by identifying crime patterns and trends through analysis
- To provide weekly crime analysis of current crimes
- To develop intelligence information to assist in solving crimes
- To identify and reduce or eradicate gang activity

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- CompStat reports created	52	52	52	52
- Intel webpages created	1,507	1,700	1,700	1,700
- Information requests processed	2,479	2,600	2,500	2,600
- Special investigations	20	20	20	20
- Intelligence reports created	90	90	90	90
- E-Traces submitted	578	-	600	600
<b>Efficiency Measures</b>				
- Complete information requests within 24 hours	95.5%	97.0%	97.0%	97.0%
- Create webpage within 60 minutes of receipt of information	92.5%	92.0%	92.0%	92.0%
- Complete gun investigation cases for special prosecution	85.0%	85.0%	85.0%	85.0%

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
- Complete gang investigations reports	85.0%	85.0%	85.0%	85.0%
- Complete human/source intelligence reports	85.0%	85.0%	85.0%	95.0%
<b>Effectiveness Measures</b>				
- Number of webpage hits	48,022	100,000	45,410	60,000
- Number of individuals presented under Project Ceasefire	54	50	75	80
- Successful prosecution of individuals associated with gang activity	30	30	30	30
- Successful prosecution from special investigations	40	40	40	40
- Number of collected, vetted, disseminated intelligence reports	85	85	85	95

#### EXPENDITURES BY TYPE

<u>Expenditure Area</u>		2015 <u>Actual</u>		2016 <u>Projected</u>		2017 <u>Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$	884,496	\$	1,108,834	\$	1,227,252	10.7
Outside Services		54,043		68,194		62,802	(7.9)
Commodities		21,913		28,654		33,050	15.3
Interfund Services		98,995		89,498		86,752	(3.1)
Other Expenses		33,265		22,591		22,591	0.0
<b>TOTAL</b>	\$	1,092,712	\$	1,317,771	\$	1,432,447	8.7



# TRAFFIC UNIT



## PRIMARY SERVICES

The Traffic Unit is divided into an Investigative Section and an Enforcement Section. The Investigative Section is responsible for reviewing and following up on all workable hit & run cases. The Investigative Section also investigates and reconstructs serious injury and fatal vehicular crashes. The Enforcement Section is responsible for providing proactive enforcement throughout the City of Savannah and unincorporated Chatham County. This is done through the use of various speed detection devices. The Enforcement Section also focuses on driving under the influence (DUI), aggressive driving enforcement, and compliance with state motor vehicle laws through methods such as collaborative campaigns, safety check-points (road blocks), and special operations. The Traffic Unit plans and/or conducts numerous other traffic related functions/events such as parades, foot races, marches, protests, dignitary escorts, funeral escorts, and static displays throughout the year requiring the use of motorcycles and other specialized equipment. The Traffic Unit also investigates all red light camera violations.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety - To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To investigate all major vehicular crashes and workable hit & run accidents
- To achieve voluntary compliance through the use of traffic enforcement methods
- To review red light camera violations for validity

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Fatal crash cases	35	30	30	25
- Hit & run cases	3,413	2,700	3,600	3,000
- Citizen contacts	10,500	9,000	12,000	15,000
- Red light Camera violations	13,445	10,000	13,000	13,250
<b>Efficiency Measures</b>				
- Fatal crashes investigated	100.0%	100.0%	100.0%	100.0%
- Hit & run accidents investigated	24.0%	25.0%	25.0%	25.0%
- Red light camera violations investigated	100.0%	97.0%	100.0%	100.0%
- Other enforcement methods	24	30	40	50

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
<b>Effectiveness Measures</b>				
- Fatal crashes closed through investigations	70.0%	100.0%	80.0%	80.0%
- Hit & run accidents closed through investigations	86.0%	95.0%	90.0%	90.0%
- Red light camera violations investigated found to be valid	100.0%	100.0%	100.0%	100.0%
- Vehicle crashes with injury investigated	2,941	1,875	3,000	3,200
- Total vehicle crashes investigated	15,814	14,500	15,500	17,000

#### EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Personnel Services	\$ 1,434,306	\$ 1,381,296	\$ 1,542,006	11.6
Outside Services	77,751	88,539	89,297	0.9
Commodities	55,710	99,354	71,923	(27.6)
Interfund Services	117,667	117,166	130,667	11.5
Capital Outlay	0	31,478	0	(100.0)
Other Expenses	83,426	82,202	67,373	(18.0)
<b>TOTAL</b>	<b>\$ 1,768,860</b>	<b>\$ 1,800,035</b>	<b>\$ 1,901,266</b>	<b>5.6</b>



# MARINE PATROL



## PRIMARY SERVICES

The Marine Patrol Unit is responsible for patrolling over 630 square miles of waterways in Chatham County to ensure the safe and legal operation of vessels. The Unit enforces the Georgia Safe Boating Act and Boating Under the Influence laws, assists with the recovery of drowned persons, responds to missing/over-due boats or boaters in distress and recovers lost property. The Unit investigates boating related incidents including boating accidents, boat thefts and other crimes that occur on the water and along the shoreline and barrier islands. The Unit also provides security to the Port of Savannah due to the increasing number of ships entering the port. The Unit works closely with State and Federal agencies in conducting joint law enforcement operations and search and rescue incidents.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety - To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To ensure safe waterways throughout Chatham County
- To increase awareness to the general boating population on safe boating and state laws
- To enforce all laws and ordinances affecting the waterways

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected*	2017 Proposed
<b>Workload Measures</b>				
- Liquid natural gas/high risk escorts	8	12	5	-
- Boating safety checks	898	950	278	-
- Hours of patrol operation	4,935	4,000	2,296	-
<b>Efficiency Measures</b>				
- Boating safety classes	5	6	2	-
- Search and rescue missions	20	12	5	-
- Training hours	256	160	120	-
<b>Effectiveness Measures</b>				
- Boating citations issued	340	300	82	-
- Boating accidents investigated	6	10	2	-
- Static displays/demos	9	8	4	-

\*Represents 6 months of 2016 projected data. Effective July 1, 2016, Marine Patrol transferred to Chatham County's Budget.

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
	<u>Actual</u>	<u>Projected</u>	<u>Proposed</u>	<u>2016-2017</u>
Personnel Services	\$ 476,364	\$ 374,566	\$ 0	(100.0)
Outside Services	81,243	39,546	0	(100.0)
Commodities	82,263	39,302	0	(100.0)
Interfund Services	29,116	17,035	0	(100.0)
Capital Outlay	23,413	0	0	0.0
Other Expenses	35,056	3,070	0	(100.0)
<b>TOTAL</b>	<b>\$ 727,455</b>	<b>\$ 473,519</b>	<b>\$ 0</b>	<b>(100.0)</b>



# MOUNTED PATROL



## PRIMARY SERVICES

The Mounted Patrol Unit provides preventive patrol services throughout the City of Savannah. A mounted patrol officer has the added advantage of an elevated platform giving him/her a better "field of view" when conducting searches, riding lanes and squares, working large events, or dealing with crowd issues. The Mounted Patrol Unit participates in special operations such as "Total Focus" and other crime prevention measures. Mounted Patrol also provides police services at parades, protests, and special events such as the St. Patrick's Day festival. The Mounted Patrol Unit trains with SCMPD Mobile Field Force Unit for events where there is the potential for unruly crowds. In addition, the Mounted Patrol Unit plays a huge role in SCMPD's efforts towards fostering a positive relationship with the community and visitors.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety - To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To provide preventive patrol service throughout Savannah
- To provide police services during special events
- To provide crowd control as needed

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Crime prevention hours utilized	10,000	10,000	8,500	10,000
- Special requests services provided	70	65	65	65
- Crowd control hours utilized	352	352	244	352
<b>Efficiency Measures</b>				
- Number of training hours	136	136	496	136
- Number of citizen contacts	5,000	3,000	5,000	7,000
- Number of special events attended to facilitate crowd control	9	8	9	8
<b>Effectiveness Measures</b>				
- Scheduled patrol duties attained	100.0%	100.0%	100.0%	100.0%

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
- Scheduled events attended	100.0%	100.0%	100.0%	100.0%
- High crime area service request attained	100.0%	100.0%	100.0%	100.0%

**EXPENDITURES BY TYPE**

<b><u>Expenditure Area</u></b>		<b><u>2015 Actual</u></b>		<b><u>2016 Projected</u></b>		<b><u>2017 Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Personnel Services	\$	497,412	\$	347,620	\$	455,504	31.0
Outside Services		38,463		37,813		39,313	4.0
Commodities		39,603		48,212		48,845	1.3
Interfund Services		28,788		32,539		32,556	0.1
Other Expenses		23,624		27,447		23,680	(13.7)
<b>TOTAL</b>	\$	<b>627,890</b>	\$	<b>493,631</b>	\$	<b>599,898</b>	<b>21.5</b>



# CANINE UNIT



## PRIMARY SERVICES

The Canine Unit provides support to officers in the field. The Canine Unit is a multi-purpose unit that is trained in performing narcotic searches, evidence searches, building and area searches, track lost person(s) or suspects, and physically apprehend suspects, as needed. As a result of the Canine Unit's versatility, they are often called upon to assist other local agencies; as well as state and federal agencies.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety – To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To locate suspects, evidence, and narcotics
- To assist local, state, and federal agencies
- To maximize the efficiency of the K-9 to inherently reduce the risk of injury to officers by suspects

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Suspect/rescue tracks	101	90	100	75
- Evidence searches	85	60	85	67
- Narcotic searches	210	260	300	225
- Building/area searches	147	200	105	88
- Other agencies assisted	57	95	100	80
<b>Efficiency Measures</b>				
- Other agency requests honored	99.0%	90.0%	90.0%	90.0%
- Other agency training requests honored	100.0%	90.0%	100.0%	90.0%
- Demo/public education requests honored	99.0%	90.0%	99.0%	90.0%
<b>Effectiveness Measures</b>				
- Total felony and misdemeanor arrests	272	150	320	250
- Total number of physical apprehensions	16	15	17	30
- Total percentage of physical apprehensions	5.8%	10.0%	5.8%	12.0%

**EXPENDITURES BY TYPE**

<u>Expenditure Area</u>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
	<u>Actual</u>	<u>Projected</u>	<u>Proposed</u>	<u>2016-2017</u>
Personnel Services	\$ 499,997	\$ 538,698	\$ 455,779	(15.4)
Outside Services	8,479	15,999	11,078	(30.8)
Commodities	24,698	46,852	29,038	(38.0)
Interfund Services	26,760	34,652	31,068	(10.3)
Capital Outlay	0	8,500	10,000	17.6
Other Expenses	31,142	26,065	35,932	37.9
<b>TOTAL</b>	<b>\$ 591,076</b>	<b>\$ 670,766</b>	<b>\$ 572,895</b>	<b>(14.6)</b>



# ANIMAL CONTROL



## PRIMARY SERVICES

The Animal Control Unit provides services to all of Chatham County, except Tybee Island. Stray and unleashed animals are captured and impounded, fed and cared for until proper disposition can be determined. Sick and injured animals are transported to a local veterinarian facility for care prior to being transported to the shelter. The Animal Control Unit also investigates alleged cases of animal cruelty, bites, barking dogs, etc. and issues city/county ordinance citations. Animal Control works closely with the Chatham County Health Department during bite case investigations to ensure containment of rabies outbreak. In addition, Animal Control maintains files for licensed animals, handles wildlife complaints, and conducts several rabies clinics throughout the year.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety – To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To increase volunteers at the shelter through the use of local/social media and radio
- To reduce the percentage of animals euthanized through public education and adoption efforts
- To provide low cost rabies clinics

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected*	2017 Proposed
<b>Workload Measures</b>				
- Calls received	7,935	8,600	3,950	-
- Animals captured/impounded	6,078	5,300	2,900	-
- Animals euthanized	2,343	2,600	1,200	-
- Rabies clinics	3	3	2	-
<b>Efficiency Measures</b>				
- Calls handled per officer	1,587	2,000	850	-
- Animals picked up per officer	965	1,150	475	-
- Percent of cats euthanized	49.0%	65.0%	60.0%	-
- Percent of dogs euthanized	25.0%	30.0%	30.0%	-
<b>Effectiveness Measures</b>				
- Bite cases investigated	250	239	120	-
- Animals adopted/transferred	1,646	1,200	675	-
- Animals returned to owner	518	435	220	-
- Positive rabies results	11	17	2	-

\*Represents 6 months of 2016 projected data. Effective July 1, 2016, Animal Control transferred to Chatham County's Budget.

### EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
	<u>Actual</u>	<u>Projected</u>	<u>Proposed</u>	<u>2016-2017</u>
Personnel Services	\$ 703,277	\$ 391,373	\$ 0	(100.0)
Outside Services	186,412	96,105	0	(100.0)
Commodities	68,030	51,530	0	(100.0)
Interfund Services	40,507	23,251	0	(100.0)
Other Expenses	25,959	1,291	0	(100.0)
TOTAL	\$ 1,024,185	\$ 563,550	\$ 0	(100.0)



# ADMINISTRATIVE SERVICES DIVISION

## PRIMARY SERVICES

The Administrative Services Division oversees the Police Bureau's Budget, Personnel, Police Records, Quartermaster and Vehicle Maintenance operations.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety – To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To undergird police and personnel in the provision of efficient budget, personnel, fleet, police records management, inventory and operations
- To research, implement and manage public safety grants
- To plan and coordinate special event support activities involving police personnel

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Cost center reports processed	468	468	468	468
- Vehicles maintained	688	730	890	890
- Grants monitored	9	12	10	10
- Inventory items maintained	654	700	700	700
- Personnel payrolls processed bi-weekly	797	843	863	863
<b>Efficiency Measures</b>				
- Fleet availability	100.0%	100.0%	100.0%	100.0%
- Completed employee actions	100.0%	100.0%	100.0%	100.0%
- Grant funds utilized	91.0%	60.0%	86.0%	90.0%
<b>Effectiveness Measures</b>				
- Inventory accountability	100.0%	100.0%	100.0%	100.0%
- Grants closed on schedule	100.0%	30.0%	100.0%	100.0%
- Cost center reports recorded and distributed	100.0%	100.0%	100.0%	100.0%

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <u>2016-2017</u>
Personnel Services	\$ 815,958	\$ 850,352	\$ 785,337	(7.6)
Outside Services	1,208,127	1,162,663	1,177,196	1.2
Commodities	528,966	898,100	624,357	(30.5)
Interfund Services	142,676	149,826	171,625	14.5
Other Expenses	30,019	29,537	28,238	(4.4)
TOTAL	\$ 2,725,746	\$ 3,090,478	\$ 2,786,753	(9.8)



# TRAINING AND RECRUITMENT

## PRIMARY SERVICES

The (SCMPD) Savannah-Chatham Metropolitan Police Department’s training division coordinates and facilitates all mandated training requirements for all SCMPD personnel. The training division is responsible for overseeing career development, as well as in-house and external training classes.

The SCMPD training division’s mission is to provide the highest quality training available to each police officer. The training division’s goal is to ensure that each officer is well equipped to perform the duties required in meeting the community’s safety needs. The training division facilitates professional and personal excellence, enhance organizational effectiveness; as well as contribute to current and future success involved in fighting crime within the community.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety – To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To ensure that all officers are compliant with the Peace Officers Standards and Training Council’s mandated 20 hours of in-service training yearly
- To ensure that all department personnel comply with the Commission on Accreditation for Law Enforcement Agencies and State of Georgia Training Standards
- To provide specific training that will promote supervisor and management development for front-line supervisors
- To ensure that specific training needs are identified and addressed in each precinct and division within SCMPD for sworn and civilian personnel

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Number of officers trained (firearms)	580	600	619	719
- Number of officers trained (driver training)	580	600	619	719
- Number of employees trained (C.A.L.E.A. and State Standards)	780	800	850	850
<b>Efficiency Measures</b>				
- Percent of officers training completed (firearms)	100.0%	100.0%	100.0%	100.0%

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
- Percent of officers training completed (driver training)	100.0%	100.0%	100.0%	100.0%
- Percent of employees training completed (C.A.L.E.A. and state standards)	100.0%	100.0%	100.0%	100.0%
<b>Effectiveness Measures</b>				
- Number of officer involved shootings	1	0	1	0
- Number of at-fault collisions	73	75	70	65
- Percent of officers attendance in AMPD training	100.0%	100.0%	100.0%	100.0%

#### EXPENDITURES BY TYPE

<u>Expenditure Area</u>	2015 <u>Actual</u>	2016 <u>Projected</u>	2017 <u>Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 830,330	\$ 862,433	\$ 896,496	3.9
Outside Services	365,767	415,895	477,672	14.9
Commodities	67,335	212,689	244,150	14.8
Interfund Services	43,232	53,551	31,440	(41.3)
Other Expenses	33,242	31,587	33,597	6.4
<b>TOTAL</b>	<b>\$ 1,339,906</b>	<b>\$ 1,576,155</b>	<b>\$ 1,683,355</b>	<b>6.8</b>



# INFORMATION MANAGEMENT DIVISION

## PRIMARY SERVICES

The Information Management Division is responsible for facilitating the use of all information for the departments, which entails handling a high volume of information each year. Primary services are accomplished through the following divisions: the Data Entry Unit enters incident reports, accident reports, field interviews, ban forms, citations, and warrants into the records system; the Scanning Unit scans documents into the system; the Records Unit provides documents to the public; the Criminal History Unit completes records checks and expungements; the Warrant Unit removes warrants and completes validations for Georgia Crime Information Center (GCIC).

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety – To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To accurately enter information into the records system
- To process open records requests in a timely manner
- To complete all record checks

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Records entered	200,926	175,000	200,000	200,000
- Open records processed	19,982	30,000	20,000	20,000
- Record checks	26,575	31,000	30,000	30,000
- Records scanned	141,492	150,000	137,000	137,000
<b>Efficiency Measures</b>				
- Percent of files scanned	100.0%	100.0%	100.0%	100.0%
- Audit passed	100.0%	100.0%	100.0%	100.0%
- Funds collected	\$59,342.00	\$65,000.00	\$60,000.00	\$60,000.00
<b>Effectiveness Measures</b>				
- Reports processed within two days	100.0%	100.0%	100.0%	100.0%
- Records checks processed within three days	100.0%	100.0%	100.0%	100.0%
- Warrants removed next business day	100.0%	100.0%	100.0%	100.0%

**EXPENDITURES BY TYPE**

<b><u>Expenditure Area</u></b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
	<b><u>Actual</u></b>	<b><u>Projected</u></b>	<b><u>Proposed</u></b>	<b><u>2016-2017</u></b>
Personnel Services	\$ 1,321,942	\$ 1,297,634	\$ 1,289,501	(0.6)
Outside Services	22,824	1,644	1,644	0.0
Commodities	21,801	24,275	24,275	0.0
Interfund Services	141,072	145,796	137,221	(5.9)
Other Expenses	18,948	18,942	18,784	(0.8)
<b>TOTAL</b>	<b>\$ 1,526,587</b>	<b>\$ 1,488,291</b>	<b>\$ 1,471,425</b>	<b>(1.1)</b>



# COUNTER NARCOTICS TEAM (CNT)



## PRIMARY SERVICES

The Counter Narcotics Team (CNT) is a multi-jurisdictional drug enforcement agency comprised of sworn officers and non-sworn personnel through an agreement by municipal and county governments. CNT enforces all local, state, and federal drug statutes through detection, investigations, apprehension, and prosecution of all drug violators.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety – To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To assist municipalities in the investigation and suppression of drug related crime
- To co-investigate with state and federal agencies drug trafficking organizations which impact our community
- To increase the number of drug distribution organizations (5 or more individuals) dismantled

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
	<u>Actual</u>	<u>Projected</u>	<u>Proposed</u>	<u>2016-2017</u>
Personnel Services	\$ 2,147,489	\$ 2,048,101	\$ 2,341,183	14.3
Outside Services	207,225	0	0	0.0
Commodities	99,412	32,250	33,500	3.9
Interfund Services	73,665	(16,036)	0	(100.0)
Other Expenses	18,290	(8,197)	0	(100.0)
<b>TOTAL</b>	<b>\$ 2,546,081</b>	<b>\$ 2,056,118</b>	<b>\$ 2,374,683</b>	<b>15.5</b>



# OFFICE OF PROFESSIONAL STANDARDS (OPS)



## PRIMARY SERVICES

The Office of Professional Standards (OPS) establishes guidelines for the investigation of complaints against employees of the Savannah-Chatham Metropolitan Police Department (SCMPD). All complaints are thoroughly investigated to determine the appropriate finding.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety – To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To process and coordinate the investigation of internal and external complaints of SCMPD employee misconduct
- To maintain the public's confidence and trust by performing thorough and impartial investigations
- To protect the citizens of Chatham County from police misconduct
- To protect the integrity and rights of all SCMPD employees involved in complaints

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Citizen initiated complaints	79	77	75	65
- Internal affairs cases investigated	205	216	150	150
- Use of force cases investigated	230	255	190	190
<b>Efficiency Measures</b>				
- Internal affairs cases investigated and closed	136	195	140	140
- Average cases assigned per investigator	20	14	18	18
- Percent of complaints referred for precinct investigation	56.0%	62.0%	60.0%	60.0%
<b>Effectiveness Measures</b>				
- Internal affairs cases sustained/not sustained	79/57	94/80	75/50	65/50
- Internal affairs investigations closed	136	195	125	125

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
- Percent of decided cases where outcome notifications were attempted	100.0%	100.0%	100.0%	100.0%

**EXPENDITURES BY TYPE**

<b><u>Expenditure Area</u></b>		<b><u>2015 Actual</u></b>		<b><u>2016 Projected</u></b>		<b><u>2017 Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Personnel Services	\$	833,920	\$	589,489	\$	730,100	23.9
Outside Services		24,585		78,743		14,952	(81.0)
Commodities		10,035		10,712		13,456	25.6
Interfund Services		38,156		38,955		48,177	23.7
Other Expenses		2,283		2,733		2,735	0.1
<b>TOTAL</b>	<b>\$</b>	<b>908,979</b>	<b>\$</b>	<b>720,632</b>	<b>\$</b>	<b>809,420</b>	<b>12.3</b>



# SAVANNAH IMPACT PROGRAM (SIP)

## PRIMARY SERVICES

The Savannah Impact Program (SIP) is a specialized unit of SCMPD, designed as a proactive community policing program. SIP provides structural educational skills, training, supportive services, intensive supervision and compliance checks, case management and offender re-entry services.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety – To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To provide comprehensive risk/needs assessments in developing individualized case plans
- To provide case management that includes cognitive skills training, educational preparedness, job readiness training and referral to community service providers
- To provide intensive supervision by means of night and weekend integrity checks, curfew compliance, random urinalysis screenings and court ordered GPS monitoring
- To provide structured activities and exposure through mentoring, community service and outreach and cultural enrichment initiative
- To provide supportive services, assistance and referrals in obtaining vital records, medical/dental, clothing, food, temporary shelter and transportation in the removal of barriers

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Participants served	667	650	650	660
- GPS monitoring referrals	45	70	50	70
- Cognitive-behavioral and education program referrals	203	350	350	350
- Drug screens administered	510	600	600	800
- Number of youth served in SPAP	60	400	380	400
<b>Efficiency Measures</b>				
- Average daily cost per participant	\$5.01	\$7.51	\$8.00	\$8.00
- SPAP follow-up	59	400	400	400

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
- Participant drug-screen costs per person	\$3.95	\$3.95	\$4.30	\$4.30
<b>Effectiveness Measures</b>				
- Participants served with no new felony arrest	60.0%	60.0%	60.0%	60.0%
- GPS monitored participants successfully completing monitoring period	80.0%	70.0%	70.0%	75.0%
- Number of Youth completing SPAP	59	380	380	380

#### EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>		<b><u>2015 Actual</u></b>		<b><u>2016 Projected</u></b>		<b><u>2017 Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Personnel Services	\$	950,461	\$	1,057,065	\$	1,009,801	(4.5)
Outside Services		100,023		310,789		100,812	(67.6)
Commodities		45,194		59,118		52,915	(10.5)
Interfund Services		97,299		105,485		109,848	4.1
Other Expenses		26,259		26,791		20,298	(24.2)
<b>TOTAL</b>	<b>\$</b>	<b>1,219,236</b>	<b>\$</b>	<b>1,559,248</b>	<b>\$</b>	<b>1,293,674</b>	<b>(17.0)</b>



# CRIMESTOPPERS



## PRIMARY SERVICES

CrimeStoppers of Savannah/Chatham County allows citizens to call, web, or text a crime tip anonymously in an effort to solve and/or prevent crimes. CrimeStoppers is an effective community, media, and law enforcement tool that combines resources to solve and prevent crimes.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety - To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To expand the number of crime tips received and increase the number of CrimeStopper cases solved
- To expand the corporate sponsorship base
- To increase community awareness of the CrimeStoppers program via social media, civic organization outreach, television, print media, and "CrimeStoppers Focus" programming

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Crime tips received	1,513	1,500	1,500	1,600
- Corporate sponsors	36	40	40	50
- Media productions/web	120	320	320	350
<b>Efficiency Measures</b>				
- Tips provided to law enforcement within 24 hours	85.0%	85.0%	90.0%	100.0%
- Corporate in-kind advertising	\$100,000.00	\$100,000.00	\$100,000.00	\$100,000.00
- Number of external networking groups, e.g. neighborhood groups, business groups, and professional associations	70	70	70	75
<b>Effectiveness Measures</b>				
- Cases solved	58	80	80	85
- Total arrests made	55	80	80	85
- Total reward payout	\$27,375.00	\$25,000.00	\$20,000.00	\$27,500.00

### EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<u>2015</u> <u>Actual</u>	<u>2016</u> <u>Projected</u>	<u>2017</u> <u>Proposed</u>	<u>% Change</u> <u>2016-2017</u>
Personnel Services	\$ 159,539	\$ 139,107	\$ 158,473	13.9
Outside Services	30,308	58,180	32,229	(44.6)
Commodities	1,844	2,300	3,800	65.2
Interfund Services	12,132	14,881	9,460	(36.4)
TOTAL	\$ 203,823	\$ 214,468	\$ 203,962	(4.9)



# SAVANNAH IMPACT WORK VENTURES

## PRIMARY SERVICES

Savannah Impact Work Ventures provides paid work experience and temporary on-the-job training services to "at risk" and "high risk" adults and juveniles. Work Ventures is primarily responsible for service work requests which are assigned by the Property Maintenance Department (PMD) and/or 311. The service work requests involve derelict property maintenance, graffiti removal, vacant lot clearance, and emergency project events. In addition to PMD requests, Work Ventures provides monthly landscape maintenance of police owned properties and manages the police mobile car wash. Work Ventures also handles special assignments involving building maintenance, parade barricade set-up/removal, and other departmental service needs.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety - To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To provide job readiness training and on-the-job skills training to participants assigned to the Work Ventures Program
- To provide temporary paid employment opportunities for "at risk" and "high risk" participants in efforts of developing job skills for permanent employment
- To provide exemplary customer satisfaction results of completed service work requests as captured by 311 and quarterly departmental surveys

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Total on-the-job training/work experience participants	25	30	30	30
- Participants attending job readiness training	25	30	30	30
- Total service requests	2,517	2,500	2,500	2,500
<b>Efficiency Measures</b>				
- Average monthly car wash cost per unit	\$11.00	\$11.00	\$11.00	\$11.00
- Average cost per labor and materials building maintenance/graffiti work order request	\$187.00	\$187.00	\$187.00	\$187.00
- Service requests completed by scheduled date	2,500	2,500	2,500	2,700

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Effectiveness Measures</b>				
- Participants completing on-the-job training/work experience	20	20	25	25
- Participants gaining permanent employment	15	15	15	15
- Average cars washed monthly	220	300	250	250

#### EXPENDITURES BY TYPE

<u>Expenditure Area</u>		2015 <u>Actual</u>		2016 <u>Projected</u>		2017 <u>Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$	103,180	\$	123,796	\$	113,412	(8.4)
Outside Services		140,463		170,818		168,700	(1.2)
Commodities		24,444		27,300		26,800	(1.8)
Interfund Services		48,575		46,255		45,775	(1.0)
Other Expenses		8,976		12,635		12,563	(0.6)
<b>TOTAL</b>	\$	325,638	\$	380,804	\$	367,250	(3.6)



# UNDERCOVER NARCOTICS INVESTIGATION TEAM (U.N.I.T)

## PRIMARY SERVICES

The Undercover Narcotics Investigations Team (U.N.I.T) was created in 2015 as a dedicated street level narcotics team that focuses on combating drug distribution in the City of Savannah and unincorporated areas of Chatham County. Working with various state and federal partners, our initiatives focus on drugs, guns, and offenders that are participating in violent crimes.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety - To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To assist the five (5) Savannah-Chatham Metropolitan Police Department precincts using various methods to reduce street level narcotics distribution and criminal activities associated with drug activities
- To work with federal partners in targeting areas within Chatham County and the City of Savannah known to engage in high levels of narcotics distribution and violent crimes
- To respond diligently to the community's complaints regarding gun and drug related criminal activities
- Targeting violent offenders with drug ties for state and federal prosecution

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Drug complaints assigned	78	100	75	100
- Drug investigations initiated by U.N.I.T	101	175	125	100
- Gun and violent crime investigations assigned and initiated by U.N.I.T	40	35	35	50
- Other assisted investigations initiated	30	5	5	5
<b>Efficiency Measures</b>				
- Increase in anti-drug prevention efforts within SCMPD	65.0%	100.0%	100.0%	100.0%
- Number of drug complaints and investigations closed	124	125	75	100
- Number of gun and violent crime investigations closed	40	25	35	45

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
<b>Effectiveness Measures</b>				
- Number of drug arrests	143	150	150	175
- Value of drugs seized	\$52,420.00	\$50,000.00	\$75,000.00	\$85,000.00
- Number of guns seized	140	75	75	90
- Number of violent crime /gun arrests	40	25	35	45

#### EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>		<b><u>2015 Actual</u></b>		<b><u>2016 Projected</u></b>		<b><u>2017 Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Personnel Services	\$	0	\$	385,379	\$	993,333	157.8
Outside Services		0		11,600		37,892	226.7
Commodities		0		41,453		69,701	68.1
Interfund Services		0		10,454		26,463	153.1
Capital Outlay		0		28,739		0	(100.0)
Interfund Transfers		0		27,000		0	(100.0)
Other		0		0		5,024	100.0
<b>TOTAL</b>	\$	0	\$	504,625	\$	1,132,413	124.4

# FIRE & EMERGENCY SERVICES

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## DEPARTMENTS

FIRE LOGISTICS  
CITY-WIDE EMERGENCY PLANNING

FIRE OPERATIONS  
HAZARDOUS MATERIAL TEAM  
(SEE HAZARDOUS MATERIAL TEAM FUND)

## BUREAU MISSION

To protect the lives and property of the citizens and visitors of Savannah. We will provide superior services consistently throughout the City. We are truly "...committed to those we serve."

## BUREAU TRENDS AND ISSUES

In 2017, the Bureau will focus on the following:

ISO and Accreditation: Savannah Fire & Emergency Services (SFES) has earned an Insurance Services Office (ISO) Public Protection Classification Rating of 1. We are also seeking agency accreditation through a program administered by the Commission on Fire Accreditation International (CFAI). We have been assessed, and the team of reviewers has recommended that we go before the Accreditation Committee in August, 2016 for final approval. This process requires maintaining a self-assessment program focused on verifying and validating 10 Categories with 285 Performance Indicators for providing service level objectives. SFES will provide an annual report to the Center for Public Safety Excellence (CPSE) demonstrating the continuous quality improvement in serving the community.

Expansion: As Savannah has extended its city limits westward and to the south, additional new stations will need to be built and staffed appropriately to maintain the levels of service provided by our Standards of Cover (SOC) Document. In order to meet these requirements outlined in the SOC and the National Fire Protection Administration 1710 staffing standard, SFES has developed and implemented a 5 year Strategic Plan. This 5 year plan outlines the necessary steps needed to enhance our abilities to respond.

Infrastructure: The Fire Bureau will continue to address maintenance and replacement of older existing infrastructure. This includes upgrading and maintaining existing fire stations as well as maintaining an effective fire apparatus replacement schedule. Based on apparatus availability, we are experiencing challenges that impact our ability to maintain our desired level of fire protection. SFES is planning to receive three Fire Apparatus replacements in 2017. SFES continues to implement our Records Management System, which allows for mapping of incident locations and other information for trend analysis and improving operational efficiency.

Self-Contained Breathing Apparatus: The National Fire Protection Association (NFPA) created a standard change that went into effect in year 2014 requiring Self Contained Breathing Apparatus (SCBA) to meet new standards. This national standard change affected the entire fire service. Savannah Fire & Emergency Services developed a plan to replace our harness packs, air cylinders, and face pieces over five budget years to reduce the budgetary impact. We have currently completed 60 percent of this plan, and will continue to update this critical equipment throughout 2017.

# FIRE & EMERGENCY SERVICES

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SFES is currently performing as the agency with the primary responsibility for initial rescue operations involving marine emergencies occurring within and around the City of Savannah. SFES provides this service with qualified personnel to operate an effective and efficient Marine Firefighting Program. In 2017, SFES will continue to train, certify, and develop this program with the goal to provide an All Hazards approach for marine incidents occurring at or in the immediate area of the Savannah River. When the future Hutchinson Island Public Safety Station is complete, the All Hazards Marine Vessel will be relocated for response and docked at slip 3 on Hutchinson Island.

Emergency Management: We are expanding the role of Emergency Management so that the planning, execution, and review of exercises are carried out consistently. This includes providing annual evaluations in accordance with the Homeland Security Exercise and Evaluation Program (HSEEP). We also need to sure up the administrative capacity of that department. As our community continues to grow we must place more emphasis on community preparedness that minimizes the effect of any disaster that may strike, while also preparing to put the City back to full service after it occurs.

## EXPENDITURES BY TYPE

The Savannah Fire & Emergency Services 2017 budget increases \$103,502 or 0.4% above 2016 projected expenditures. The budget includes the addition of ten permanent firefighter positions. Also included is a reduction to Personnel Services expenses of \$1,521,491 related to grant funding for 35 firefighter positions.

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Personnel Services	\$ 23,815,670	\$ 23,630,676	\$ 23,718,675	0.4
Outside Services	779,615	853,039	852,350	(0.1)
Commodities	864,506	1,060,624	1,006,944	(5.1)
Interfund Services	1,765,871	1,970,224	2,050,191	4.1
Capital Outlay	39,287	39,200	31,000	(20.9)
Interfund Transfers	1,250,000	0	0	0.0
Other Expenses	2,124,591	1,844,363	1,842,468	(0.1)
<b>TOTAL</b>	<b>\$ 30,639,540</b>	<b>\$ 29,398,125</b>	<b>\$ 29,501,628</b>	<b>0.4</b>

# FIRE & EMERGENCY SERVICES

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## EXPENDITURES BY DEPARTMENT

<u>Department</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <u>2016-2017</u>
Fire Logistics	\$ 8,334,027	\$ 7,463,416	\$ 7,388,365	(1.0)
City-Wide Emergency Planning	204,751	137,598	178,326	29.6
Fire Operations	22,100,762	21,797,111	21,934,937	0.6
TOTAL	\$ 30,639,540	\$ 29,398,125	\$ 29,501,628	0.4



# FIRE LOGISTICS



## PRIMARY SERVICES

Fire Logistics is responsible for providing and maintaining adequate facilities and support for the Bureau. This department directs divisions and supervises personnel providing services for Fire Prevention, Inspections, Fire Investigations, Fleet Management, Supply, Human Resources, Budget, Finance, Training, Building Maintenance, and the Health & Wellness and Safety programs.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety - To provide a City where citizens are safe and feel safe from crime, fire and other hazards everywhere in the community

### Objectives:

- To recruit a diverse workforce representative of our community as qualified firefighter applicants in order to obtain five highly competitive candidates for each available position
- To perform annual safety testing and inspections for all apparatus, tools and equipment
- To tailor the Fire Prevention Inspections program to utilize data derived from comparing the occurrence of commercial structure fires and the locations inspected on an annual basis
- To determine the origin and cause of fires in which the Investigations Division is called upon to investigate
- To provide Public Fire Safety Education (PFSE) to the citizens of Savannah through scheduled events and program services

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Eligible firefighter trainee applicants assigned to a recruiter within 72 hours	333	250	293	250
- Fire apparatus requiring annual safety tests and inspections	32	36	33	36
- Annual commercial building inspections scheduled	154	850	600	850
- Fire cause cases requiring investigation	90	90	115	120
- Public Fire Safety Education events requested	419	435	420	435
<b>Efficiency Measures</b>				
- % of applicants contacted by an SFES recruiter within 48 hours	99.0%	95.0%	95.0%	95.0%
- % of apparatus test and inspections scheduled	98.0%	100.0%	98.0%	100.0%
- % scheduled commercial building	18.0%	95.0%	67.0%	95.0%

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
inspections conducted				
- % of investigations conducted	100.0%	90.0%	98.0%	90.0%
- % of Public Fire Safety Education events scheduled	98.0%	98.0%	95.0%	98.0%
<b>Effectiveness Measures</b>				
- % of qualified applicants managed by SFES recruiters	98.0%	90.0%	98.0%	90.0%
- % of annual apparatus tests and inspections completed	92.0%	95.0%	92.0%	98.0%
- % of buildings inspected in which no fire incident occurred	100.0%	90.0%	90.0%	90.0%
- % of fire causes determined	83.0%	77.0%	85.0%	85.0%
- % of Public Fire Safety Education events delivered	95.0%	90.0%	90.0%	90.0%

#### EXPENDITURES BY TYPE

<u>Expenditure Area</u>	2015 <u>Actual</u>	2016 <u>Projected</u>	2017 <u>Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 1,694,525	\$ 1,865,085	\$ 1,786,864	(4.2)
Outside Services	716,396	814,339	793,325	(2.6)
Commodities	768,690	944,124	893,594	(5.4)
Interfund Services	1,736,179	1,957,467	2,042,120	4.3
Capital Outlay	39,287	39,200	31,000	(20.9)
Interfund Transfers	1,250,000	0	0	0.0
Other Expenses	2,128,950	1,843,201	1,841,462	(0.1)
<b>TOTAL</b>	<b>\$ 8,334,027</b>	<b>\$ 7,463,416</b>	<b>\$ 7,388,365</b>	<b>(1.0)</b>



# CITY-WIDE EMERGENCY PLANNING



## PRIMARY SERVICES

City-wide Emergency Planning provides comprehensive all hazards emergency planning and activity coordination regarding the City's plans and responses to all natural, technological and human caused disasters.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety - To provide a City where citizens are safe and feel safe from crime, fire and other hazards everywhere in the community

### Objectives:

- To develop and maintain a comprehensive Emergency Management Program that meets or exceeds the professionally accepted standards of National Fire Protection Association (NFPA) 1600 for Emergency Program Management and ensures compliance with the principals of the National Incident Management System
- To establish, train and exercise an All Hazards Incident Management Team for the City of Savannah to manage multi-agency responses to include City, County, State and Federal response elements
- To develop, implement, and maintain all necessary emergency operations, recovery and mitigation plans for the City of Savannah; to activate and provide coordination leadership in the Emergency Coordination Center (ECC) for all planned and unplanned events and emergencies
- To develop, implement, and exercise a thorough Continuity of Government Plan for the City of Savannah to ensure essential services remain available to internal and external customers during a disaster or emergency that impacts all or portions of City government
- To develop and maintain standardized processes and procedures to identify outside resources that may be requested based on the current threat hazard vulnerability assessment and to describe how those resources will communicate and be tracked for accountability and reimbursement purposes

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Employees to attend Incident Command System (ICS) training	60	80	27	60
- Host Incident Management Team (IMT) training courses	1	4	1	4
- ECC activated and staffed for planned events and emergencies	13	20	10	20
- Bureau chiefs and emergency coordinators participate in all essential meetings and workshops	90.0%	97.0%	90.0%	97.0%

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Efficiency Measures</b>				
- ICS courses delivered	4	6	2	4
- Conduct planning workshops for operational plans needed	4	4	2	4
- ECC staff identified and trained	27	54	27	54
- IMT training delivered	2	4	1	4
<b>Effectiveness Measures</b>				
- Percent of employees meeting ICS training standards	98.0%	100.0%	98.0%	100.0%
- Emergency operations annexes developed	4	6	4	4
- Plan and conduct full scale exercise	0	1	1	1

#### EXPENDITURES BY TYPE

<u>Expenditure Area</u>	2015 <u>Actual</u>	2016 <u>Projected</u>	2017 <u>Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 110,278	\$ 68,479	\$ 94,724	38.3
Outside Services	63,012	38,700	59,025	52.5
Commodities	267	16,500	15,500	(6.1)
Interfund Services	29,692	12,758	8,072	(36.7)
Other Expenses	1,502	1,161	1,005	(13.5)
<b>TOTAL</b>	<b>\$ 204,751</b>	<b>\$ 137,598</b>	<b>\$ 178,326</b>	<b>29.6</b>



# FIRE OPERATIONS



## PRIMARY SERVICES

Fire Operations is responsible for a myriad of responsibilities which includes: Fire Suppression, Fire Education and Fire Prevention. Moreover, the Operations Department also incorporates the Special Operations division which is responsible for Technical Rescue, Hazardous Materials and Chemical, Biological, Radiological, Nuclear and Explosive (CBRNE) responses to terrorism. Within the incorporated areas of the City of Savannah (103 sq. miles) the Operations Division houses 15 fire stations, 23 response apparatus and 340 personnel. The apparatus and personnel are further subdivided into mission essential companies to include 16 engines, 5 ladder and 2 heavy rescues. To support the Hazardous Materials and Technical Rescue teams, equipment such as the Haz-Mat Response Vehicle, 2 Marine Vessels and Industrial Fire Equipment are also utilized by the Operations Department. To manage all of these resources, the response areas are divided into 3 battalions under the control of the 9 Battalion Chiefs who report to the Assistant Chief of Operations.

Special Operations (SO) is a Division within Fire Operations and is responsible for managing the Hazardous Materials Team, the Technical Rescue Team, the regional Georgia Search and Rescue Team, and Marine Response. SO is responsible for the readiness of these Teams, and directs the response of the resources at emergency scenes. Other responsibilities include monitoring and enforcing all federal and local ordinances related to extremely hazardous substances that are manufactured, used, stored and transported in the City of Savannah and Chatham County. This includes the use of nuclear, biological, radiological and chemical substances; as well as the threat of weapons of mass destruction.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety - To provide a City where citizens are safe and feel safe from crime, fire and other hazards everywhere in the community

### Objectives:

- To adhere to the Turnout Time benchmark of eighty seconds that is outlined in the Standards of Cover. This benchmark will be met at the 90th percentile by all companies for types of responses.
- All First Due responding companies will adhere to the Response Time benchmark of 240 seconds that is outlined in the Standards of Cover. This benchmark will be met at the 90th percentile by all companies.
- All First Due responding companies will adhere to the Total Response Time benchmark of 380 seconds, outlined in the Standards of Cover. This Total Response Time benchmark will be met at the 90th percentile.
- All Effective Response Force companies will adhere to the Total Response Time benchmark of 620 seconds, outlined in the Standards of Cover. This Total Response Time benchmark will be met at the 90th percentile.

**PERFORMANCE MEASURES**

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
<b>Workload Measures</b>				
- Firefighter turnout time benchmark	80 seconds	-	80 seconds	80 seconds
- First due engine response time benchmark	240 seconds	-	240 seconds	240 seconds
- First due engine total response time benchmark	380 seconds	-	380 seconds	380 seconds
- Effective response force total response benchmark	620 seconds	-	620 seconds	620 seconds
<b>Efficiency Measures</b>				
- Firefighter turnout time	89 seconds	-	80 seconds	80 seconds
- First due engine response time	270 seconds	-	240 seconds	240 seconds
- First due engine total response time	472 seconds	-	380 seconds	380 seconds
- Effective response force total response time	643 seconds	-	620 seconds	620 seconds
<b>Effectiveness Measures</b>				
- % firefighter turnout time benchmark achieved	89.0%	-	90.0%	90.0%
- % first due engine response time benchmark achieved	88.0%	-	90.0%	90.0%
- % first due engine total response time benchmark achieved	81.0%	-	85.0%	90.0%
- % effective response force total response time benchmark achieved	96.0%	-	96.0%	97.0%

**EXPENDITURES BY TYPE**

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
Personnel Services	\$ 22,010,867	\$ 21,697,111	\$ 21,837,087	0.6
Commodities	207	0	0	0.0
Interfund Services	95,550	100,000	97,850	(2.2)
Other Expenses	(5,862)	0	0	0.0
<b>TOTAL</b>	\$ 22,100,762	\$ 21,797,111	\$ 21,934,937	0.6



# ASSISTANT CITY MANAGER ADMINISTRATIVE AND COMMUNITY SERVICES

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## MISSION

The mission of the Assistant City Manager (ACM) office is to provide oversight and support to all of the departments under its control and ensure that each department provides quality services to their internal and external customers by being transparent and accountable.

## TRENDS AND ISSUES

The Assistant City Manager (ACM) for Administrative and Community Services reports directly to the City Manager. This office directs the administrative core functions, as well as community and economic development efforts of the City. The ACM office works to ensure the City's fiscal health is maintained. It also works to ensure that the City is responsive to the needs of its citizens.

During 2016, the Community & Economic Development Bureau finalized substantial efforts in revamping the City's Minority and Woman-Owned Business Enterprise program, including the completion of an updated Disparity Study. In 2017, the Bureau will continue implementation of the study's recommendations, including facilitating a bonding education program through partnerships with US DOT and Mid-Atlantic SBRTC. The Bureau will also continue the process of implementing strategies to improve business services, increase customer service feedback, and market Savannah as the best City in which to do business.

The Management Services arm will continue its focus of enhancing customer service while providing critical support services to frontline departments as well as the public. Key initiatives in 2017 include a phased-in implementation of new parking & mobility initiatives resulting from the "Parking Matters Study" and continued alignment of city-wide revenues and expenditures to retain the city's strong financial foundation. City Revenue departments will also undertake efforts to duplicate revenue office functions at a second location to be located in the mid-town area.

# ACM, ADMINISTRATIVE AND COMMUNITY SERVICES

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## EXPENDITURES BY TYPE

The ACM, Administrative & Community Services Department's 2017 budget will experience an overall increase of \$76,132 or 66.1% above 2016 projected expenditures. The increase is primarily due to increases in Personnel Services related to cost savings realized in 2016 from vacant positions within the department. Increases in Outside Services above 2016 projected expenses are also anticipated for 2017.

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
Personnel Services	\$ 167,703	\$ 94,810	\$ 162,358	71.2
Outside Services	3,200	2,962	10,841	266.0
Commodities	1,959	2,100	4,560	117.1
Interfund Services	14,190	13,439	11,683	(13.1)
Other Expenses	2,587	1,918	1,919	0.0
<b>TOTAL</b>	<b>\$ 189,639</b>	<b>\$ 115,229</b>	<b>\$ 191,361</b>	<b>66.1</b>

# MANAGEMENT SERVICES

## DEPARTMENTS

BUREAU CHIEF'S OFFICE	MOBILITY AND PARKING ENFORCEMENT AND ADMINISTRATION (SEE MOBILITY AND PARKING SERVICES FUND)
RESEARCH AND BUDGET	
HUMAN RESOURCES	PARKING GARAGES AND LOTS (SEE MOBILITY AND PARKING SERVICES FUND)
RISK MANAGEMENT	
PURCHASING	TOURISM MANAGEMENT & AMBASSADORSHIP (SEE MOBILITY AND PARKING SERVICES FUND)
REVENUE	
RECORDER'S COURT OF CHATHAM COUNTY	VEHICLE MAINTENANCE (SEE INTERNAL SERVICES FUND)
RESEARCH LIBRARY AND MUNICIPAL ARCHIVES	
INVENTORY MANAGEMENT	VEHICLE OPERATIONS (SEE INTERNAL SERVICES FUND)
MAIL AND MUNICIPAL BUILDING SERVICES	INFORMATION TECHNOLOGY (SEE INTERNAL SERVICES FUND)

## BUREAU MISSION

The Management Services Bureau seeks to provide excellent and efficient customer service to both its external customers and internal customers while providing well researched analysis for policy decisions for the City of Savannah while ensuring that the City's history is properly documented and maintained.

## EXPENDITURES BY TYPE

The 2017 budget decreases \$105,862 or 1.1% below 2016 projected expenditures. The budget for Outside Services declines due to less anticipated needs for professional purchased services and temporary labor. The Commodities decrease is mainly due to the purchase of new furniture for Recorder's Court in 2016 related to the planned move within the Chatham County Courthouse.

Funding is included in Capital Outlay for potential moving costs associated with the Broughton Municipal Building.

<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 6,126,137	\$ 5,861,695	\$ 5,966,079	1.8
Outside Services	1,813,762	2,282,610	2,157,670	(5.5)
Commodities	169,099	362,181	248,091	(31.5)
Interfund Services	707,882	876,329	840,624	(4.1)
Capital Outlay	0	9,000	75,000	733.3
Other Expenses	19,150	12,291	10,779	(12.3)
<b>TOTAL</b>	<b>\$ 8,836,031</b>	<b>\$ 9,404,105</b>	<b>\$ 9,298,243</b>	<b>(1.1)</b>

# MANAGEMENT SERVICES

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## EXPENDITURES BY DEPARTMENT

<u>Department</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Bureau Chief's Office	\$ 270,389	\$ 199,443	\$ 321,801	61.3
Research and Budget	651,895	712,250	681,572	(4.3)
Human Resources	1,761,088	1,871,901	1,790,682	(4.3)
Purchasing	434,541	468,335	466,464	(0.4)
Revenue	1,490,614	1,543,633	1,498,402	(2.9)
Recorder's Court of Chatham County	2,171,260	2,418,238	2,311,847	(4.4)
Research Library and Municipal Archives	204,636	254,571	239,508	(5.9)
Inventory Management	347,948	361,510	344,709	(4.6)
Mail and Municipal Building Services	712,321	757,306	808,764	6.8
Risk Administration	791,339	816,918	834,494	2.2
<b>TOTAL</b>	<b>\$ 8,836,031</b>	<b>\$ 9,404,105</b>	<b>\$ 9,298,243</b>	<b>(1.1)</b>



# MANAGEMENT SERVICES BUREAU CHIEF



## PRIMARY SERVICES

The Management Services Bureau Chief office is the administrative arm for all departments housed within the Management Service Bureau. The Bureau and its departments deliver front-line services to citizens as well as provide essential tools and guidance to City Departments to manage effectively and employees to work efficiently. The Bureau of Management Services accomplishes its role by providing administrative direction and services to the City including human resources, purchasing, municipal, technological and financial management. The Bureau oversees the collaboration efforts between the City and Social Service agencies awarded monies to provide resources to businesses, residents and visitors.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes use of public resources for services citizens need

### Objectives:

- To provide quality administrative oversight and support services of the sixteen departments housed within the Bureau
- To present sound management decisions that will strengthen the internal and external viability of the Bureau and the City as a whole
- To develop effective management policies and procedures in order to predict potential issues and prevent recurring operating deficits and financial insolvency
- To efficiently manage City resources

## EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
Personnel Services	\$ 222,610	\$ 143,105	\$ 210,189	46.9
Outside Services	28,941	35,343	22,126	(37.4)
Commodities	10,391	6,972	1,995	(71.4)
Interfund Services	7,445	14,023	12,491	(10.9)
Capital Outlay	0	0	75,000	100.0
Other Services	1,002	0	0	0.0
<b>TOTAL</b>	<b>\$ 270,389</b>	<b>\$ 199,443</b>	<b>\$ 321,801</b>	<b>61.3</b>



# RESEARCH AND BUDGET



## PRIMARY SERVICES

Research and Budget’s primary responsibilities include: preparing a fiscal plan that provides the resources needed to support Council’s strategic priorities and the service delivery needs of citizens, businesses, and visitors; providing a diversified revenue base that includes securing grant funds to leverage the financing of governmental services; updating the five-year capital plan to support a program of regular maintenance, replacement and growth of the City’s infrastructure; and participating in various research projects.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes use of public resources for services citizens need

### Objective:

- To effectively manage and monitor City of Savannah fiscal resources within proper operating and capital budgetary guidelines

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
– Conservative, balanced budget prepared	1	1	1	1
– Quarterly financial reports prepared	4	4	4	4
– Timely analysis of bi-weekly City Council agendas	26	26	26	26
<b>Efficiency Measures</b>				
– GFOA Budget Rating received	Distinguished	Distinguished	Distinguished	Distinguished
– Days to prepare financial reports	30	15	15	15
– Average turnaround for bi-weekly City Council agenda analysis in days	2	2	2	1
<b>Effectiveness Measures</b>				
– Budget adopted by annual December 31 deadline	100.0%	100.0%	100.0%	100.0%
– Financial reports prepared by deadline	100.0%	100.0%	100.0%	100.0%
– Auditing abnormalities explained/resolved	100.0%	100.0%	100.0%	100.0%

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <b><u>2016-2017</u></b>
Personnel Services	\$ 582,919	\$ 590,441	\$ 573,868	(2.8)
Outside Services	29,506	58,284	44,846	(23.1)
Commodities	7,936	30,438	27,025	(11.2)
Interfund Services	31,534	33,088	35,833	8.3
TOTAL	\$ 651,895	\$ 712,250	\$ 681,572	(4.3)



# HUMAN RESOURCES

## PRIMARY SERVICES

The Human Resources (HR) Department is responsible for filling all City positions with qualified and capable individuals; providing cost effective and competitive pay and benefit programs to all employees; providing high quality training to provide employees with technical, managerial, and customer service skills to serve the citizens of Savannah; and helping to develop a positive work place for all employees. In addition, the Human Resources Department works to provide leadership, advocacy, professional development, and superior service to internal and external customers.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes use of public resources for services citizens need

### Objectives:

- To administer open and competitive recruitment for attracting a workforce of exceptionally well qualified, motivated, and diverse individuals to work and represent the City of Savannah
- To train employees by enhancing their knowledge, skills, and abilities in order to serve customers effectively, efficiently, and courteously
- To provide services and programs that benefit the physical, mental, and social well-being of the individual employee, department, and the overall organization

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Applicants processed	23,899	20,500	20,500	20,500
- Positions filled	494	625	600	625
- Hours of training delivered	925	1,450	1,400	1,450
- Employees participating in training programs	4,118	2,100	2,100	2,200
- Employees/retirees enrolled in health plan	2,900	3,050	3,139	3,200
<b>Efficiency Measures</b>				
- Average number of days to certify external applicants	30	25	25	25
- Percent of available spaces filled in a training class	95.0%	93.0%	95.0%	95.0%
- Average monthly medical claims cost per employee/retiree	\$750.00	\$950.00	\$950.00	\$1,000.00

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Adopted</b>
<b>Effectiveness Measures</b>				
- Percent of employees completing probation	84.0%	82.0%	82.0%	82.0%
- Citywide turnover rate	12.7%	11.0%	13.0%	11.0%
- Training evaluations survey result out of 5.0	4.9	4.9	4.9	4.9
- Average number of training hours per employee	15	15	15	15
- Lower medical cost per employee versus national average	11.0% below	12.0% below	11.0% below	12.0% below

#### EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>	<b><u>2015 Actual</u></b>	<b><u>2016 Projected</u></b>	<b><u>2017 Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Personnel Services	\$ 1,249,511	\$ 1,179,991	\$ 1,210,838	2.6
Outside Services	382,936	547,615	444,129	(18.9)
Commodities	26,454	37,471	35,463	(5.4)
Interfund Services	101,185	105,828	99,289	(6.2)
Other Expenses	1,002	995	963	(3.3)
<b>TOTAL</b>	<b>\$ 1,761,088</b>	<b>\$ 1,871,901</b>	<b>\$ 1,790,682</b>	<b>(4.3)</b>



# RISK MANAGEMENT



## PRIMARY SERVICES

Risk Management is responsible for protecting the City's assets and properly managing all risks encountered in doing business as a municipality. Risk Management strives to achieve a work environment that is 100% collision and injury free. Preventing losses eliminates the flow of funds from the City caused by chargeable vehicular collisions, work related injuries, petition claims, and excessive commercial insurance premiums.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes use of public resources for services citizens need

### Objectives:

- To provide financial stability by mitigating losses and to monitor and report losses/expenses
- To encourage health and safety of employees and citizens
- To purchase commercial insurance as appropriate or required by law

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Open and new claims administered	1,100	1,000	1,000	1,000
- Alcohol and drug tests conducted	1,120	1,120	1,120	1,120
- Employee participants in safety and driver training	3,100	3,200	3,200	3,200
- Motor vehicle record reviews	150	250	200	250
<b>Efficiency Measures</b>				
- Hours to contact citizens after initial complaint	48	48	48	48
- Hours to contact injured employees after receiving initial report	24	24	24	24
- Meeting of Incident Review and Prevention Board	12	10	10	10
<b>Effectiveness Measures</b>				
- Percent satisfaction with services delivered to injured employees	90.0%	90.0%	90.0%	90.0%

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
- Audit score of Third Party Administrator for Worker's Compensation and Auto Liability	92.0%	92.0%	92.0%	92.0%
- Loss reports provided to bureaus by the 15 <sup>th</sup> of month	12	12	12	12

**EXPENDITURES BY TYPE**

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
Personnel Services	\$ 404,750	\$ 368,451	\$ 360,994	(2.0)
Outside Services	352,640	407,818	438,327	7.5
Commodities	7,131	7,454	8,004	7.4
Interfund Services	23,904	29,618	24,086	(18.7)
Other Expenses	2,915	3,577	3,084	(13.8)
<b>TOTAL</b>	<b>\$ 791,339</b>	<b>\$ 816,918</b>	<b>\$ 834,494</b>	<b>2.2</b>



# PURCHASING



## PRIMARY SERVICES

Purchasing is responsible for procuring required materials, supplies, equipment and services in a timely, cost effective manner in support of all City activities and priorities within the guidelines of the City's procurement code and policies. Purchasing is also committed to providing the maximum services to increase the number of suppliers who participate in the City's bidding process, including Minority/Women Business Enterprises (M/WBE) and local businesses in Savannah, assisting them with growing and sustaining successful businesses, and increasing all vendors' participation in the City of Savannah's procurement process.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes use of public resources for services citizens need

### Objectives:

- To maintain a procurement system of the highest integrity which maximizes the value of tax dollars spent by the City
- To process requisitions into purchase orders (PO) within ten days of requisition through the use of bids, annual contracts, and telephone quotes, and maintain open requisitions at a level of 70 or less
- To provide training to City personnel on purchasing policies and procedures
- To maintain and re-bid annual contracts in a timely fashion so that contracts do not lapse or expire
- To increase awareness of and participation in the City's bidding process by offering workshop events to all contractors, suppliers, vendors, and consultants; promote contract opportunities throughout the community; and provide technical assistance and support to firms wishing to secure City contracts

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Bids posted on City website	213	250	250	250
- Annual contracts executed	192	190	190	190
- Agency Purchase Orders (APO) processed	18,820	18,000	18,000	18,000
- PO's processed	6,574	6,500	6,500	6,500
<b>Efficiency Measures</b>				
- Average number of days to process a requisition	10	10	10	10
- Average number of open requisitions per week	62	70	70	70
- Average cost per PO and APO	\$17.11	\$19.49	\$19.49	\$19.49

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
- Percent of annual contracts in expired state	19.9%	10.0%	10.0%	10.0%
- Workshops and training conducted by purchasing staff	16	6	25	26
<b>Effectiveness Measures</b>				
- Certified purchasing staff	0	2	0	2
- Value added savings compared to non-competitive average	21.0%	22.0%	22.0%	22.0%

#### EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
Personnel Services	\$ 355,124	\$ 384,763	\$ 385,636	0.2
Outside Services	14,528	20,860	20,844	(0.1)
Commodities	4,387	4,550	4,322	(5.0)
Interfund Services	55,124	58,162	55,662	(4.3)
Other Expenses	5,378	0	0	0.0
<b>TOTAL</b>	<b>\$ 434,541</b>	<b>\$ 468,335</b>	<b>\$ 466,464</b>	<b>(0.4)</b>



# REVENUE



## PRIMARY SERVICES

The Revenue Department administers the revenue programs for the City of Savannah by operating four separate units: Central Cashiering, Business and Alcohol Tax, Property Tax, and Utility Services. Their responsibilities include the timely billing, collection, and deposit of revenue from the City's various revenue sources as defined in the City's annual Revenue Ordinance.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes use of public resources for services citizens need

### Objectives:

- To bill and collect 90.0% of the City's accounts receivables within time frames consistent with state and local revenue code
- To receive and timely deposit 100.0% of all revenues to the appropriate accounts and general ledger funds
- To ensure compliance with state and local regulatory codes for businesses involved with dispensing alcohol

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Property tax accounts managed	63,578	63,600	63,600	63,600
- Tax bills issued annually	84,309	78,000	85,000	85,000
- Business tax accounts managed	6,597	6,850	6,600	6,700
- Alcohol licenses managed	525	550	530	530
- Revenue transactions processed	492,658	515,000	500,000	500,000
<b>Efficiency Measures</b>				
- Cost per property tax account	\$5.82	\$6.15	\$6.00	\$6.00
- Cost per business tax account/alcohol license	\$83.17	\$95.00	\$75.00	\$75.00
- Cost per cashier transaction	\$0.69	\$0.65	\$0.65	\$0.65
- Overall overhead	1.2%	1.5%	1.5%	1.5%

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
<b>Effectiveness Measures</b>				
- Percent tax collected vs. billed (current year)	90.8%	90.0%	90.0%	90.0%
- Percent tax collected versus billed (prior years)	98.5%	99.0%	99.0%	99.0%
- Percent of alcohol licenses renewed by January 31 each year	94.7%	95.0%	98.0%	95.0%
- Percent of business tax accounts renewed by July 1 each year	89.7%	95.0%	95.0%	95.0%
- Percent of transactions posted correctly to appropriate accounts	99.9%	100.0%	99.9%	100.0%

#### EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>	<b><u>2015 Actual</u></b>	<b><u>2016 Projected</u></b>	<b><u>2017 Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Personnel Services	\$ 1,147,120	\$ 1,090,908	\$ 1,049,332	(3.8)
Outside Services	119,048	156,178	148,490	(4.9)
Commodities	45,596	57,910	83,175	43.6
Interfund Services	175,678	225,158	213,888	(5.0)
Capital Outlay	0	9,000	0	(100.0)
Other Expenses	3,172	4,479	3,517	(21.5)
<b>TOTAL</b>	<b>\$ 1,490,614</b>	<b>\$ 1,543,633</b>	<b>\$ 1,498,402</b>	<b>(2.9)</b>



# RECORDER'S COURT OF CHATHAM COUNTY

## PRIMARY SERVICES

Recorder's Court of Chatham County plays a major role in the local justice system. The court's main functions include providing hearings for individuals cited with violating Georgia traffic laws and local ordinances, accepting guilty pleas from persons charged with misdemeanors, and conducting probable cause hearings for individuals charged with a misdemeanor or felony offense. The judges of Recorder's Court also issue search warrants and criminal warrants to the law enforcement officers with jurisdiction in the City of Savannah and in the unincorporated areas of Chatham County, Georgia.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety - To provide a City where citizens are safe and feel safe from crime, fire and other hazards everywhere in the community

### Objectives:

- To give the judiciary and staff the opportunity to process all cases filed with the Court and to achieve an average disposition rate of 28 days from the assignment of all criminal accusations filed with the Court, either by sentencing or committal to a higher court, and to dispose of traffic citations within 35 days of filing with the Court
- To provide a first appearance advisement hearing within 24 hours after arrest for 100.0% of persons arrested and detained in the Chatham County Detention Center/Jail
- To operate a Livability Court docket to respond to local ordinance violations in the City of Savannah and in the unincorporated areas of Chatham County, in support of efforts to improve the livability of neighborhoods, reduce incidents of blight, and promote healthy communities and good citizenship
- To utilize the assistance of a professional collection agency to actively pursue and collect outstanding fines and fees assessed by the Recorder's Court of Chatham County
- To implement a new case management system and electronic case filing system in an effort to convert court records to a paperless system, improve efficiencies, and reduce costs

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Criminal and traffic cases filed	46,000	52,000	50,000	52,000
- Delinquent notices issued	4,860	6,000	6,500	6,000
- Payment plans established	4,828	4,950	4,900	4,950
<b>Efficiency Measures</b>				
- Cost per charge	\$41.41	\$41.00	\$41.41	\$41.00
- Cases entered with no errors	97.0%	100.0%	98.0%	100.0%

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Effectiveness Measures</b>				
- Percent of inmates presented for appearance hearing within 24 hours of arrest	100.0%	100.0%	100.0%	100.0%
- Average number of days from criminal or traffic case filing to first appearance	28	28	28	28
- Percent of delinquent offenders sent court notices	100.0%	100.0%	100.0%	100.0%
- Issues resolved during first customer/employee interaction	93.0%	100.0%	95.0%	100.0%
- Validated customer service related complaints	<1.0%	<2.0%	<1.0%	<2.0%

#### EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
Personnel Services	\$ 1,701,242	\$ 1,639,237	\$ 1,705,110	4.0
Outside Services	283,730	372,917	322,350	(13.6)
Commodities	45,524	188,539	59,700	(68.3)
Interfund Services	139,761	216,550	223,682	3.3
Other Expenses	1,002	995	1,005	1.0
<b>TOTAL</b>	<b>\$ 2,171,260</b>	<b>\$ 2,418,238</b>	<b>\$ 2,311,847</b>	<b>(4.4)</b>



# RESEARCH LIBRARY AND MUNICIPAL ARCHIVES



## PRIMARY SERVICES

The Research Library and Municipal Archives collects, manages, preserves and makes accessible records documenting the City of Savannah's history; administers the records management program and the City Records Center to increase the efficiency of City agencies; and shares the City's history with City employees, citizens and visitors through outreach activities.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes use of public resources for services citizens need

### Objectives:

- To administer annual records transfers and dispositions in compliance with State regulations and established retention schedules
- To manage and preserve permanent retention records according to accepted archival standards
- To provide timely and effective response to employee and public reference and retrieval requests
- To provide engaging and educational opportunities to experience the City of Savannah's history

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Records transfers (cu.ft.)	869.15	800	999	950
- Records dispositions (cu.ft.)	595	750	540	600
- Reference/retrieval requests	7,280	6,700	6,558	6,700
- Outreach program attendees	905	-	1,000	1,000
<b>Efficiency Measures</b>				
- Cost of annual transfers (cu.ft.)	\$3.66	\$3.45	\$3.43	\$3.50
- Cost of annual dispositions (cu.ft.)	\$8.33	\$9.00	\$7.05	\$8.00
- Average cost of reference/retrieval response	\$15.75	\$16.00	\$15.97	\$16.00
<b>Effectiveness Measures</b>				
- Percent of annual records actions completed	100.0%	100.0%	100.0%	100.0%
- Percent of annual records documentation completed	100.0%	100.0%	100.0%	100.0%
- Percent of reference/retrieval requests responded to within 3 days or less	100.0%	100.0%	100.0%	100.0%

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <b><u>2016-2017</u></b>
Personnel Services	\$ 148,393	\$ 145,234	\$ 154,877	6.6
Outside Services	42,162	90,484	65,807	(27.3)
Commodities	6,579	9,600	8,550	(10.9)
Interfund Services	7,501	9,253	10,274	11.0
TOTAL	\$ 204,636	\$ 254,571	\$ 239,508	(5.9)



# INVENTORY MANAGEMENT

## PRIMARY SERVICES

Inventory Management is responsible for providing administrative control of receiving, stocking, and disbursement of commodities to all City departments. The division purchases goods, administers contracts, promotes the use of sustainable goods, and administers the sales of surplus property. Meeting this requirement demands sound procedures and control systems that seek to minimize stock-outs and to provide accurate and timely information on inventory status.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes use of public resources for services citizens need

### Objectives:

- To maintain a City inventory turnover rate that will be consistent with the industry standard of 3.0 times
- To limit warehouse losses to 1.5% of inventory value
- To achieve 96.0% records accuracy
- To ensure customer order fill rates are met 95.0% of the time
- To provide requester training to City personnel on the City's ERP software system

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Cost of goods sold	\$1,072,610.00	\$985,000.00	\$1,200,200.00	\$1,200,200.00
- Value of inventory	\$384,006.00	\$465,000.00	\$412,450.00	\$420,500.00
- Records within standards	963	945	980	980
- Total # of lines requested	9,063	-	9,100	9,100
- Training classes conducted	7	6	7	7
- Employees trained	48	20	25	30
<b>Efficiency Measures</b>				
- Cost per item maintained in inventory	\$0.78	\$0.55	\$0.68	\$0.67
- Losses not to exceed standard 1.5% of inventory value	\$103.00	\$400.00	\$400.00	\$400.00
- Percent records with no difference	99.2%	96.0%	97.5%	97.5%
- # of lines shipped complete	8,720	-	8,800	8,800
- Employees scoring over 90.0% on training assessment	-	16	20	25

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
<b>Effectiveness Measures</b>				
- City inventory turnover rate	3.0	3.0	3.0	3.0
- City deviation percentage (standard at 0.5%)	0.006%	0.2%	0.2%	0.2%
- Limit percent of records not within standard to less than 2.0%	0.52%	1.0%	1.0%	1.0%
- % of lines shipped versus the amount of lines requested	96.0%	-	96.0%	96.0%
- Training evaluations survey results out of 5	4.7	4.5	4.5	4.5

#### EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
Personnel Services	\$ 292,702	\$ 300,014	\$ 290,955	(3.0)
Outside Services	4,704	7,404	5,288	(28.6)
Commodities	3,100	4,971	4,332	(12.9)
Interfund Services	42,763	46,874	41,923	(10.6)
Other Expenses	4,680	2,246	2,211	(1.6)
<b>TOTAL</b>	<b>\$ 347,948</b>	<b>\$ 361,510</b>	<b>\$ 344,709</b>	<b>(4.6)</b>



# MAIL AND MUNICIPAL BUILDING SERVICES



## PRIMARY SERVICES

Mail and Municipal Building Services provides administrative control of the contracted mail and courier services to all City departments and selected outside agencies. The service directs and monitors the activities of contractors and service providers to address building maintenance and janitorial services for the downtown and mid-town municipal centers. The service also provides administrative controls over the many contractual services for the municipal centers.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes use of public resources for services citizens need

### Objectives:

- To ensure inter-office mail deliveries are met 100.0% of the time
- To ensure special deliveries are met 100.0% of the time
- To ensure that municipal facilities are clean and environmentally pleasing

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Inter-office deliveries completed	28,614	28,614	29,618	29,618
- Special deliveries completed	391	360	360	360
- Custodial service request completed	87	100	93	95
<b>Efficiency Measures</b>				
- Cost per inter-office delivery	\$2.51	\$2.52	\$2.43	\$2.43
- Cost per special delivery	\$8.00	\$8.00	\$8.00	\$8.00
- Custodial cost per square foot	\$0.82	\$0.93	\$0.70	\$0.70
<b>Effectiveness Measures</b>				
- Percent time inter-office mail deliveries are met	100.0%	100.0%	100.0%	100.0%
- Percent time special deliveries are met	100.0%	100.0%	100.0%	100.0%
- Satisfaction rate for custodial services	65.0%	60.0%	60.0%	60.0%

### EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 21,764	\$ 19,550	\$ 24,281	24.2
Outside Services	555,568	585,707	645,463	10.2
Commodities	12,000	14,275	15,525	8.8
Interfund Services	122,988	137,774	123,495	(10.4)
TOTAL	\$ 712,321	\$ 757,306	\$ 808,764	6.8



# COMMUNITY AND ECONOMIC DEVELOPMENT

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## DEPARTMENTS

BUREAU CHIEF'S OFFICE	HOUSING (SEE COMMUNITY DEVELOPMENT FUND)
COMMUNITY SERVICES	COMMUNITY PLANNING AND DEVELOPMENT (SEE COMMUNITY DEVELOPMENT FUND)
LAND BANK ADMINISTRATION	ADVANCEMENT CENTER AT MOSES JACKSON (SEE COMMUNITY DEVELOPMENT FUND)
CITIZEN OFFICE	COASTAL WORKFORCE SERVICES (SEE GRANT FUND)
RIVER STREET HOSPITALITY CENTER	YOUTH BUILD (SEE GRANT FUND)
311 CALL SERVICE CENTER	SAVANNAH DEVELOPMENT AND RENEWAL AUTHORITY (SEE APPENDICES)
REAL PROPERTY SERVICES	NEIGHBORHOOD IMPROVEMENT ASSOCIATION (SEE APPENDICES)
STEP UP PROGRAM (SEE APPENDICES)	
ECONOMIC DEVELOPMENT	
ENTREPRENEURIAL CENTER	

## BUREAU MISSION

To develop and support partnerships that help build and sustain safe and physically attractive neighborhoods, a socially healthy community, and an economically prosperous city.

## BUREAU TRENDS AND ISSUES

The Community and Economic Development Bureau works to improve the quality of life in Savannah through a wide array of activities that involve City planning and development; housing improvement; neighborhood revitalization; and job and business development. To support these activities, the Bureau administers multiple federal grants which support affordable housing, human services, homeless assistance, business lending, job training and employment. The Coastal Workforce Services Department continues to transition program services for the ten county coastal region to the newly authorized Workforce Innovation and Opportunity Act. To ensure full compliance by July 1, 2017, the Department is establishing career centers at strategic locations in the region and will continue to expand workforce development services.

With approval of the West Downtown Urban Redevelopment Plan and Opportunity Zone, the Bureau will move forward with planning, economic development and workforce activities identified in the plan. The Department of Housing and Urban Development amended regulations to require a fair housing component focused on overcoming historic patterns of segregation and promoting fair housing. In 2017, the Community Planning and Development Department will complete a Fair Housing Assessment to meet new program requirements.

# COMMUNITY AND ECONOMIC DEVELOPMENT

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Demand remains high for the production, retention and improvement of housing for Savannah's modest wage earners. The Housing Department aggressively pursues partnerships and local funding sources to leverage significant private investment for housing. In 2015, the Department and its partners used about \$3 million of traditional federal funding and program income to leverage about \$33.6 million in private and other investment funding to assist 394 households—about 10 times the number of households that would benefit from only limited federal funding. In 2017, the Department will continue to seek housing investment through housing partnerships, pursuing State housing tax credits and advocating for more investment in the Savannah Affordable Housing Fund. The Land Bank Authority also continues to partner with the City's Housing Department to address the blighting influence of tax delinquent property in neighborhoods by acquiring tax liens, perfecting the titles and offering property with clear title for redevelopment.

The Real Property Services Department is gearing up for a very busy two years of real property transactions. In 2017, the Department will commence a Federal Highway Administration funded right-of-way acquisition project to widen DeLesseps Avenue, involving 119 parcels. The Department also is tentatively scheduled to commence right-of-way acquisition for the Hampstead Boulevard project, involving 22 parcels and relocation of approximately 78 tenants. The Department will temporarily need additional staff or contracted services in order to complete these projects in a timely manner.

Historic Savannah continues to grow as a popular wedding, event and fundraiser destination. In the first quarter of 2016 alone, downtown Savannah hosted 53 events, a large majority of which were attended by more than 500 people. Costs continue to rise for clean-up, security, parking and enforcement to successfully support these events. Balancing the event industry with neighborhood quality of life must remain a priority for the City.

With record building permits and business certificates, Savannah's economy continues to experience significant growth, and overall the small business community has a positive outlook for the coming year. Despite this positive outlook, the City will need to keep working to remove barriers to business startup and growth, including streamlining City processes, improving access to capital and expanding business support and incentives. Strategic partnerships and aggressive outreach will be key in the City's efforts to achieve its economic development goals.

## EXPENDITURES BY TYPE

The 2017 budget decreases \$1,240,078 or 26.8% below 2016 projected expenditures. Reduced allocations are also budgeted for Commodities, Interfund Services, and Other Expenses. Personnel Services decrease \$870,307 for wage and benefit adjustments as well as vacancies in 2016.

<u>Expenditure Area</u>	<b>2015 Actual</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>	<b>% Change 2016-2017</b>
Personnel Services	\$ 3,297,690	\$ 3,435,130	\$ 2,564,823	(25.3)
Outside Services	558,802	705,589	512,418	(27.4)
Commodities	240,029	135,401	54,184	(60.0)
Interfund Services	303,898	314,102	249,092	(20.7)
Other Expenses	53,479	39,735	9,362	(76.4)
<b>TOTAL</b>	<b>\$ 4,453,898</b>	<b>\$ 4,629,957</b>	<b>\$ 3,389,879</b>	<b>(26.8)</b>

# COMMUNITY AND ECONOMIC DEVELOPMENT

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## EXPENDITURES BY DEPARTMENT

<u>Department</u>	<b>2015 Actual</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>	<b>% Change 2016-2017</b>
Bureau Chief's Office	\$ 325,595	\$ 319,866	\$ 383,757	20.0
Community Services	337,377	422,160	580,244	37.4
Citizen Office	1,291,193	1,371,487	0	100.0
River Street Hospitality Center	133,053	145,224	131,558	(9.4)
311 Call Service Center	201,381	214,345	207,112	(3.4)
Real Property Services	472,673	482,821	488,422	1.2
Step Up Program <sup>1</sup>	290,701	292,634	293,775	0.4
Economic Development	721,360	660,786	589,299	(10.8)
Savannah Development and Renewal Authority <sup>1</sup>	273,840	275,000	275,000	0.0
Entrepreneurial Center	406,725	445,634	440,712	(1.1)
<b>TOTAL</b>	<b>\$ 4,453,898</b>	<b>\$ 4,629,957</b>	<b>\$ 3,389,879</b>	<b>(26.8)</b>

<sup>1</sup>Step Up Program and SDRA can be viewed in the Appendix within Outside Agencies.



# COMMUNITY AND ECONOMIC DEVELOPMENT BUREAU CHIEF



## PRIMARY SERVICES

The Community and Economic Development Bureau Chief's Office administratively assists all the departments within the bureau by formulating policies and goals that guide the management of federal and state funded programs, working with citizens to increase communication and participation in city projects, increasing access to quality services, and coordinating the planning and implementation of revitalization activities. The Bureau of Community and Economic Development collaborates with multiple federal, state, and local agencies to ensure all grants are administered, ordinances are enforced, and citizens are engaged and provided the opportunity to access the Bureau's services. The Bureau provides citizens with programs that enhance financial stability, improve neighborhood quality of life, assist with new business development and retention, and support local community development.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes use of public resources for services citizens need

### Objectives:

- To provide administrative oversight of bureau departments and agencies of the Bureau of Community and Economic Development

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 284,830	\$ 286,972	\$ 342,908	19.5
Outside Services	20,257	18,118	22,799	25.8
Commodities	4,416	3,830	5,878	53.5
Interfund Services	12,884	10,945	12,172	11.2
Other Expenses	3,208	0	0	0.0
<b>TOTAL</b>	<b>\$ 325,595</b>	<b>\$ 319,865</b>	<b>\$ 383,757</b>	<b>20.0</b>



# COMMUNITY SERVICES

## PRIMARY SERVICES

Community Services provides the management, facilities and administrative support functions of the Community Planning and Development Department, housed within the Community Development Fund. Department activities include comprehensive neighborhood planning, resident assistance, neighborhood association support, neighborhood improvement, and the investment and management of federal grants that support the City's Housing and Community Development Plan.

## GOALS AND OBJECTIVES

### Priority Goal:

Neighborhood Vitality - To provide a City of strong and vibrant neighborhoods that are clean, safe and encourages a sense of community

### Objectives:

- To receive a satisfactory performance rating from the U.S. Department of Housing and Urban Development (HUD) on the City's Annual Performance Report
- To fund and/or undertake human service, micro-business, and family assistance activities that collectively assist low and moderate income individuals and/or families
- To assist neighborhoods in the development of neighborhood plans or implementation of neighborhood grants/projects which improve neighborhood livability and assist persons in need

*Note: Performance Measures for Community Services are combined with those for the Community Planning and Development Department in the Community Development Fund.*

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 243,150	\$ 288,311	\$ 380,561	32.0
Outside Services	39,925	71,533	68,393	(4.4)
Commodities	6,401	15,070	17,642	17.1
Interfund Services	38,170	39,723	106,125	167.2
Other Expenses	9,729	7,523	7,523	0.0
<b>TOTAL</b>	<b>\$ 337,377</b>	<b>\$ 422,160</b>	<b>\$ 580,244</b>	<b>37.4</b>



# LAND BANK ADMINISTRATION

## PRIMARY SERVICES

Land Bank Administration manages the conversion of delinquent real property to a state of tax revenue producing property.

## GOALS AND OBJECTIVES

### Priority Goal:

Neighborhood Vitality - To provide a City of strong and vibrant neighborhoods that is clean, safe and encourages a sense of community

### Objectives:

- To acquire tax delinquent and distressed real property
- To foster real property development
- To support affordable housing

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Percent distressed real property evaluated for possible purchase	100.0%	100.0%	100.0%	100.0%
- Tax liens acquired to selective property	6	12	12	12
- Delinquent property taxes abated	-	-	2	-
<b>Efficiency Measures</b>				
- Market inventory for development	36	9	9	39
- Clouded titles cleared	6	4	7	6
<b>Effectiveness Measures</b>				
- Properties Sold	15*	7	5	7
- Profit margin achieved, with a goal of 10.0% or greater	67.0%	100.0%	100.0%	100.0%

\*Fifteen properties sold in 2015. Ten properties sold with Profit Margins of 10% or greater.

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	2015 <u>Actual</u>	2016 <u>Projected</u>	2017 <u>Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 132,500	\$ 134,962	\$ 134,591	(0.3)
Outside Services	(132,500)	(134,962)	(134,591)	(0.3)
TOTAL	\$ 0	\$ 0	\$ 0	0.0



# CITIZEN OFFICE



## PRIMARY SERVICES

The Citizen Office proactively works with the community and City staff to ensure that public participation is a key component of City-led projects. The department administers the operation of the 311 service request call center. The Citizen Office oversees cleaning and maintenance of downtown area right of ways, squares, sidewalks and medians. The department also enforces property maintenance, sanitation and zoning codes in the downtown area to promote a safe, clean and healthy environment.

## GOALS AND OBJECTIVES

### Priority Goal:

Neighborhood Vitality - To provide a City of strong and vibrant neighborhoods that is clean, safe and encourages a sense of community

### Objectives:

- To develop and implement citizen involvement plans on behalf of departments
- To enforce the Zoning, Sanitation and Property Maintenance codes for downtown
- To ensure optimum cleanliness and maintenance from Liberty Street to the River and from East Broad Street to Martin Luther King, Jr. Boulevard (134 blocks)

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
– Litter removal in squares, parks, public spaces, and sidewalks (weekly)	369 blocks	134 blocks	369 blocks	-
– Blocks of sidewalks scrubbed or pressure washed monthly	174 blocks	51 blocks	174 blocks	-
– Number of public participation plans developed and implemented	19	20	18	-
– Number of permit applications reviewed and processed	252	326	550	-
<b>Efficiency Measures</b>				
– Amount of overtime and temporary labor	\$63,149.00	-	\$70,000.00	-
– Percent of 311 work orders closed within standard	84.0%	-	90.0%	-
– Percent of parks and medians on scheduled mowing cycle	100.0%	100.0%	100.0%	-

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
– Completion of scheduled litter routes	100.0%	100.0%	100.0%	-
– Percent of planning initiative phases complete	100.0%	100.0%	100.0%	-
<b>Effectiveness Measures</b>				
– Average number of container and litter compliances per month	42	45	69	-
– Percent of public spaces serviced for litter, scrubbed, pressure washed, and litter vacuumed on schedule	100.0%	100.0%	100.0%	-
– Average participation in public meetings per month	138	250	200	-
– Average number of community/committee meetings held per month	10	30	20	-
– Percent of compliance achieved on valid citations	80.0%	80.0%	85.0%	-

#### EXPENDITURES BY TYPE

<u>Expenditure Area</u>	2015 <u>Actual</u>	2016 <u>Projected</u>	2017 <u>Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 1,033,381	\$ 1,052,371	\$ 0	(100.0)
Outside Services	56621	78757	0	(100.0)
Commodities	63832	75085	0	(100.0)
Interfund Services	98659	134902	0	(100.0)
Other Expenses	38700	30372	0	(100.0)
TOTAL	\$ 1,291,193	\$ 1,371,487	\$ 0	(100.0)



# RIVER STREET HOSPITALITY CENTER



## PRIMARY SERVICES

The River Street Hospitality Center provides custodial and maintenance services to the Hospitality Center, City Hall, and River Street. The division provides information and services through an operating agreement between Visit Savannah and the City of Savannah.

## GOALS AND OBJECTIVES

### Priority Goal:

Economic Growth - To provide citizens a City that encourages and supports appropriate economic growth that creates jobs, expands city revenue and improves neighborhoods and commercial corridors

### Objectives:

- To maintain an average cleanliness rating for the River Street Visitor Center restrooms, elevator, ramp and surrounding complex at 3.5 on a 4.0 scale

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Number of citizens and visitors served	317,459	375,000	300,000	300,000
- Number of cleanliness inspections conducted	364	24	24	24
<b>Efficiency Measures</b>				
- Supply/maintenance cost per visitor	\$0.34	\$0.40	\$0.34	\$0.34
- Custodial cost per square foot	\$85.00	\$80.00	\$85.00	\$85.00
<b>Effectiveness Measures</b>				
- Visitor satisfaction rating on 1-4 scale	3.2	3.5	3.5	3.5
- Cleanliness rating on 1-4 scale from visitors surveyed	3.5	4.0	4.0	4.0

### EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
	<b><u>Actual</u></b>	<b><u>Projected</u></b>	<b><u>Proposed</u></b>	<b><u>2016-2017</u></b>
Personnel Services	\$ 96,973	\$ 97,289	\$ 85,803	(11.8)
Outside Services	15,576	18,427	18,889	2.5
Commodities	10,950	12,885	12,444	(3.4)
Interfund Services	9,719	16,622	14,422	(13.2)
TOTAL	\$ 133,218	\$ 145,224	\$ 131,558	(9.4)



# 311 CALL SERVICE CENTER



## PRIMARY SERVICES

The 311 Call Service Center administers the operation of the service request call center. Calls are received and entered into a tracking system for follow-up by the appropriate department. The division seeks to ensure timely and accurate response to all callers.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes use of public resources for services citizens need

### Objectives:

- To increase community awareness of 311 through marketing and promotion activities at least once per month
- To receive an internal and external customer satisfaction rating of 90.0% or better on a 100.0% scale
- To provide prompt response to customer inquiries by maintaining average "wait time" of 4.5 seconds

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
– Number of complaints and inquiries	71,177	70,000	70,000	70,000
– Number of work orders processed	98,526	130,000	110,000	110,000
<b>Efficiency Measures</b>				
– Average wait time in seconds	:51	:45	:50	:45
– Average call completion in minutes	1:21	3:00	2:00	2:00
<b>Effectiveness Measures</b>				
– Number of work orders closed within standard	83,362	110,000	110,000	110,000
– Percent of individuals surveyed giving a 4 out of 5, or better, response for customer satisfaction	-	90.0%	90.0%	90.0%

**EXPENDITURES BY TYPE**

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
Personnel Services	\$ 150,485	\$ 153,574	\$ 146,203	(4.8)
Outside Services	2,482	8,302	3,465	(58.3)
Commodities	715	950	950	0.0
Interfund Services	47,698	51,519	56,494	9.7
<b>TOTAL</b>	<b>\$ 201,381</b>	<b>\$ 214,345</b>	<b>\$ 207,112</b>	<b>(3.4)</b>



# REAL PROPERTY SERVICES

## PRIMARY SERVICES

Real Property Services (RPS) manages real property transactions for the City of Savannah, including real property acquisitions, dispositions, leases, licenses for encroachments, portfolio inventory and reporting, property research and monitoring.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government – To provide citizens with a responsible, accessible, and responsive government that maximizes use of public resources.

### Objectives:

- To acquire properties in a cost-effective and timely manner utilizing best professional practices; sell surplus properties in accordance with local ordinance and state law; administer leases involving all city departments; process petitions from the public involving City real property; provide real property inventory and portfolio services; and provide excellent customer service to clients, both internal and external.

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
– Number of petitions processed	66	50	70	50
– Number of properties acquired	19	5	15	70
– Number of properties sold/granted	20	5	5	10
– Number of leases/use agreements	10	5	5	5
– Number of properties declared surplus	13	5	5	-
<b>Efficiency Measures</b>				
– Process petitions within 120 days	95.0%	80.0%	90.0%	80.0%
– Percent of targeted property owners contacted	100.0%	100.0%	100.0%	-
– Percent of surplus property sold or disposed	69.0%	40.0%	60.0%	40.0%
– Percent of customers surveyed rating service good or excellent	-	-	-	80.0%

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Effectiveness Measures</b>				
– Number of FEMA properties acquired	10	2	-	-
– Number of properties acquired for City use	19	3	15	-
– Number of easements and/or ROW's acquired	7	3	10	70
– Number of internal requests for services managed	39	25	25	25
– Percent FEMA programs reporting compliance	100.0%	100.0%	100.0%	100.0%

#### EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
Personnel Services	\$ 389,771	\$ 388,050	\$ 412,858	6.4
Outside Services	60,528	70,737	49,235	(30.4)
Commodities	4,507	6,636	9,595	44.6
Interfund Services	17,867	17,397	16,734	(3.8)
<b>TOTAL</b>	<b>\$ 472,673</b>	<b>\$ 482,821</b>	<b>\$ 488,422</b>	<b>1.2</b>



# ECONOMIC DEVELOPMENT



## PRIMARY SERVICES

The mission of the Economic Development Department is to facilitate economic development activities that foster a strong local economy, spur business and job growth and provide for a better quality of life in Savannah. The department focuses on programs and activities that are geared toward improving economic opportunities and increasing financial well-being for individuals, families, and small businesses of Savannah. These programs and activities consist of:

- Developing and administering small business incentives to encourage business development and retention;
- Providing business outreach, support and assistance; corridor revitalization activities; asset/wealth building services for Savannah residents; and
- Supporting international outreach activities to foster commerce through business development, tourism, and workforce development partnerships.

## GOALS AND OBJECTIVES

### Priority Goal:

Economic Growth - To provide citizens a City that encourages and supports appropriate economic growth that creates jobs, expands city revenue and improves neighborhoods and commercial corridors

### Objectives:

- Business Development and Retention: To provide relevant and meaningful incentives to the business community which encourage business and job growth
- Business Support and Assistance: To provide supportive services and technical assistance to new and existing businesses and entrepreneurs, business associations, and coalitions
- Corridor Revitalization: To work with city planning and service departments, businesses, residents, and other community partners to address and improve physical and economic conditions along distressed commercial corridors
- Asset and Wealth Building Program: To encourage wealth creation among Savannah residents by providing volunteer income tax preparation and financial education services

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Number of business outreach, education, & awareness activities	23	16	25	16
- Number of entrepreneurs, businesses and/or groups receiving business assistance (planning, location, technical services, incentives, etc.)	40	25	40	25

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
- Number of tax clients assisted at city sites	714	850	700	850
- Number of international visits to/from the city	6	6	6	- <sup>1</sup>
<b>Efficiency Measures</b>				
- Percent of business inquiries or requests responded to within 48 hours	97.5%	100.0%	100.0%	100.0%
- Percent of service recipients rating services received as satisfactory or better	75.0%	75.0%	75.0%	75.0%
- Percent of tax clients qualifying for EITC	37.1%	45.0%	35.0%	45.0%
<b>Effectiveness Measures</b>				
- Number of prospective and existing businesses reached through outreach, education, and awareness activities	680	400	600	700
- Percent of clients achieving business assistance targets (location, planning, financing, incentives, creation/expansion)	92.5%	50.0%	85.0%	80.0%
- Federal tax dollars refunded at city sites	\$1,114,503.00	\$1,175,000.00	\$1,150,000.00	\$1,175,000.00
- Percent of international visits resulting in new business, tourism, or workforce development agreements/partnerships with the City or local Savannah entities	16.7%	15.0%	15.0%	- <sup>1</sup>

<sup>1</sup> International business outreach services transitioned to City-supported World Trade Center Savannah, operated by the Savannah Economic Development Authority.

## EXPENDITURES BY TYPE<sup>2</sup>

<b>Expenditure Area</b>	<b>2015 Actual</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>	<b>% Change 2016-2017</b>
Personnel Services	\$ 203,956	\$ 223,310	\$ 244,027	9.3
Outside Services	446,545	404,954	314,075	(22.4)
Commodities	1,884	2,980	2,926	(1.8)
Interfund Services	67,136	27,703	26,432	(4.6)
Other	1,839	1,839	1,839	0.0
<b>TOTAL</b>	<b>\$ 721,360</b>	<b>\$ 660,786</b>	<b>\$ 589,299</b>	<b>(10.8)</b>

<sup>2</sup>Economic Development's budget includes funding for the Small Business Assistance Corporation (SBAC), Creative Coast and Chatham-Savannah Asset Development Corporation (CSADC) / Neighborhood Improvement Association (NIA) expenditures.



# ENTREPRENEURIAL CENTER

## PRIMARY SERVICES

The Savannah Entrepreneurial Center (SEC) supports small business development by providing training and support to prospective and existing entrepreneurs interested in increasing their business acumen and skills, developing business plans, and creating or expanding small businesses. The center also provides assistance in researching and preparing for micro-business ownership. Through comprehensive training, mentoring, technical assistance, and referrals to financial resources, the Center helps to increase local business growth and the economic empowerment of individuals and the community.

## GOALS AND OBJECTIVES

### Priority Goal:

Economic Growth - To provide citizens a City that encourages and supports appropriate economic growth that creates jobs, expands city revenue and improves neighborhoods and commercial corridors

### Objectives:

- To provide an educational resource center for existing and prospective entrepreneurs
- To increase business skills and business opportunities for persons interested in owning and operating a business as well as creating jobs and hiring in Savannah
- To assist entrepreneurs in developing business plans and accessing business capital

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
– Number of training classes and/or workshops offered	236	85	250	200
– Number of training participants	2,349	1,500	2,500	2,000
– Number of one-on-one SEC technical assistance visits completed	313	300	400	400
<b>Efficiency Measures</b>				
– Percent of SEC clients rating services received as satisfactory or better	100.0%	75.0%	75.0%	75.0%
– Cost per client assisted at SEC	\$153.00	-	\$150.00	\$175.00
<b>Effectiveness Measures</b>				
– Percent of training participants completing training	71.8%	75.0%	75.0%	75.0%

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
– Percent of SEC clients achieving business development targets (business plans, loan applications, etc.)	44.5%	50.0%	50.0%	50.0%
– Number of new business start-ups resulting from SEC efforts	11	5	5	10

#### EXPENDITURES BY TYPE

<u>Expenditure Area</u>	2015 <u>Actual</u>	2016 <u>Projected</u>	2017 <u>Proposed</u>	% Change <u>2016-2017</u>
Personnel Services	\$ 343,522	\$ 360,263	\$ 366,049	1.6
Outside Services	47,270	64,431	53,200	(17.4)
Commodities	4,168	5,650	4,750	(15.9)
Interfund Services	11,764	15,290	16,713	9.3
TOTAL	\$ 406,725	\$ 445,634	\$ 440,712	(1.1)

# PUBLIC WORKS AND WATER RESOURCES



## DEPARTMENTS

BUREAU CHIEF'S OFFICE	WATER DISTRIBUTION ( <i>SEE WATER FUND</i> )
TRAFFIC ENGINEERING	SEWER MAINTENANCE ( <i>SEE SEWER FUND</i> )
STORMWATER MANAGEMENT	LIFT STATIONS MAINTENANCE ( <i>SEE SEWER FUND</i> )
STREETS MAINTENANCE	PRESIDENT STREET PLANT ( <i>SEE SEWER FUND</i> )
WATER AND SEWER DIRECTOR ( <i>SEE WATER FUND</i> )	REGIONAL PLANTS ( <i>SEE SEWER FUND</i> )
UTILITY SERVICES ( <i>SEE WATER FUND</i> )	I&D WATER PLANT ( <i>SEE INDUSTRIAL &amp; DOMESTIC WATER FUND</i> )
WATER AND SEWER PLANNING AND ENGINEERING ( <i>SEE WATER FUND</i> )	DEVELOPMENT SERVICES
WATER SUPPLY AND TREATMENT ( <i>SEE WATER FUND</i> )	ENVIRONMENTAL SERVICES & SUSTAINABILITY DIVISION

## BUREAU MISSION

The Bureau of Public Works and Water Resources promotes the safety and health of our public by designing, building, and maintaining infrastructure that produces, treats, and conveys safe drinking water and waste water; minimizes the potential for flooding while protecting our natural environment; maintains the City's streets, lanes, sidewalks, and other public rights of way; and safely and efficiently moves vehicular, pedestrian, and bicycle traffic throughout the City.

## BUREAU TRENDS AND ISSUES

Current trends appear to indicate that the overall economic conditions in the Savannah area are continuing to improve. Along with commercial development, Savannah is beginning to see movement again in the residential development sector. While the economic growth and improvement is certainly welcomed, these benefits also bring about added demands on our public infrastructure.

Traffic congestion continues to be an issue in all parts of the City. Progress on projects such as Project DeRenne and Gwinnett Street Widening will continue along with Traffic Calming, Signal Replacements, Bridge Maintenance, Street Lighting, and regular traffic studies for necessary adjustments. Street resurfacing, curb/gutter, and sidewalk repair, replacement, and new installations will also continue.

Recent years have seen a return to average annual rainfalls. These routine rain events have brought about issues associated with the aesthetics of grass within our rights-of-ways, ditches, and canals. Public Works and Leisure Services are working together to combine all of the City's various grass-cutting activities under one organizational structure. It is not anticipated that this combined structure will reduce the cost associated with cutting grass, but combination will allow for improved efficiencies

## PUBLIC WORKS AND WATER RESOURCES

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and optimization of resources. The high intensity storms highlight the need to continue vigilance in our stormwater drainage program. In 2017, it is anticipated that design of the Casey South Phase II stormwater project will be completed and preparation will begin for construction.

Groundwater withdrawal reductions were finalized in 2016. Savannah's current groundwater withdrawal permit is 23.53 Million Gallons per Day (MGD). This permit will be reduced to 19.9 MGD in January, 2020 and reduced again to 18.0 MGD in January, 2025. In addition, the allowable wastewater discharge into the Savannah River will also be reduced. The compliance date has not yet been established, but work is continuing to ensure that the wastewater plants will meet all applicable limits at such time as compliance is required.

### EXPENDITURES BY TYPE

The 2017 budget for the Public Works & Water Resources Bureau increases by \$800,587 or 3.3% over 2016 projected expenditures. Personnel Services increase \$463,068 and reflect costs for wages and benefits.

Outside Services increase \$473,368 due to higher electricity costs for Traffic Engineering, and increases in other contractual services such as additional mowing contracts for the Stormwater Management and Streets Maintenance Departments as well as more funding for contracted street and sidewalk repairs.

Internal Services increased \$99,527 to cover the higher overhead charges for insurance, radio, computer, telephone and garage services.

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
Personnel Services	\$ 11,671,753	\$ 12,151,165	\$ 12,614,232	3.8
Outside Services	6,518,375	7,301,332	7,774,700	6.5
Commodities	1,267,608	1,491,452	1,533,630	2.8
Interfund Services	1,662,971	1,841,796	1,941,323	5.4
Capital Outlay	60,605	98,000	103,000	5.1
Interfund Transfers	0	278,733	0	(100.0)
Other Expenses	981,133	830,757	826,937	(0.5)
<b>TOTAL</b>	<b>\$ 22,162,445</b>	<b>\$ 23,993,235</b>	<b>\$ 24,793,822</b>	<b>3.3</b>

# PUBLIC WORKS AND WATER RESOURCES

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## EXPENDITURES BY DEPARTMENT

<u>Department</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <b><u>2016-2017</u></b>
Bureau Chief's Office <sup>1</sup>	\$ 639,667	\$ 689,455	\$ 696,140	1.0
Traffic Engineering	6,587,997	7,018,841	7,309,917	4.1
Stormwater Management	5,481,198	6,021,652	6,471,179	7.5
Streets Maintenance	4,776,210	5,415,084	5,313,053	(1.9)
Development Services	4,355,243	4,440,739	4,589,078	3.3
Environmental Services & Sustainability Division	322,130	407,464	414,455	1.7
<b>TOTAL</b>	<b>\$ 22,162,445</b>	<b>\$ 23,993,235</b>	<b>\$ 24,793,822</b>	<b>3.3</b>

<sup>1</sup>Expenditures for the Customer Service Center are included in the Public Works and Water Resources Bureau Chief's budget.



# PUBLIC WORKS AND WATER RESOURCES BUREAU CHIEF

## PRIMARY SERVICES

The Public Works and Water Resources Bureau Chief is responsible for ensuring the City's infrastructure is efficiently maintained while providing the citizens of Savannah with systems that are fully functional, hazard-free, aesthetically pleasing, meet present requirements, and identify future needs.

## GOALS AND OBJECTIVES

**Priority Goal:**

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes use of public resources for services citizens need

**Objective:**

- To ensure proper growth and upkeep of the City's streets, sidewalks, drainage, street lighting, traffic control, and water and sanitary sewer systems through efficient management of the Public Works and Water Resources Bureau

## EXPENDITURES BY TYPE<sup>1</sup>

<u>Expenditure Area</u>		<u>2015 Actual</u>		<u>2016 Projected</u>		<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$	317,462	\$	336,537	\$	347,678	3.3
Outside Services		291,937		290,371		287,116	(1.1)
Commodities		8,945		13,850		20,282	46.4
Interfund Services		19,958		47,337		39,658	(16.2)
Other Expenses		1,365		1,360		1,406	3.4
<b>TOTAL</b>	<b>\$</b>	<b>639,667</b>	<b>\$</b>	<b>689,455</b>	<b>\$</b>	<b>696,140</b>	<b>1.0</b>

<sup>1</sup>Expenditures for the Customer Service Center are included in the Public Works and Water Resources Bureau Chief's budget.



# TRAFFIC ENGINEERING



## PRIMARY SERVICES

Traffic Engineering is responsible for the overall management of the City's traffic system that includes vehicular and pedestrian safety; maintenance of traffic signals, traffic signs, pavement markings, and street lighting systems along all streets; and maintenance of prior named systems along Interstate 16, the Talmadge Bridge, major arterials, and parks/squares in the Historic District. The department also plans for traffic related capital improvements, and works to ensure that any private development impacts are mitigated by developers.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety - To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To provide the City with efficiently maintained infrastructure and systems that are fully functional, hazard-free, and aesthetically pleasing, while meeting current requirements and identifying future needs
- To provide well lit streets that meet the City's minimum lighting standards
- To design streets that prevent vehicular and pedestrian accidents through effective traffic control
- To maintain public infrastructure which is critical in preventing personal injury and property loss from vehicular accidents and other hazards

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Traffic signal repairs	750	800	770	800
- Traffic sign repairs	7,226	7,300	7,000	7,300
- Traffic studies	1,215	1,000	1,032	1,000
- Existing City-owned street lights maintained & repaired	412	500	489	500
- Repair of outages coordinated for street lights leased through Georgia Power	1,338	700	686	700
- Permits processed & reviewed	2,331	2,200	2,313	2,300
<b>Efficiency Measures</b>				
- Percent of citizen complaints responded to within 24 hours	97.2%	90.0%	96.0%	90.0%
- Percent of signal malfunctions addressed within 24-hours	91.7%	95.0%	94.0%	90.0%
- Percent of down/missing stop or yield signs addressed within 24-hours	98.1%	96.0%	96.0%	95.0%

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
- Percent of City-owned light outages reported through 311 that are responded to within 3 days	95%	90.0%	95.0%	90.0%
- Ensured that the GA Power average to repair street lights is within 3 to 5 business days	2.5	3.0	2.6	3.0
<b>Effectiveness Measures</b>				
- Percent of major corridors that operate at Level C (15-19mph) or better	100.0%	95.0%	100.0%	95.0%
- Rate reduction at Top 20 accident locations	20%	10.0%	10.0%	10.0%

#### EXPENDITURES BY TYPE

<u>Expenditure Area</u>	2015 <u>Actual</u>	2016 <u>Projected</u>	2017 <u>Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 1,711,203	\$ 1,803,724	\$ 1,889,778	4.8
Outside Services	4,054,828	4,287,411	4,437,270	3.5
Commodities	498,791	552,945	580,545	5.0
Interfund Services	165,934	176,871	201,510	13.9
Capital Outlay	59,738	80,000	80,000	0.0
Other Expenses	97,503	117,890	120,814	2.5
<b>TOTAL</b>	<b>\$ 6,587,997</b>	<b>\$ 7,018,841</b>	<b>\$ 7,309,917</b>	<b>4.1</b>



# STORMWATER MANAGEMENT

## PRIMARY SERVICES

Stormwater Management is responsible for the maintenance/repair of the open and closed drainage system, ensuring compliance with the National Pollutant Discharge Elimination System (NPDES) permit, reviewing private development plans to ensure compliance with pertinent City ordinances, and managing the flood reduction capital improvement program.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety - To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To achieve 100.0% compliance with the City's NPDES MS-4 permit
- To operate the stormwater system at its peak practicable capacity
- To operate the stormwater system with zero excursions to the environment due to equipment or personnel

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Open miles cleaned	42	115	60	115
- Open miles mowed & treated	344	158	400	158
- Closed system repairs	75	390	225	390
- Closed miles cleaned	39	80	51	80
- Inlets cleaned	5,711	2,500	4,500	2,500
<b>Efficiency Measures</b>				
- Development reviews completed within 10 days of department receipt	100.0%	96.0%	96.0%	96.0%
- Percent compliance NPDES permit	100.0%	100.0%	100.0%	100.0%
- Industrial inspections	9	9	9	9
- Pumps on-line ready at all times	89.0%	95.0%	92.0%	95.0%
<b>Effectiveness Measures</b>				
- Amount of structural flooding due to 10-year 24 hr level or less rain events (7" in 24 hrs)	1	-	-	-
- Priority 1 Valid Requests (flow restriction) responded to within standard	71.4%	70.0%	70.0%	70.0%

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
- Priority 2 Valid Requests (flow inhibitor or passive defect) responded to within standard	81.4%	72.0%	72.0%	72.0%
- Priority 3 Valid Requests (long term repair or personnel use) responded to within standard	91.0%	75.0%	75.0%	75.0%

**EXPENDITURES BY TYPE**

<b>Expenditure Area</b>	<b>2015 Actual</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>	<b>% Change 2016-2017</b>
Personnel Services	\$ 3,302,903	\$ 3,466,789	\$ 3,698,991	6.7
Outside Services	922,070	1,216,446	1,391,625	14.4
Commodities	288,994	404,509	389,215	(3.8)
Interfund Services	463,842	478,160	543,879	13.7
Capital Outlay	0	18,000	18,000	0.0
Other Expenses	503,389	437,748	429,469	(1.9)
<b>TOTAL</b>	<b>\$ 5,481,198</b>	<b>\$ 6,021,652</b>	<b>\$ 6,471,179</b>	<b>7.5</b>



# STREETS MAINTENANCE



## PRIMARY SERVICES

Streets Maintenance is responsible for preserving and maintaining streets, sidewalks (to include ADA accessibility where applicable), rights-of-way, and lanes by repairing utility street cuts and other defects in 765 miles of paved and unpaved streets and/or lanes; and for performing preventive maintenance, including shoulder maintenance and resurfacing, vegetation maintenance, grading 2.54 miles of unpaved streets, and mowing, servicing and maintaining 1,154 miles of rights-of-way, 89 miles of open/unopened lanes, and 560 city-owned parcels.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety - To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objective:

- To ensure that pedestrians and motorists have safe mobility access within the rights-of-way traversing the sidewalks and street network in the City of Savannah

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Miles of asphalt placed	11	11	11	11
- Miles of concrete placed	3	3	3	3
- Miles of lanes/shoulders maintained	155	155	155	155
- Miles of vegetation maintained	3,435	3,435	3,435	3,435
<b>Efficiency Measures</b>				
- Cost per foot of asphalt placement	\$19.00	\$19.00	\$24.00	\$24.00
- Cost per foot of concrete placement	\$19.00	\$19.00	\$24.00	\$26.00
- Cost per foot of lane/shoulder maintenance	\$1.07	\$1.07	\$1.07	\$1.10
- Cost per foot of vegetation maintenance	\$0.16	\$0.16	\$0.16	\$0.19
<b>Effectiveness Measures</b>				
- Percent of footage of asphalt placed within standard proctor (potholes-3 days, utility cuts and/or pavement defect-14 days, asphalt roadway-50 days)	97.0%	95.0%	95.0%	95.0%

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
- Percent of footage of concrete placed within the 150 day proctor (sidewalk repair and curb & gutter repair)	92.0%	92.0%	92.0%	92.0%
- Percent of lanes/shoulders serviced/maintained within the 14 day proctor	95.0%	95.0%	95.0%	95.0%
- Percent of vegetation mowed/serviced/maintained within the 14 day proctor	95.0%	95.0%	95.0%	95.0%

#### **EXPENDITURES BY TYPE**

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Personnel Services	\$ 2,317,594	\$ 2,458,758	\$ 2,509,844	2.1
Outside Services	941,188	1,190,560	1,275,912	7.2
Commodities	403,043	426,461	428,182	0.4
Interfund Services	772,275	853,410	866,046	1.5
Interfund Transfers	0	256,005	0	(100.0)
Other Expenses	342,110	229,890	233,069	1.4
<b>TOTAL</b>	<b>\$ 4,776,210</b>	<b>\$ 5,415,084</b>	<b>\$ 5,313,053</b>	<b>(1.9)</b>



# DEVELOPMENT SERVICES



## PRIMARY SERVICES

Development Services serves the public by ensuring the safety of the built environment through effective code enforcement and by providing guidance and oversight for all private development within the City of Savannah. The department is responsible for interpreting and enforcing the codes, laws and ordinances that affect the safety and welfare of the public and its property. This includes all aspects of building construction, life safety, electrical, plumbing, and mechanical systems, as well as enforcing the Flood Damage Prevention and Zoning Ordinances, including sign and historic preservation standards.

Development Services also provides business approvals to new businesses and to businesses that have relocated. Business Approval (BA) is required for all businesses that are located within City limits, and is an opportunity to confirm that a proposed business use is permitted in the property's zoning district and that the structure meets applicable building and fire code requirements.

Development Services also coordinates the private development site plan review process among the City infrastructure departments (Park and Tree, Traffic Engineering & Streets Maintenance, Stormwater, and Water and Sewer Planning and Engineering), Police and Fire departments as well as the Metropolitan Planning Commission.

Development Services also manages the design and construction of the City's Capital Improvement Projects (CIPs) for six City Bureaus to ensure they are completed on time and within budget. The department provides engineering services, surveying services, Geographic Information Systems (GIS) and graphics support services to other City departments upon request.

## GOALS AND OBJECTIVES

### Priority Goal:

Economic Growth - To provide citizens a City that encourages and supports appropriate economic growth that creates jobs, expands City revenue and improves neighborhoods and commercial corridors

### Objectives:

- To provide permitting and inspection services for building and site development projects.
- To offer assistance and advice to developers, consultants, business owners, and builders of commercial, industrial, and residential projects in the city.
- To provide Business Approvals to businesses within City limits in order to ensure the proposed business use is permitted in the property's zoning district and that the structure meets applicable building and fire code requirements.
- To oversee the design and construction of the City's Capital Improvement Projects (CIPs).
- To provide surveying and Geographic Information Systems (GIS) mapping support to other City departments.
- To maintain or lower the City's Class 4 rating of the Insurance Services Office (ISO) Building Code Effectiveness Grading Schedule through staffing, certification and training.
- To maintain or lower the City's Class 6 rating of the National Flood Insurance Program's (NFIP) Community Rating System (CRS) program.

**PERFORMANCE MEASURES**

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
<b>Workload Measures</b>				
– Plan Reviews	2,039	2,000	1,906	2,000
– Residential Permits Issued	1,096	1,000	967	1,000
– Commercial Permits Issued	840	500	902	500
– Trade Permits Issued	4,757	5,000	4,711	5,000
– Building and Trade Inspections	25,771	22,500	23,364	22,500
– Zoning Enforcement Cases	211	300	233	300
– Zoning Information Request	481	750	761	750
– Zoning Confirmation Letters	119	100	113	100
– Number of New Business Approvals	1,686	1,500	1,985	1,500
– Private Development Inspections	1,757	2,400	2,146	2,400
– Full Site Development Permits Approved	120	100	127	100
– Petitions	73	50	86	50
– Technical Reviews and Quality Assurance Analyses	405	400	672	410
– Construction Documents and Bid Evaluations Prepared	105	80	192	80
– Project Coordination and Feasibility Reviews	137	60	271	60
– Assessments	28	-	22	10
– Number of Plats Review	74	30	84	30
– Number of Surveyed Trees, ROW, Elevation Certificates	299	274	20	50
– GIS Mapping, Data Analysis, AutoCAD, and Graphic requests by City departments completed	962	1,180	876	1,180
<b>Efficiency Measures</b>				
– Average Business days to Approve a New Commercial Building	45	30	50	30
– Average Business Days to Approve a New Residential Permit	12	14	12	14
– Average Business Days to Approve a Full Site Development Permit	71	60	75	60
– Average Number of Building Inspections per day	8	8	8	8
– Average Number of Trade Inspections by Inspector per day	8	8	8	8
<b>Effectiveness Measures</b>				
– Percent of Building and Trade Inspections conducted within 24 Hours of customer request	98.0%	95.0%	98.0%	95.0%
– Percent of New Commercial Building Permits Approved within 30 Days of completed documents	47.0%	75.0%	34.0%	75.0%
– Percent of new Residential Permits Approved within 14 Days of receipt of completed documents	81.0%	75.0%	88.0%	75.0%

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
- Percent of Commercial Renovation Permits Approved within 14 Days of completed documents	59.0%	75.0%	55.0%	75.0%
- Percent of Full Site development permits Approved within 60 Days of receipt of completed documents	53.0%	75.0%	60.0%	75.0%
- Percent of Survey Requests completed within 10 Days	83.0%	100.0%	85.0%	100.0%
- % of GIS Mapping, Data Analysis, AutoCAD, and Graphic requests completed within 10 working days	100.0%	100.0%	100.0%	100.0%

#### EXPENDITURES BY TYPE

<u>Expenditure Area</u>	2015 <u>Actual</u>	2016 <u>Projected</u>	2017 <u>Proposed</u>	<u>% Change 2016-2017</u>
Personal Services	\$ 3,723,502	\$ 3,749,364	\$ 3,823,414	2.0
Outside Services	300,149	266,449	331,663	24.5
Commodities	59,352	79,960	103,992	30.1
Interfund Services	234,606	278,369	282,830	1.6
Capital Outlay	867	0	5,000	100.0
Interfund Transfers	0	22,728	0	(100.0)
Other Expenses	36,766	43,869	42,179	(3.9)
<b>TOTAL</b>	<b>\$ 4,355,243</b>	<b>\$ 4,440,739</b>	<b>\$ 4,589,078</b>	<b>3.3</b>



# ENVIRONMENTAL SERVICES AND SUSTAINABILITY DIVISION

## PRIMARY SERVICES

Under the direction of the Assistant City Manager, the Environment and Sustainability Office provides services to promote a healthy environment and community lifestyle for citizens, encourage community engagement, provide operational cost savings through efficiency and compliance support, and conserve natural resources for current and future generations.

## GOALS AND OBJECTIVES

### Priority Goal:

Health & Environment - To provide citizens a community that promotes health through good infrastructure (e.g. water, sewer) while preserving the environment for future generations

### Objectives:

- To develop, maintain, and track a City-wide sustainability action plan that establishes high level goals and sustainable activities to create a greener Savannah.
- To provide technical assistance and develop pilot projects that identify cost savings, resource conservation, and promote a healthy community.
- To develop external funding and leverage partnerships that support City sustainability goals.
- To assist with environmental compliance efforts in regulated activities of City operations.
- To foster a culture of community sustainability and resiliency through education, outreach and engagement.

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Number of strategies initiated from sustainability action plan	-	-	-	4
- Number of studies, pilot projects & analysis reports conducted on cost-savings, resource conservation, or community health metrics	4	10	8	8
- Number of grant applications and collaborative applications submitted	3	4	4	4
- Number of environmental compliance supports provided to other departments for regulated City activities	26	20	20	20
- Number of training and engagement and events held	54	30	30	30
<b>Efficiency Measures</b>				
- Number of strategies completed from sustainability action plan	-	-	-	2

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
- Identified cost savings from studies, pilot projects and compliance support	\$79,123.00	\$100,000.00	\$100,000.00	\$75,000.00
- Number of grant applications and collaborative grants awarded	1	1	1	1
- Ensure customer inquiries responded to within two business days	-	100.0%	100.0%	100.0%
<b>Effectiveness Measures</b>				
- Number of implemented strategies from sustainability action plan that are trending towards plan targets	-	-	-	100.0%
- Percent of recommendations successfully approved and implemented from studies and pilot projects	-	-	-	50.0%
- External funding from grants and partnerships	\$23,711.00	\$50,000.00	\$75,000.00	\$50,000.00
- Number of different collaborations among other organizations in grant applications	-	-	-	5
- Number of regulatory efforts where support was provided and compliance maintained as a result	100.0%	100.0%	100.0%	100.0%
- Number of people reached through training and engagement events	12,331	10,000	13,000	10,000

#### **EXPENDITURES BY TYPE**

Expenditure Area	<b><u>2015 Actual</u></b>	<b><u>2016 Projected</u></b>	<b><u>2017 Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Personal Services	\$ 299,089	\$ 335,993	\$ 344,527	2.5
Outside Services	8,203	50,095	51,114	2.0
Commodities	8,483	13,727	11,414	(16.9)
Interfund Services	6,355	7,649	7,400	(3.3)
<b>TOTAL</b>	<b>\$ 322,130</b>	<b>\$ 407,464</b>	<b>\$ 414,455</b>	<b>1.7</b>

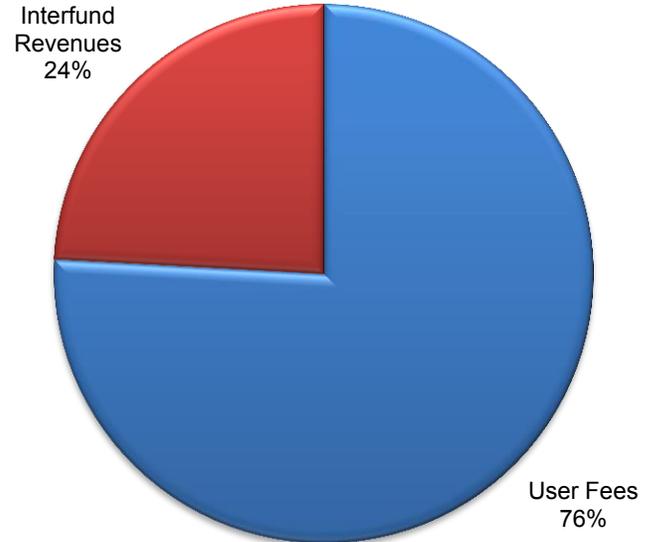


# PUBLIC SAFETY COMMUNICATIONS FUND



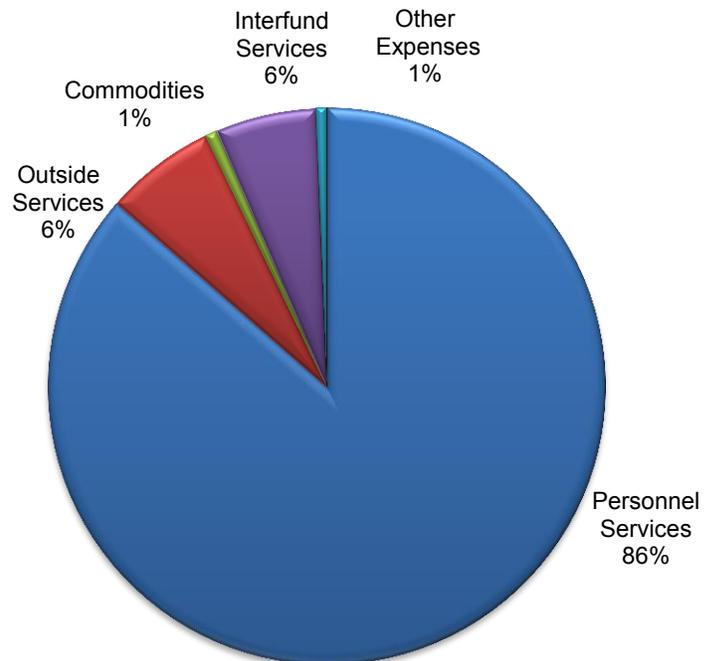
## WHERE THE MONEY COMES FROM

User Fees	\$	5,115,000
Interfund Revenues		1,627,419
<b>Total</b>	<b>\$</b>	<b>6,742,419</b>



## WHERE THE MONEY GOES

Personnel Services	\$	5,826,557
Outside Services		433,649
Commodities		47,500
Interfund Services		393,288
Other Expenses		41,425
<b>Total</b>	<b>\$</b>	<b>6,742,419</b>



### REVENUES BY SOURCE

<u>Revenue Source</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
<u>User Fees</u>				
9-1-1 Telephone Fee	\$ 1,640,717	\$ 1,600,000	\$ 1,600,000	0.0
9-1-1 Wireless Telephone Fee	3,908,446	3,494,000	3,515,000	0.6
Subtotal	\$ 5,549,163	\$ 5,094,000	\$ 5,115,000	0.4
<u>Interfund Revenues</u>				
General Fund Contribution	\$ 1,058,939	\$ 1,916,695	\$ 1,627,419	(15.1)
TOTAL	\$ 6,608,102	\$ 7,010,695	\$ 6,742,419	(3.8)

### EXPENDITURES BY TYPE

The Public Safety Communications Fund 2017 budget decreased \$268,276 or 3.8% below 2016 projected expenditures primarily due to decreases in Personal Services (Retiree Group Medical Opeb) and Radio Services expenses.

<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 5,755,040	\$ 6,082,949	\$ 5,826,557	(4.2)
Outside Services	416,449	433,284	433,649	0.1
Commodities	46,943	50,000	47,500	(5.0)
Interfund Services	359,621	395,274	393,288	(0.5)
Other Expenses	30,249	49,188	41,425	(15.8)
TOTAL	\$ 6,608,302	\$ 7,010,695	\$ 6,742,419	(3.8)



# COMMUNICATIONS CENTER

## PRIMARY SERVICES

The Communications Center is the primary Public Safety Answering Point (PSAP) for both emergency and non-emergency calls. The SCMPD 9-1-1 Communications Center provides emergency medical dispatch services for all of Chatham County and provides police, fire, and first responder services for 99.0% of the County. Additionally, the Center provides Criminal Justice Information System (CJIS) support for twelve police agencies in Chatham County that participate in the Georgia Crime Information Center (GCIC) network which is a statewide information sharing initiative.

The Center operates continuously 24 hours a day, 365 days a year, to provide all communications needs for the department. It is the primary point of contact for citizens, as well as an essential line of communication for officers on the street.

## GOALS AND OBJECTIVES

### Priority Goal:

Public Safety - To provide a City where citizens are safe and feel safe from crime, fire and other hazards anywhere in the community

### Objectives:

- To provide public safety dispatch services within the City of Savannah and Chatham County by processing emergency and non-emergency calls efficiently
- To coordinate assignment and dispatch of public safety personnel to ensure that the appropriate personnel is rapidly dispatched in response to emergency calls
- To expeditiously process and analyze information received in order to determine SCMPD's initial response in accordance with departmental policies and procedures

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- 9-1-1 calls received	366,235	353,061	377,775	388,367
- Non-emergency calls received	361,734	385,700	385,700	424,270
- Teletype inquires received	324,360	258,960	271,291	298,420
- Abandoned Calls	61,364	54,711	48,711	38,837
<b>Efficiency Measures</b>				
- Percent of budget expended on overtime	6.0%	7.0%	7.0%	7.0%
- Overtime expenditures in dollars	\$367,495.00	\$282,000.00	\$382,000.00	\$382,000.00
- Actual budget expended	\$6,623,634.00	\$6,997,555.00	\$6,723,634.00	\$6,773,634.00
<b>Effectiveness Measures</b>				
- Percent of 9-1-1 calls answered within three rings (15 sec's)	82.0%	100.0%	86.02%	90.0%

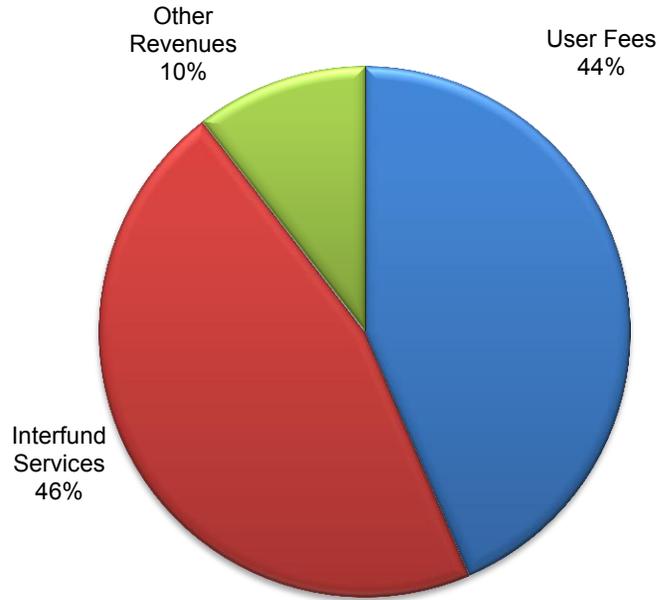
	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
- Percent of 9-1-1 calls processed within two minutes (priority one)	46.0%	100.0%	70.7%	72.0%
- Percent of 9-1-1 calls processed within two minutes (priority two)	40.0%	100.0%	31.3%	32.0%
- Percent of non-emergency calls processed within five minutes	83.0%	100.0%	82.5%	85.0%

# HAZARDOUS MATERIAL TEAM FUND



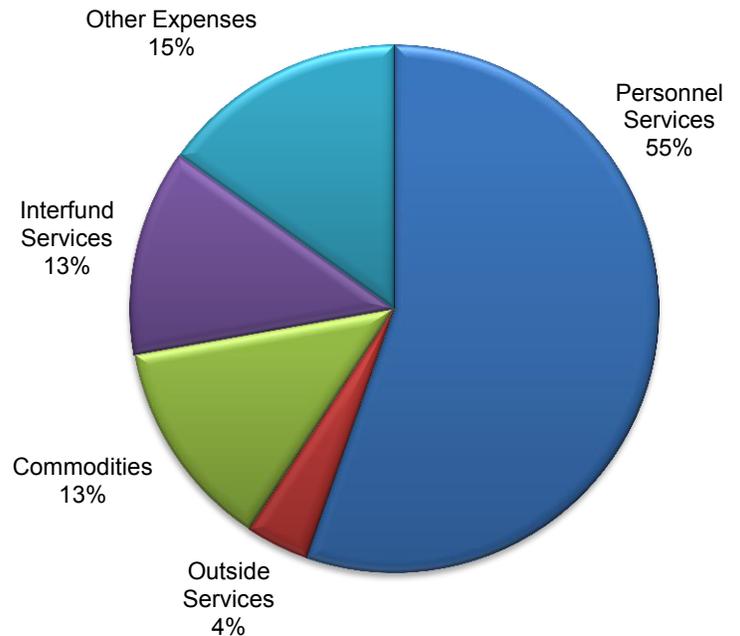
## WHERE THE MONEY COMES FROM

User Fees	\$	250,000
Interfund Revenues		263,985
Other Revenues		60,000
<b>Total</b>	<b>\$</b>	<b>573,985</b>



## WHERE THE MONEY GOES

Personnel Services	\$	318,025
Outside Services		22,230
Commodities		74,175
Interfund Services		72,797
Other Expenses		86,758
<b>Total</b>	<b>\$</b>	<b>573,985</b>



## REVENUES BY SOURCE

<u>Revenue Source</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
<u>User Fees</u>				
Hazardous Material Industry Fees	\$ 256,900	\$ 250,000	\$ 250,000	0.0
<u>Interfund Revenues</u>				
General Fund Contribution	\$ 222,334	\$ 244,797	\$ 263,985	7.8
<u>Other Revenues</u>				
Chatham County Haz-Mat Reimbursement	\$ 59,519	\$ 68,219	\$ 60,000	(12.0)
TOTAL	\$ 538,753	\$ 563,016	\$ 573,985	1.9

## EXPENDITURES BY TYPE

Haz-Mat Fund expenses for 2017 increased by \$10,969 or 1.9% above 2016 projections. Personnel Services increased primarily due to the worker's compensation contribution for Haz-Mat employees. The decrease in Interfund Transfers is related to a grant match requirement in 2016.

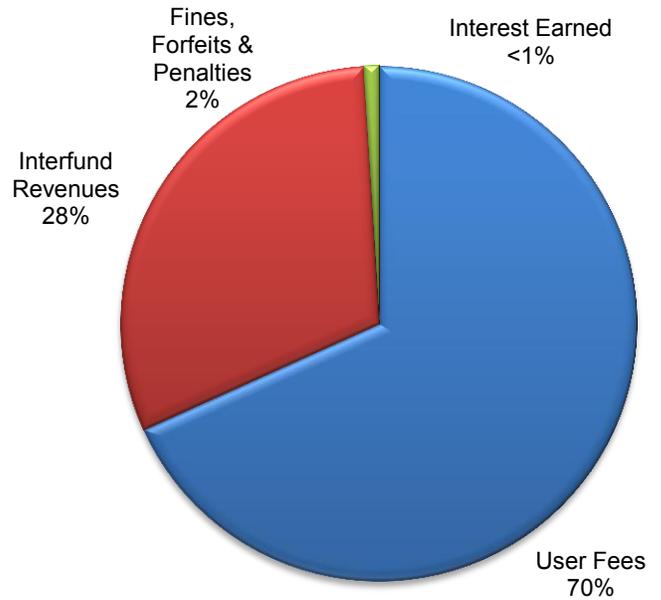
<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 296,914	\$ 298,890	\$ 318,025	6.4
Outside Services	7,287	35,225	22,230	(36.9)
Commodities	87,342	56,152	74,175	32.1
Interfund Services	59,921	80,940	72,797	(10.1)
Interfund Transfers	0	5,050	0	(100.0)
Other Expenses	87,289	86,759	86,758	0.0
TOTAL	\$ 538,753	\$ 563,016	\$ 573,985	1.9

# SANITATION FUND



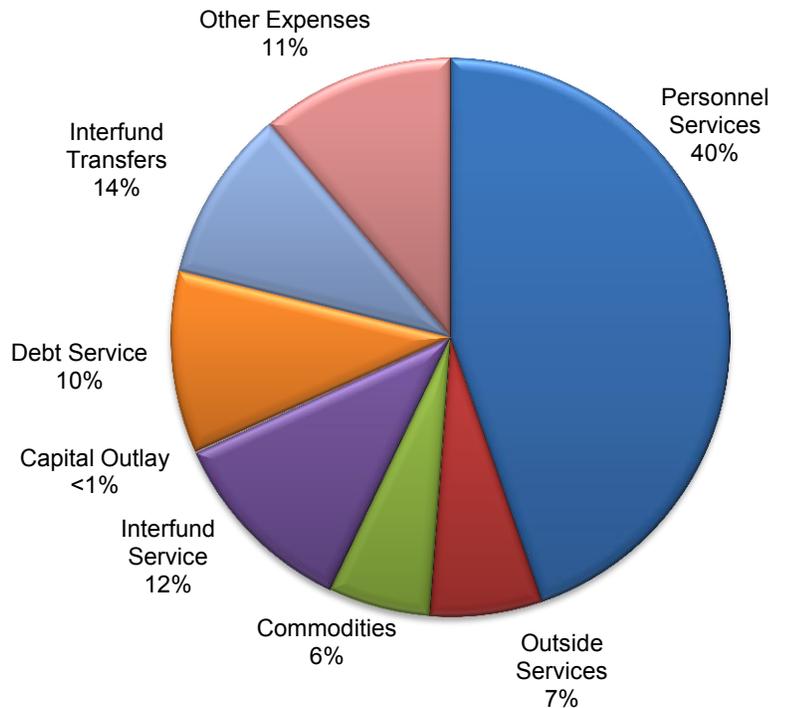
## WHERE THE MONEY COMES FROM

User Fees	\$ 20,870,000
Interfund Revenues	8,464,892
Fines, Forfeits, & Penalties	662,290
Interest Earned	1,500
<b>Total</b>	<b>\$ 29,998,682</b>



## WHERE THE MONEY GOES

Personnel Services	\$ 12,100,746
Outside Services	2,079,609
Commodities	1,666,604
Interfund Services	3,531,310
Capital Outlay	58,645
Debt Service	3,050,168
Interfund Transfers	4,170,440
Other Expenses	3,341,160
<b>Total</b>	<b>\$ 29,998,682</b>



## REVENUES BY SOURCE

<u>Revenue Source</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
<u>User Fees</u>				
Residential Refuse Fees	\$ 14,775,359	\$ 16,428,608	\$ 17,560,000	6.9
Commercial Refuse Fees	1,161,429	1,227,031	1,260,000	2.7
Refuse Disposal Tip Fees	32,772	46,000	15,000	(67.4)
Commercial Disposal Fees (City)	1,214,211	1,203,616	1,246,000	3.5
Commercial Disposal Fees (Private)	218	0	0	0.0
C & D Waste Fees	421,836	350,000	350,000	0.0
Recycling Recovery	234,581	200,000	200,000	0.0
Special Trash Collection Fee	273,771	250,000	250,000	0.0
Refuse Cart Sales	8,450	8,000	8,000	0.0
Senior Citizens Discount	(15,950)	(19,000)	(19,000)	0.0
Subtotal	\$ 18,106,677	\$ 19,694,255	\$ 20,870,000	6.0
<u>Interfund Revenues</u>				
Interfund Disposal Fees	\$ 850,365	\$ 900,000	\$ 900,000	0.0
Interfund Commercial Fees	338,288	331,655	361,291	8.9
Services to General Fund Contribution from Cart Replacement Fund	7,007,986	7,748,974	7,203,601	(7.0)
Subtotal	\$ 8,337,639	\$ 8,980,629	\$ 8,464,892	(5.7)
<u>Fines, Forfeits &amp; Penalties</u>				
Sweeper Parking Citations	\$ 584,704	\$ 643,000	\$ 662,290	3.0
<u>Interest Earned</u>				
Interest / Dividends	\$ 1,462	\$ 1,300	\$ 1,500	15.4
<u>Other Revenues</u>				
Miscellaneous Revenue	8,070	10,000	1,000	(90.0)
Miscellaneous Uncollected	(750)	(1,000)	(1,000)	0.0
Subtotal	\$ 7,320	\$ 9,000	\$ 0	(100.0)
TOTAL	\$ 27,037,802	\$ 29,328,184	\$ 29,998,682	(2.3)

## EXPENDITURES BY TYPE

Expenses in the Sanitation fund for 2017 increase by 2.3% above 2016 projected expenditures. This increase is impacted by higher Commodities expenditures and Capital funding requirements due to the implementation of the Dean Forest Road Landfill expansion in 2016. The increase is offset by slightly reduced Personnel Services obligations.

<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 11,836,413	\$ 12,367,566	\$ 12,100,746	(2.2)
Outside Services	1,640,892	1,917,337	2,079,609	8.5
Commodities	1,297,021	1,212,378	1,666,604	37.5
Interfund Services	3,104,402	3,447,009	3,531,310	2.4
Capital Outlay	108,177	23,500	58,645	149.6
Debt Service	2,771,549	3,020,220	3,050,168	1.0
Interfund Transfers	2,248,346	4,153,076	4,170,440	0.4
Other Expenses	2,610,518	3,187,098	3,341,160	4.8
<b>TOTAL</b>	<b>\$ 25,617,318</b>	<b>\$ 29,328,184</b>	<b>\$ 29,998,682</b>	<b>2.3</b>

## EXPENDITURES BY DEPARTMENT

<u>Department</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Bureau Chief's Office	\$ 719,295	\$ 608,934	\$ 666,762	9.5
Residential Refuse	7,922,744	8,122,748	8,009,129	(1.4)
Refuse Disposal	5,566,028	6,055,356	6,650,250	9.8
Street Cleaning	2,343,072	2,807,730	2,849,227	1.5
Commercial Refuse	1,621,387	1,670,073	1,739,255	4.1
Recycling and Litter Services	2,683,211	2,679,499	2,505,828	(6.5)
Property Maintenance Enforcement	1,983,728	2,261,745	2,357,542	4.2
Sanitation	2,777,853	5,122,099	5,220,689	1.9
Interdepartmental	2,777,853	5,122,099	5,220,689	1.9
<b>TOTAL</b>	<b>\$ 25,617,318</b>	<b>\$ 29,328,184</b>	<b>\$ 29,998,682</b>	<b>2.3</b>

# SANITATION



## DEPARTMENTS

BUREAU CHIEF'S OFFICE

RESIDENTIAL REFUSE

REFUSE DISPOSAL

STREET CLEANING

COMMERCIAL REFUSE

RECYCLING AND LITTER SERVICES

PROPERTY MAINTENANCE ENFORCEMENT

## BUREAU MISSION

To provide solid waste management and property maintenance code enforcement services to promote community and environmental health and neighborhood vitality with excellent customer service through effective work programs that meet or exceed mandated standards; ensure compliance with applicable ordinances to address blighting conditions and other sanitation issues; ensure timely cleanliness of streets, lanes and right-of-ways; and provide for the efficient management of collection, processing, reclamation, recycling, and disposal of residential and commercial solid waste generated within the City of Savannah.

## BUREAU TRENDS AND ISSUES

The Sanitation Bureau continues its focus on maintaining strong environmental health in the community and addressing neighborhood blight issues through integration of the solid waste management system with property maintenance enforcement. While tighter resource constraints and higher service expectations have led to service efficiency improvements and enhancement of overall program effectiveness, significant challenges remain. First, the Property Maintenance Department is currently understaffed to meet its mission requirements addressing the strategic priority of Neighborhood vitality. Therefore additional resources to provide staffing resources to improve administrative and customer service support and overall enforcement effectiveness have been requested. Second, incremental increases in service demand from new development within previously annexed areas cannot be readily absorbed by our collection departments (Residential Refuse Collection, Recycling and Litter Abatement, Commercial Refuse Collection, and Street Cleaning). Therefore service improvements for additional resources to address increased service delivery demand and provide limited reserve capacity have been requested.

Citizen participation remains critical to promoting neighborhood vitality, sustaining a clean and healthy environment, and maximizing efficacy of the service delivery system in our community. Programs and initiatives, such as, litter abatement, yard waste management, recycling, and blight eradication rely heavily on citizen cooperation to optimize effectiveness and minimize overall costs, ultimately to the benefit of all. Public education efforts will continue to focus on collection procedures, resident and property owner responsibilities, and resource conservation. These efforts will be conducted through community outreach to encourage citizens to commit and partner with the City to maintain properties, and keep our neighborhoods clean.



# SANITATION BUREAU CHIEF



## PRIMARY SERVICES

The Sanitation Bureau Chief's department oversees Sanitation services which promote an environmentally safe and healthy community. These services are accomplished through excellent customer service and efficient work programs that comply with environmental standards and mandates which ensure timely cleanliness of City streets, lanes and rights-of-way; and provide efficient management, collection and disposal of residential and commercial solid waste generated within the City of Savannah.

## GOALS AND OBJECTIVES

### Priority Goal:

Health & Environment - To provide citizens a community that promotes health through good infrastructure (e.g. water, sewer) while preserving the environment for future generations

### Objectives:

- To provide environmental compliance monitoring and support for solid waste collection and disposal operations.
- To ensure sanitation services are planned and executed on schedule.
- To provide education and outreach services and other activities to the community that is specific to Sanitation.

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <b><u>2016-2017</u></b>
Personnel Services	\$ 497,909	\$ 474,470	\$ 528,616	11.4
Outside Services	179,497	88,842	92,615	4.2
Commodities	8,218	9,808	8,842	(9.8)
Interfund Services	26,662	28,146	28,501	1.3
Other Expenses	7,009	7,668	8,188	6.8
<b>TOTAL</b>	<b>\$ 719,295</b>	<b>\$ 608,934</b>	<b>\$ 666,762</b>	<b>9.5</b>



# RESIDENTIAL REFUSE

## PRIMARY SERVICES

Residential Refuse is responsible for the collection of residential refuse, yard waste and bulk items throughout the City.

## GOALS AND OBJECTIVES

### Priority Goal:

Health & Environment - To provide citizens a community that promotes health through good infrastructure (e.g. water, sewer) while preserving the environment for future generations

### Objectives:

- To ensure all residential refuse is collected on schedule
- To ensure all yard waste is collected on schedule
- To ensure all bulk items are collected on schedule

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
– Residential Units Serviced Weekly for Residential Refuse and Yard Waste Collection	46,682	48,000	47,000	48,000
– Residential Units Serviced Weekly for Bulk Item Collection	46,682	48,000	47,000	48,000
– Residential Units Serviced for Special Collections	46,682	48,000	47,000	48,000
<b>Efficiency Measures</b>				
– Cost per resident serviced for residential waste collections	\$63.00	\$115.25	\$114.99	\$114.85
– Cost per resident serviced for yard waste collection	\$10.00	\$49.89	\$49.77	\$49.71
– Cost per resident for special collection service	-	\$6.88	\$6.87	\$6.87
<b>Effectiveness Measures</b>				
– Percent of residential refuse collections completed on schedule	99.0%	99.0%	99.0%	99.9%
– Percent of yard waste collections completed on schedule	99.0%	95.0%	90.0%	95.0%
– Percent of special collections completed on schedule	99.0%	99.0%	97.0%	99.0%

**EXPENDITURES BY TYPE**

<b><u>Expenditure Area</u></b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
	<b><u>Actual</u></b>	<b><u>Projected</u></b>	<b><u>Proposed</u></b>	<b><u>2016-2017</u></b>
Personnel Services	\$ 5,257,873	\$ 5,446,341	\$ 5,240,437	(3.8)
Outside Services	139,559	187,400	143,620	(23.4)
Commodities	439,669	360,630	543,999	50.8
Interfund Services	761,361	871,102	793,300	(8.9)
Capital Outlay	40,409	23,500	48,645	107.0
Interfund Transfers	150,000	200,000	200,000	0.0
Other Expenses	1,133,873	1,033,775	1,039,128	0.5
<b>TOTAL</b>	<b>\$ 7,922,744</b>	<b>\$ 8,122,748</b>	<b>\$ 8,009,129</b>	<b>(1.4)</b>



# REFUSE DISPOSAL

## PRIMARY SERVICES

Refuse Disposal is responsible for handling and disposing of non-hazardous solid waste collected within the City in accordance with all applicable State and Federal environmental standards. This is accomplished through the operation of the Dean Forest Road Landfill (DFRL), the Bacon Park Transfer Station (BPTS), and ancillary programs such as yard waste processing and scrap tire and metal recycling.

## GOALS AND OBJECTIVES

### Priority Goal:

Health & Environment - To provide citizens a community that promotes health through good infrastructure (e.g. water, sewer) while preserving the environment for future generations

### Objectives:

- To conduct daily operations in compliance with applicable environmental standards as demonstrated by evaluations of the landfill by the Environmental Protection Division (EPD)
- Proper waste placement and exterior slope design
- Overtime management through continuous efficiency improvements
- Operational cost reductions through time management and proper fill sequencing
- Improve facility aesthetics through vegetative screening and installation of landscapes
- Manage storm-water runoff control measures

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Tons of refuse received	105,312	104,000	105,000	106,000
- Tons of refuse diverted	16,273	17,000	17,000	17,000
- Customers served at Bacon Park Facility	25,100	28,000	28,000	29,000
- Customers served at Dean Forest Road Facility	13,619	13,000	13,500	14,000
<b>Efficiency Measures</b>				
- Cost per ton received	\$43.00	\$43.00	\$43.00	\$43.00
- Cost per ton transferred	\$65.00	\$65.00	\$65.00	\$65.00
- Yard waste separated from main waste stream	100.0%	100.0%	100.0%	100.0%
<b>Effectiveness Measures</b>				
- Compliance with EPD Standards	100.0%	100.0%	100.0%	100.0%
- Percent waste received at DFRL transported for diversion or disposal	100.0%	100.0%	100.0%	100.0%
- Percent waste received at BPTS transported for diversion or disposal	100.0%	100.0%	100.0%	100.0%

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <u>2016-2017</u>
Personnel Services	\$ 796,463	\$ 809,818	\$ 823,197	1.7
Outside Services	874,834	1,139,928	1,367,149	19.9
Commodities	232,852	272,753	355,823	30.5
Interfund Services	175,388	173,287	121,505	(29.9)
Capital Outlay	67,768	0	10,000	100.0
Debt Service	2,911,625	3,148,750	3,151,150	0.1
Interfund Transfers	50,000	50,000	60,000	20.0
Other Expenses	457,098	460,820	761,426	65.2
<b>TOTAL</b>	<b>\$ 5,566,028</b>	<b>\$ 6,055,356</b>	<b>\$ 6,650,250</b>	<b>9.8</b>



# STREET CLEANING

## PRIMARY SERVICES

Street Cleaning is responsible for maintaining an acceptable level of cleanliness on all curbed and paved streets throughout the City of Savannah. The department has four programs which include street sweeping, citation writing, front-end loader operation (cleaning areas that are inaccessible to street sweepers) and sign maintenance.

## GOALS AND OBJECTIVES

### Priority Goal:

Health & Environment - To provide citizens a community that promotes health through good infrastructure (e.g. water, sewer) while preserving the environment for future generations

### Objectives:

- To sweep 7,400 daytime miles and 25,200 nighttime street miles, and remove debris that is inaccessible to street sweepers along lane ends, medians and catch basin corners.
- To maintain an annual midpoint point rating of service units (curbed/paved streets) at acceptable standard of 3.0 on a scale 1.0 – 4.0 (4 being the highest).
- To complete all service requests within standard response time
- To enforce parking regulations by issuing citations for vehicles parked along streets during scheduled sweeping hours.
- To replace, repair and/or install new "NO PARKING" signs in all scheduled sweeping zones as needed.

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Daytime street miles swept	7,877	7,400	7,900	7,900
- Nighttime street miles swept	24,770	25,200	25,265	25,200
- Citations written	33,195	30,000	32,000	33,000
- Median ends, catch basins, lane ends, corners cleaned	As Needed	As Needed	780	780
- Signs maintained	8,755	2,700	1,113	2,700
<b>Efficiency Measures</b>				
- Daytime cost per mile	\$88.65	\$88.65	\$83.16	\$88.46
- Nighttime cost per mile	\$41.01	\$41.01	\$54.11	\$54.11
- Cost per citation written	\$25.95	\$25.95	\$26.56	\$25.54
- Percent of budget spent	100.0%	100.0%	100.0%	100.0%
<b>Effectiveness Measures</b>				
- Percent of scheduled routes swept	100.0%	100.0%	100.0%	100.0%

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
- Percent of service requests not completed within the standard response time	0.0%	0.0%	0.0%	0.0%
- % of total citations voided due to administrative error	<1.0%	<1.0%	<1.0%	<1.0%

**EXPENDITURES BY TYPE**

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Personnel Services	\$ 1,182,355	\$ 1,231,561	\$ 1,342,319	9.0
Outside Services	5,564	14,748	18,701	26.8
Commodities	241,184	204,890	268,653	31.1
Interfund Services	546,784	704,337	828,771	17.7
Interfund Transfer	0	260,000	0	(100.0)
Other Expenses	367,185	392,194	390,783	(0.4)
<b>TOTAL</b>	<b>\$ 2,343,072</b>	<b>\$ 2,807,730</b>	<b>\$ 2,849,227</b>	<b>1.5</b>



# COMMERCIAL REFUSE

## PRIMARY SERVICES

The Commercial Refuse Department is responsible for collecting refuse from commercial and institutional establishments, collecting and disposing of construction and demolition waste, and maintaining a container repair facility that ensures all containers meet standards for cleanliness, safety and health regulations. Commercial Refuse services 560 containers and 26 self-contained roll-off compactors from some 850 commercial establishments collecting over 13,000 tons of refuse annually. The department's main emphases are City cleanliness and customer satisfaction.

## GOALS AND OBJECTIVES

### Priority Goal:

Health & Environment - To provide citizens a community that promotes health through good infrastructure (e.g. water, sewer) while preserving the environment for future generations

### Objectives:

- To empty all containers daily as scheduled
- To identify all damaged containers daily for scheduled repairs
- To conduct daily vehicle maintenance/inspection for trucks

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Cubic yards collected/month	28,1138	28,200	27,350	27,350
- C&D container pulls per month	120	119	128	128
- Containers repaired	250	240	275	275
<b>Efficiency Measures</b>				
- Cost per cubic yard	\$6.09	\$6.17	\$6.50	\$6.50
- Cost per container pulled	\$210.00	\$222.00	\$201.00	\$201.00
- Cost per container repaired	\$457.00	\$500.00	\$436.00	\$436.00
<b>Effectiveness Measures</b>				
- Average number of containers missed per month	-	-	-	-
- Percent of containers in condition 1 or 2	85.0%	88.0%	88.0%	88.0%
- Percent of Priority 1 requests for container responded to within standard	100.0%	100.0%	100.0%	100.0%

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <u>2016-2017</u>
Personnel Services	\$ 768,889	\$ 780,885	\$ 780,917	0.0
Outside Services	40,091	50,523	54,374	7.6
Commodities	153,642	128,039	186,669	45.8
Interfund Services	196,188	220,268	226,854	3.0
Interfund Transfers	141,000	141,000	141,000	0.0
Other Expenses	321,578	349,358	349,441	0.0
TOTAL	\$ 1,621,388	\$ 1,670,073	\$ 1,739,255	4.1



# RECYCLING AND LITTER SERVICES

## PRIMARY SERVICES

The Recycling and Litter Services Department is responsible for residential curbside recycling, community and commercial drop-off recycling, special event recycling, public outreach and education, and litter control throughout the City via litter employees and community service workers.

## GOALS AND OBJECTIVES

### Priority Goal:

Health & Environment - To provide citizens a community that promotes health through good infrastructure (e.g. water, sewer) while preserving the environment for future generations

### Objectives:

- To ensure all curbside recycling carts are emptied as scheduled
- To ensure all drop-off sites are conveniently located, accessible and meet the recycling needs of the community
- To ensure all major arterials and rights-of-way are provided litter control at least once weekly
- To ensure all citizens are well informed of proper recycling techniques and blight caused by littering

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Curbside recycling collected	22,078	22,403	22,408	22,408
- Litter control (blocks per year)	84,589	147,000	96,500	96,500
- Litter baskets serviced (per month)	910	1,460	1,544	1,544
- Community service litter control (blocks)	38,383	48,500	60,600	60,600
- Outreach and education sessions	5,640	6,000	6,000	6,000
<b>Efficiency Measures</b>				
- Cost per recycling collection	\$5.50	\$5.73	\$5.44	\$5.44
- Cost per block (litter)	\$12.12	\$7.37	\$10.66	\$10.66
- Cost per basket (litter)	\$93.87	\$62.00	\$55.52	\$55.52
- Cost per block (community service)	\$3.51	\$2.94	\$2.23	\$2.23
- Cost per outreach & education session	\$16.68	\$14.27	\$13.54	\$13.54

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Effectiveness Measures</b>				
- Percentage of curbside recycling routes collected on schedule	80.0%	80.0%	80.0%	80.0%
- Percentage of scheduled city blocks provided litter control at least once per week	85.0%	85.0%	85.0%	85.0%
- Percentage of scheduled city blocks provided litter control by community service	90.0%	100.0%	90.0%	90.0%
- Percentage of recycling & litter service requests completed within standard	60.0%	80.0%	85.0%	85.0%
- Percentage of outreach and education sessions completed on schedule	0.0%	100.0%	0.0%	0.0%

#### EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
Personnel Services	\$ 1,812,666	\$ 1,815,063	\$ 1,609,074	(11.3)
Outside Services	78,500	123,383	101,839	(17.5)
Commodities	157,815	167,758	221,394	32.0
Interfund Services	241,116	299,520	300,765	0.4
Other Expenses	393,114	273,775	272,756	(0.4)
<b>TOTAL</b>	<b>\$ 2,683,211</b>	<b>\$ 2,679,499</b>	<b>\$ 2,505,828</b>	<b>(6.5)</b>



# PROPERTY MAINTENANCE ENFORCEMENT



## PRIMARY SERVICES

Property Maintenance Enforcement enforces property maintenance codes to promote a safe, clean, and healthy environment by preventing or requiring correction of code violations. This includes, but is not limited to, open or structurally unsound vacant structures, overgrown lots with litter and debris, derelict or abandoned vehicles and unsafe occupied residential dwellings. It utilizes the Recorder's Court of Chatham County in the code enforcement process as required and contracts for the elimination of unsafe and unsanitary conditions resulting from code violations. The Department also educates the public on property maintenance requirements.

## GOALS AND OBJECTIVES

### Priority Goal:

Neighborhood Vitality - To provide a City of strong and vibrant neighborhoods that is clean, safe and encourages a sense of community

### Objectives:

- To identify code violations and bring them to timely compliance in a timely manner
- To respond to reports of code violations in a timely and efficient manner
- To effectively employ the use of private contractors to abate code violations
- To educate citizens of their responsibilities pertaining to the Property Maintenance Code of Ordinances
- To aggressively approach issues of blight in the communities

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Number of derelict vehicles towed by City	250	300	343	350
- Number of lots cut by City	725	850	274	300
- Number of properties secured by City	200	200	41	100
- Number of properties demolished by City	4	30	17	20
- Number of code case generated (per year)	9,369	-	10,155	10,500
<b>Efficiency Measures</b>				
- Amount received by City per vehicle towed	\$83.00	\$83.00	\$83.00	\$91.00
- Average cost per vacant lot cut/cleaned by City	\$200.00	\$200.00	\$200.00	\$200.00
- Average cost per boarding of structure by City	\$600.00	\$600.00	\$600.00	\$600.00

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
- Average cost per demolition by City	\$4,500.00	\$4,500.00	\$4,500.00	\$4,500.00
<b>Effectiveness Measures</b>				
- Percent of overgrown vacant lots cut by owner	35.0%	40.0%	45.0%	50.0%
- Percent of open structures secured by owner	29.0%	75.0%	75.0%	75.0%
- Percent of unsafe buildings demolished by owner	0.0%	40.0%	30.0%	30.0%

#### EXPENDITURES BY TYPE

<u>Expenditure Area</u>		2015 <u>Actual</u>		2016 <u>Projected</u>		2017 <u>Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$	1,422,415	\$	1,708,428	\$	1,776,186	4.0
Outside Services		322,847		312,513		301,310	(3.6)
Commodities		63,642		68,500		81,225	18.6
Interfund Services		148,465		152,797		179,383	17.4
Other Expenses		26,359		19,507		19,438	(0.4)
<b>TOTAL</b>	\$	1,983,728	\$	2,261,745	\$	2,357,542	4.2

# SANITATION INTERDEPARTMENTAL



## EXPENDITURES BY TYPE

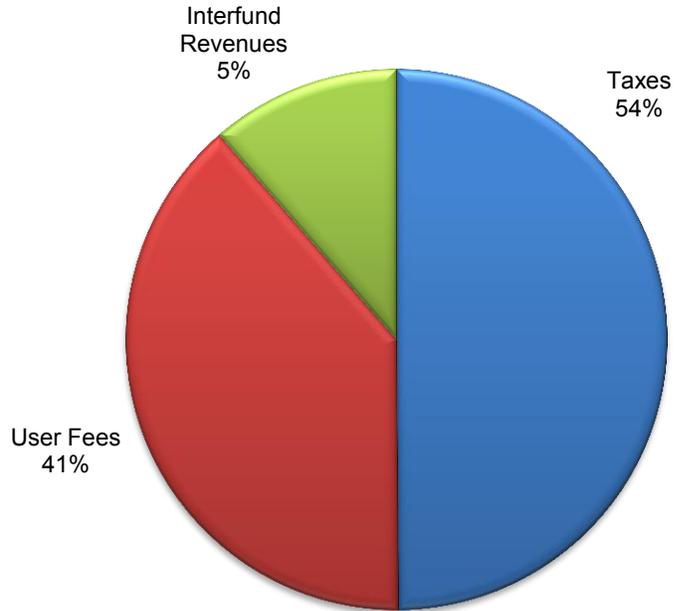
<u>Expenditure Area</u>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
	<u>Actual</u>	<u>Projected</u>	<u>Proposed</u>	<u>2016-2017</u>
Personnel Services	\$ 97,843	\$ 101,000	\$ 0	(100.0)
Interfund Services	1,008,439	997,552	1,052,230	5.5
Debt Service	(140,076)	(128,530)	(100,981)	(21.4)
Interfund Transfers	1,907,346	3,502,077	3,769,440	7.6
Other Expenses	(95,700)	650,000	500,000	(23.1)
<b>TOTAL</b>	<b>\$ 2,777,852</b>	<b>\$ 5,122,099</b>	<b>\$ 5,220,689</b>	<b>1.9</b>

# CIVIC CENTER FUND



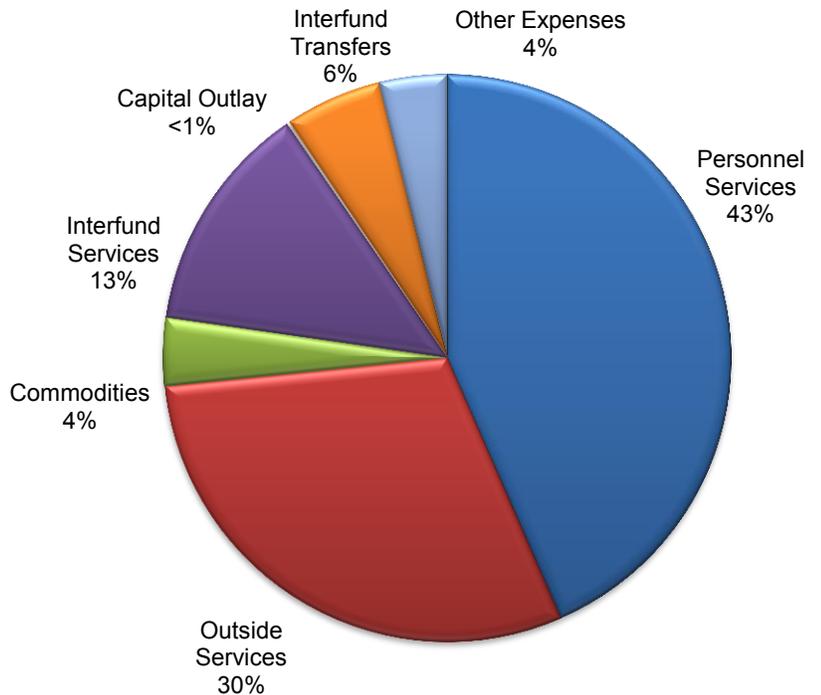
## WHERE THE MONEY COMES FROM

Taxes	\$	1,931,311
User Fees		1,474,400
Interfund Revenues		193,979
<b>Total</b>	<b>\$</b>	<b>3,599,690</b>



## WHERE THE MONEY GOES

Personnel Services	\$	1,563,472
Outside Services		1,079,230
Commodities		139,020
Interfund Services		474,136
Capital Outlay		5,000
Interfund Transfers		200,625
Other Expenses		138,207
<b>Total</b>	<b>\$</b>	<b>3,599,690</b>



**REVENUES BY SOURCE**

<u>Revenue Source</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
<u>Taxes</u>				
Auto Rental Tax	\$ 1,267,263	\$ 1,290,000	\$ 1,305,000	1.2
Hotel/Motel Tax	563,362	602,244	626,311	4.0
Subtotal	\$ 1,830,625	\$ 1,892,244	\$ 1,931,311	2.1
<u>User Fees</u>				
Building/Rental	\$ 584,420	\$ 522,400	\$ 522,400	0.0
Box Office	694,402	410,000	410,000	0.0
Equipment	15,576	18,000	18,000	0.0
Parking	67,878	55,000	116,000	110.9
<u>Concessions</u>				
Food/Beverage	506,139	355,000	355,000	0.0
Catering	20,366	18,000	18,000	0.0
Reimbursed Labor	47,598	20,000	20,000	0.0
Novelty Sales	30,459	15,000	15,000	0.0
Subtotal	\$ 1,966,838	\$ 1,413,400	\$ 1,474,400	4.3
<u>Interfund Revenues</u>				
Services To General Fund	\$ 135,000	\$ 135,000	\$ 135,000	0.0
General Fund Contribution	0	264,839	58,979	(77.7)
Subtotal	\$ 135,000	\$ 399,839	\$ 193,979	(51.5)
<u>Other Revenues</u>				
Miscellaneous Revenue	\$ 1,004	\$ 0	\$ 0	0.0
<b>TOTAL</b>	<b>\$ 3,933,467</b>	<b>\$ 3,705,483</b>	<b>\$ 3,599,690</b>	<b>(2.9)</b>

## EXPENDITURES BY TYPE

Total expenditures for the Civic Center Fund decreased in 2017 by 2.9% below the 2016 projections. The primary drivers of this decrease are contractual services, various support services charges, and in debt service for bond principal and interest payments.

<u>Expenditure Area</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <b><u>2016-2017</u></b>
Personnel Services	\$ 1,492,060	\$ 1,396,636	\$ 1,563,472	11.9
Outside Services	1,045,438	1,259,025	1,079,230	(14.3)
Commodities	226,477	175,104	139,020	(20.6)
Interfund Services	386,140	633,509	474,136	(25.2)
Capital Outlay	0	0	5,000	100.0
Debt Service	490,658	0	0	0.0
Interfund Transfers	0	105,086	200,625	90.9
Other Expenses	168,188	136,123	138,207	1.5
<b>TOTAL</b>	<b>\$ 3,808,961</b>	<b>\$ 3,705,483</b>	<b>\$ 3,599,690</b>	<b>(2.9)</b>

## EXPENDITURES BY DEPARTMENT

<u>Department</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <b><u>2016-2017</u></b>
Civic Center Operations	\$ 3,415,411	\$ 3,329,823	\$ 3,229,143	(3.0)
Civic Center Concessions	393,550	375,660	370,547	(1.4)
<b>TOTAL</b>	<b>\$ 3,808,961</b>	<b>\$ 3,705,483</b>	<b>\$ 3,599,690</b>	<b>(2.9)</b>



# CIVIC CENTER OPERATIONS

## PRIMARY SERVICES

The Civic Center enhances the cultural and economic development of the region by providing a facility which includes a theater, arena, meeting space and ballroom. As host to concerts, family entertainment, meetings, receptions and a variety of other events throughout the year, the venue is a popular site for visitors and citizens alike.

## GOALS AND OBJECTIVES

### Priority Goal:

Culture & Recreation - To ensure citizens have a community that provides recreational and cultural opportunities that keep their minds and bodies active and that recognize the needs of all citizens

### Objective:

- To ensure the amount of citizens served is increased by 3.0%
- To increase the number of tickets sold by 3.0%
- To increase the number of new clients/promoters by 10.0%
- To increase our social media database (Facebook likes, Twitter followers, Etx database) by 15.0%

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Ticketed recreational & cultural events	206	220	215	220
- Non-ticketed recreational & cultural events	337	450	410	450
- Social Media Database	47,229	64,000	60,500	64,000
<b>Efficiency Measures</b>				
- Tickets Sold	92,792	110,000	102,633	110,000
- Attendance @ non-ticketed events	38,436	42,000	40,000	42,000
- New Clients/promoters	22	30	28	30
<b>Effectiveness Measures</b>				
- Percentage of new clients/promoters becoming repeat clients	8.0%	10.0%	8.0%	10.0%
- Citizens served	131,228	152,000	142,633	152,000
- Amount of sold out ticketed events	5	12	10	12

**EXPENDITURES BY TYPE**

<b><u>Expenditure Area</u></b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
	<b><u>Actual</u></b>	<b><u>Projected</u></b>	<b><u>Proposed</u></b>	<b><u>2016-2017</u></b>
Personnel Services	\$ 1,257,462	\$ 1,162,516	\$ 1,334,566	14.8
Outside Services	1,044,928	1,256,525	1,076,830	(14.3)
Commodities	225,233	174,084	138,000	(20.7)
Interfund Services	382,610	626,704	468,915	(25.2)
Capital Outlay	0	0	5,000	100.0
Debt Service	490,658	0	0	0.0
Interfund Transfers	0	105,086	200,625	90.9
Other Expenses	14,520	4,908	5,207	6.1
<b>TOTAL</b>	<b>\$ 3,415,411</b>	<b>\$ 3,329,823</b>	<b>\$ 3,229,143</b>	<b>(3.0)</b>



# CIVIC CENTER CONCESSIONS

## PRIMARY SERVICES

The purpose of Civic Center Concessions is to provide food/beverage service for events held at the Civic Center.

## GOALS AND OBJECTIVES

### Priority Goal:

Culture & Recreation - To ensure citizens have a community that provides recreational and cultural opportunities that keep their minds and bodies active and that recognize the needs of all citizens

### Objective:

- To provide food and beverages during large concerts, meetings, and conventions
- To increase the revenue of catering events by 10.0%
- To increase the revenue of food/beverage events by 10.0%
- To ensure all equipment is held to regulated safety standards by receiving “Grade A” ratings on health inspections

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Number of health inspections	6	6	6	6
- Catering Events	26	45	33	45
- Food/Beverage	206	230	215	230
<b>Efficiency Measures</b>				
- Revenue per catering event	\$16,945.56	\$22,000.00	\$20,000.00	\$22,000.00
- Revenue per food/beverage event	\$374,657.47	\$495,000.00	\$450,000.00	\$495,000.00
<b>Effectiveness Measures</b>				
- Health Inspections with rating of 98 or higher A grade	6 of 6	6 of 6	6 of 6	6 of 6
- Revenue increase in catering events	11.5%	10.0%	16.5%	10.0%
- Revenue increase in food and beverage events	-	10.0%	20.0%	10.0%

### EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <u>2016-2017</u>
Personnel Services	\$ 234,597	\$ 234,120	\$ 228,906	(2.2)
Outside Services	510	2,500	2,400	(4.0)
Commodities	1,244	1,020	1,020	0.0
Interfund Services	3,529	6,805	5,221	(23.3)
Other Expenses	153,670	131,215	133,000	1.4
TOTAL	\$ 393,550	\$ 375,660	\$ 370,547	(1.4)

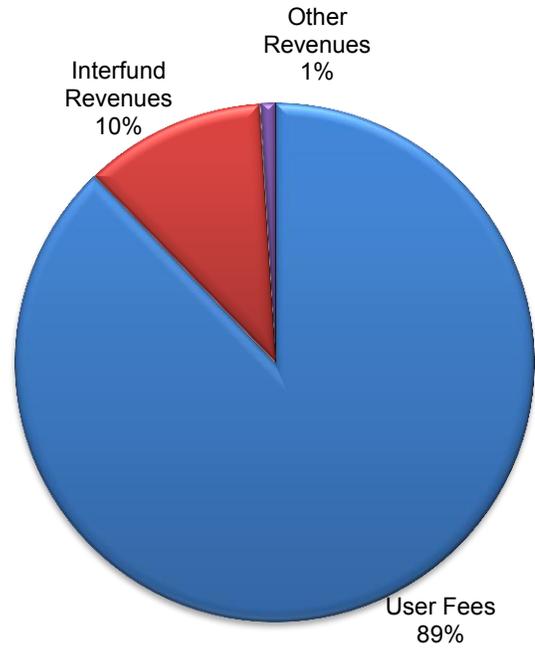


# WATER FUND



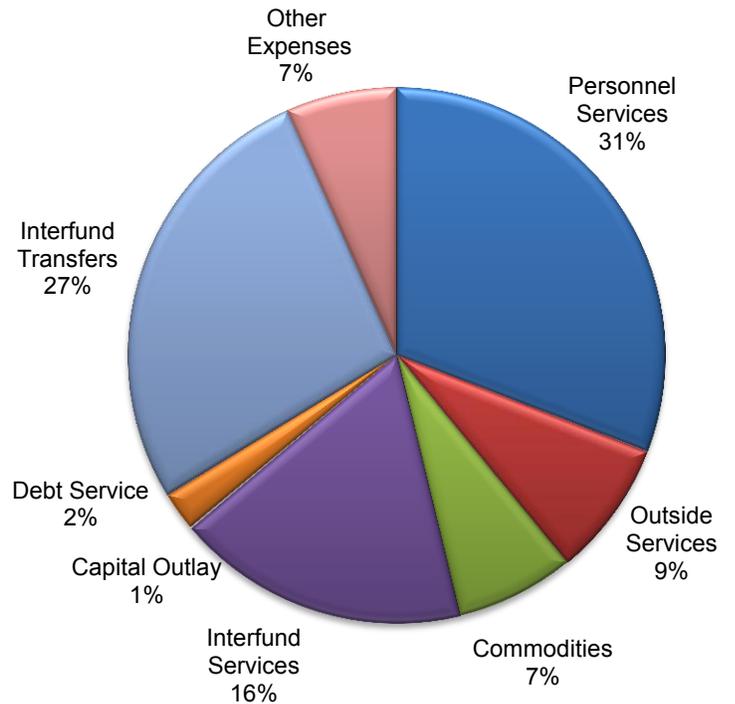
## WHERE THE MONEY COMES FROM

User Fees	\$ 23,431,453
Interfund Revenues	2,751,377
Other Revenues	310,000
<b>Total</b>	<b>\$ 26,492,830</b>



## WHERE THE MONEY GOES

Personnel Services	\$ 8,213,489
Outside Services	2,305,901
Commodities	1,845,161
Interfund Services	4,377,703
Capital Outlay	184,980
Debt Service	549,531
Interfund Transfers	7,158,000
Other Expenses	1,858,065
<b>Total</b>	<b>\$ 26,492,830</b>



**REVENUES BY SOURCE**

<u>Revenue Source</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
<u>User Fees</u>				
Water Sales-Inside	\$ 11,070,589	\$ 12,408,331	\$ 12,826,279	3.4
Water Sales-Outside	5,645,295	5,709,141	5,892,549	3.2
Wholesale Water Sales	2,301,640	2,400,000	2,472,000	3.0
Water Tap-In	678,497	576,000	576,000	0.0
Senior Citizens Discount	(16,558)	(20,000)	(20,000)	0.0
Water Meter Installation	452,382	314,500	314,500	0.0
Additional Water Connection	968,353	956,125	956,125	0.0
Water Cut-On	424,437	414,000	414,000	0.0
Subtotal	\$ 21,524,635	\$ 22,758,097	\$ 23,431,453	3.0
<u>Interfund Revenues</u>				
Reimbursement from I & D Water Fund	\$ 165,054	\$ 176,160	\$ 175,685	(0.3)
Reimbursement from Sanitation Fund	147,768	156,668	180,892	15.5
Reimbursement from Sewer Fund	1,762,544	1,846,418	1,984,396	7.5
Water Purchased/Other Funds	384,705	384,705	410,404	6.7
Capital Contributions	0	0	0	0.0
Subtotal	\$ 2,460,071	\$ 2,563,951	\$ 2,751,377	7.3
<u>Other Revenues</u>				
Fire Sprinkler Reimbursement	\$ 39,082	\$ 30,000	\$ 30,000	0.0
Transmitter Tower Rent	\$ 277,179	\$ 275,000	\$ 275,000	0.0
Miscellaneous Water Revenue	6,002	5,000	5,000	0.0
Subtotal	\$ 322,263	\$ 310,000	\$ 310,000	0.0
<b>TOTAL</b>	<b>\$ 24,306,969</b>	<b>\$ 25,632,048</b>	<b>\$ 26,492,830</b>	<b>3.4</b>

## EXPENDITURES BY TYPE

Water Fund expenses for 2017 increased by 3.4% over 2016 projected expenses. The largest areas of increase are in Capital Outlay for office building equipment and furniture; Other Expenses due to franchise fees; Interfund Services and Personnel Services.

<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 7,621,702	\$ 7,922,309	\$ 8,213,489	3.7
Outside Services	2,087,791	2,344,720	2,305,901	(1.7)
Commodities	1,794,163	1,808,857	1,845,161	2.0
Interfund Services	3,848,320	4,219,266	4,377,703	3.8
Capital Outlay	5,684	90,000	184,980	105.5
Debt Service	569,738	684,616	549,531	(19.7)
Interfund Transfers	0	6,993,839	7,158,000	2.3
Other Expenses	2,024,771	1,568,441	1,858,065	18.5
<b>TOTAL</b>	<b>\$ 17,952,169</b>	<b>\$ 25,632,048</b>	<b>\$ 26,492,830</b>	<b>3.4</b>

## EXPENDITURES BY DEPARTMENT

<u>Department</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
ACM Development and Environmental Services	\$ 302,756	\$ 345,009	\$ 353,307	2.4
Water and Sewer Director	490,739	528,480	527,054	(0.3)
Utility Services	1,802,084	1,910,588	2,206,005	15.5
Water and Sewer Planning and Engineering	1,371,443	1,444,057	1,449,772	0.4
Water Supply and Treatment	5,561,129	6,305,286	6,375,404	1.1
Water Distribution	4,655,414	4,696,957	5,001,566	6.5
Water Interdepartmental	3,768,604	10,401,671	10,579,722	1.7
<b>TOTAL</b>	<b>\$ 17,952,169</b>	<b>\$ 25,632,048</b>	<b>\$ 26,492,830</b>	<b>3.4</b>

# ASSISTANT CITY MANAGER DEVELOPMENT & ENVIRONMENTAL SERVICES

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## MISSION

To assist the City Manager in the administration and execution of adopted Council priorities and to provide leadership and supervision of the utilities, development, and construction services provided by various City departments.

## TRENDS AND ISSUES

Under the direction of the Assistant City Manager, an array of municipal services are provided to residents and business owners of Savannah, including but not limited to: planning, zoning, building, and code enforcement; the collection, processing, reclamation, recycling, and disposal of residential and commercial solid waste; and the design, construction, and maintenance of City infrastructure. These services are essential in promoting a clean, safe, healthy environment for residents, business owners, and investors in the Savannah area.

In 2017, the City of Savannah must prepare financially for the Landfill Capacity Expansion which is estimated to cost \$18 million, as well as meet the challenge of compliance with more stringent water and sewer rules and regulations. Our objective is to meet these obligations without creating major or unpredictable rate impacts for our customers. Issues to be addressed in 2016 by the respective bureaus/departments directed by the Assistant City Manager of Development & Environmental Services include:

- Reduction of the City's reliance on the Floridian aquifer as the main source of drinking water for residents;
- Promotion of the benefits of resource conservation through public education and outreach efforts;
- Continued engagement with Development Services Advisory Board;
- Implementation of consistent project management protocols for capital improvement plan projects through the use of program management consultants;
- Engagement of citizens to participate in resolving traffic congestion problems;
- Exploration of alternative modes of transportation including increasing the number of bike lanes and developing pedestrian-friendly streetscapes;
- Blight eradication through implementation of a tax incentive ordinance; and,
- Development of a long-term sustainability plan for the City.

# ACM, DEVELOPMENT & ENVIRONMENTAL SERVICES

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## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <u>2016-2017</u>
Personnel Services	\$ 278,889	\$ 313,225	\$ 314,950	0.6
Outside Services	11,713	13,583	17,424	28.3
Commodities	1,478	5,538	6,911	24.8
Interfund Services	8,109	10,096	11,455	13.5
Other Expenses	2,567	2,567	2,567	0.0
<b>TOTAL</b>	<b>\$ 302,756</b>	<b>\$ 345,009</b>	<b>\$ 353,307</b>	<b>2.4</b>



# WATER AND SEWER DIRECTOR

## PRIMARY SERVICES

The Water and Sewer Director provides managerial oversight of the City of Savannah's potable water, sanitary sewer, and environmental monitoring and educational services.

## GOALS AND OBJECTIVES

### Priority Goal:

Health & Environment - To provide citizens a community that promotes health through good infrastructure (e.g. water, sewer) while preserving the environment for future generations

### Objectives:

- To ensure that water and sewer facilities perform at maximum efficiency in order to meet demand
- To ensure compliance with all regulatory requirements
- To sustain our water resources through efficient use, aggressive protection and public engagement
- To maintain consumer confidence through excellent service and communication

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
– Number of water saving toilets distributed	125	150	150	150
– Number of resource protection goals achieved	3	10	4	5
– Annual water audits completed for all systems	7	8	7	7
– Number of direct customer communications	1	2	3	6
– Number of rain barrels distributed	125	100	100	100
<b>Efficiency Measures</b>				
– Percent of Priority 1 service requests completed within standard by Water Distribution	95.0%	95.0%	95.0%	95.0%
– Percent of Priority 1 service requests completed within standard by Sewer Maintenance	98.0%	100.0%	99.0%	100.0%
<b>Effectiveness Measures</b>				
– Percent regulatory compliance	-	100.0%	100.0%	100.0%
– Percentage of customers accessing/reading annual water quality report	-	-	-	60.0%

## EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
	<b><u>Actual</u></b>	<b><u>Projected</u></b>	<b><u>Proposed</u></b>	<b><u>2016-2017</u></b>
Personnel Services	\$ 348,592	\$ 347,465	\$ 338,253	(2.7)
Outside Services	96,950	120,175	129,027	7.4
Commodities	20,879	31,070	28,975	(6.7)
Interfund Services	17,227	19,708	20,517	4.1
Other Expenses	7,091	10,062	10,282	2.2
TOTAL	\$ 490,739	\$ 528,480	\$ 527,054	(0.3)



# UTILITY SERVICES

## PRIMARY SERVICES

Utility Services is responsible for billing and collecting water, sewer, and refuse user fees for utility services provided by the City of Savannah, for the purpose of funding Water, Sewer and Sanitation enterprise funds. In addition, the division manages customer service support for residential, commercial and industrial accounts.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes use of public resources for services citizens need

### Objectives:

- To ensure timely and readily accessible water resource data
- To actively monitor and improve response time to customer inquiries
- To initiate and enforce collection efforts following City policy
- To increase consumers' understanding of the resources and demands on them

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Number of accounts managed	83,093	82,213	83,293	83,293
- Number of meter readings	422,121	471,000	430,563	471,000
- Number of regular cycle bills mailed	380,113	630,900	507,786	630,900
- Number of delinquent bills mailed	120,864	171,934	-	60,432
- Number of calls handled	101,384	125,893	103,412	93,071
<b>Efficiency Measures</b>				
- Cost per account managed	\$10.32	\$10.77	\$10.54	\$11.06
- Cost per meter reading	\$0.80	\$0.71	\$0.76	\$0.77
- Cost per regular cycle billing	\$4,287.11	\$6,719.00	\$5,503.06	\$6,850.35
- Cost per delinquent cycle billing	\$1,294.11	\$1,842.00	-	\$1,294.11
<b>Effectiveness Measures</b>				
- Percent meter read within 2 days of schedule	75.0%	96.0%	50.0%	96.0%
- Percent regular cycle bills mailed within 2 days of schedule	75.0%	96.0%	50.0%	96.0%
- Percent delinquent billings within 2 days of schedule	70.0%	96.0%	-	96.0%

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <u>2016-2017</u>
Personnel Services	\$ 1,223,771	\$ 1,263,716	\$ 1,466,433	16.0
Outside Services	121,169	102,517	127,163	24.0
Commodities	221,480	259,619	264,862	2.0
Interfund Services	222,197	270,968	274,715	1.4
Capital Outlay	0	0	10,980	100.0
Interfund Transfers	0	0	48,000	100.0
Other Expenses	13,467	13,768	13,852	0.6
TOTAL	\$ 1,802,084	\$ 1,910,588	\$ 2,206,005	15.5



# WATER AND SEWER PLANNING AND ENGINEERING

## PRIMARY SERVICES

Water and Sewer Planning and Engineering is the enforcement agency for the Georgia Environmental Protection Division (EPD Delegation Authority). The department reviews and approves all water and sewer construction plans and specifications to ensure compliance with federal, state and local rules, regulations, and ordinances.

## GOALS AND OBJECTIVES

### Priority Goal:

Health & Environment - To provide citizens a community that promotes health through good infrastructure (e.g. water, sewer) while preserving the environment for future generations

### Objectives:

- To review all water and sewer utility plans and as-built documents within 10 working days
- To process all water-meter applications, water-line tap and water-meter release requests received within two working days
- To update water and sewer lines in linear feet in AutoCAD/GIS based on submitted as-built plans
- To ensure all construction projects are in accordance with the city, state, and federal standards and regulations

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Private development and capital improvement projects, plans, specifications and as-built documents reviewed	835	700	800	800
- Meter applications and tap requests processed	927	800	600	600
- AutoCAD/GIS 1"-600' scale water and sewer maps updated	77,031	90,000	49,000	49,000
- Inspections of ongoing construction projects	2,027	2,000	2,000	2,000
<b>Efficiency Measures</b>				
- Cost per plan review, specifications and as-built	\$586.00	\$703.00	\$615.00	\$615.00
- Cost per application and tap request	\$76.00	\$89.00	\$118.00	\$118.00
- Cost per linear feet of water and sewer maps updated	\$0.56	\$0.48	\$0.89	\$0.89
- Cost per Inspection	\$184.00	\$189.00	\$186.00	\$186.00

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
<b>Effectiveness Measures</b>				
- Percent of plans and as-builts reviewed within 10 working days	100.0%	100.0%	100.0%	100.0%
- Percent of applications and tap requests processed within 2 working days	100.0%	100.0%	100.0%	100.0%
- Percent of utility maps updated	100.0%	100.0%	100.0%	100.0%
- Percent of projects inspected	100.0%	100.0%	100.0%	100.0%

#### EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
Personnel Services	\$ 1,218,288	\$ 1,271,746	\$ 1,276,929	0.4
Outside Services	17,007	42,822	35,231	(17.7)
Commodities	21,365	26,071	32,405	24.3
Interfund Services	78,444	78,201	79,909	2.2
Other Expenses	36,339	25,217	25,298	0.3
<b>TOTAL</b>	<b>\$ 1,371,443</b>	<b>\$ 1,444,057</b>	<b>\$ 1,449,772</b>	<b>0.4</b>



# WATER SUPPLY AND TREATMENT

## PRIMARY SERVICES

Water Supply and Treatment Service provides an adequate supply of safe drinking water for citizens while meeting compliance with all local, state and federal drinking water regulations.

## GOALS AND OBJECTIVES

### Priority Goal:

Health & Environment - To provide citizens a community that promotes health through good infrastructure (e.g. water, sewer) while preserving the environment for future generations

### Objective:

- To provide reliable drinking water to citizens of communities that use ground water as the source for drinking water

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
– Water pumped (million gallons/day)	21.71	23.53	23.53	23.53
– Well sites monitored for pressure each day	49	49	49	49
<b>Efficiency Measures</b>				
– Cost per million gallons pumped	\$455.00	\$461.00	\$461.00	\$465.00
– Cost per well site monitored	\$18,135.00	\$22,104.00	\$22,104.00	\$22,258.00
– Cost per site to maintain	\$7,616.00	\$8,569.00	\$8,569.00	\$8,629.00
<b>Effectiveness Measures</b>				
– Violations of Safe Drinking Water Act	-	-	-	-
– Valid water quality complaints	14	25	25	25
– Provide water treatment by meeting or exceeding the performance requirement of the Safe Drinking Water Act	100.0%	100.0%	100.0%	100.0%

## EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Personnel Services	\$ 1,642,699	\$ 1,729,466	\$ 1,785,884	3.3
Outside Services	1,669,185	1,914,914	1,837,408	(4.0)
Commodities	300,866	406,760	385,053	(5.3)
Interfund Services	1,874,115	2,140,561	2,298,793	7.4
Capital Outlay	5,684	0	0	0.0
Interfund Transfers	0	49,000	0	(100.0)
Other Expenses	68,580	64,585	68,266	5.7
<b>TOTAL</b>	<b>\$ 5,561,129</b>	<b>\$ 6,305,286</b>	<b>\$ 6,375,404</b>	<b>1.1</b>



# WATER DISTRIBUTION

## PRIMARY SERVICES

A service where the Water Distribution System is free of water leaks and line breaks and all fire hydrants have sufficient pressure and are available to all establishments. To ensure that water customers are served by accurate and well maintained water meters thereby making sure the water supply is free of contamination from back flow to toxic or obnoxious chemicals from public or private establishments. This is to comply with the State Drinking Water Act and with the State Georgia Underground Facilities Protection Act GUFPA.

## GOALS AND OBJECTIVES

### Priority Goal:

Health & Environment - To provide citizens a community that promotes health through good infrastructure (e.g. water, sewer) while preserving the environment for future generations

### Objectives:

- To have the water distribution system free of water leaks and main breaks
- To comply with the GA Safe Drinking Water Act & the GA Underground Facilities Protection Act
- To maintain and install all water meters to assure accuracy and operational units
- To ensure there are no unreported dry fire hydrants at a fire scene and that the fire hydrants meet the American Water Works Association (AWWA) standards and Insurance Service Office requirements

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Leaks repaired	674	590	650	630
- Hydrants Program (Repair, replace & inspect)	1,064	6,755	3,750	6,755
- Meter Program (Install, service, AMR and testing)	71,438	74,652	63,151	74,652
- Cross Connection Inspections	2,073	4,475	3,985	4,150
- Water & Sewer lines located	9,190	14,725	14,252	15,500
<b>Efficiency Measures</b>				
- Cost per leak repair	\$3,038.00	\$3,038.00	\$3,100.00	\$3,150.00
- Cost per hydrant repair	\$314.00	\$314.00	\$325.00	\$330.00
- Cost per residential meter serviced	\$10.00	\$11.00	\$11.00	\$12.00
- Cost per cross connection inspection	\$48.00	\$48.00	\$49.00	\$50.00
- Cost per locate	\$15.00	\$15.00	\$15.00	\$16.00

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Effectiveness Measures</b>				
- Average leak rate per mile	0.60	0.70	0.63	0.60
- Percent non-functioning hydrants repaired within 14 days	100.0%	90.0%	95.0%	90.0%
- Priority 1 requests for water meter service completed within the standard	93.5%	95.0%	96.0%	95.0%
- Percent of meters 2" and larger accurately registering flow	99.0%	99.0%	99.0%	99.0%
- Incident of contamination due to backflow	-	-	-	-

#### EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
Personnel Services	\$ 2,806,948	\$ 2,939,680	\$ 3,031,039	3.1
Outside Services	171,763	150,708	159,649	5.9
Commodities	1,228,095	1,079,799	1,126,955	4.4
Interfund Services	284,144	268,227	332,123	23.8
Capital Outlay	0	90,000	174,000	93.3
Other Expenses	164,464	168,543	177,800	5.5
<b>TOTAL</b>	<b>\$ 4,655,414</b>	<b>\$ 4,696,957</b>	<b>\$ 5,001,566</b>	<b>6.5</b>

# WATER INTERDEPARTMENTAL



## EXPENDITURES BY TYPE

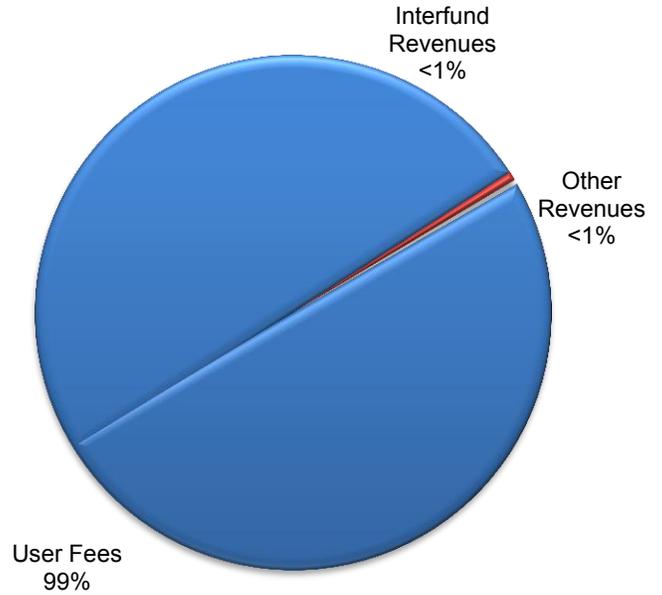
<u>Expenditure Area</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <b><u>2016-2017</u></b>
Personnel Services	\$ 102,515	\$ 57,011	\$ 0	(100.0)
Interfund Services	1,364,087	1,431,505	1,360,191	(5.0)
Debt Service	569,738	684,616	549,531	(19.7)
Interfund Transfers	0	6,944,839	7,110,000	2.4
Other Expenses	1,732,264	1,283,700	1,560,000	21.5
TOTAL	\$ 3,768,604	\$10,401,671	\$ 10,579,722	1.7

# SEWER FUND



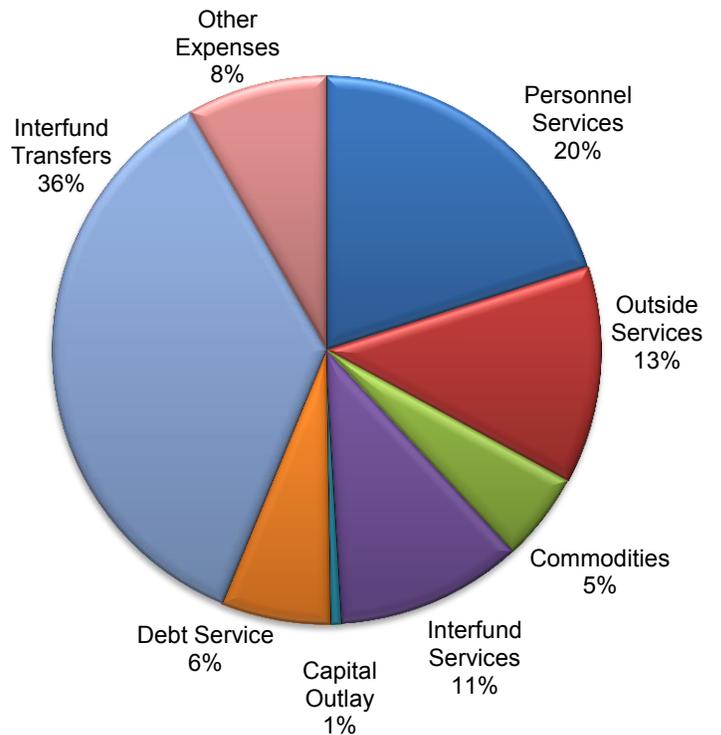
## WHERE THE MONEY COMES FROM

User Fees	\$ 41,210,156
Interfund Revenues	353,573
Other Revenues	20,000
<b>Total</b>	<b>\$ 41,583,729</b>



## WHERE THE MONEY GOES

Personnel Services	\$ 8,352,693
Outside Services	5,330,698
Commodities	2,175,202
Interfund Services	4,562,290
Capital Outlay	269,000
Debt Service	2,679,507
Interfund Transfers	14,765,574
Other Expenses	3,448,765
<b>Total</b>	<b>\$ 41,583,729</b>



**REVENUES BY SOURCE**

<u>Revenue Source</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
<u>User Fees</u>				
Sewer Service - Inside City	\$ 22,069,586	\$ 24,336,342	\$ 25,555,025	5.0
Sewer Service - Outside City	9,259,752	9,917,424	10,383,301	4.7
Septic Tank Disposal	211,414	175,000	175,000	0.0
Reclaimed Water Sales	106,362	110,000	110,000	0.0
Senior Citizens Discount	(16,074)	(18,000)	(18,000)	0.0
Sewer Tap-In	434,307	364,800	365,000	0.1
Line Televising	63,386	30,000	30,000	0.0
Additional Sewer Connection	2,257,459	1,739,830	1,739,830	0.0
Sewer Cut-On	361,165	340,000	340,000	0.0
Wholesale Sewer Service	1,786,362	1,850,000	1,935,000	4.6
Purple Pipe	610,716	550,000	550,000	0.0
Grease Abatement Permit	46,178	45,000	45,000	0.0
Subtotal	\$ 37,190,613	\$ 39,440,396	\$ 41,210,156	4.5
<u>Interfund Revenues</u>				
Services Purchased by Other Funds	\$ 144,229	\$ 144,229	\$ 353,573	145.1
<u>Other Revenues</u>				
Miscellaneous Sewer Revenue	\$ 18,035	\$ 20,000	\$ 20,000	0.0
<b>TOTAL</b>	<b>\$ 37,352,877</b>	<b>\$ 39,604,625</b>	<b>\$ 41,583,729</b>	<b>5.0</b>

## EXPENDITURES BY TYPE

Sewer Fund expenses for 2017 increase by 5.0% above 2016 projections. The largest areas of increase are in Capital Outlay for office furniture and equipment, and Interfund Transfers for contribution to Capital Improvement Plan. A 31.6% decrease in Debt Service for reduction in Sinking Fund and SRF Loan payments offsets the overall increase in expenses.

<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 7,909,440	\$ 8,260,011	\$ 8,352,693	1.1
Outside Services	5,486,941	5,783,730	5,330,698	(7.8)
Commodities	1,956,284	2,424,991	2,175,202	(10.3)
Interfund Services	4,295,852	4,427,433	4,562,290	3.0
Capital Outlay	5,324	112,500	269,000	139.1
Debt Service	3,966,831	3,917,756	2,679,507	(31.6)
Interfund Transfers	5,000	11,484,685	14,765,574	28.6
Other Expenses	3,763,666	3,193,519	3,448,765	8.0
<b>TOTAL</b>	<b>\$ 27,389,338</b>	<b>\$ 39,604,625</b>	<b>\$ 41,583,729</b>	<b>5.0</b>

## EXPENDITURES BY DEPARTMENT

<u>Department</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Sewer Maintenance	\$ 3,633,465	\$ 3,728,009	\$ 3,848,165	3.2
Lift Stations Maintenance	4,798,741	4,963,900	5,010,897	0.9
President Street Plant	6,792,152	7,380,707	6,990,675	(5.3)
Regional Plants	2,071,134	2,387,140	2,289,773	(4.1)
Sewer Interdepartmental	10,093,846	21,144,869	23,444,219	10.9
<b>TOTAL</b>	<b>\$ 27,389,338</b>	<b>\$ 39,604,625</b>	<b>\$ 41,583,729</b>	<b>5.0</b>



# SEWER MAINTENANCE

## PRIMARY SERVICES

This department assures that continuous wastewater service is effectively maintained in the City of Savannah sanitary sewer service area by operating and maintaining approximately 836 miles of gravity and sanitary sewer force mains (i.e., 714 miles of gravity lines and 122 miles of force main) and approximately 16,008 manholes. The system conveys sewage from over 75,000 private service laterals. Maintenance and operation of the City sanitary sewer collection system as required by the Sewer Use Ordinance is in compliance with the State Clean Water Act and State Underground Facilities Protection Act. Sewer Maintenance personnel are responsible for cleaning, repairing, installing and replacing sewer pipelines, manholes and appurtenances as required.

## GOALS AND OBJECTIVES

### Priority Goal:

Health & Environment - To provide citizens a community that promotes health through good infrastructure (e.g. water, sewer) while preserving the environment for future generations

### Objectives:

- To comply with the State Clean Water Act and State Underground Facilities Protection Act
- To reduce the number of sewer line breaks/cave-ins in the City sanitary sewer system by 5.0% annually
- To reduce the number of gravity line stoppages by 5.0% annually
- To increase the total gravity line footage cleaned by 5.0% annually
- To separate all Infiltration and Inflow (I & I) from illicit sanitary and storm water connections in the City systems

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Breaks/Cave-ins repaired	123	100	93	88
- Feet of line repaired / extended	1,064	1,480	1,200	1,300
- Stoppages cleared	312	400	340	323
- Feet of line cleaned	258,350	410,367	375,000	395,000
<b>Efficiency Measures</b>				
- Cost per break repaired	\$19,100	\$19,650	\$18,900	\$19,980
- Cost per stoppage cleared	\$765	\$765	\$725	\$730
- Cost per foot line cleaned	\$1.45	\$1.45	\$1.55	\$1.60

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Effectiveness Measures</b>				
- Percent of homes which have not experienced problems with sewer stoppages or slow sewage flow based on customer survey	-	85.0%	85.0%	85.0%
- Percent of Priority 1 service requests completed with standard	99.6%	90.0%	99.0%	90.0%
- Sewer line breaks/overflows resulting in minor spills reaching the waters of the State	14	-	6	-

#### EXPENDITURES BY TYPE

<b>Expenditure Area</b>	<b>2015 Actual</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>	<b>% Change 2016-2017</b>
Personnel Services	\$ 1,759,738	\$ 1,855,095	\$ 1,922,871	3.7
Outside Services	703,502	767,865	730,266	(4.9)
Commodities	427,320	418,920	390,695	(6.7)
Interfund Services	353,226	342,536	379,594	10.8
Capital Outlay	0	0	74,000	100.0
Other Expenses	389,679	343,593	350,739	2.1
<b>TOTAL</b>	<b>\$ 3,633,465</b>	<b>\$ 3,728,009</b>	<b>\$ 3,848,165</b>	<b>3.2</b>



# LIFT STATIONS MAINTENANCE

## PRIMARY SERVICES

Lift Stations Maintenance is responsible for conveying a continuous flow of wastewater to the four treatment plant facilities through a series of sewage pumping stations. This is accomplished by operating and maintaining over 194 lift stations throughout the City of Savannah service area. These lift stations are operated and maintained in order to prevent station failures which could cause wastewater spills onto both public and private properties in the City and into the environment. Lift Stations Maintenance staff perform timely inspections, preventative maintenance and repairs of equipment contained at these lift station sites.

## GOALS AND OBJECTIVES

### Priority Goal:

Health & Environment - To provide citizens a community that promotes health through good infrastructure (e.g. water, sewer) while preserving the environment for future generations

### Objectives:

- To comply with the State Clean Water Act, State Underground Facilities Protection Act, and specific codes (i.e., electric)
- To eliminate all sanitary sewer spills reaching the waters of the State from lift station failures
- To ensure no lift station failures due to preventable mechanical or electrical breakdowns
- To schedule all lift station maintenance "checks" and ensure they are completed (these checks are done daily or at scheduled times to assure station operation)

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Lift stations maintained	195	196	196	196
- Operate odor control units and perform station head/capacity test	123	123	123	130
- Air Release Valve Program (Rehab, Replacement, Inspection, and Maintenance)	424	400	385	420
- Lift Station Checker Inspections	20,783	22,500	-	-
- Maintenance tasks at lift stations (Electric, Mechanical & Grounds)	351,422	324,500	340,000	350,000
<b>Efficiency Measures</b>				
- Cost to operate station	\$9,793	\$9,988	\$8,595	\$8,625
- Cost per air release valve replacement	\$8.90	\$9.05	\$7.90	\$8.10
- Lift Station failures resulting in manor(<10,000 gallons) spills	\$177	\$187	\$187	\$195
- Cost per head/capacity analysis	\$150	\$150	\$150	\$150
- Percentage of budget spent	97.5%	100.0%	100.0%	100.0%

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Effectiveness Measures</b>				
- Mission manhole monitor installed	24	46	25	25

**EXPENDITURES BY TYPE**

<u>Expenditure Area</u>		2015 <u>Actual</u>	2016 <u>Projected</u>	2017 <u>Proposed</u>	% Change <u>2016-2017</u>
Personnel Services	\$	1,875,894	\$ 1,888,910	\$ 1,892,722	0.2
Outside Services		2,093,390	2,001,351	1,968,336	(1.6)
Commodities		427,497	576,200	576,962	0.1
Interfund Services		289,922	286,022	300,095	4.9
Capital Outlay		5,324	97,500	155,000	59.0
Other Expenses		106,714	113,917	117,782	3.4
<b>TOTAL</b>	\$	4,798,741	\$ 4,963,900	\$ 5,010,897	0.9



# PRESIDENT STREET PLANT

## PRIMARY SERVICES

President Street Plant is the major facility providing continuous wastewater treatment services to the main part of the City of Savannah and eastern Chatham County.

## GOALS AND OBJECTIVES

### Priority Goal:

Health & Environment - To provide citizens a community that promotes health through good infrastructure (e.g. water, sewer) while preserving the environment for future generations

### Objective:

- To provide premium, cost effective, permit compliant wastewater treatment and reuse water for irrigation sales

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Gallons of treated wastewater (Millions)	5,936	7,500	5709	7,500
- Pretreatment permits managed	26	24	26	26
- Miles of existing sewer lines televised	45.9	25.0	25.0	42.9
<b>Efficiency Measures</b>				
- Sanitary sewer revenue cost recovery	100.0%	100.0%	100.0%	100.0%
- Pretreatment permit renewals	108.3%	100.0%	100.0%	100.0%
- Televising revenue recovery	316.9%	95.0%	85.0%	95.0%
<b>Effectiveness Measures</b>				
- Monthly NPDES permits achieved	12	12	12	12

**EXPENDITURES BY TYPE**

<b><u>Expenditure Area</u></b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
	<b><u>Actual</u></b>	<b><u>Projected</u></b>	<b><u>Proposed</u></b>	<b><u>2016-2017</u></b>
Personnel Services	\$ 3,396,007	\$ 3,677,713	\$ 3,696,366	0.5
Outside Services	1,922,090	1,978,194	1,665,501	(15.8)
Commodities	777,753	993,620	893,665	(10.1)
Interfund Services	438,439	440,034	427,359	(2.9)
Capital Outlay	0	15,000	40,000	166.7
Interfund Transfers	5,000	21,000	0	(100.0)
Other Expenses	252,863	255,146	267,784	5.0
<b>TOTAL</b>	<b>\$ 6,792,152</b>	<b>\$ 7,380,707</b>	<b>\$ 6,990,675</b>	<b>(5.3)</b>



# REGIONAL PLANTS



## PRIMARY SERVICES

Regional Plants operates the Crossroads, Georgetown, and Wilshire Plants to provide continuous wastewater treatment services to customers in those areas.

## GOALS AND OBJECTIVES

### Priority Goal:

Health & Environment - To provide citizens a community that promotes health through good infrastructure (e.g. water, sewer) while preserving the environment for future generations

### Objective:

- To provide premium, cost effective, permit compliant wastewater treatment through the professional operation and maintenance of the three regional wastewater treatment plants

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Gallons of wastewater treated (Millions)	2,149	2,000	2,352	2,000
- Monitoring reports completed	36	36	36	36
<b>Efficiency Measures</b>				
- Treated influent	100.0%	100.0%	100.0%	100.0%
- Treated effluent	100.0%	100.0%	100.0%	100.0%
<b>Effectiveness Measures</b>				
- Quality wastewater standards achieved	100.0%	100.0%	100.0%	100.0%
- Compliance standards	100.0%	100.0%	100.0%	100.0%
- Monthly NPDES permits achieved	36	36	34	36

## EXPENDITURES BY TYPE

<u>Expenditure Area</u>	2015 <u>Actual</u>	2016 <u>Projected</u>	2017 <u>Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 770,309	\$ 776,303	\$ 840,733	8.3
Outside Services	764,769	1,005,606	966,596	(3.9)
Commodities	323,714	436,252	313,880	(28.1)
Interfund Services	159,369	150,024	150,104	0.1
Other Expenses	52,973	18,955	18,460	(2.6)
<b>TOTAL</b>	<b>\$ 2,071,134</b>	<b>\$ 2,387,140</b>	<b>\$ 2,289,773</b>	<b>(4.1)</b>

# SEWER INTERDEPARTMENTAL



## EXPENDITURES BY TYPE

<b><u>Expenditure Area</u></b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
	<b><u>Actual</u></b>	<b><u>Projected</u></b>	<b><u>Proposed</u></b>	<b><u>2016-2017</u></b>
Personnel Services	\$ 107,493	\$ 61,989	\$ 0	(100.0)
Outside Services	3,190	30,714	0	(100.0)
Interfund Services	3,054,896	3,208,817	3,305,138	3.0
Debt Service	3,966,830	3,917,756	2,679,507	(31.6)
Interfund Transfers	0	11,463,685	14,765,574	28.8
Other Expenses	2,961,437	2,461,908	2,694,000	9.4
<b>TOTAL</b>	<b>\$ 10,093,846</b>	<b>\$ 21,144,869</b>	<b>\$ 23,444,219</b>	<b>10.9</b>

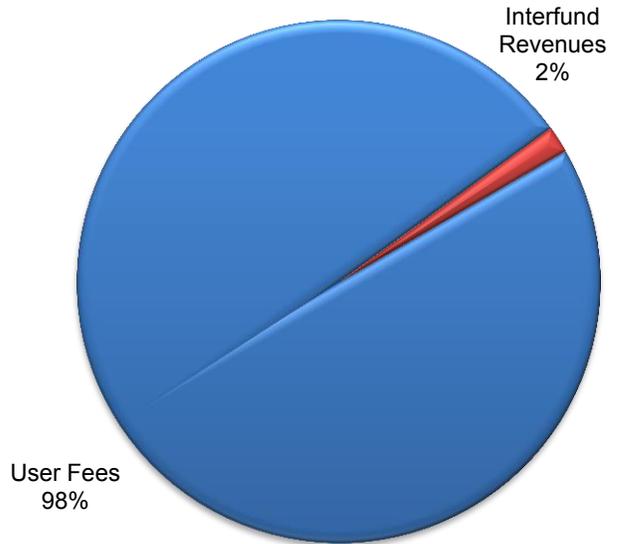


# INDUSTRIAL AND DOMESTIC WATER FUND



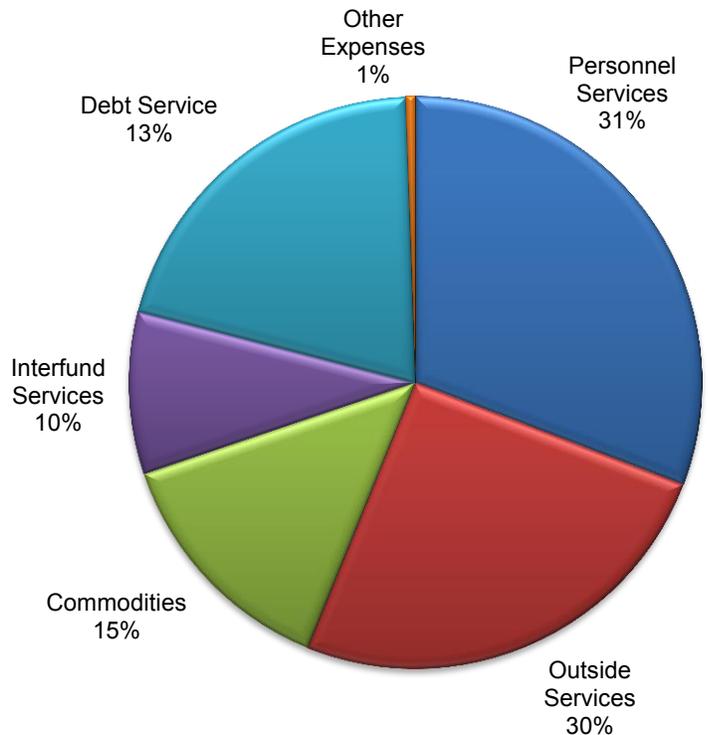
## WHERE THE MONEY COMES FROM

User Fees	\$ 7,465,024
Interfund Revenues	154,486
<b>Total</b>	<b>\$ 7,619,510</b>



## WHERE THE MONEY GOES

Personnel Services	\$ 2,342,218
Outside Services	2,295,518
Commodities	1,150,927
Interfund Services	768,779
Debt Service	1,016,390
Other Expenses	45,678
<b>Total</b>	<b>\$ 7,619,510</b>



**REVENUES BY SOURCE**

<u>Revenue Source</u>	<b>2015 Actual</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>	<b>% Change 2016-2017</b>
<u>User Fees</u>				
Water Sales - Contract	\$ 6,378,830	\$ 6,492,538	\$ 5,398,024	(16.9)
Water Sales - City	1,695,776	1,911,000	2,067,000	8.2
Subtotal	\$ 8,074,606	\$ 8,403,538	\$ 7,465,024	(11.2)
<u>Interfund Revenues</u>				
Admin. Services to Water Fund	\$ 146,398	\$ 154,485	\$ 154,486	0.0
<u>Grant Revenue</u>				
Tritium Grant	\$ 72,993	\$ 0	\$ 0	0.0
<u>Interest Earned</u>				
Interest Earned	\$ 5,735	\$ 0	\$ 0	0.0
TOTAL	\$ 8,299,732	\$ 8,558,023	\$ 7,619,510	(11.0)

**EXPENDITURES BY TYPE**

Expenses for the I & D Water Fund shows a decrease in 2017 of 11.0% below 2016 projections. Several expense categories are slightly lower; however, the major change is a 41.5% decrease in debt service due to a much lower scheduled sinking fund payment in 2017.

<u>Expenditure Area</u>	<b>2015 Actual</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>	<b>% Change 2016-2017</b>
Personnel Services	\$ 2,156,061	\$ 2,559,942	\$ 2,342,218	(8.5)
Outside Services	2,001,582	2,212,460	2,295,518	3.8
Commodities	1,043,710	1,210,641	1,150,927	(4.9)
Interfund Services	801,643	793,989	768,779	(3.2)
Capital Outlay	6,195	0	0	0.0
Debt Service	2,177,859	1,738,840	1,016,390	(41.5)
Other Expenses	38,452	42,151	45,678	8.4
TOTAL	\$ 8,225,502	\$ 8,558,023	\$ 7,619,510	(11.0)



# I & D WATER PLANT

## PRIMARY SERVICES

This service is for the provision of an adequate supply of potable water to citizens that use surface water as the source for drinking water as well as meeting the demand of industrial customers.

## GOALS AND OBJECTIVES

### Priority Goal:

Health & Environment - To provide citizens a community that promotes health through good infrastructure (e.g. water, sewer) while preserving the environment for future generations

### Objective:

- To provide an adequate supply of safe drinking water that complies with all local, state and federal drinking water regulations

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
– Gallons of water pumped and treated	10,910	10,950	10,950	10,950
– Chemical and bacteriological tests performed	137,166	137,000	138,561	137,000
– Number of instrument calibrations performed	3,376	3,400	3,616	3,600
<b>Efficiency Measures</b>				
– Average unit cost	\$765.00	\$847.00	\$835.00	\$861.00
– Cost per laboratory test	\$10.00	\$13.00	\$9.00	\$11.00
– Cost per calibration	\$24.00	\$25.00	\$13.00	\$24.00
<b>Effectiveness Measures</b>				
– Number of EPD Violations	-	-	12	0
– Valid water quality complaints	3	-	-	-
– Provide water treatment by meeting or exceeding the performance requirement of the Safe Drinking Water Act	100.0%	100.0%	100.0%	100.0%

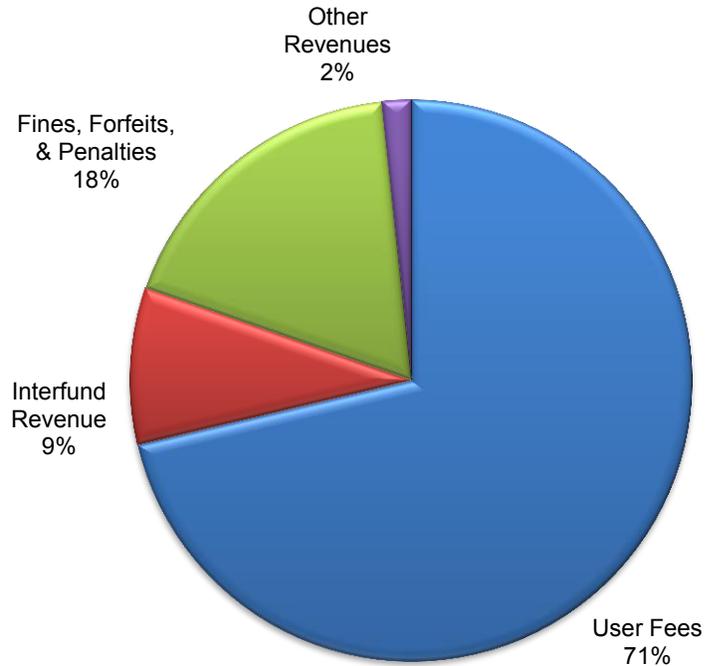


# MOBILITY AND PARKING SERVICES FUND



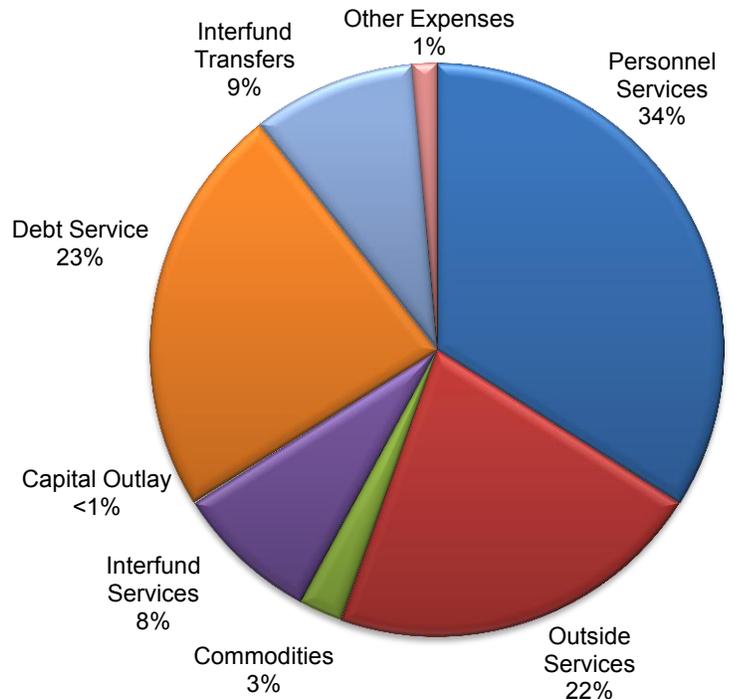
## WHERE THE MONEY COMES FROM

User Fees	\$ 9,731,000
Interfund Revenues	1,228,080
Fines, Forfeits, & Penalties	2,459,000
Other Revenues	225,485
<b>Total</b>	<b>\$ 13,643,565</b>



## WHERE THE MONEY GOES

Personnel Services	\$ 4,636,143
Outside Services	2,925,200
Commodities	338,095
Interfund Services	1,104,785
Capital Outlay	15,000
Debt Service	3,177,336
Interfund Transfers	1,257,683
Other Expenses	189,323
<b>Total</b>	<b>\$ 13,643,565</b>



**REVENUES BY SOURCE**

<u>Revenue Source</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
<u>User Fees</u>				
Parking Meters	\$ 2,139,816	\$ 2,070,000	\$ 2,039,000	(1.5)
Visitors Center Lot	190,397	180,000	200,000	11.1
State Street Parking Garage	766,722	800,000	800,000	0.0
Robinson Parking Garage	1,109,763	1,200,000	1,200,000	0.0
Bryan Street Parking Garage	1,223,596	1,250,000	1,275,000	2.0
Liberty Street Parking Garage	447,374	575,000	500,000	(13.0)
Whitaker Street Parking Garage	3,248,185	3,000,000	3,000,000	0.0
Commercial Vehicle Decals	293,370	285,000	285,000	0.0
Leased Parking Spaces	125,000	100,000	100,000	0.0
Docking Fees	17,163	12,000	12,000	0.0
MPC Rents - State Street	126,883	130,000	130,000	0.0
Visitor Day Pass	183,347	185,000	190,000	2.7
Subtotal	\$ 9,871,616	\$ 9,787,000	\$ 9,731,000	(0.6)
<u>Interfund Revenues</u>				
Services to Sanitation Fund	\$ 154,500	\$ 257,200	\$ 264,916	3.0
Services to General Fund	273,234	295,473	283,363	(4.1)
General Fund Contribution	0	679,801	679,801	0.0
Subtotal	\$ 427,734	\$ 1,232,474	\$ 1,228,080	(0.4)
<u>Fines, Forfeits &amp; Penalties</u>				
Parking Citations	\$ 2,520,607	\$ 2,300,000	\$ 2,400,000	4.3
Taxi Citations	8,955	9,000	9,000	0.0
Boot Fees	34,061	45,000	50,000	11.1
Subtotal	\$ 2,563,623	\$ 2,354,000	\$ 2,459,000	4.5
<u>Other Revenues</u>				
Miscellaneous Revenue	\$ 200,464	\$ 218,950	\$ 225,485	3.0
<b>TOTAL</b>	<b>\$ 13,063,437</b>	<b>\$ 13,592,424</b>	<b>\$ 13,643,565</b>	<b>0.4</b>

## EXPENDITURES BY TYPE

Expenditures within the Mobility and Parking Services Fund 2017 budget show a net increase of 0.4% above 2016 projection. The overall net change is primarily driven by offsetting increases and decreases within the Fund. Major offsets are within the areas of Debt Services increases, as a result of bond interest payments and corresponding decreases in Interfund Transfers.

<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 3,917,172	\$ 4,542,359	\$ 4,636,143	2.1
Outside Services	2,387,747	2,623,046	2,925,200	11.5
Commodities	219,656	311,440	338,095	8.6
Interfund Services	892,852	1,134,895	1,104,785	(2.7)
Capital Outlay	19,337	15,000	15,000	0.0
Debt Service	2,241,986	2,027,232	3,177,336	56.7
Interfund Transfers	4,078,060	2,747,690	1,257,683	(54.2)
Other Expenses	162,022	190,762	189,323	(0.8)
<b>TOTAL</b>	<b>\$ 13,918,832</b>	<b>\$ 13,592,424</b>	<b>\$ 13,643,565</b>	<b>0.4</b>

## EXPENDITURES BY DEPARTMENT

<u>Department</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Mobility and Parking Administration and Enforcement	\$ 2,972,034	\$ 3,323,981	\$ 3,584,045	7.8
Parking Garages and Lots	5,112,073	5,081,767	6,154,380	21.1
Parking Interdepartmental	5,217,476	3,937,014	2,388,867	(39.3)
Tourism Management & Ambassadorship	617,249	1,249,662	1,516,273	21.3
<b>TOTAL</b>	<b>\$ 13,918,832</b>	<b>\$ 13,592,424</b>	<b>\$ 13,643,565</b>	<b>0.4</b>



# MOBILITY AND PARKING ADMINISTRATION & ENFORCEMENT

## PRIMARY SERVICES

Mobility & Parking Services Administration and Enforcement is responsible for on-street parking, parking meters, citation collection, red light camera citation processing & collection, and regulated transportation service companies. The department is also responsible for the downtown mobility network, which includes the water ferries, streetcars, shuttle buses, recreational docks, bicycles, and wayfinding signage.

## GOALS AND OBJECTIVES

### Priority Goal:

Economic Growth - To provide citizens a city that encourages and supports appropriate economic growth that creates jobs, expands city revenue and improves neighborhoods and commercial corridors

### Objectives:

- To regulate parking, collect fees, and to maintain a consistently high level of parking meter functionality
- Issue permits & enforce for taxicab, pedicab, shuttle, & wrecker ordinances
- Help build infrastructure, which offers alternative forms of mobility within the downtown area to create multiple options of transportation for residents, tourists, and businesses

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
– Parking citations issued	115,365	126,000	123,000	123,000
– Meters repaired	2,866	3,500	3,500	3,500
– Permits issued to taxis, pedicabs and wreckers <sup>1</sup>	963	885	850	850
– Red light citations issued	12,016	10,000	14,700	14,700
– Average number of customers using the alternative form of land transportation within the downtown area per month	14,254	16,000	15,000	15,000
<b>Efficiency Measures</b>				
– Cost per parking citation issued	\$8.00	\$8.00	\$9.00	\$9.00
– Cost per single head meter repaired	\$35.00	\$40.00	\$35.00	\$35.00
– Cost per multi-space meter repaired	\$195.00	\$247.00	\$200.00	\$200.00
– Cost per transportation permit issued	\$21.00	\$10.00	\$10.00	\$10.00
– Cost per red light citation issued	\$16.00	\$28.00	\$20.00	\$20.00

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Effectiveness Measures</b>				
– Percentage of parking citations collected	64.0%	66.0%	61.0%	65.0%
– Percentage of reported meter malfunctions which are repaired by meter technicians	100.0%	100.0%	100.0%	100.0%
– Percentage of transportation permit holders in compliance at inspection	95.0%	95.0%	95.0%	95.0%
– Percentage of red light citations collected	84.0%	86.0%	85.0%	85.0%
– Percentage of customers using the alternative form of land transportation	56.0%	56.0%	56.0%	56.0%

<sup>1</sup>Reduced the number of permits issued, Taxicab might be regulated by the State.

#### EXPENDITURES BY TYPE

<b>Expenditure Area</b>	<b>2015 Actual</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>	<b>% Change 2016-2017</b>
Personnel Services	\$ 1,689,643	\$ 1,735,710	\$ 1,688,170	(2.7)
Outside Services	934,296	1,204,997	1,475,328	22.4
Commodities	157,968	207,770	239,115	15.1
Interfund Services	122,850	115,852	121,662	5.0
Capital Outlay	19,337	15,000	15,000	0.0
Other Expenses	47,940	44,652	44,770	0.3
<b>TOTAL</b>	<b>\$ 2,972,034</b>	<b>\$ 3,323,981</b>	<b>\$ 3,584,045</b>	<b>7.8</b>



# PARKING GARAGES AND LOTS



## PRIMARY SERVICES

Mobility & Parking Services is responsible for the management & operation of the City's parking garages and surface lots that provide additional off-street public parking spaces on a daily and monthly basis.

## GOALS AND OBJECTIVES

### Priority Goal:

Economic Growth - To provide citizens a city that encourages and supports appropriate economic growth that creates jobs, expands city revenue and improves neighborhoods and commercial corridors

### Objectives:

- To maintain occupancy rates of 90.0% or above in all city garages
- To provide serviceable, functioning gate equipment with less downtime that impacts customers
- Increase daily parking in all city garages

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Total number of parking garages	5	5	5	5
- Total number of garage spaces	3,420	3,413	3,413	3,413
- Total number of surface lot spaces	683	683	683	683
<b>Efficiency Measures</b>				
- Average number of monthly customers	3,614	3,615	3,801	3,801
- Operating cost per garage/lot space	\$696.00	\$1,300.00	\$1,005.00	\$1,005.00
- Cost per gate equipment repair by contractor	\$1,037.00	\$350.00	\$1,025.00	\$1,025.00
<b>Effectiveness Measures</b>				
- Bryan St. occupancy rate for monthly customers	141.0%	134.0%	140.0%	140.0%
- Liberty St. occupancy rate for monthly customers	110.0%	104.0%	112.0%	112.0%
- Robinson St. occupancy rate for monthly customers	101.0%	103.0%	100.0%	100.0%
- State St. occupancy rate for monthly customers	108.0%	104.0%	108.0%	108.0%
- Whitaker St. occupancy rate for monthly customers	102.0%	108.0%	105.0%	105.0%

**EXPENDITURES BY TYPE**

<b><u>Expenditure Area</u></b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
	<b><u>Actual</u></b>	<b><u>Projected</u></b>	<b><u>Proposed</u></b>	<b><u>2016-2017</u></b>
Personnel Services	\$ 1,628,652	\$ 1,694,558	\$ 1,648,719	(2.7)
Outside Services	883,022	966,554	987,049	2.1
Commodities	51,671	79,989	64,695	(19.1)
Interfund Services	306,741	313,434	276,580	(11.8)
Debt Service	2,241,987	2,027,232	3,177,337	56.7
<b>TOTAL</b>	<b>\$ 5,112,073</b>	<b>\$ 5,081,767</b>	<b>\$ 6,154,380</b>	<b>21.1</b>

# PARKING INTERDEPARTMENTAL



## EXPENDITURES BY TYPE

<u>Expenditure Area</u>		<b>2015</b> <u>Actual</u>		<b>2016</b> <u>Projected</u>		<b>2017</b> <u>Proposed</u>	<b>% Change</b> <b><u>2016-2017</u></b>
Personnel Services	\$	50,764	\$	29,000	\$	0	(100.0)
Outside Services		536,576		341,470		347,901	1.9
Interfund Services		445,086		680,354		646,334	(5.0)
Interfund Transfers		4,078,060		2,747,690		1,257,683	(54.2)
Other Expenses		106,990		138,500		136,949	(1.1)
TOTAL	\$	5,217,476	\$	3,937,014	\$	2,388,867	(39.3)



# TOURISM MANAGEMENT AND AMBASSADORSHIP



## PRIMARY SERVICES

The Tourism Management and Ambassadorship Office will embrace Savannah’s vibrant future while maintaining its historic integrity and cultural assets, sustaining positive economic impacts of the tourism industry, enhancing the visitor experience, and preserving the unique quality of life its residents have come to expect.

## GOALS AND OBJECTIVES

### Priority Goal:

Ambassadorship – To promote the mystique of Savannah by highlighting its history, ambiance and cultural events

### Objectives:

- To revise tourism-related city codes and policies to better regulate and improve compliance within the industry
- To develop a tourism management plan to protect the quality of life, preserve the Historic District, improve the visitor experience, and sustain the tourism industry
- To coordinate visitor enhancement initiatives which will improve economic growth while enhancing the Historic District
- To administer the ambassador program to enhance the visitor experience

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
– Number of tour permits issued	3,503	3,700	3,400	3,450
– Number of visitor enhancement initiatives underway	5	5	5	5
– Number of companies audited for preservation fee compliance	20	20	10	20
– Number of short term residential certificates issued	453	400	753	750
– Number of citations issued	477	-	450	490
<b>Efficiency Measures</b>				
– Cost per tour permit issued	\$15.00	\$20.00	\$20.00	\$20.00
– Percent satisfaction with visitor services	90.0%	95.0%	90.0%	93.0%
– Cost per citation issued	\$8.00	\$8.00	\$8.00	\$8.00
– Fee amount brought in by short-term rentals	\$69,965.00	\$59,400.00	\$69,666.00	\$177,017.00
<b>Effectiveness Measures</b>				
– Percent of citations collected	90.0%	99.0%	95.0%	90.0%

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
- Percent of tour companies in compliance with tour service regulations	90.0%	90.0%	90.0%	90.0%
- Percent of tour companies in compliance with preservation fee requirements	95.0%	95.0%	95.0%	97.0%
- Percent of short-term rentals in compliance	80.0%	90.0%	90.0%	95.0%

#### EXPENDITURES BY TYPE

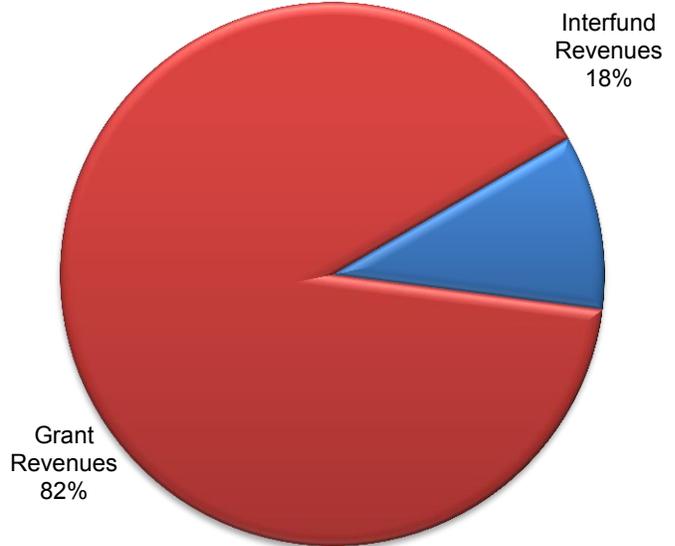
<u>Expenditure Area</u>		2014 <u>Actual</u>		2015 <u>Projected</u>		2016 <u>Proposed</u>	<u>% Change 2015-2016</u>
Personnel Services	\$	548,113	\$	1,083,091	\$	1,299,254	20.0
Outside Services <sup>1</sup>		33,852		110,025		114,922	4.5
Commodities		10,017		23,681		34,285	44.8
Interfund Services		18,174		25,255		60,209	138.4
Other Services		7,093		7,610		7,603	(0.1)
TOTAL	\$	617,249	\$	1,249,662	\$	1,516,273	21.3

# COMMUNITY DEVELOPMENT FUND



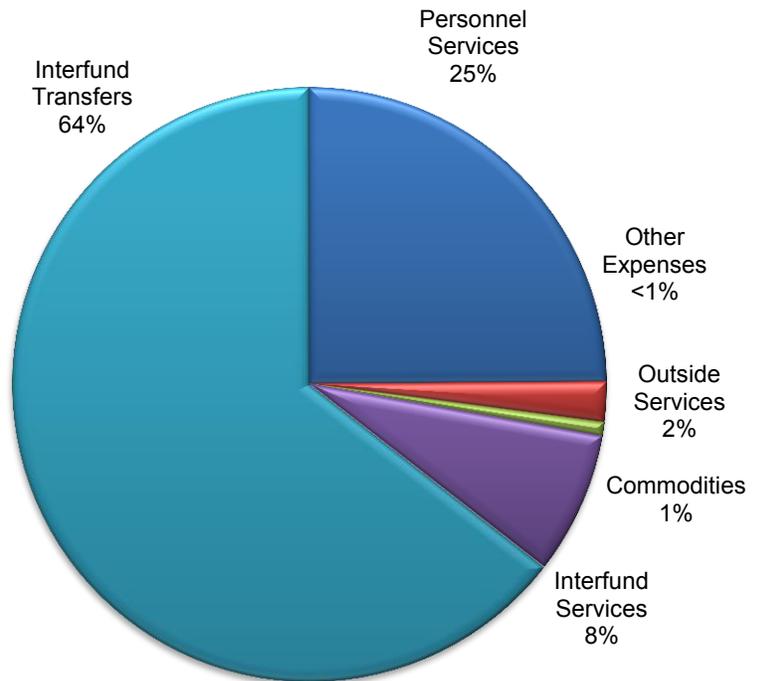
## WHERE THE MONEY COMES FROM

Interfund Revenues	\$	1,286,120
Grant Revenues		6,020,968
<b>Total</b>	<b>\$</b>	<b>7,307,088</b>



## WHERE THE MONEY GOES

Personnel Services	\$	1,818,309
Outside Services		156,577
Commodities		56,330
Interfund Services		565,065
Interfund Transfers		4,710,772
Other Expenses		35
<b>Total</b>	<b>\$</b>	<b>7,307,088</b>



**REVENUES BY SOURCE**

<u>Revenue Source</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
<u>Interfund Revenues</u>				
General Fund Contribution	\$ 1,571,303	\$ 1,277,221	\$ 1,286,120	0.7
<u>Grant Revenues</u>				
CDBG Grants:				
Carryforward	\$ 2,526,011	\$ 1,250,154	\$ 0	(100.0)
CDBG Entitlement Grant	2,051,946	2,050,980	2,050,980	0.0
Emergency Shelter Grant	179,659	189,647	189,647	0.0
CDBG Program Income	322	329,260	353,310	7.3
Other Income	96,253	0	0	0.0
Subtotal	\$ 4,854,191	\$ 3,820,041	\$ 2,593,937	(32.1)
Other Federal Grants:				
Carryforward-Other				
Federal	\$ 996,116	\$ 0	\$ 0	0.0
EDA Revolving Loan Fund	0	122,877	168,683	37.3
HOPWA Program Income	332,037	140,000	280,000	100.0
Shelter Plus Care - Renewal	399,010	238,874	409,498	71.4
Other Grants	773,863	32,775	60,187	83.6
Rental Rehab Program Income	1,262,338	206,500	206,500	0.0
Subtotal	\$ 3,763,363	\$ 741,026	\$ 1,124,868	51.8
NSP Program Grant	\$ 259,273	\$ 30,000	\$ 15,000	(50.0)
Carryforward-NSP	133,168	0	0	0.0
Subtotal	\$ 392,441	\$ 30,000	\$ 15,000	(50.0)
HOME Grant:				
Carryforward-HOME	\$ 1,823,748	\$ 1,100,000	\$ 1,100,000	0.0
HOME Entitlement	605,532	615,163	615,163	0.0
HOME Program Income	531,189	572,000	572,000	0.0
HOME Other	265,087	0	0	0.0
Subtotal	\$ 3,225,556	\$ 2,287,163	\$ 2,287,163	0.0
Grant Revenues Subtotal	\$ 12,235,551	\$ 6,878,230	\$ 6,020,968	(12.5)
TOTAL	\$ 13,806,854	\$ 8,155,451	\$ 7,307,088	(10.4)

## EXPENDITURES BY TYPE

The administrative departments in the Community Development Fund manage the Community Development Block Grant (CDBG), HOME Investment Partnerships Program, and other federal and state grants. The 2017 budget is \$848,363 or 10.4% below 2016 projected expenditures.

<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 1,783,938	\$ 1,883,613	\$ 1,818,309	(3.5)
Outside Services	116,734	160,335	156,577	(2.3)
Commodities	42,008	61,823	56,330	(8.9)
Interfund Services	435,847	499,520	565,065	13.1
Interfund Transfers	11,806,758	5,550,125	4,710,772	(15.1)
Other Expenses	0	35	35	0.0
<b>TOTAL</b>	<b>\$ 14,185,285</b>	<b>\$ 8,155,451</b>	<b>\$ 7,307,088</b>	<b>(10.4)</b>

## EXPENDITURES BY DEPARTMENT

<u>Department</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Community Planning and Development	\$ 667,799	\$ 792,950	\$ 809,571	2.1
Housing and Housing Project Delivery	1,409,392	1,481,920	1,444,218	(2.5)
Advancement Center at Moses Jackson Program	301,336	330,456	342,527	3.7
Costs/Carryforward	11,806,758	5,550,125	4,710,772	(15.1)
<b>TOTAL</b>	<b>\$ 14,185,285</b>	<b>\$ 8,155,451</b>	<b>\$ 7,307,088</b>	<b>(10.4)</b>



# COMMUNITY PLANNING AND DEVELOPMENT

## PRIMARY SERVICES

Community Planning and Development develops plans, funds activities and implement programs and strategies that address deterioration in Community Development Block Grant (CDBG) eligible neighborhoods and engages low-to-moderate income persons in federally supported activities that increase opportunities and improves the quality of life of individuals and families. Department activities include comprehensive neighborhood planning, resident assistance, neighborhood association support, neighborhood improvement, and the investment and management of federal grants that support the City's Housing and Community Development Plan.

## GOALS AND OBJECTIVES

### Priority Goal:

Neighborhood Vitality - To provide a City of strong and vibrant neighborhoods that is clean, safe and encourages a sense of community

### Objectives:

- To receive a satisfactory performance rating from the U.S. Department of Housing and Urban Development (HUD) on the City's Annual Performance Report
- To fund and/or undertake human service and family assistance activities that collectively assist low and moderate income individuals and/or families
- To assist neighborhoods in the development of neighborhood plans or implementation of neighborhood grants/projects which improve neighborhood livability and assist persons in need

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
– Number of grants administered to assist low-income families and neighborhoods	17	15	16	16
– Compliance monitoring and technical assistance reviews completed	92	60	60	60
– Resident assistance/service coordination cases handled	78	50 <sup>1</sup>	60	50
– Number of leadership training activities/sessions	28	24	27	27

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Efficiency Measures</b>				
– Percent of grant payment submissions processed within 2 weeks of receipt	89.0%	100.0%	100.0%	100.0%
– Number of participants completing leadership training sessions	414	330	330	330
– Percent of resident assistance cases initiated within 24-48 hours of receipt	94.0%	100.0%	100.0%	100.0%
<b>Effectiveness Measures</b>				
– Satisfactory performance rating received from HUD on City's Annual Performance Report	Pending	Satisfactory	Satisfactory	Satisfactory
– Number of low-and-moderate income persons assisted by federally supported human service programs	1,778	2,200	1,750	1,750
– Number of neighborhood and interagency planning activities completed	12	10	10	11
– Percent resident service cases successfully assisted and/or resolved	96.0%	75.0% <sup>1</sup>	75.0%	75.0%
– Number of participants rating services as satisfactory	96.1%	75.0%	75.0%	75.0%

<sup>1</sup> Transition of Neighborhood Services Coordinators out of individual resident assistance cases and into capacity building and neighborhood engagement roles.

#### EXPENDITURES BY TYPE

<b>Expenditure Area</b>	<b>2015 Actual</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>	<b>% Change 2016-2017</b>
Personnel Services	\$ 459,912	\$ 536,130	\$ 515,625	(3.8)
Outside Services	12,552	28,241	36,797	30.3
Commodities	2,658	5,305	5,040	(5.0)
Interfund Services	192,677	223,274	252,109	12.9
<b>TOTAL</b>	<b>\$ 667,799</b>	<b>\$ 792,950</b>	<b>\$ 809,571</b>	<b>2.1</b>



# HOUSING



## PRIMARY SERVICES

The Housing Department supports four major affordable housing services: acquiring and/or developing vacant property with affordable housing, creating home ownership opportunities, providing homeowners with home repair assistance, and encouraging the retention and creation of affordable rental housing. It uses the Savannah Affordable Housing Fund, traditional federal housing funds, and partnerships that leverage substantial private investment and other investment to help provide these services to Savannah’s modest wage workers and its lower income residents—many of whom are senior citizens. These services also help contribute to neighborhood stabilization and revitalization, increased property value, private investment, retail investments, employment opportunities, blight reduction, and crime reduction.

## GOALS AND OBJECTIVES

### Priority Goal:

Neighborhood Vitality - To provide a City of strong and vibrant neighborhoods that are clean, safe and encourages a sense of community

### Objectives:

- To acquire and/or facilitate the acquisition and development of vacant properties into units of affordable housing
- To assist qualified home buyers with purchasing houses
- To provide home improvement assistance to existing low-income homeowners
- To retain and/or develop units of high quality, affordable, rental housing

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
– Number of housing units repaired for low-and-moderate income households	143	150	145	150
– Number of houses purchased by low-to-moderate income home buyers	79	70	65	70
– Number of housing units developed for low-to-moderate income households	171	115	165 <sup>1</sup>	80 <sup>2</sup>
<b>Efficiency Measures</b>				
– Percent of survey responding homeowners satisfied with services	98.0%	90.0%	90.0%	90.0%
– Percent of survey responding home buyers satisfied with services	100.0%	90.0%	90.0%	90.0%
– Percent of new housing units that are energy efficient and/or green	95.0%	100.0%	100.0%	100.0%

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Effectiveness Measures</b>				
– Percent of home improvement goals attained	95.0%	90.0%	97.0%	90.0%
– Percent of homeownership goals attained	105.0%	90.0%	93.0%	90.0%
– Percent of development goals attained	155.0%	90.0%	144.0%	90.0%

<sup>1</sup> Meets 144% of production goal and exceeds effectiveness goal by 54%. Large number due to two tax credit projects, Hitch-II and Telfair Arms, being approved by State DCA in late 2015 with construction expected to begin in late 2016.

<sup>2</sup> Goal lower than previous year goals because only one tax credit application, Romana Riley Lofts, for 57 units is being submitted in 2017. Hitch-III plans to submit in 2018 rather than 2017 as previously anticipated.

#### EXPENDITURES BY TYPE

<u>Expenditure Area</u>	2015 <u>Actual</u>	2016 <u>Projected</u>	2017 <u>Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 1,080,764	\$ 1,091,474	\$ 1,042,100	(4.5)
Outside Services	74,146	95,848	73,449	(23.4)
Commodities	18,234	29,233	26,100	(10.7)
Interfund Services	236,248	265,330	302,534	14.0
Other	0	35	35	0.0
<b>TOTAL</b>	<b>\$ 1,409,392</b>	<b>\$ 1,481,920</b>	<b>\$ 1,444,218</b>	<b>(2.5)</b>



# ADVANCEMENT CENTER AT MOSES JACKSON

## PRIMARY SERVICES

The Advancement Center at Moses Jackson provides training programs and support services which assist residents of low-and-moderate income neighborhoods in gaining the skills needed to advance both personally and economically. Services are delivered through onsite trainers and community partners and include business, financial and career development, group and one-on-one academic tutoring, computer training, life skills development, job readiness training, and health and wellness.

## GOALS AND OBJECTIVES

### Priority Goal:

Poverty Reduction - To provide citizens a community that reduces poverty by empowering motivated people to become economically self-sufficient

### Objectives:

- To engage youths and adults in academic, business, financial, career and/or personal development training and support activities which further their knowledge and skills
- To engage community agencies and civic organizations annually in the delivery of training and services to low-and-moderate income persons through the Advancement Center

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
– Total number of persons served	553	500	500	500
– Number of youths and adults participating in Advancement Program	102	80	80	80
– Number of community partners (agencies/groups) delivering services	29	25	25	25
<b>Efficiency Measures</b>				
– Annual cost of instruction per participant served	\$55.08	\$50.00	\$60.00	\$60.00
– Percent of budget expended	100.0%	100.0%	100.0%	100.0%
<b>Effectiveness Measures</b>				
– Percent of participants rating quality of programs/services as satisfactory or beneficial	99.0%	85.0%	85.0%	85.0%
– Percent of youths and adults demonstrating advancement along plan indicators	91.1%	80.0%	80.0%	80.0%

### EXPENDITURES BY TYPE

<u>Expenditure Area</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <u>2016-2017</u>
Personnel Services	\$ 243,262	\$ 256,009	\$ 260,584	1.8
Outside Services	30,036	36,246	46,331	27.8
Commodities	21,116	27,285	25,190	(7.7)
Interfund Services	6,922	10,916	10,422	(4.5)
TOTAL	\$ 301,336	\$ 330,456	\$ 342,527	3.7

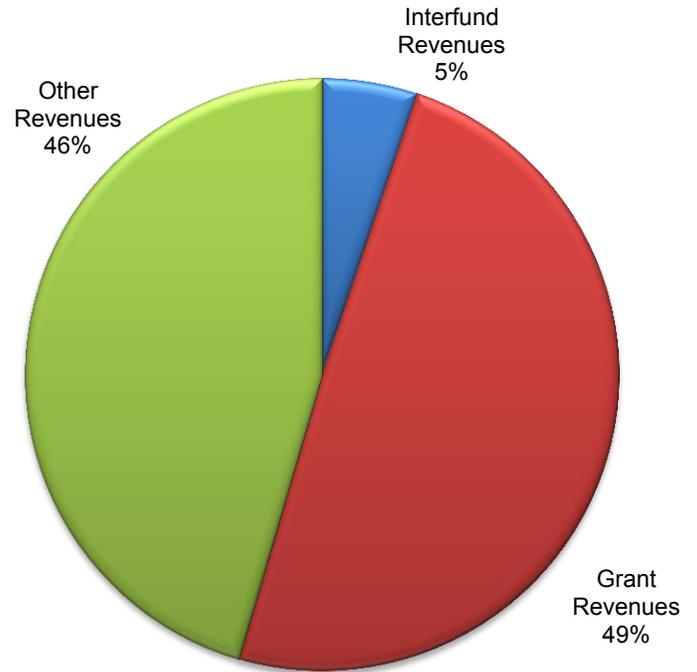


# GRANT FUND



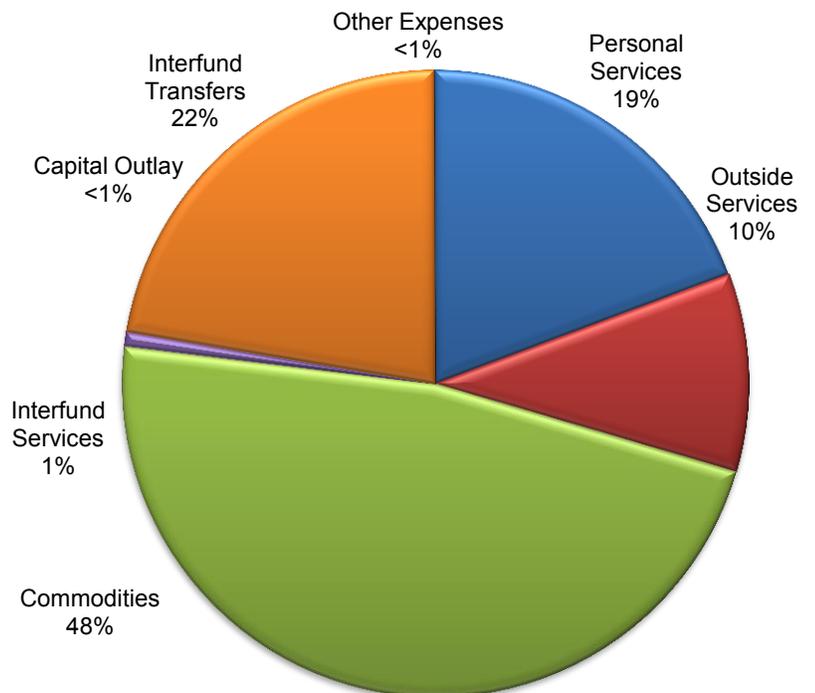
## WHERE THE MONEY COMES FROM

Interfund Revenues	\$	899,581
Grant Revenues		8,545,546
Other Revenues		7,875,000
<b>Total</b>	<b>\$</b>	<b>17,320,127</b>



## WHERE THE MONEY GOES

Personal Services	\$	3,342,355
Outside Services		1,772,079
Commodities		8,205,206
Interfund Services		128,731
Capital Outlay		3,254
Interfund Transfers		3,856,502
Other Expenses		12,000
<b>Total</b>	<b>\$</b>	<b>17,320,127</b>



**REVENUES BY SOURCE**

<u>Revenue Source</u>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <b>2016-2017</b>
<u>Interfund Revenues</u>				
General Fund Contribution	\$ 157,591	\$ 805,860	\$ 899,581	11.6
<u>Grant Revenues</u>				
Private Donations	\$ 189,459	\$ 349,517	\$ 40,000	(88.6)
Workforce Investment Act (WIA)	4,211,254	5,237,604	5,242,578	0.1
WIA Reimbursement for Savannah Impact	420,004	167,258	374,450	123.9
Youthbuild-DOL	425,048	460,357	398,933	(13.4)
Summer Lunch	368,243	346,535	323,912	(6.5)
Chatham County Health Department	0	1,025	0	(100.0)
Other Grant	0	2,968	0	(100.0)
DCA Local Assistance Grants	25,000	0	0	0.0
Federal Grants	0	25,219	0	(100.0)
State of Georgia	74,121	2,483	49,370	1888.3
Homeland Security	764,689	364,886	199,526	(45.3)
SAFER Grant	294,272	1,237,105	1,240,000	0.2
Caring Communities Grant	0	57,509	0	(100.0)
Keep America Beautiful	0	2,105	0	(100.0)
Dept of Justice	12,574	0	676,777	100.0
Grant Matching Funds	24,606	5,050	0	(100.0)
GTA Wireless	2,118	4,381	0	(100.0)
Holiday Decorating Grant	4,365	0	0	0.0
US Conference of Mayors	0	732	0	(100.0)
Subtotal	\$ 6,815,753	\$ 8,264,734	\$ 8,545,546	3.4
<u>Other Revenues</u>				
FEMA Reimbursement - Hurricane Matthew	\$ 0	\$ 1,875,000	\$ 6,000,000	220.0
Contribution from Sanitation - Hurricane Matthew	0	0	1,875,000	100.0
Miscellaneous	9,414	0	0	0.0
Subtotal	\$ 9,414	\$ 1,875,000	\$ 7,875,000	320.0
<b>TOTAL</b>	<b>\$ 6,982,758</b>	<b>\$ 10,945,594</b>	<b>\$ 17,320,127</b>	<b>58.2</b>

**EXPENDITURES BY TYPE**

<u>Expenditure Area</u>	<b>2015 Actual</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>	<b>% Change 2016-2017</b>
Personnel Services	\$ 1,172,739	\$ 2,211,096	\$ 3,342,355	51.2
Outside Services	1,261,760	1,457,938	1,772,079	21.5
Commodities	289,025	2,751,410	8,205,206	198.2
Interfund Services	143,614	145,146	128,731	(11.3)
Capital Outlay	640,840	319,085	3,254	(99.0)
Interfund Transfers	146,507	3,911,744	3,856,502	(1.4)
Other Expenses	3,328,273	149,175	12,000	(92.0)
<b>TOTAL</b>	<b>\$ 6,982,758</b>	<b>\$ 10,945,594</b>	<b>\$ 17,320,127</b>	<b>58.2</b>

**EXPENDITURES BY PROGRAM**

<u>Program</u>	<b>2015 Actual</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>	<b>% Change 2016-2017</b>
<u>Federal</u>				
Coastal Workforce Services	\$ 4,211,257	\$ 5,208,558	\$ 5,228,866	0.4
Youth Build-DOL	425,048	489,403	412,645	(15.7)
Youth Build-General Fund	127,333	139,071	137,754	(0.9)
Summer Lunch	368,243	328,136	322,712	(1.7)
Justice Assistance-Police	88,540	102,742	1,270,980	1137.1
Homeland Security - Fire	767,892	291,344	242,150	(16.9)
Other - Fire	414,772	1,166,028	1,241,200	6.4
Other Federal	49,709	2,632,868	8,000,000	203.9
Subtotal	\$ 6,452,794	\$ 10,358,150	\$ 16,856,307	62.7
<u>State</u>				
SIP WIA Youth Program	\$ 373,085	\$ 368,946	\$ 374,450	1.5
Other State	156,879	218,498	89,370	(59.1)
Subtotal	\$ 529,964	\$ 587,444	\$ 463,820	(21.0)
<b>TOTAL</b>	<b>\$ 6,982,758</b>	<b>\$ 10,945,594</b>	<b>\$ 17,320,127</b>	<b>58.2</b>



# COASTAL WORKFORCE SERVICES

## PRIMARY SERVICES

To provide grants management services for the federal Workforce Innovation and Opportunity Act (WIOA) funds allocated to the ten-county Coastal area and to provide administrative support to the Coastal Workforce Development Board (CWDB) comprised of appointed members from the counties served.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes the use of public resources

### Objectives:

- To ensure that all costs are in compliance as defined by the City's single audit
- To meet necessary and appropriate levels of grant expenditures in a timely manner
- To increase the number of OJT contracts developed

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Number of onsite reviews/monitoring	10	10	10	15
- Number of training opportunities made available to CWIB members	3	3	4	-
- Number of contractor invoices processed per year	71	-	70	75
- Number of technical assistance/ training sessions provided to contractors and service providers	13	8	8	8
- Number of new businesses visited for business service outreach	-	-	-	180
<b>Efficiency Measures</b>				
- Average number of days between site visit and issuance of final report to contractor	16	30	30	30
- Average number of days to process contractor invoices	33	30	30	30

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
- Average number of days to complete monitoring process	51	90	90	90
<b>Effectiveness Measures</b>				
- Percent of financial reports submitted to the State by deadline	100.0%	100.0%	100.0%	-
- Percent of board members attending training who indicate the training was helpful	50.0%	50.0%	50.0%	-
- Percent of grant funds expended within first year of availability (minimum)	79.0%	70.0%	54.0%	80.0%
- Percent of contracted service providers satisfied with professional development and technical assistance training.	100.0%	100.0%	98.0%	98.0%
- Number of On-the-Job Training (OJT) agreements developed with businesses	-	-	-	10

#### EXPENDITURES BY TYPE

<u>Expenditure Area</u>	2015 <u>Actual</u>	2016 <u>Projected</u>	2017 <u>Proposed</u>	% Change <u>2016-2017</u>
Personnel Services	\$ 547,575	\$ 789,844	\$ 808,818	2.4
Outside Services	253,194	407,314	366,774	(10.0)
Commodities	79,915	124,770	69,750	(44.1)
Interfund Services	141,179	143,754	127,022	(11.6)
Capital Outlay	0	64,000	0	(100.0)
Interfund Transfers	0	3,678,876	3,856,502	4.8
Other Expenses	3,189,394	0	0	0.0
<b>TOTAL</b>	<b>\$ 4,211,257</b>	<b>\$ 5,208,558</b>	<b>\$ 5,228,866</b>	<b>0.4</b>



# YOUTHBUILD

## PRIMARY SERVICES

YouthBuild Savannah is a federal grant funded youth and community development program which provides: GED Instruction, Construction Training, Leadership Training, and Workforce Development and Counseling Services to youth ages 16-24 years old. Federal dollars awarded to support this program require an annual contribution from the general operating funds.

## GOALS AND OBJECTIVES

### Priority Goal:

Poverty Reduction - To provide citizens a community that reduces poverty by empowering motivated people to become economically self-sufficient.

### Objectives:

- To provide a second chance opportunity to youth ages 16-24 who desire to obtain a GED and/or Construction Pre-Apprenticeship Certificate Training (PACT)
- To assist youth with identifying gainful employment and/or enrolling in post-secondary education
- To complete one newly constructed home for a deserving low to moderate income family

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Number of participants served	25	26	26	26
- Number of participants attaining a GED/HS diploma and/or Construction Pre-Apprenticeship Certificate	19	13	13	15
- Number of participants to attain post-secondary enrollment and/or employment	13	13	13	13
<b>Efficiency Measures</b>				
- Percent of YouthBuild trainees to exit before program completion	44.0%	40.0%	50.0%	45.0%
- Percent of YouthBuild trainees to receive a credential: GED/HS Diploma and/or Construction Pre-Apprenticeship Training Certificate(PACT)	76.0%	75.0%	75.0%	75.0%

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
- Percent of trainees to obtain employment in the building trades/construction related industry <sup>1</sup>	31.0%	40.0%	40.0%	-
- Percent of YouthBuild trainees to enroll in post-secondary education and/or be employed	52.0%	50.0%	50.0%	40.0%
<b>Effectiveness Measures</b>				
- Percent of YouthBuild trainees to complete the program <sup>2</sup>	76.0%	60.0%	60.0%	60.0%
- Percent of employed YouthBuild trainees who remain enrolled in post-secondary education and/or be employed for 6 months or longer	52.0%	50.0%	50.0%	50.0%
- Percent of general contractors satisfied with the construction skills provided by YouthBuild trainees at the completion of construction project	100.0%	100.0%	100.0%	100.0%

<sup>1</sup> 10% of the students served were female trainees. Historically, our female YB Trainees are not interested in construction-related jobs.

<sup>2</sup> YouthBuild performance measures consider earning a certificate to be "completion".

#### EXPENDITURES BY TYPE

<u>Expenditure Area</u>		2015 <u>Actual</u>		2016 <u>Projected</u>		2017 <u>Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$	126,143	\$	131,475	\$	129,841	(1.2)
Outside Services		12		6,204		6,204	0.0
Interfund Services		1,178		1,392		1,709	22.8
TOTAL	\$	127,333	\$	139,071	\$	137,754	(0.9)

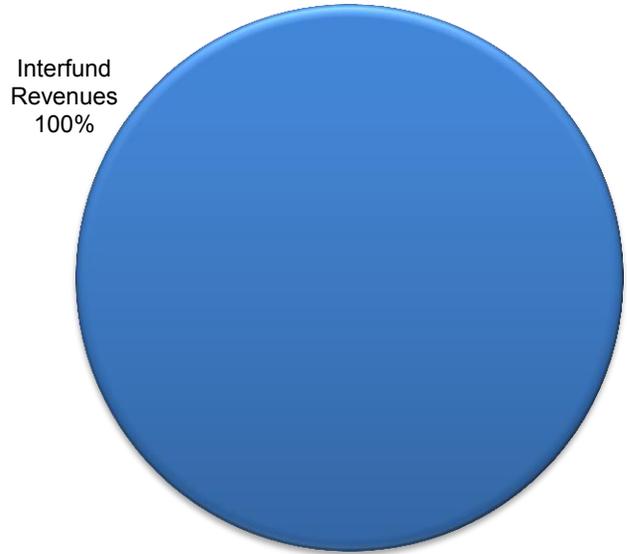


# INTERNAL SERVICES FUND



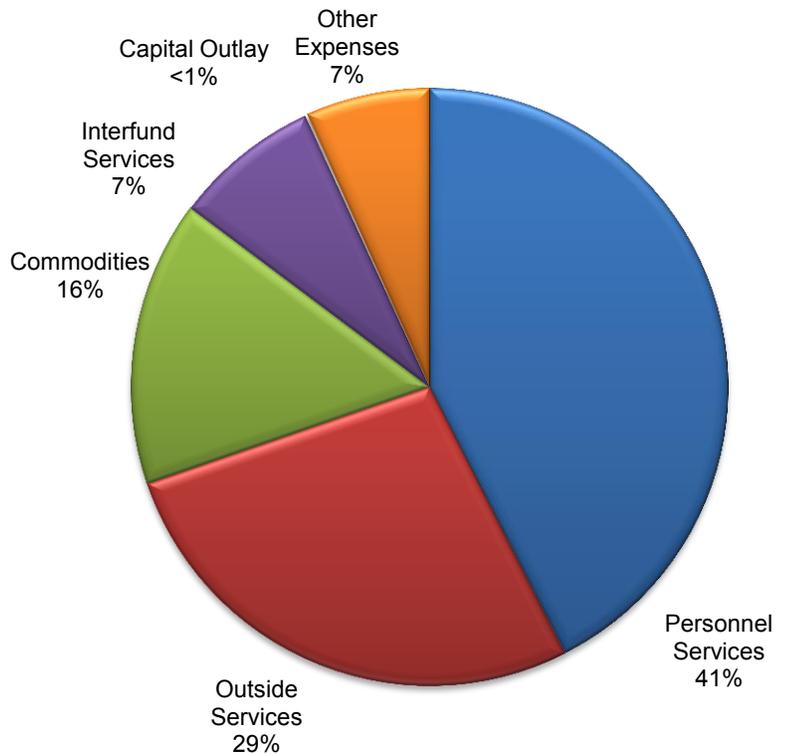
## WHERE THE MONEY COMES FROM

Interfund Revenues	\$ 12,314,410
<b>Total</b>	<b>\$ 12,314,410</b>



## WHERE THE MONEY GOES

Personal Services	\$ 4,995,146
Outside Services	3,618,028
Commodities	1,928,811
Interfund Services	912,711
Capital Outlay	38,200
Other Expenses	821,514
<b>Total</b>	<b>\$ 12,314,410</b>



**REVENUES BY SOURCE**

<u>Revenue Source</u>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
	<u>Actual</u>	<u>Projected</u>	<u>Proposed</u>	<u>2016-2017</u>
<u>Interfund Revenues</u>				
General Fund	\$ 7,378,320	\$ 8,034,193	\$ 8,056,928	0.3
Hazardous Material Team Fund	38,878	54,331	45,893	(15.5)
Grant Fund	27,178	29,410	30,287	3.0
Community Development Fund	75,773	76,756	79,010	2.9
Public Safety Communications Fund	318,901	333,420	332,868	(0.2)
Sanitation Fund	1,701,162	1,961,501	1,954,626	(0.4)
Water and Sewer Funds	1,063,408	1,171,396	1,270,999	8.5
I & D Water Fund	86,469	80,872	92,900	14.9
Civic Center Fund	44,868	192,990	54,185	(71.9)
Mobility and Parking Services Fund	167,608	176,281	205,768	16.7
Internal Services Fund	210,775	212,128	189,624	(10.6)
Land Bank Authority	4,627	4,758	1,322	(72.2)
Subtotal	\$ 11,117,967	\$ 12,328,036	\$ 12,314,410	(0.1)
<u>Interfund Revenues</u>				
From Computer Purchase Fund	\$ 0	\$ 792,590	\$ 0	(100.0)
<u>Other Revenues</u>				
Miscellaneous	\$ 128,513	\$ 117,315	\$ 0	(100.0)
<b>TOTAL</b>	<b>\$ 11,246,480</b>	<b>\$ 13,237,941</b>	<b>\$ 12,314,410</b>	<b>(7.0)</b>

## EXPENDITURES BY TYPE

The 2017 budget for the Internal Services Fund decreases \$923,531 or 7.0% below 2016 projected expenditures. The primary reason for the decline is an Interfund Transfers expense in 2016 related to moving the City's Data Center out of the Civic Center. These funds were moved to a CIP project.

<u>Expenditure Area</u>	<b>2015 Actual</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>	<b>% Change 2016-2017</b>
Personnel Services	\$ 4,691,604	\$ 5,043,129	\$ 4,995,146	(1.0)
Outside Services	2,439,316	3,419,298	3,618,028	5.8
Commodities	2,291,659	1,940,895	1,928,811	(0.6)
Interfund Services	864,888	963,927	912,711	(5.3)
Capital Outlay	7,755	70,938	38,200	(46.2)
Interfund Transfers	0	977,210	0	(100.0)
Other Expenses	817,292	822,544	821,514	(0.1)
<b>TOTAL</b>	<b>\$ 11,112,514</b>	<b>\$ 13,237,941</b>	<b>\$ 12,314,410</b>	<b>(7.0)</b>

## EXPENDITURES BY DEPARTMENT

<u>Department</u>	<b>2015 Actual</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>	<b>% Change 2016-2017</b>
Vehicle Maintenance <sup>1</sup>	\$ 5,286,990	\$ 5,733,364	\$ 5,614,534	(2.1)
Information Technology	5,825,524	7,504,577	6,699,876	(10.7)
<b>TOTAL</b>	<b>\$ 11,112,514</b>	<b>\$ 13,237,941</b>	<b>\$ 12,314,410</b>	<b>(7.0)</b>

<sup>1</sup>Vehicle Maintenance totals includes Fleet Management.



# VEHICLE MAINTENANCE



## PRIMARY SERVICES

Vehicle Maintenance is a full service facility that provides reliable and cost effective services to user departments that include preventive maintenance (PM), major and minor repairs, tire repair/replacement, service calls, welding/fabrication, fueling, warranty recalls, new vehicle preparation, and vehicle disposal preparation. In addition, the department is responsible for the acquisition of new vehicles/equipment, preparing specifications, and ensuring compliance with local, state, and federally mandated regulations.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes use of public resources for services citizens need

### Objectives:

- To provide City departments with safe, reliable, and well-maintained vehicles/equipment that will facilitate the delivery of services to citizens
- To maximize the amount of time vehicles and equipment are available to customers
- To perform all maintenance services in accordance with manufacturer's specification and requirements
- To increase awareness of the need to support the preventive maintenance service programs

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Number of PM's performed	3,262	3,690	3,230	3,500
- Number of repair work orders	8,350	8,400	8,259	8,350
- Number of scheduled services	6,063	6,800	5,714	6,500
<b>Efficiency Measures</b>				
- Percent of PM's completed in 24 hours or less	83.0%	87.0%	83.0%	87.0%
- Average light vehicle PM service cost	\$195.00	\$95.00	\$207.00	\$200.00
- Percent of scheduled vs. non-scheduled work orders	49.0%	70.0%	50.0%	55.0%
<b>Effectiveness Measures</b>				
- PM compliance	44.0%	60.0%	42.0%	50.0%
- Percent of vehicle availability	96.0%	96.0%	96.0%	96.0%
- Percent of PM services performed	91.0%	95.0%	88.0%	90.0%

## EXPENDITURES BY TYPE

<u>Expenditure Area</u> <sup>1</sup>	<b>2015</b> <u>Actual</u>	<b>2016</b> <u>Projected</u>	<b>2017</b> <u>Proposed</u>	<b>% Change</b> <u>2016-2017</u>
Personnel Services	\$ 2,351,258	\$ 2,519,167	\$ 2,458,627	(2.4)
Outside Services	686,464	759,457	735,226	(3.2)
Commodities	1,698,649	1,775,231	1,779,315	0.2
Interfund Services	479,743	550,440	543,955	(1.2)
Capital Outlay	7,755	70,938	38,200	(46.2)
Other Expenses	63,121	58,131	59,211	1.9
<b>TOTAL</b>	<b>\$ 5,286,990</b>	<b>\$ 5,733,364</b>	<b>\$ 5,614,534</b>	<b>(2.1)</b>

<sup>1</sup>Vehicle Maintenance totals include Fleet Management.



# INFORMATION TECHNOLOGY



## PRIMARY SERVICES

Information Technology (IT) provides high-quality, high-availability radio and network (data and voice) resources to support and enhance the delivery of City services across the organization. This includes planning, implementation, maintenance and support of all the infrastructure components of the radio, data and voice networks. IT also conducts business analyses with user departments to develop solutions to meet business needs. IT also manages vendor contracts and provides services to order all technology related hardware and software.

## GOALS AND OBJECTIVES

### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes use of public resources for services citizens need

### Objectives:

- To make improvements to existing services and provide new services which provide productivity improvements, better service delivery or support mandates
- To make improvements which increase functionality of services or reduce costs
- To achieve average customer satisfaction ratings of 90.0%

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
- Applications supported	195	194	195	197
- Buildings supported	137	143	145	150
- Logins supported	2,360	2,395	2,200	2,200
- Moves, add, changes	800	800	800	800
<b>Efficiency Measures</b>				
- Percent availability of critical services	99.9%	99.9%	99.9%	99.9%
- Percent of critical mobile and application repairs completed within 24 hours	100.0%	100.0%	100.0%	100.0%
- Percent of desktop repair calls completed within 24 hours	80.0%	80.0%	77.0%	78.0%
- Percent of calls completed by the Help Desk	60.0%	60.0%	60.0%	60.0%

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
- Percent availability to receive/send premise phone calls	99.9%	99.9%	99.9%	99.9%
<b>Effectiveness Measures</b>				
- Customer survey - overall services satisfaction	82.0%	87.0%	85.0%	86.0%
- Customer survey - quality and timeliness	85.0%	89.0%	86.0%	87.0%
- Service improvements	5	5	5	5

#### EXPENDITURES BY TYPE

<u>Expenditure Area</u>	2015 <u>Actual</u>	2016 <u>Projected</u>	2017 <u>Proposed</u>	<u>% Change 2016-2017</u>
Personnel Services	\$ 2,340,346	\$ 2,523,962	\$ 2,536,519	0.5
Outside Services	1,752,852	2,659,841	2,882,802	8.4
Commodities	593,009	165,664	149,496	(9.8)
Interfund Services	385,145	413,486	368,755	(10.8)
Interfund Transfers	0	977,210	0	(100.0)
Other Expenses	754,172	764,414	762,304	(0.3)
<b>TOTAL</b>	<b>\$ 5,825,524</b>	<b>\$ 7,504,577</b>	<b>\$ 6,699,876</b>	<b>(10.7)</b>



# CAPITAL IMPROVEMENT PROGRAM FUND



## CAPITAL BUDGET OVERVIEW

### PREPARATION

The five-year Capital Improvement Program (CIP) is updated annually and accounts for the acquisition, renovation, or construction of new or existing capital facilities and infrastructure. Anticipated funding sources are identified to support the program. The capital program is usually funded using a combination of current revenues, special taxes, bonds, and contractual payments. Development of the five-year capital plan is coordinated with development of the annual operating budget. Projects included in the first year of the plan are adopted as a part of the annual operating budget. The remaining years of the capital program serve as a guide for future planning and are reviewed and modified in subsequent years where applicable. Before the plan is updated, a review of current capital projects' progress and accomplishments is completed to gain insight that is used in future planning.

### STRATEGIES

Budget strategies for development of the 2017-2021 Capital Improvement Program includes:

- Focusing the City's limited resources on legally mandated projects
- Maintaining infrastructure and capital assets to protect the public and avoid future financial liabilities
- Preparing to meet stricter environmental regulations that are on the horizon for Water/Sewer and Sanitation infrastructure

Future capital planning actions will include:

- Continuing to focus on maintenance and Council priorities
- Updating the five-year plan annually to strategically fund infrastructure needs
- Continuing to review funding sources to support critical infrastructure needs

### PROCESS

The capital budget process began in June 2016 with the distribution of the capital budget preparation manual to departments. The manual provided instructions to departments on how and when project requests should be submitted. Requests were submitted by departments in June. From mid-June to September, requests were reviewed by the Research and Budget Department and members of the CIP Review Committee.

Evaluation criteria, along with specific Council priorities and goals and objectives, guide the Review Committee when allocating resources for capital project requests. Evaluation criteria include the following:

- Legal Mandate
- Public Health or Safety
- Maintenance of a Public Asset
- Economic Vitality Impact
- Operating Budget Impact
- Geographic Equity
- Resiliency

The Research and Budget Department, in conjunction with the CIP Review Committee, developed and submitted a preliminary five-year capital plan recommendation to the City Manager. The City Manager's final recommendation for the updated plan to the Mayor and Council will be made in November, in conjunction with the presentation of the 2017 Proposed Budget. During the ensuing year, sources of funding will be confirmed and funds appropriated for approved projects in the first year of the capital plan.

### **CAPITAL BUDGET PROCESS SCHEDULE**

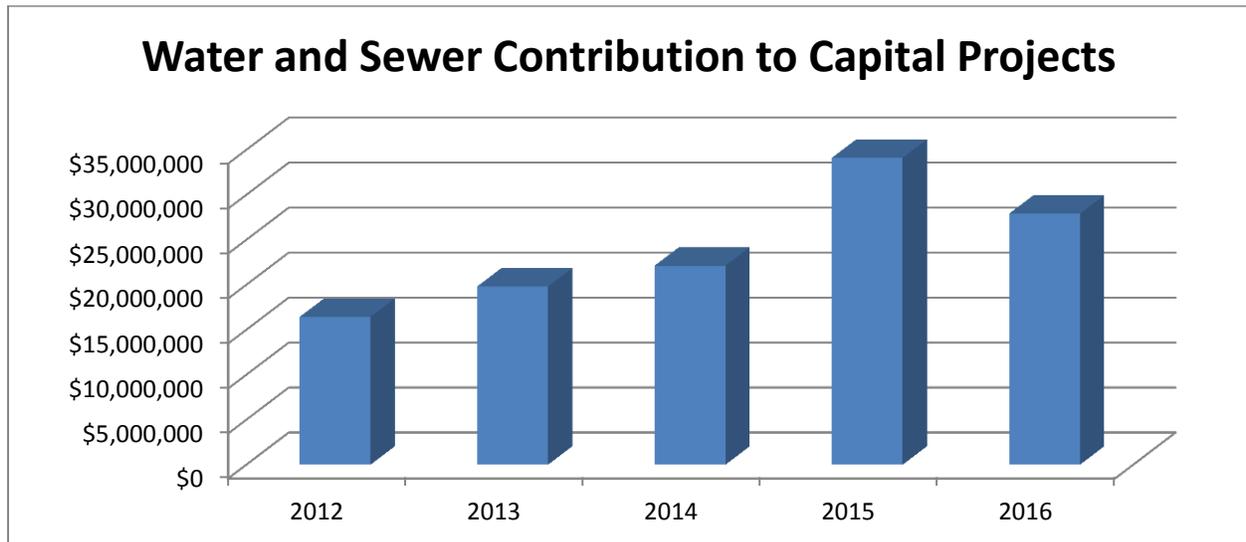
<b><u>Date</u></b>	<b><u>Activity</u></b>
June 14 – 17	Five Year Capital Planning Budget Kick-Off: Internal CIP planning session
June 20	Initial CIP Technical Team Meeting
June 23	Send out CIP request packet to CIP Technical Team for review and scoring
July 14	2 <sup>nd</sup> CIP Technical Team Meeting to finalize scoring/ranking
July 20	Meeting with Bureau Chiefs only to discuss CIP selection process
July 22	Send out CIP Requests Binder to Bureau Chiefs
July 22-August 1	Review Period for Executive team
August 2	Meeting 1 of 3 - CIP Committee Meeting with Technical Team & Bureau Chiefs– discuss ranking results
August 16	Meeting 2 of 3 - CIP Committee Meeting with Bureau Chiefs - develop capital funding recommendations
August 25	Meeting 3 of 3 - CIP Committee Meeting with Bureau Chiefs– finalize capital funding recommendations
December 8	Council Meeting - First Reading and Public Budget Hearing
December 22	Public Budget Hearing - Second Reading and Budget Adoption

## HISTORICAL CAPITAL FUNDING

In the last five years, the City has invested over \$300 million in capital projects in the community. Historical contributions to capital projects from several key funding sources are highlighted as well as various capital projects. The graphs that follow show historical contributions from the Water and Sewer Fund, and the General Fund.

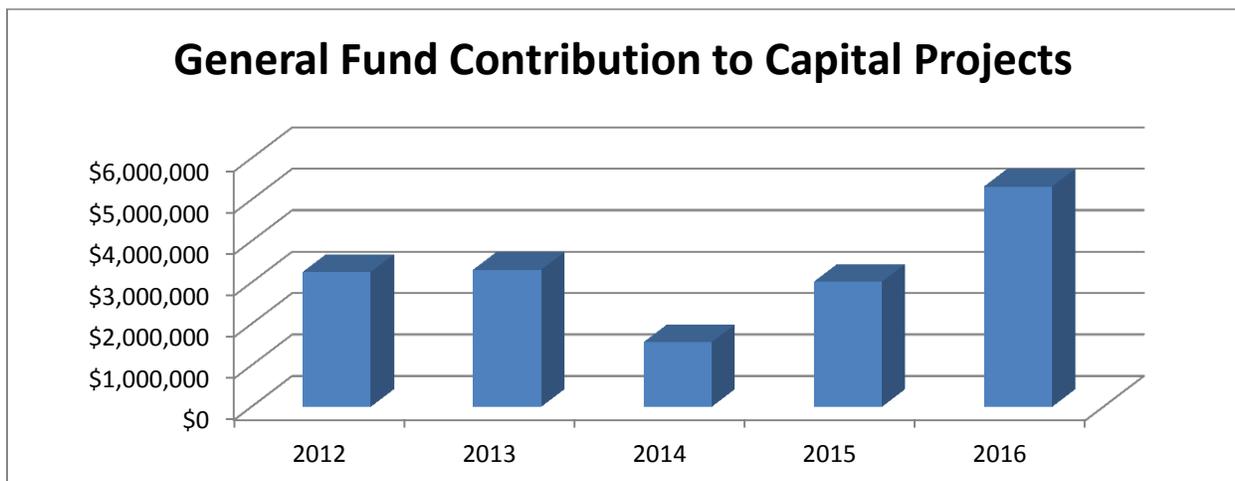
### WATER AND SEWER FUND

Water and Sewer rates are projected five years into the future in order to anticipate needs for operation and maintenance of the system and to fund the capital improvement/maintenance plan. The graph below shows budgeted historical contributions to capital projects from this funding source, including Industrial & Domestic Water Fund contributions.

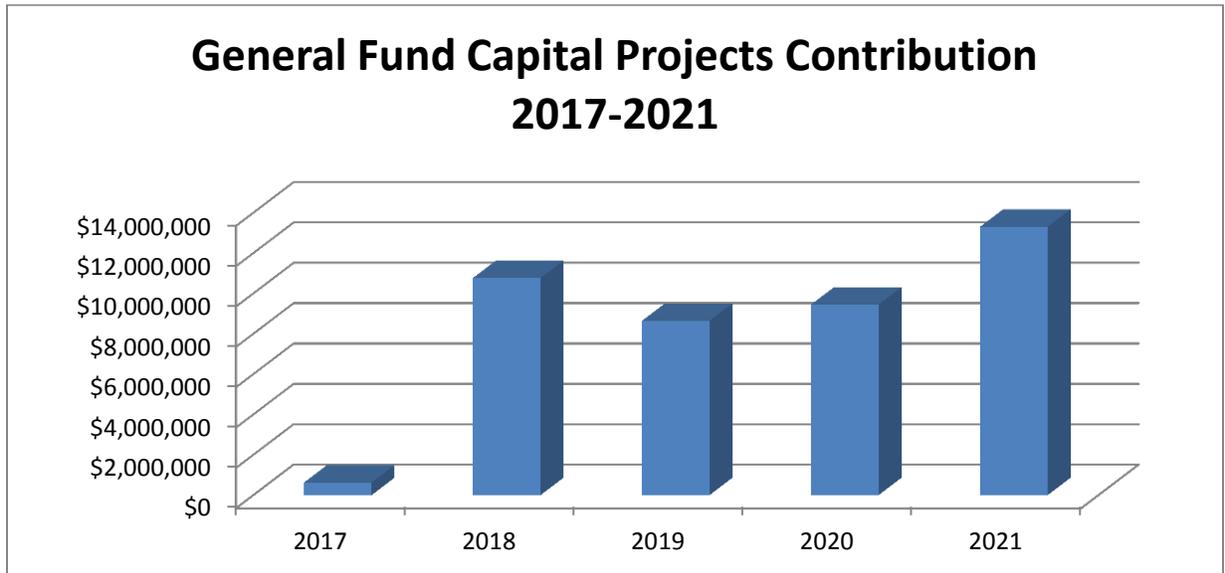


### GENERAL FUND

General Fund revenue supports general government projects. This source of funding can be used for any lawful project. For 2012 through 2016, the General Fund CIP contribution has been lower than needed due to uncertain economic conditions. The graph below shows budgeted contributions from the General Fund for various capital projects during the period 2012–2016.



The 2017 General Fund contribution is \$626,000 and rises to \$10.7 million in 2018. This plan will account for infrastructure maintenance and compliance with legal mandates, but does not provide for all recorded City needs.



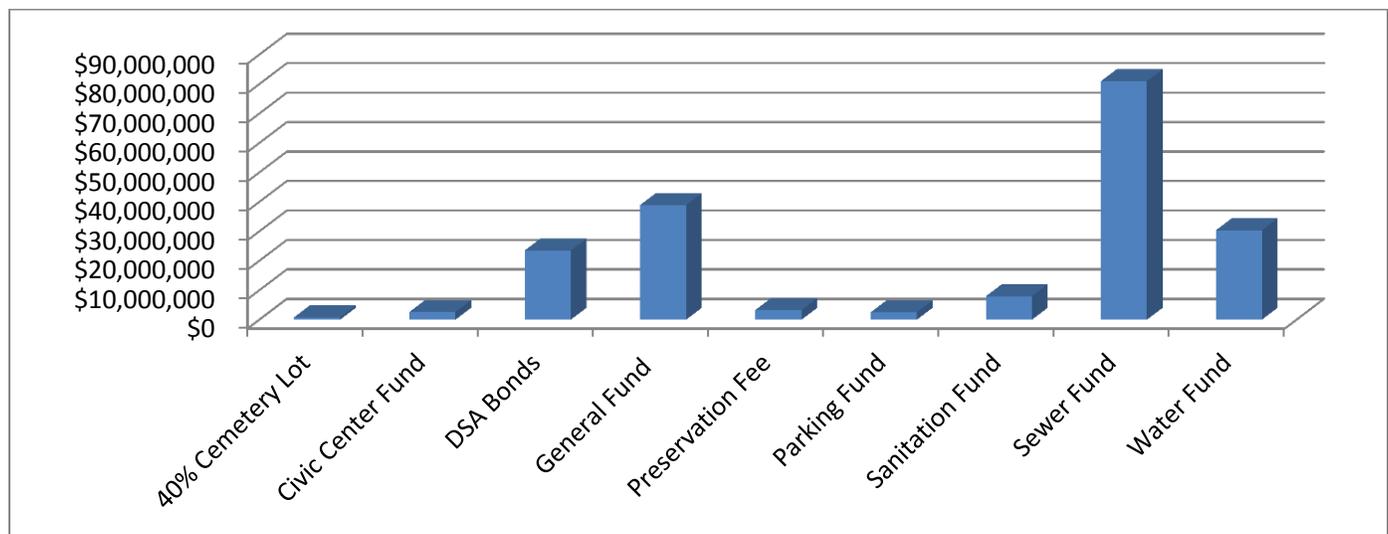
## 2017–2021 CAPITAL PLAN OVERVIEW

The five year Capital Improvement Program revenue sources are projected to total \$190,979,162. The table below provides a breakdown of allocations by year. Revenue changes are as follows:

- General Fund will contribute slightly more than \$38 million, which is double to the amount in last year's plan
- Water and Sewer Funds together account for nearly \$111 million during the five year plan, a decrease of about \$30 million from the 2016-2020 plan
- 2017 includes a DSA Bond Issuance. This funding source will contribute \$23.5 million to the plan over the next three funding years

### FIVE YEAR REVENUES BY SOURCE

Funding Source	2017	2018	2019	2020	2021	2017-2021 Total
40% Cemetery Lot	\$180,000	\$170,000	\$150,000	\$150,000	\$140,000	\$790,000
Civic Center Fund	200,625	845,000	557,000	400,000	600,000	2,602,625
DSA Bonds	20,500,000	2,000,000	1,000,000	0	0	23,500,000
General Fund	626,000	10,766,600	8,641,508	7,507,108	11,364,708	38,905,924
General Fund (Preservation Fee)	709,850	650,000	645,000	665,000	625,000	3,294,850
Parking Fund	1,109,763	350,000	350,000	350,000	350,000	2,509,763
Sanitation Fund	8,000,000	0	0	0	0	8,000,000
Sewer Fund	20,004,000	13,306,000	17,056,000	16,681,000	13,956,000	81,003,000
Water Fund	7,893,000	5,831,000	5,861,000	6,143,000	4,645,000	30,373,000
<b>Totals</b>	<b>\$59,223,238</b>	<b>\$33,918,600</b>	<b>\$34,260,508</b>	<b>\$31,896,108</b>	<b>\$31,680,708</b>	<b>\$190,979,162</b>



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## FIVE YEAR EXPENDITURE SUMMARY

Capital Improvement Program expenditures for the five-year period are projected to total \$190,979,162.

**Water and Sewer Improvements** account for \$111,376,000 or 58.3% of planned capital project spending. Many of these projects prepare the City for compliance with new federal and state regulations regarding groundwater use and BOD discharge, which will take effect in the coming years. Other projects address routine maintenance and infrastructure replacement.

**Sanitation Improvements** account for \$8,000,000 or 4.2% of the plan. This amount is planned for funding of a new landfill cell which began in 2016.

**Street and Traffic Improvements** which together account for 21.6% of planned capital spending at \$41,255,600, include traffic calming efforts, signal installation and streetscape projects in various locations, as well as ramp, street, bridge, and sidewalk repairs and maintenance. The streetscape projects are designed to encourage economic growth, and are focused on the Broughton, River, and Bay Street areas.

Major **Public Building Improvements** include funding for renovations and improvements to existing buildings, including the Tompkins and Delaware Regional Centers, and construction funds for new fire stations. Improvements in this category will account for \$9,428,174 or 4.9% of planned capital spending. The Hutchinson Island Fire Station project will be delayed, funding will be used to support the Highland Fire Station project.

**Park and Recreation Improvements, Cemetery Improvements, Square and Monument Improvements, and Community Development Improvement**, account for \$6,721,000 or 3.5% of capital spending. These improvements are primarily to provide maintenance and infrastructure upgrades to existing athletic facilities, parks, squares and cemeteries, and help create safe and stable neighborhoods, and spur economic development throughout the City.

**Civic Center Improvements** account for \$2,602,625 or 1.4% of total planned expenditures and are primarily dedicated to replacement and renovation projects at the Civic Center.

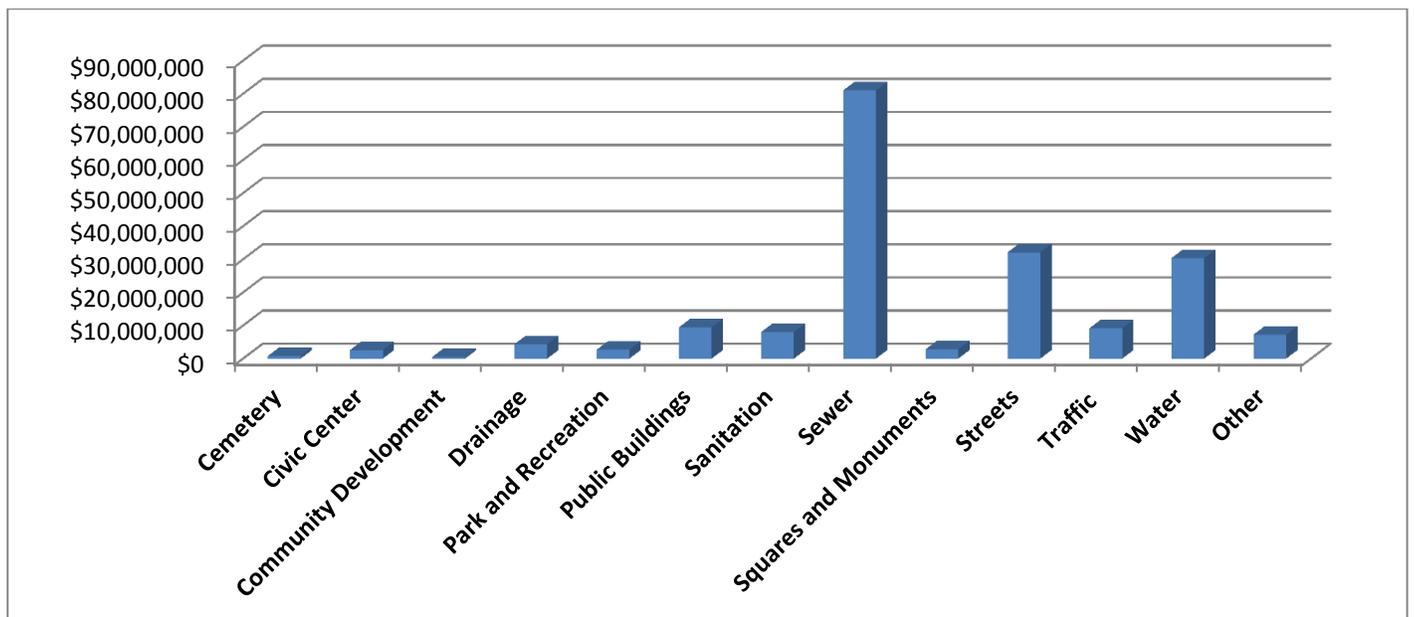
New **Drainage** infrastructure will be installed to reduce flooding incidents as well as the continuation of ongoing rehabilitation of the City's storm sewers over the five-year period. These improvements account for \$4,350,000 or 2.3% of planned capital spending.

The **Other Projects** category accounts for \$7,245,763 or 3.8% and includes items such as wayfinding signage to assist visitors and residents and funds to be used towards the future construction of a new Critical Workforce Shelter.

The table on the following page provides a breakdown by category of planned spending during the five-year period.

## FIVE YEAR EXPENDITURES BY CATEGORY

Improvement Category	2017	2018	2019	2020	2021	2017-2021 Total
<b>Cemetery</b>	\$180,000	\$170,000	\$150,000	\$150,000	\$140,000	\$790,000
<b>Civic Center</b>	200,625	845,000	557,000	400,000	600,000	2,602,625
<b>Community Development</b>	0	500,000	0	0	0	500,000
<b>Drainage</b>	0	1,300,000	1,450,000	800,000	800,000	4,350,000
<b>Park and Recreation</b>	100,000	1,393,000	918,000	150,000	100,000	2,661,000
<b>Public Buildings</b>	1,018,850	2,974,600	2,114,908	1,609,908	1,709,908	9,428,174
<b>Sanitation</b>	8,000,000	0	0	0	0	8,000,000
<b>Sewer Squares and Monuments</b>	20,004,000	13,306,000	17,056,000	16,681,000	13,956,000	81,003,000
<b>Streets</b>	475,000	450,000	595,000	645,000	605,000	2,770,000
<b>Streets</b>	20,566,000	4,784,000	2,275,000	2,195,000	2,245,000	32,065,000
<b>Traffic</b>	0	2,015,000	1,543,600	762,200	4,869,800	9,190,600
<b>Water</b>	7,893,000	5,831,000	5,861,000	6,143,000	4,645,000	30,373,000
<b>Other</b>	785,763	350,000	1,740,000	2,360,000	2,010,000	7,245,763
<b>Totals</b>	<b>\$59,223,238</b>	<b>\$33,918,600</b>	<b>\$34,260,508</b>	<b>\$31,896,108</b>	<b>\$31,680,708</b>	<b>\$190,979,162</b>



## 2017 CAPITAL IMPROVEMENT PROJECT SUMMARIES

Projects funded in 2017 are listed below by Category with a brief description. An “R” or “N” is shown by each project to indicate, respectively, whether the cost is recurring or non-recurring. A recurring project is included in almost every budget and/or will have no significant impact on the operating budget. Each description includes the 2017 cost, five-year cost, funding source(s), operating budget and service impacts where applicable. For more details, including a breakdown of the five-year plan funding, funding allocations to date, expenditures to date, and project manager contact information, please refer to the full 2017-2021 Capital Improvement Program.

### CEMETERY IMPROVEMENTS

**\$180,000**

#### Cemetery Monument Conservation R

Preservation of dilapidated monuments.

<b>2017 Cost:</b>	\$60,000
<b>Total 5 Year Cost:</b>	\$290,000
<b>Funding Source:</b>	Cemetery Lot Sales
<b>Operating Budget Impact:</b>	No impact expected.
<b>Council Priority:</b>	Culture and Recreation
<b>Service Impact:</b>	Restore and Repair cemetery monuments and other dilapidated structures.

Full details of this project can be found in the 2017-2021 Capital Improvement Program

#### Cemetery Roadway Improvements R

Improve and maintain cemetery roadways.

<b>2017 Cost:</b>	\$40,000
<b>Total 5 Year Cost:</b>	\$100,000
<b>Funding Source:</b>	Cemetery Lot Sales
<b>Operating Budget Impact:</b>	No impact expected.
<b>Council Priority:</b>	Culture and Recreation
<b>Service Impact:</b>	Repair existing paved roads, curbing and drainage improvements.

Full details of this project can be found in the 2017-2021 Capital Improvement Program

#### Historic Cemetery Building Maintenance R

Preserve and maintain historic cemetery buildings.

<b>2017 Cost:</b>	\$80,000
<b>Total 5 Year Cost:</b>	\$80,000
<b>Funding Source:</b>	Cemetery Lot Sales
<b>Operating Budget Impact:</b>	No impact expected.
<b>Council Priority:</b>	Culture and Recreation
<b>Service Impact:</b>	Improve the appearance of the city cemeteries and preserve the culture and history.

Full details of this project can be found in the 2017-2021 Capital Improvement Program

**CIVIC CENTER IMPROVEMENTS****\$200,625****Theatre House Light Replacement****R**

Replace theatre house lighting.

**2017 Cost:** \$100,625**Total 5 Year Cost:** \$375,000**Funding Source:** Civic Center Fund**Operating Budget Impact:** No impact expected.**Council Priority:** Culture and Recreation**Service Impact:** Replace aging light fixtures in Civic Center Theatre House.

Full details of this project can be found in the 2017-2021 Capital Improvement Program

**Theatre Side Restroom Renovations****N**

Renovate restrooms.

**2017 Cost:** \$100,000**Total 5 Year Cost:** \$100,000**Funding Source:** Civic Center Fund**Operating Budget Impact:** No impact expected.**Council Priority:** Culture and Recreation**Service Impact:** Renovate restrooms in lobby, mezzanine, and ballroom to bring current with plumbing codes.

Full details of this project can be found in the 2017-2021 Capital Improvement Program

**PARK AND RECREATION IMPROVEMENTS****\$100,000****Truman Linear Park Trail Project - Phase IIB****N**2 mile trail from DeRenne to Bee Rd/52<sup>nd</sup> Street.**2017 Cost:** \$100,000**Total 5 Year Cost:** \$100,000**Funding Source:** Parking Fund**Operating Budget Impact:** \$20,000 annual cost to maintain trail**Council Priority:** Health and Environment**Service Impact:** Develop a community and linear park along Truman Parkway.

Full details of this project can be found in the 2017-2021 Capital Improvement Program

**PUBLIC BUILDING IMPROVEMENTS****\$1,018,850****Garage CCTV Upgrade****N**

Upgrade camera systems in parking garages.

**2017 Cost:** \$100,000**Total 5 Year Cost:** \$100,000**Funding Source:** Parking Fund**Operating Budget Impact:** No impact expected.**Council Priority:** Public Safety**Service Impact:** Upgrade cameras that record activities in the facilities.

Full details of this project can be found in the 2017-2021 Capital Improvement Program

<b>Highlands Fire Station</b>		<b>R</b>
New stations will provide fire protection for the citizens of Savannah.		
<b>2017 Cost:</b>	\$3,639,788	
<b>Total 5 Year Cost:</b>	(\$3,639,788)	
<b>Funding Source:</b>	SPLOST VI Reallocation	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Public Safety	
<b>Service Impact:</b>	Hutchinson Island Fire Station project is delayed. Funding will be used to support Highlands Fire Station.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Parking Garages Repair and Restoration</b>		<b>R</b>
Restoration and repairs to the interior of each parking garage.		
<b>2017 Cost:</b>	\$200,000	
<b>Total 5 Year Cost:</b>	\$1,400,000	
<b>Funding Source:</b>	Parking Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Economic Growth	
<b>Service Impact:</b>	Maintain the life expectancy of garages for daily and monthly customers.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>River Street Visitor Center</b>		<b>N</b>
Maintain interior of the building and roof.		
<b>2017 Cost:</b>	\$168,850	
<b>Total 5 Year Cost:</b>	\$168,850	
<b>Funding Source:</b>	General Fund (Preservation Fee)	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Ambassadorship	
<b>Service Impact:</b>	Replace roof, restroom flooring, fixtures and paint.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Whitaker Garage</b>		<b>N</b>
Upgrade exterior lighting.		
<b>2017 Cost:</b>	\$550,000	
<b>Total 5 Year Cost:</b>	\$550,000	
<b>Funding Source:</b>	Parking Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Public Safety	
<b>Service Impact:</b>	Replace current light fixtures with energy saving LED lights.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

**SANITATION IMPROVEMENTS****\$8,000,000****Dean Forest Road Landfill Expansion****N**

Construction of a new cell at the landfill.

**2017 Cost:** \$8,000,000**Total 5 Year Cost:** \$8,000,000**Funding Source:** Sanitation Fund**Operating Budget Impact:** No impact expected.**Council Priority:** Health and Environment**Service Impact:** Greatly expands capacity of the landfill, allowing many more years of operation at the site.

Full details of this project can be found in the 2017-2021 Capital Improvement Program

**SEWER IMPROVEMENTS****\$20,004,000****72" Line to Savannah****N**

To provide a better route for discharge.

**2017 Cost:** \$4,000,000**Total 5 Year Cost:** \$6,000,000**Funding Source:** Sewer Fund**Operating Budget Impact:** No impact expected.**Council Priority:** Economic Growth**Service Impact:** Install new discharge line that would lessen the burden on Kayton Canal.

Full details of this project can be found in the 2017-2021 Capital Improvement Program

**204 Sewer Extension****N**

Sanitary sewer trunk main installation along Highway 204.

**2017 Cost:** \$200,000**Total 5 Year Cost:** \$400,000**Funding Source:** Sewer Fund**Operating Budget Impact:** No impact expected.**Council Priority:** Health and Environment**Service Impact:** Installation of sanitary sewer main in areas to be determined.

Full details of this project can be found in the 2017-2021 Capital Improvement Program

**Bacon Park Re-Use Water System****N**

Re-use water side stream system.

**2017 Cost:** \$750,000**Total 5 Year Cost:** \$2,250,000**Funding Source:** Sewer Fund**Operating Budget Impact:** No impact expected.**Council Priority:** Health and Environment**Service Impact:** Construct a mid-size re-use water system for irrigation of the golf courses and ball fields.

Full details of this project can be found in the 2017-2021 Capital Improvement Program

<b>Crossroads Plant Expansion</b>		<b>N</b>
Expand capacity at the Crossroads Plant.		
<b>2017 Cost:</b>	\$1,000,000	
<b>Total 5 Year Cost:</b>	\$5,000,000	
<b>Funding Source:</b>	Sewer Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Increase available service to those areas of the City where development is increasing.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Developer Oversizing for Sewer Lines</b>		<b>R</b>
Enlarge or upgrade the sewer system or lift station to meet future system demands.		
<b>2017 Cost:</b>	\$125,000	
<b>Total 5 Year Cost:</b>	\$625,000	
<b>Funding Source:</b>	Sewer Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Ensure future capacity in areas of potential growth.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Dredge Pond</b>		<b>N</b>
To remove debris at President St.		
<b>2017 Cost:</b>	\$1,500,000	
<b>Total 5 Year Cost:</b>	\$1,500,000	
<b>Funding Source:</b>	Sewer Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Build a new structure that will remove debris at President St.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Fine Screen</b>		<b>N</b>
Improve screening process to meet environmental guidelines.		
<b>2017 Cost:</b>	\$700,000	
<b>Total 5 Year Cost:</b>	\$700,000	
<b>Funding Source:</b>	Sewer Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Replace 2 fine screens at the Georgetown facility.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Georgetown Nutrient Removal</b>		<b>N</b>
Modify plant and/or processes in order to meet future limitations on nutrient loadings.		
<b>2017 Cost:</b>	\$1,000,000	
<b>Total 5 Year Cost:</b>	\$3,000,000	
<b>Funding Source:</b>	Sewer Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Compliance with future federal regulations.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Grit System</b>		<b>N</b>
Replace older worn out equipment.		
<b>2017 Cost:</b>	\$1,500,000	
<b>Total 5 Year Cost:</b>	\$1,500,000	
<b>Funding Source:</b>	Sewer Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Protect downstream equipment from sand and debris that enters the treatment process.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Large Tract Infrastructure Extension</b>		<b>R</b>
Extend existing infrastructure to newly annexed areas.		
<b>2017 Cost:</b>	\$100,000	
<b>Total 5 Year Cost:</b>	\$500,000	
<b>Funding Source:</b>	Sewer Fund	
<b>Operating Budget Impact:</b>	To be determined.	
<b>Council Priority:</b>	Economic Growth	
<b>Service Impact:</b>	Support economic development of newly annexed areas that will increase the tax base and sewer revenue.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Lift Station Rehabilitation</b>		<b>N</b>
Rehabilitate or replace pump stations currently obsolete and/or reaching capacity.		
<b>2017 Cost:</b>	\$1,000,000	
<b>Total 5 Year Cost:</b>	\$7,250,000	
<b>Funding Source:</b>	Sewer Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Create more reliable pump stations with the capacity to serve future customers.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Lift Station/Small Plants Monitoring</b>		<b>R</b>
Place remote terminal units at lift stations for the SCADA system.		
<b>2017 Cost:</b>	\$100,000	
<b>Total 5 Year Cost:</b>	\$500,000	
<b>Funding Source:</b>	Sewer Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Serve as an additional safety mechanism to monitor lift stations to avoid system failures.	
<b>Full details of this project can be found in 2017-2021 Capital Improvement Program</b>		

<b>Little Neck Road Extension</b>		<b>N</b>
Sanitary sewer trunk main installation.		
<b>2017 Cost:</b>	\$1,500,000	
<b>Total 5 Year Cost:</b>	\$1,500,000	
<b>Funding Source:</b>	Sewer Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Economic Growth	
<b>Service Impact:</b>	Installation of sanitary sewer main in areas to be determined.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>New Sewer System Upgrades</b>		<b>R</b>
Upgrade and maintain city sewer facilities.		
<b>2017 Cost:</b>	\$250,000	
<b>Total 5 Year Cost:</b>	\$1,000,000	
<b>Funding Source:</b>	Sewer Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Economic Growth	
<b>Service Impact:</b>	Upgrade sewer systems serviced by the City.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>President St. TMDL Improvements</b>		<b>N</b>
Compliance with TMDL limits.		
<b>2017 Cost:</b>	\$1,500,000	
<b>Total 5 Year Cost:</b>	\$9,975,000	
<b>Funding Source:</b>	Sewer Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Upgrade plant and process at President Street WWTP in order to be compliant with upcoming TMDL limits.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Rehabilitation of Sand Filters at Georgetown</b>		<b>N</b>
Improve filtration of solids.		
<b>2017 Cost:</b>	\$350,000	
<b>Total 5 Year Cost:</b>	\$350,000	
<b>Funding Source:</b>	Sewer Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Repair underdrain system and the traveling bridges as a means of filtration.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>SCADA Upgrade (Sewer)</b>		<b>R</b>
Provide SCADA system hardware and software upgrades.		
<b>2017 Cost:</b>	\$29,000	
<b>Total 5 Year Cost:</b>	\$153,000	
<b>Funding Source:</b>	Sewer Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Allow for prompt response to potential problems through remote monitoring and control.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Sewer Extensions</b>		<b>R</b>
Install sanitary sewers in areas where the City will provide future service.		
<b>2017 Cost:</b>	\$130,000	
<b>Total 5 Year Cost:</b>	\$650,000	
<b>Funding Source:</b>	Sewer Fund	
<b>Operating Budget Impact:</b>	To be determined.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Support economic development in new service areas.	
<b>Full details of this project can be in the 2017-2021 Capital Improvement Program</b>		

<b>Sewer Line Rehabilitation</b>		<b>R</b>
Rehabilitate and/or replace deteriorated or damaged sewer lines.		
<b>2017 Cost:</b>	\$2,000,000	
<b>Total 5 Year Cost:</b>	\$11,000,000	
<b>Funding Source:</b>	Sewer Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Reduce sewer stoppages and cave-ins.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Sewer Share of Paving</b>		<b>R</b>
Replace damaged or deteriorated sewer lines prior to street paving projects.		
<b>2017 Cost:</b>	\$90,000	
<b>Total 5 Year Cost:</b>	\$450,000	
<b>Funding Source:</b>	Sewer Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Neighborhood Vitality	
<b>Service Impact:</b>	Replace deteriorated lines prior to paving to prevent damaging newly paved streets.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

**Sewer Stormwater Separation****R**

Direct stormwater out of the sanitary sewer system.

**2017 Cost:** \$130,000**Total 5 Year Cost:** \$650,000**Funding Source:** Sewer Fund**Operating Budget Impact:** No impact expected.**Council Priority:** Health and Environment**Service Impact:** Remove stormwater that could create additional wastewater flows and stoppages.**Full details of this project can be found in the 2017-2021 Capital Improvement Program****Treatment Plant Capital Expansion****R**

Make treatment capacity increases as needed at the City's wastewater treatment plants.

**2017 Cost:** \$200,000**Total 5 Year Cost:** \$1,800,000**Funding Source:** Sewer Fund**Operating Budget Impact:** No impact expected.**Council Priority:** Health and Environment**Service Impact:** Enhance public health and safety, provide for economic stimulus, and further ensure compliance with the law.**Full details of this project can be found in the 2017-2021 Capital Improvement Program****Treatment Plant Capital Improvements****R**

Make various improvements to the wastewater treatment plants.

**2017 Cost:** \$500,000**Total 5 Year Cost:** \$2,500,000**Funding Source:** Sewer Fund**Operating Budget Impact:** No impact expected.**Council Priority:** Health and Environment**Service Impact:** Allow the City to continue to meet its discharge requirements under the NPDES permit.**Full details of this project can be found in the 2017-2021 Capital Improvement Program****Treatment Plant Capital Maintenance****R**

Replace equipment, correct design deficiencies, and achieve other goals to meet discharge permit limits.

**2017 Cost:** \$350,000**Total 5 Year Cost:** \$1,750,000**Funding Source:** Sewer Fund**Operating Budget Impact:** No impact expected.**Council Priority:** Health and Environment**Service Impact:** Allow the City to continue to meet its discharge requirements as required under the NPDES permit.**Full details of this project can be found in the 2017-2021 Capital Improvement Program**

<b>Turblex Blower Replacement</b>		<b>N</b>
Replace blowers used for air circulation during the biological waste treatment process.		
<b>2017 Cost:</b>	\$500,000	
<b>Total 5 Year Cost:</b>	\$2,000,000	
<b>Funding Source:</b>	Sewer Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	New blowers will be safer, more energy efficient, and easier to maintain.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Wilshire Nutrient Removal</b>		<b>N</b>
Modifications to plant and/or processes in order to meet future limitations on nutrient loadings.		
<b>2017 Cost:</b>	\$500,000	
<b>Total 5 Year Cost:</b>	\$2,500,000	
<b>Funding Source:</b>	Sewer Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Allow the City to continue to meet its discharge requirements under the NPDES permit.	
<b>Full details of this project can be in the 2017-2021 Capital Improvement Program</b>		

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<b>SQUARE AND MONUMENT IMPROVEMENTS</b>	<b>\$475,000</b>
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<b>Factor's Walk Wall Stabilization</b>		<b>N</b>
Stabilize the historic wall along Factor's Walk.		
<b>2017 Cost:</b>	\$200,000	
<b>Total 5 Year Cost:</b>	\$250,000	
<b>Funding Source:</b>	General Fund – Preservation Fee	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Culture and Recreation	
<b>Service Impact:</b>	Improve aesthetics of the historic squares.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Gordon Monument Conservation</b>		<b>N</b>
Conserve the Gordon Monument in Wright Square.		
<b>2017 Cost:</b>	\$25,000	
<b>Total 5 Year Cost:</b>	\$25,000	
<b>Funding Source:</b>	General Fund – Preservation Fee	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Neighborhood Vitality	
<b>Service Impact:</b>	Preservations of monuments for tourism and future generations.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Monument Conservation</b>		<b>R</b>
Repair, restore, and improve monuments in various locations.		
<b>2017 Cost:</b>	\$20,000	
<b>Total 5 Year Cost:</b>	\$195,000	
<b>Funding Source:</b>	General Fund – Preservation Fee	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Culture and Recreation	
<b>Service Impact:</b>	Preserve and improve the condition of monuments.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Park, Square, Medians, and Irrigations Improvements</b>		<b>R</b>
Make improvements to parks, square, medians & Irrigation systems		
<b>2017 Cost:</b>	\$50,000	
<b>Total 5 Year Cost:</b>	\$185,000	
<b>Funding Source:</b>	General Fund – Preservation Fee	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Neighborhood Vitality	
<b>Service Impact:</b>	Thin out over crowded vegetation, add landscape, and improve appearances.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Public Monuments Lighting</b>		<b>N</b>
Install and repair lighting of public monuments.		
<b>2017 Cost:</b>	\$25,000	
<b>Total 5 Year Cost:</b>	\$135,000	
<b>Funding Source:</b>	General Fund – Preservation Fee	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Neighborhood Vitality	
<b>Service Impact:</b>	Enhance nighttime appearance of monuments to promote tourism.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Square Lighting Upgrades</b>		<b>R</b>
Improve lighting with the downtown squares.		
<b>2017 Cost:</b>	\$25,000	
<b>Total 5 Year Cost:</b>	\$200,000	
<b>Funding Source:</b>	General Fund – Preservation Fee	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Neighborhood Vitality	
<b>Service Impact:</b>	Improve lighting in Downtown Historic District.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Square Renovation</b>		<b>R</b>
Make improvements to the lighting, paving, landscaping and furnishing in squares.		
<b>2017 Cost:</b>	\$75,000	
<b>Total 5 Year Cost:</b>	\$515,000	
<b>Funding Source:</b>	General Fund – Preservation Fee	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Culture and Recreation	
<b>Service Impact:</b>	Improve aesthetics of the historic squares.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Square Walkway Repairs</b>		<b>R</b>
Repair brick walkways.		
<b>2017 Cost:</b>	\$55,000	
<b>Total 5 Year Cost:</b>	\$320,000	
<b>Funding Source:</b>	General Fund – Preservation Fee	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Neighborhood Vitality	
<b>Service Impact:</b>	Repair brick walkways to provide safety for pedestrians.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

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<b>STREET IMPROVEMENTS</b>	<b>\$20,566,000</b>
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<b>Downtown Streetscape Improvements (Broughton, Bay, &amp; River St)</b>		<b>R</b>
Design and construct a streetscape plan to be initiated in the downtown area.		
<b>2017 Cost:</b>	\$2,000,000	
<b>Total 5 Year Cost:</b>	\$4,000,000	
<b>Funding Source:</b>	DSA Bond	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Economic Growth	
<b>Service Impact:</b>	Improve aesthetics and the pedestrian experience in the downtown area.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Gwinnett Street Widening</b>		<b>N</b>
Widen Gwinnett Street to 4 lanes		
<b>2017 Cost:</b>	\$5,000,000	
<b>Total 5 Year Cost:</b>	\$5,000,000	
<b>Funding Source:</b>	DSA Bond	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Neighborhood Vitality	
<b>Service Impact:</b>	Increase traffic mobility on Gwinnett St to a four lane facility in support of a new arena project.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>River Street Ramps Reconstruction</b>		<b>R</b>
Repair stone ramps.		
<b>2017 Cost:</b>	\$66,000	
<b>Total 5 Year Cost:</b>	\$356,000	
<b>Funding Source:</b>	General Fund (Preservation Fee)	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Public Safety	
<b>Service Impact:</b>	Repair stone ramps and prevent vehicle damage while accessing River Street.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>West River Street Public Improvements</b>		<b>N</b>
Improve streetscape and business environment in the West River Street area.		
<b>2017 Cost:</b>	\$13,500,000	
<b>Total 5 Year Cost:</b>	\$13,500,000	
<b>Funding Source:</b>	DSA Bond	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Economic Growth	
<b>Service Impact:</b>	Improved pedestrian safety and aesthetics, enhancing potential for increased commercial development.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

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<b>WATER IMPROVEMENTS</b>	<b>\$7,893,000</b>
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<b>16" Extension West River Street</b>		<b>N</b>
Install a 16" water main in the West River Street area.		
<b>2017 Cost:</b>	\$250,000	
<b>Total 5 Year Cost:</b>	\$250,000	
<b>Funding Source:</b>	Water Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Economic Growth	
<b>Service Impact:</b>	Provide necessary water flow into the West River Street area.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>City Lot Relocation Water Improvements</b>		<b>N</b>
Design and install water mains to serve the new City Lot location at Interchange Court.		
<b>2017 Cost:</b>	\$1,000,000	
<b>Total 5 Year Cost:</b>	\$1,000,000	
<b>Funding Source:</b>	Water Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Economic Growth	
<b>Service Impact:</b>	Prepare City Lot site for new office location.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Dean Forest 24" to New Hampstead</b>		<b>N</b>
Installation of 24" waterline from Dean Forest Road into New Hampstead.		
<b>2017 Cost:</b>	\$250,000	
<b>Total 5 Year Cost:</b>	\$1,250,000	
<b>Funding Source:</b>	Water Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Economic Growth	
<b>Service Impact:</b>	Provide necessary water flow into the New Hampstead area.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Dean Forest 24" to SPA</b>		<b>N</b>
Installation of 24" waterline from Dean Forest Road into SPA.		
<b>2017 Cost:</b>	\$250,000	
<b>Total 5 Year Cost:</b>	\$1,250,000	
<b>Funding Source:</b>	Water Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Economic Growth	
<b>Service Impact:</b>	Improve water service and fire flows within SPA.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Developer Oversizing for Water Lines</b>		<b>R</b>
Enlarge or upgrade the sewer system or lift stations to meet future system demands.		
<b>2017 Cost:</b>	\$200,000	
<b>Total 5 Year Cost:</b>	\$1,000,000	
<b>Funding Source:</b>	Water Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Ensure future capacity in areas of potential growth.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Extension to Unserved Areas (Water)</b>		<b>R</b>
Extend water mains to sparsely populated areas within the distribution system that are presently served by private well or are potential growth areas.		
<b>2017 Cost:</b>	\$190,000	
<b>Total 5 Year Cost:</b>	\$990,000	
<b>Funding Source:</b>	Water Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Provide increased revenue as the customer base increases and the City is fulfilling its obligation to provide services.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Fire Hydrant Replacement Program</b>		<b>R</b>
Replacement of fire hydrants throughout the City.		
<b>2017 Cost:</b>	\$100,000	
<b>Total 5 Year Cost:</b>	\$500,000	
<b>Funding Source:</b>	Water Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Economic Growth	
<b>Service Impact:</b>	Increased public safety due to replacement of non-functioning and/or obsolete fire hydrants.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Groundwater Reductions</b>		<b>R</b>
Accumulation of monies to respond to future groundwater withdrawal restrictions or re-engineered withdrawal processes.		
<b>2017 Cost:</b>	\$1,000,000	
<b>Total 5 Year Cost:</b>	\$5,000,000	
<b>Funding Source:</b>	Water Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Gain compliance with future groundwater withdrawal regulations.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Gwinnett Street Water Line</b>		<b>N</b>
Replace 16 inch water main.		
<b>2017 Cost:</b>	\$1,000,000	
<b>Total 5 Year Cost:</b>	\$1,000,000	
<b>Funding Source:</b>	Water Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Economic Growth	
<b>Service Impact:</b>	Replacement of the old waterline as part of the Gwinnett St. widening.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Improvements for Paving Projects (Water)</b>		<b>R</b>
Replace damaged or deteriorated water lines prior to street paving projects.		
<b>2017 Cost:</b>	\$100,000	
<b>Total 5 Year Cost:</b>	\$517,000	
<b>Funding Source:</b>	Water Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Neighborhood Vitality	
<b>Service Impact:</b>	Deteriorated lines should be replaced prior to paving to prevent damaging newly paved streets.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Large Tract Infrastructure Extension (Water)</b>		<b>R</b>
Extend existing infrastructure to newly annexed areas.		
<b>2017 Cost:</b>	\$400,000	
<b>Total 5 Year Cost:</b>	\$2,000,000	
<b>Funding Source:</b>	Water Fund	
<b>Operating Budget Impact:</b>	To be determined.	
<b>Council Priority:</b>	Economic Growth	
<b>Service Impact:</b>	Support economic development of newly annexed areas.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

**Large Tract Water Supply****R**

Initial construction costs of water and sewer infrastructure within large land tracts.

**2017 Cost:** \$500,000**Total 5 Year Cost:** \$2,250,000**Funding Source:** Water Fund**Operating Budget Impact:** To be determined.**Council Priority:** Health and Environment**Service Impact:** Provide necessary infrastructure to large commercial and industrial development.**Full details of this project can be found in the 2017-2021 Capital Improvement Program****Megasite-New Hampstead 24" Main****N**

Build a 24" water main to connect the Megasite to New Hampstead.

**2017 Cost:** \$300,000**Total 5 Year Cost:** \$2,300,000**Funding Source:** Water Fund**Operating Budget Impact:** No impact expected.**Council Priority:** Health and Environment**Service Impact:** Provide necessary infrastructure to accommodate growth in the area.**Full details of this project can be found in the 2017-2021 Capital Improvement Program****Miscellaneous Water Line Improvements****R**

Replace certain deteriorated and/or undersized water lines.

**2017 Cost:** \$738,000**Total 5 Year Cost:** \$3,873,000**Funding Source:** Water Fund**Operating Budget Impact:** No impact expected.**Council Priority:** Health and Environment**Service Impact:** Reduce water leaks in the system.**Full details of this project can be found in the 2017-2021 Capital Improvement Program****New Water Systems Upgrade****N**

Improve existing water systems.

**2017 Cost:** \$250,000**Total 5 Year Cost:** \$1,000,000**Funding Source:** Water Fund**Operating Budget Impact:** No impact expected.**Council Priority:** Health and Environment**Service Impact:** Augment existing City water systems.**Full details of this project can be found in the 2017-2021 Capital Improvement Program**

**Overhead Water Storage Tank Repair and Repainting****R**

Repaint the overhead storage tanks at Wilmington Island, Travis Field, and Savannah State University.

<b>2017 Cost:</b>	\$50,000
<b>Total 5 Year Cost:</b>	\$250,000
<b>Funding Source:</b>	Water Fund
<b>Operating Budget Impact:</b>	No impact expected.
<b>Council Priority:</b>	Health and Environment
<b>Service Impact:</b>	Ensure the physical integrity of the infrastructure.

Full details of this project can be found in the **2017-2021 Capital Improvement Program**

**Reclaimed Water Phase I****N**

Install new reclaimed water mains to serve specific areas with reclaimed water.

<b>2017 Cost:</b>	\$1,000,000
<b>Total 5 Year Cost:</b>	\$1,000,000
<b>Funding Source:</b>	Sewer Fund
<b>Operating Budget Impact:</b>	No impact expected.
<b>Council Priority:</b>	Health and Environment
<b>Service Impact:</b>	Compliance with the new State Water Plan requirement for reclaimed water use.

Full details of this project can be found in the **2017-2021 Capital Improvement Program**

**Replacement of Hydro-Pneumatic Tanks****R**

Replace hydro-pneumatic tanks at various well sites throughout the supply system.

<b>2017 Cost:</b>	\$50,000
<b>Total 5 Year Cost:</b>	\$250,000
<b>Funding Source:</b>	Water Fund
<b>Operating Budget Impact:</b>	No impact expected.
<b>Council Priority:</b>	Health and Environment
<b>Service Impact:</b>	Ensure that wells continue to perform at design capacity 24-hours per day.

Full details of this project can be found in the **2017-2021 Capital Improvement Program**

**Supervisory Control and Data Acquisition (SCADA) Upgrade****R**

Upgrade SCADA system hardware and software.

<b>2017 Cost:</b>	\$35,000
<b>Total 5 Year Cost:</b>	\$200,000
<b>Funding Source:</b>	Water Fund
<b>Operating Budget Impact:</b>	No impact expected.
<b>Council Priority:</b>	Health and Environment
<b>Service Impact:</b>	Provide remote monitoring and control to allow for prompt response to potential problems.

Full details of this project can be found in the **2017-2021 Capital Improvement Program**

<b>Valve Replacement Program</b>		<b>R</b>
Replace or repair aging or inaccurate valves.		
<b>2017 Cost:</b>	\$80,000	
<b>Total 5 Year Cost:</b>	\$443,000	
<b>Funding Source:</b>	Water Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Lowers possibility of leaks, provides more accurate billing information.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Well Electrical Preventive Maintenance</b>		<b>R</b>
Periodically clean, repair, and/or replace electrical power and control systems of 41 wells.		
<b>2017 Cost:</b>	\$50,000	
<b>Total 5 Year Cost:</b>	\$250,000	
<b>Funding Source:</b>	Water Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Ensure that wells continue to perform as needed.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

<b>Well Preventive Maintenance Program</b>		<b>R</b>
Perform preventive maintenance of 5 wells to ensure reliable operation 24 hours a day, 7 days a week.		
<b>2017 Cost:</b>	\$100,000	
<b>Total 5 Year Cost:</b>	\$500,000	
<b>Funding Source:</b>	Water Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	Health and Environment	
<b>Service Impact:</b>	Provide wells that perform at 100% design capacity.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

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<b>OTHER IMPROVEMENTS</b>	<b>\$785,763</b>
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<b>Comcast Building Buyback</b>		<b>N</b>
Purchase of Comcast Building from Chatham County to meet terms of previous agreement.		
<b>2017 Cost:</b>	\$626,000	
<b>Total 5 Year Cost:</b>	\$626,000	
<b>Funding Source:</b>	General Fund	
<b>Operating Budget Impact:</b>	No impact expected.	
<b>Council Priority:</b>	High Performing Government	
<b>Service Impact:</b>	Allows flexibility in development of Project Derenne and gives City a presence in Mid-town.	
<b>Full details of this project can be found in the 2017-2021 Capital Improvement Program</b>		

**Riverwalk Docks Repairs****R**

Maintain the docks for public use and safety.

**2017 Cost:** \$109,763**Total 5 Year Cost:** \$109,763**Funding Source:** Parking Fund**Operating Budget Impact:** No impact expected.**Council Priority:** Public Safety**Service Impact:** Maintain the docks in a condition that gives optimum performance and service life.**Full details of this project can be found in the 2017-2021 Capital Improvement Program****Visitor Wayfinding Signage****N**

Design, purchase, and installation of wayfinding signage for visitors.

**2017 Cost:** \$50,000**Total 5 Year Cost:** \$250,000**Funding Source:** Parking Fund**Operating Budget Impact:** No impact expected.**Council Priority:** Economic Growth**Service Impact:** Coordinated, user-friendly, visible navigation system and maps encourage visitors and residents to use parking facilities and engage in a pedestrian experience.**Full details of this project can be found in the 2017-2021 Capital Improvement Program**

# RISK MANAGEMENT FUND



## RISK MANAGEMENT FUND

Risk Management focuses on providing an integrated program responsible for the protection and preservation of the City's resources and assets through loss prevention, loss control and loss financing. This Fund also provides for benefits offered to City of Savannah employees. Employee benefits include three basic categories: Social Security, Pension, and Insurance. Contributions to these categories include employer contributions and/or employee contributions. In 2017, employer contributions to employee benefits total \$44,095,986 while employee contributions total \$22,873,763.

**Social Security:** The City will contribute \$9,352,383 to Social Security in 2017. This represents an increase of \$209,220 over 2016 projected expenditures. City employees will contribute an equal amount for a total Social Security contribution of \$18,704,766.

**Pension:** In 2017, the City's contribution to the Pension Fund is \$9,164,055. This annual employer contribution is based on the most recent recommendations of the independent Actuarial Report prepared for the City of Savannah Employee's Retirement Plan. City employees are required to contribute 6.65% of their earnings on a pre-tax basis.

**Insurance:** In order to appropriately manage the health plan and maintain fund reserves while addressing increasing costs, contribution increases are planned. City contributions for health, life, disability, unemployment, and worker's compensation total \$25,579,548 in 2017. Total contributions for insurance protection include interest earned and other revenue sources.

## EMPLOYER CONTRIBUTIONS

<u>Contributions</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Social Security	\$ 7,933,136	\$ 9,143,163	\$ 9,352,383	2.3
Pension	10,292,739	9,454,605	9,164,055	(3.1)
Group Medical Insurance	18,438,425	19,639,295	20,910,773	6.5
Group Life Insurance	391,295	349,960	349,913	0.0
Disability Insurance	117,241	154,980	318,862	105.7
Unemployment Compensation	0	78,025	0	(100.0)
Worker's Compensation	5,713,203	5,574,100	4,000,000	(28.2)
<b>TOTAL</b>	<b>\$ 42,886,039</b>	<b>\$ 44,394,128</b>	<b>\$ 44,095,986</b>	<b>(0.7)</b>

## EMPLOYEE CONTRIBUTIONS

<u>Contributions</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Social Security	\$ 7,933,136	\$ 9,143,163	\$ 9,352,383	2.3
Pension	6,948,068	7,874,120	8,059,305	2.4
Group Medical Insurance	4,421,728	4,682,329	5,056,915	8.0
Group Life Insurance	330,232	379,008	405,160	6.9
TOTAL	\$ 19,633,164	\$ 22,078,620	\$ 22,873,763	3.6

## PENSION

<u>Contributions</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
City	\$ 10,292,739	\$ 9,454,605	\$ 9,164,055	(3.1)
Airport Commission	871,998	922,399	898,930	(2.5)
Metropolitan Planning Commission	203,150	194,135	152,380	(21.5)
Youth Futures Authority	11,101	17,628	17,766	0.8
TOTAL	\$ 11,378,988	\$ 10,588,767	\$ 10,233,131	(3.4)

## MEDICAL INSURANCE

**Group Medical Insurance:** The 2017 City contribution to Group Medical Insurance is budgeted at \$20,910,773. Other significant contributions are from active and retired employees of the City. Outside agencies which include the Airport Commission, Metropolitan Planning Commission, and Youth Futures Authority also participate in the medical plan.

<u>Contributions</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
City	\$ 18,438,425	\$ 19,639,295	\$ 20,910,773	6.5
Employee	4,421,728	4,682,436	5,056,915	8.0
Retiree	1,182,089	1,200,000	1,296,000	8.0
Retiree - Medicare Advantage	793,847	847,407	915,200	8.0
Outside Agencies	503,248	602,736	650,714	8.0
Interest Earned	3,267	1,200	1,200	0.0
Draw (Contribution) on Reserves	(830,212)	214,303	310,484	44.9
TOTAL	\$ 24,512,392	\$ 27,187,377	\$ 29,141,286	7.2

<u>Expenditures</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Medical/Drug Claims	\$ 20,776,703	\$ 23,322,677	\$ 25,188,491	8.0
Medicare Advantage	1,758,306	1,876,471	1,989,060	6.0
Administrative Charges	1,331,099	1,208,817	1,232,993	2.0
Actuarial Study Fees	42,987	45,000	45,000	0.0
Stop-Loss Coverage	537,030	606,851	685,742	13.0
Health Incentive Rebate	61,614	118,680	0	(100.0)
Miscellaneous	4,653	8,881	0	(100.0)
<b>TOTAL</b>	<b>\$ 24,512,392</b>	<b>\$ 27,187,377</b>	<b>\$ 29,141,286</b>	<b>7.2</b>

## LIFE INSURANCE

**Group Life Insurance:** The City provides eligible employees life insurance equal to one times annual earnings, rounded to the next higher thousand, to a maximum of \$100,000. The City also offers optional additional supplemental coverage which is paid for by the employee. In order to continue life insurance coverage after retirement, costs are incurred by retirees. Outside agencies such as the Youth Futures Authority also participate in the plan.

<u>Contributions</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
City	\$ 391,295	\$ 349,960	\$ 349,913	0.0
Employee, Retiree, Agencies	893,845	1,010,000	1,080,000	6.9
Interest Earned	96	150	150	0.0
Draw (Contribution) on Reserves	(12,089)	49,890	49,937	0.0
<b>TOTAL</b>	<b>\$ 1,273,147</b>	<b>\$ 1,410,000</b>	<b>\$ 1,480,000</b>	<b>5.0</b>

<u>Expenditures</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Life Insurance Premiums	\$ 1,273,147	\$ 1,410,000	\$ 1,480,000	5.0

## LONG TERM DISABILITY

**Long Term Disability:** The City provides long term disability coverage for employees at no cost to the employee. This plan provides income to employees who become disabled as a result of injury or sickness, and are under a doctor's care during the entire time they are totally disabled.

<u>Contributions</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
City	\$ 117,241	\$ 154,980	\$ 318,862	105.8

	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
<b><u>Contributions</u></b>	<b><u>Actual</u></b>	<b><u>Projected</u></b>	<b><u>Proposed</u></b>	<b><u>2016-2017</u></b>
Interest Earned	18	25	25	0.0
Draw (Contribution) on Reserves	35,659	55,995	(53,887)	(196.3)
TOTAL	\$ 152,918	\$ 211,000	\$ 265,000	25.6
<b><u>Expenditures</u></b>	<b><u>Actual</u></b>	<b><u>Projected</u></b>	<b><u>Proposed</u></b>	<b><u>% Change</u></b>
Long Term Disability Premiums	\$ 152,918	\$ 211,000	\$ 265,000	25.6

#### UNEMPLOYMENT COMPENSATION

**Unemployment Compensation:** Unemployment insurance provides temporary financial assistance to workers unemployed through no fault of their own. Unemployment Compensation benefits are paid by the employer.

	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
<b><u>Contributions</u></b>	<b><u>Actual</u></b>	<b><u>Projected</u></b>	<b><u>Proposed</u></b>	<b><u>2016-2017</u></b>
City	\$ 0	\$ 78,025	\$ 0	(100.0)
Interest Earned	24	30	30	0.0
Draw (Contribution) on Reserves	65,523	(53,055)	49,970	(194.2)
TOTAL	\$ 65,547	\$ 25,000	\$ 50,000	100.0
<b><u>Expenditures</u></b>	<b><u>Actual</u></b>	<b><u>Projected</u></b>	<b><u>Proposed</u></b>	<b><u>% Change</u></b>
Claims	\$ 65,547	\$ 25,000	\$ 50,000	100.0
TOTAL	\$ 65,547	\$ 25,000	\$ 50,000	100.0

#### WORKER'S COMPENSATION

**Worker's Compensation:** This program provides risk funding for claims by employees for work related injuries and is mandated by state law. The employer makes this contribution.

	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
<b><u>Contributions</u></b>	<b><u>Actual</u></b>	<b><u>Projected</u></b>	<b><u>Proposed</u></b>	<b><u>2016-2017</u></b>
City	\$ 5,713,203	\$ 5,574,100	\$ 4,000,000	(28.2)
Stop Loss Reimbursement	0	678,857	678,857	0.0
State Insurance Trust Fund	1,240,493	173,238	173,238	0.0
Insurance Reimbursement	25,085	21,834	21,834	0.0
Interest Earned	2,850	3,000	2,000	(33.3)
Draw (Contribution) on Reserves	(2,151,870)	(346,098)	1,044,680	(401.8)
TOTAL	\$ 4,829,761	\$ 6,104,931	\$ 5,920,609	(3.0)

<u>Expenditures</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Worker's Comp				
Wages Paid	\$ 946,998	\$ 950,000	\$ 950,000	0.0
Settlements	286,915	900,000	700,000	(22.2)
Permanent Disability				
Payments	357,739	400,000	400,000	0.0
Legal Expenses	96,148	144,888	144,888	0.0
Medical Claims	2,103,396	2,600,000	2,600,000	0.0
Cost Containment				
Fees	309,736	300,000	300,000	0.0
Insurance Premium	276,944	300,000	309,000	3.0
Administrative				
Expenses	445,137	500,000	507,000	1.4
Drug Testing	4,056	6,221	6,221	0.0
Other Expenses	2,692	3,500	3,500	0.0
<b>TOTAL</b>	<b>\$ 4,829,761</b>	<b>\$ 6,104,931</b>	<b>\$ 5,920,609</b>	<b>(3.0)</b>

## OTHER RISK MANAGEMENT

In addition to the risk management program for Worker's Compensation, there are programs for Property, Judgments and Losses, and Auto Liability. These three programs are grouped together in one category as Other Risk Management. Contributions support financial goals to reduce the threat of accidents and other forms of risk to minimize the impact when losses occur. There is also a Risk Management Fund Umbrella to provide reserves against large losses.

**Property:** This risk management program, which includes purchased property insurance, is designed to cover major losses occurring from such things as storm or fire damage. Money, securities, as well as blanket and fidelity bonds are also covered.

<u>Contributions</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
City	\$ 1,277,234	\$ 1,277,234	\$ 1,008,374	(21.1)
Interest Earned	611	200	200	0.0
Draw (Contribution) on Reserves	(199,724)	(285,298)	232,306	(181.4)
<b>TOTAL</b>	<b>\$ 1,078,121</b>	<b>\$ 992,136</b>	<b>\$ 1,240,880</b>	<b>25.1</b>

<u>Expenditures</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Contractual Services	\$ 52,894	\$ 75,000	\$ 75,000	0.0
Purchased Premiums	1,025,227	899,831	1,165,880	29.6
Uninsured				
Losses/Claims	0	17,305	0	(100.0)
<b>TOTAL</b>	<b>\$ 1,078,121</b>	<b>\$ 992,136</b>	<b>\$ 1,240,880</b>	<b>25.1</b>

**Judgments and Losses:** This program provides for the defense and payment of civil claims against the City of Savannah and is uninsured. These claims involve general and professional litigation.

Allocations include a one million dollar contribution to address litigation incurred in 2013. Also, a contribution of \$168,900 to the Risk Management Umbrella is included for 2016.

	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
<b><u>Contributions</u></b>	<b><u>Actual</u></b>	<b><u>Projected</u></b>	<b><u>Proposed</u></b>	<b><u>2016-2017</u></b>
City	\$ 2,311,400	\$ 2,780,300	\$ 2,685,000	(3.4)
Interest Earned	1,912	1,000	1,000	0.0
Draw (Contribution) on Reserves	(919,063)	(558,800)	(1,001,000)	79.1
<b>TOTAL</b>	<b>\$ 1,394,249</b>	<b>\$ 2,222,500</b>	<b>\$ 1,685,000</b>	<b>(24.2)</b>

	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
<b><u>Expenditures</u></b>	<b><u>Actual</u></b>	<b><u>Projected</u></b>	<b><u>Proposed</u></b>	<b><u>2016-2017</u></b>
Contractual Services	\$ 27,815	\$ 10,000	\$ 25,000	150.0
Settlements	348,708	781,500	400,000	(48.8)
Legal Expenses	641,848	650,000	700,000	7.7
Claims	80,652	300,000	250,000	(16.7)
Employment Practices Liability Legal Costs	289,147	471,000	300,000	(36.3)
Administrative Expenses	5,850	10,000	10,000	0.0
Other Expenses	229	0	0	0.0
<b>TOTAL</b>	<b>\$ 1,394,249</b>	<b>\$ 2,222,500</b>	<b>\$ 1,685,000</b>	<b>(24.2)</b>

**Auto Liability:** This program provides for the defense and payment of automobile liability claims against the City of Savannah and is uninsured (except for vehicles which drive out of state).

	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
<b><u>Contributions</u></b>	<b><u>Actual</u></b>	<b><u>Projected</u></b>	<b><u>Proposed</u></b>	<b><u>2016-2017</u></b>
City	\$ 932,296	\$ 932,700	\$ 1,300,000	39.4
Interest Earned	1,018	800	800	0.0
Draw (Contribution) on Reserves	(235,413)	8,898	(349,300)	(4,025.6)
<b>TOTAL</b>	<b>\$ 697,901</b>	<b>\$ 942,398</b>	<b>\$ 951,500</b>	<b>1.0</b>

	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>% Change</b>
<b><u>Expenditures</u></b>	<b><u>Actual</u></b>	<b><u>Projected</u></b>	<b><u>Proposed</u></b>	<b><u>2016-2017</u></b>
Settlements	\$ 188,500	\$ 300,000	\$ 300,000	0.0
Legal Expenses	50,940	89,000	89,000	0.0
Claims	323,646	357,389	360,000	0.7
Safety	1,902	15,000	15,000	0.0
Subrogation Fees	9,780	22,793	25,000	9.7
Insurance Premiums	57,901	53,000	52,000	(1.9)

<b><u>Expenditures</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
Administrative Expenses	38,231	80,000	80,000	0.0
Drug Testing	26,692	22,716	30,000	32.1
Other Expenses	309	2,500	500	(80.0)
<b>TOTAL</b>	<b>\$ 697,901</b>	<b>\$ 942,398</b>	<b>\$ 951,500</b>	<b>1.0</b>

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### **RISK MANAGEMENT UMBRELLA**

**Risk Management Umbrella:** The Risk Management Fund Umbrella provides reserves against large losses. Contributions are shown below.

<b><u>Contributions</u></b>	<b>2015 <u>Actual</u></b>	<b>2016 <u>Projected</u></b>	<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
City	\$ 300,000	\$ 168,900	\$ 0	(100.0)
Interest Earned	1,542	1,500	1,500	0.0
<b>TOTAL</b>	<b>\$ 301,542</b>	<b>\$ 170,400</b>	<b>\$ 1,500</b>	<b>(99.1)</b>



# DEBT SERVICE FUND

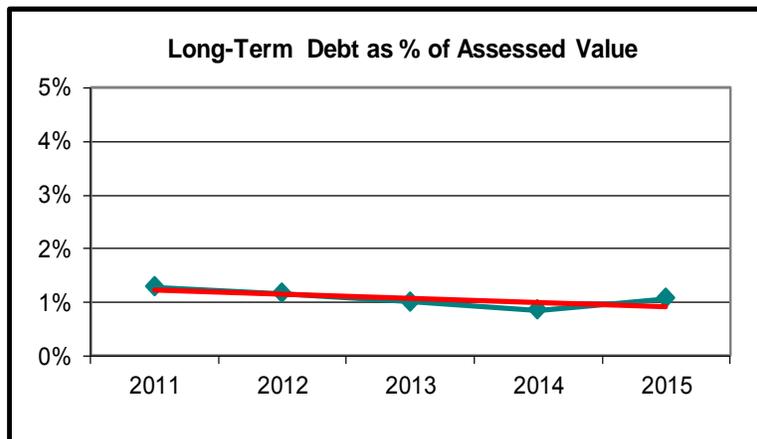


## LEGAL DEBT MARGIN

State statutes limit the amount of general obligation bonded debt a governmental entity may issue up to 10% of its total assessed valuation. The 2015 debt limitation for the City was \$509,801,454. As of December 31, 2015 the City had no outstanding general obligation bonded debt.

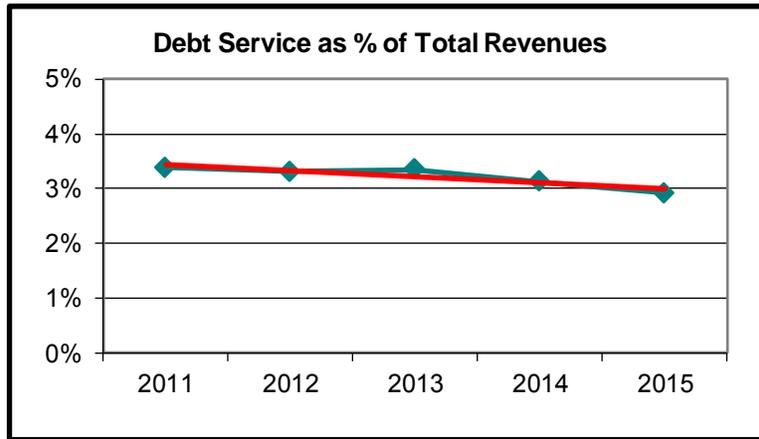
## DEBT AS A PERCENT OF ASSESSED VALUE

The debt policy of the City is that total long-term debt and major contractual obligations shall not exceed 8% of assessed valuation. The chart below illustrates long-term liabilities as a percentage of total assessed value of taxable property. Included are general obligation bonds (none during this period), contractual obligations, as well as Sanitation and Civic Center debt. Excluded are parking services and water/sewer system debt because these are fully self-supporting enterprise activities. In 2015, the City's long-term debt/contractual obligations were only 1.07% of assessed value as measured by this indicator.



## DEBT SERVICE AS A PERCENT OF TOTAL REVENUES

This indicator looks at debt service and major contractual payment obligations as a percentage of total General Fund revenues. General Fund debt service as well as debt service for the Civic Center and Sanitation Funds is included because these funds are historically subsidized by the General Fund. During the 2011-2015 period, the percentage remained below 5%. Increasing debt service reduces flexibility by adding to expenditure requirements.



## BOND RATINGS

The City’s bond rating is the primary factor in deciding the interest rate that will be paid on debt. It is also considered a measure of the City’s overall financial strength. City policy states: *Good communication with bond rating agencies will be maintained and full disclosure on every financial report, as well as bond prospectus, will continue.*

The City’s general obligation bonds ratings are further evidence of its financial strength. Such rankings mean the City’s bonds are considered to be of good investment quality. The City’s bond ratings are shown in the chart below.

<b>General Obligation Credit Rating:</b>	
Standard and Poor’s	AA+
Moody’s Investors Service	Aa2
<b>Water and Sewer Debt Credit Rating:</b>	
Standard and Poor’s	AA+
Moody’s Investors Service	Aa2

## DEBT ISSUES

Tables on the following pages summarize outstanding debt issues and annual debt service requirements. Included are the City’s obligations for the General, Water and Sewer, Sanitation, Mobility and Parking Services, and Community Development Funds. Fund revenues provide the resources to pay the debt service expenditures for each fund.

New bond projections are as follows:

- General Fund/Debt Service Fund – Issue of \$14.0 million for the construction of streetscape improvements as follows:
  - Broughton Street = \$8.5 million
  - River Street = \$2.5 million
  - Bay Street = \$3.0 million
- General Fund/Debt Service Fund – Issue of \$13.5 million for the construction of the riverwalk extension and hardscape improvements to west River Street
- General Fund/Debt Service Fund – Issue of \$5 million for the widening of Gwinnett Street to accommodate the new arena
- Water and Sewer Fund – 2019 issue of \$12 million for capital improvements

## SUMMARY OF OUTSTANDING DEBT ISSUES AND 2017 DEBT SERVICE SUMMARY

Issue	Purpose	Original Amount	Issue Date	Final Maturity	Amount Outstanding at 12/31/2016	2017 Debt Service Requirement
<b><u>General Fund Supported Obligations</u></b>						
DSA* Series 2009 A & B	Refunding DSA 1998 Series which funded storm drainage improvements	\$37,000,000	9/17/2009	8/1/2032	\$12,360,000	\$2,620,130
DSA* Series 2014	Refunding a portion of the DSA Series 2009B Bonds which funded storm drainage improvements	9,970,000	4/21/2014	8/1/2025	7,660,000	1,017,250
DSA* Series 2015	TAD district improvements	19,950,000	7/1/2015	8/1/2035	19,190,000	1,501,938
DSA* Series 2016	Streetscape Improvements for downtown corridors	8,000,000	8/30/2016	8/1/2029	8,000,000	149,318
General Obligation Series 2016	Streetscape Improvements for downtown corridors	2,000,000	9/8/2016	8/1/2025	2,000,000	35,351
<b><u>Water and Sewer Revenue Obligations</u></b>						
Series 2014	Refund Water and Sewer Revenue Bonds Series 2003 and certain maturities of the Water and Sewer Revenue Bonds Series 2009B	17,690,000	5/19/2014	12/1/2029	13,420,000	2,239,000
Series 2016	Refund Water and Sewer loans received through GEFA	21,255,000	1/6/2016	8/1/2029	19,810,000	2,118,097
<b><u>Sanitation Fund Supported Obligations</u></b>						
RRDA***Series 2013	Refund RRDA Revenue Bonds Series 2003	12,950,000	11/21/2013	8/1/2019	9,020,000	3,151,150
<b><u>Parking Service Fund Supported Obligations</u></b>						
DSA* Series 2013	Refund DSA Series 2003 which in part funded parking facilities and fund the Liberty Street Garage	6,485,000	12/30/2013	8/1/2019	2,975,000	1,244,500
DSA* Series 2015	Whitaker Street Garage	25,055,000	7/1/2015	8/1/2032	25,055,000	810,168
<b><u>Community Development Fund Supported Obligations</u></b>						
HUD Section 108 Notes	Community development and small business loan program	2,000,000	various	8/1/2020	400,000	108,290
Total		<b>\$162,355,000</b>			<b>\$119,890,000</b>	<b>\$14,995,191</b>

\* DSA - Downtown Savannah Authority contractual obligation

\*\* SRF - State Revolving Fund program operated by State of Georgia

\*\*\* RRDA - Resource Recovery Development Authority contractual obligation

## ANNUAL DEBT SERVICE REQUIREMENTS

The table below shows debt funding requirements for the City of Savannah for 2017-2035. Shown are principal and interest based on outstanding debt issues.

### ANNUAL BOND MATURITY AND INTEREST REQUIREMENTS

For Direct General Obligation, Revenue Bonds and Contractual Obligations

2017-2035

As of December 31, 2016

Year	General Obligation Bonds		Revenue Bonds		Tax Supported Contractual Obligations		Non Tax Supported Contractual Obligations		Total
	Principal	Interest	Principal	Interest	Principal	Interest	Principal	Interest	
2017	\$ -	\$ 35,351	\$ 1,890,000	\$ 349,000	\$ 3,680,000	\$ 1,608,636	\$ 5,835,000	\$ 1,488,915	\$ 14,886,901
2018	-	39,400	845,000	311,200	3,770,000	1,522,931	5,960,000	1,369,408	13,817,939
2019	-	39,400	860,000	294,300	1,490,000	1,416,405	6,370,000	1,247,078	11,717,183
2020	315,000	39,400	875,000	277,100	2,475,000	1,386,605	3,235,000	1,085,837	9,688,942
2021	325,000	33,195	890,000	259,600	2,500,000	1,332,846	3,325,000	1,018,151	9,683,792
2022	330,000	26,792	910,000	241,800	2,530,000	1,265,913	2,850,000	955,096	9,109,601
2023	335,000	20,291	940,000	214,500	2,605,000	1,179,685	2,945,000	865,381	9,104,857
2024	345,000	13,692	965,000	186,300	2,690,000	1,090,752	3,045,000	772,099	9,107,843
2025	350,000	6,895	990,000	157,350	2,775,000	998,715	3,150,000	675,695	9,103,655
2026			1,020,000	127,650	2,910,000	903,574	3,260,000	575,323	8,796,547
2027			1,050,000	97,050	2,955,000	797,776	3,380,000	489,629	8,769,455
2028			1,075,000	65,550	3,010,000	688,805	3,505,000	400,267	8,744,622
2029			1,110,000	33,300	3,070,000	576,721	3,115,000	309,013	8,214,034
2030					2,245,000	459,300	2,190,000	232,632	5,126,932
2031					2,285,000	356,448	2,295,000	161,456	5,097,904
2032					2,340,000	249,917	2,400,000	84,000	5,073,917
2033					1,250,000	139,088			1,389,088
2034					1,290,000	95,338			1,385,338
2035					1,340,000	48,576			1,388,576

1. Revenue Bonds shown include the Water and Sewer Revenue Refunding and Improvement Bonds, Series 2014
2. Tax Supported Contractual Obligations include the Downtown Savannah Authority Refunding Revenue Bonds Series 2009 A & B, Series 2014 and Series 2015
3. Non-tax Supported Contractual Obligations include the Downtown Savannah Authority Revenue Bonds, Series 2013, the Downtown Savannah Authority Revenue Bonds, Series 2015, Resource Recovery Development Authority Revenue Refunding Bonds, Series 2009 and Series 2013.

# HOTEL/MOTEL AND AUTO RENTAL TAX FUNDS



## HOTEL/MOTEL TAX FUND

The Hotel/Motel Tax Fund accounts for Hotel/Motel Tax revenue and related expenditures. Half of the Hotel/Motel Tax revenue collected by the City is transferred to the General Fund. The other half is distributed between Visit Savannah to promote tourism, as well as the Savannah International Trade and Convention Center and the Civic Center to operate trade and convention facilities.

<u>Revenue Source</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
<u>Taxes</u>				
Hotel/Motel Tax	\$ 18,432,949	\$ 19,250,000	\$ 19,827,500	3.0
TOTAL	\$ 18,432,949	\$ 19,250,000	\$ 19,827,500	3.0

<u>Expenditure Area</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Contribution to Visit Savannah	\$ 6,143,702	\$ 6,416,025	\$ 6,608,506	3.0
Contribution to Trade Center	2,509,411	2,606,731	2,678,933	2.8
Transfer to General Fund	9,216,474	9,625,000	9,913,750	3.0
Transfer to Civic Center Fund	563,362	602,244	626,311	4.0
TOTAL	\$ 18,432,949	\$ 19,250,000	\$ 19,827,500	3.0

## AUTO RENTAL TAX FUND

The Auto Rental Tax Fund accounts for excise taxes on charges to the public for vehicle rentals from locations within the City. This revenue is transferred to the General Fund and the Civic Center Fund. Seventy-five percent of the proceeds are allocated to the Civic Center Fund and the remaining 25% to the General Fund. The revenue supports the promotion of trade, commerce, and tourism and the provision of a convention facility.

<b><u>Revenue Source</u></b>		<b><u>2015 Actual</u></b>		<b><u>2016 Projected</u></b>		<b><u>2017 Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
<b><u>Taxes</u></b>							
Auto Rental Tax	\$	1,689,684	\$	1,720,000	\$	1,740,000	1.2
TOTAL	\$	1,689,684	\$	1,720,000	\$	1,740,000	1.2
<b><u>Expenditure Area</u></b>		<b><u>2015 Actual</u></b>		<b><u>2016 Projected</u></b>		<b><u>2017 Proposed</u></b>	<b><u>% Change 2016-2017</u></b>
Transfer to General Fund	\$	422,421	\$	430,000	\$	435,000	1.2
Transfer to Civic Center Fund		1,267,263		1,290,000		1,305,000	1.2
TOTAL	\$	1,689,684	\$	1,720,000	\$	1,740,000	1.2

# COMPUTER PURCHASE FUND



The Computer Purchase Fund is used to account for items that improve, maintain, and replace components of the City's computer network (personal computers, connections, servers, and infrastructure). Fund revenue is primarily contributed through the Information Technology Department.

In 2016, there was an Interfund Transfers expense related to moving the City's Data Center out of the Civic Center.

## REVENUES/EXPENDITURES

<u>Revenue Source</u>		<b>2015</b>		<b>2016</b>		<b>2017</b>		<b>% Change</b>
		<u>Actual</u>		<u>Projected</u>		<u>Proposed</u>		<u>2016-2017</u>
<u>Interfund Revenues</u>								
Computer Capital Charge	\$	721,295	\$	721,295	\$	721,295		0.0
<u>Interest Earned</u>								
Interest Earned	\$	848	\$	2,000	\$	2,000		0.0
<u>Other Revenues</u>								
Draw (Contribution) on Reserves	\$	(214,902)	\$	424,295	\$	(2,000)		(100.5)
<b>TOTAL</b>	<b>\$</b>	<b>507,241</b>	<b>\$</b>	<b>1,147,590</b>	<b>\$</b>	<b>721,295</b>		<b>(37.1)</b>

<u>Expenditures</u>		<b>2015</b>		<b>2016</b>		<b>2017</b>		<b>% Change</b>
		<u>Actual</u>		<u>Projected</u>		<u>Proposed</u>		<u>2016-2017</u>
Commodities	\$	140,339	\$	280,000	\$	280,000		0.0
Capital Outlay		121,135		0		66,295		100.0
Interfund Transfers		0		792,590		0		(100.0)
Other Expenses		245,767		75,000		375,000		400.0
<b>TOTAL</b>	<b>\$</b>	<b>507,241</b>	<b>\$</b>	<b>1,147,590</b>	<b>\$</b>	<b>721,295</b>		<b>(37.1)</b>

# VEHICLE PURCHASE FUND



The Vehicle Purchase Fund is used to account for acquisitions to the City's vehicle fleet. Revenue comes mainly from department vehicle use charges and fleet addition contributions, as well as sales revenue from vehicles retired from the fleet. Expenditures primarily reflect the purchase of replacement/new vehicles.

The 2017 budget for vehicle accessory charges and computer hardware/software within Capital Outlay increases \$737,254 largely due to vehicle outfitting and MDT related costs for police vehicles.

## REVENUES/EXPENDITURES

<u>Revenue Source</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
<u>Interfund Revenues</u>				
Vehicle Use Charges	\$ 8,770,476	\$ 8,042,681	\$ 8,042,681	0.0
Vehicle Accessory Charges	187,945	118,360	601,255	408.0
Fleet Addition Contribution	1,361,798	637,059	48,000	(92.5)
Subtotal	\$ 10,320,219	\$ 8,798,100	\$ 8,691,936	(1.2)
<u>Interest Earned</u>				
Interest Earned	\$ 19,824	\$ 48,000	\$ 48,000	0.0
<u>Other Revenues</u>				
Sales Revenue	\$ 1,338,884	\$ 500,000	\$ 975,000	95.0
Capital Contributions	4,500	6,000	0	(100.0)
Draw (Contribution) on Reserves	(6,061,363)	(58,934)	872,094	(1,579.8)
Subtotal	\$ (4,717,979)	\$ 447,066	\$ 1,847,094	313.2
 TOTAL	 \$ 5,622,064	 \$ 9,293,166	 \$ 10,587,030	 13.9
<u>Expenditures</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Outside Services	\$ 98,620	\$ 38,000	\$ 58,500	53.9
Capital Outlay	5,523,444	9,255,166	10,528,530	13.8
 TOTAL	 \$ 5,622,064	 \$ 9,293,166	 \$ 10,587,030	 13.9

# RADIO REPLACEMENT FUND



The Radio Replacement Fund was established in 2015 and is used to account for the acquisition of replacement radios for City departments. Allocations are based on a plan providing for the orderly funding of radio units. Benefitting departments are charged a radio capital use charge to provide revenue to the fund.

## REVENUES/EXPENDITURES

<u>Revenue Source</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
<u>Interfund Revenues</u>				
Radio Capital Use Charges	\$ 1,338,000	\$ 1,332,616	\$ 1,338,000	0.4
<u>Interest Earned</u>				
Interest Earned	\$ 96	\$ 0	\$ 0	0.0
<u>Other Revenues</u>				
Draw (Contribution) on Reserves	\$ (19,961)	\$ 17,509	\$ 0	(100.0)
<b>TOTAL</b>	<b>\$ 1,318,135</b>	<b>\$ 1,350,125</b>	<b>\$ 1,338,000</b>	<b>(0.9)</b>

<u>Expenditures</u>	<u>2015 Actual</u>	<u>2016 Projected</u>	<u>2017 Proposed</u>	<u>% Change 2016-2017</u>
Commodities	\$ 1,318,135	\$ 1,350,125	\$ 1,338,000	(0.9)
<b>TOTAL</b>	<b>\$ 1,318,135</b>	<b>\$ 1,350,125</b>	<b>\$ 1,338,000</b>	<b>(0.9)</b>

# RECORDER'S COURT TECHNOLOGY FUND



The Recorder's Court Technology Fund is now used to account for the City's share of revenue and expenditures associated with the technology fee assessed by the Recorder's Court of Chatham County. Although the fee has been imposed since 2005, this Fund was created and residual technology fees revenue transferred in 2014.

Recorder's Court is authorized to collect a technology fee of \$5.00 for each criminal fine imposed. Revenue generated by this fee must be used exclusively to provide for technological needs of the Court.

The City of Savannah and Chatham County agreed to fund and operate a computerized judicial case management system in order to reduce cost and enhance the sharing of data across jurisdictional lines while improving productivity. Expenditures in 2015, 2016, and 2017 represent the City's contribution to this system.

## REVENUES/EXPENDITURES

<u>Revenue Source</u>		<b>2015 <u>Actual</u></b>		<b>2016 <u>Projected</u></b>		<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
<u>Interfund Revenues</u>							
Recorder's Ct Tech Fee	\$	67,545	\$	100,000	\$	60,000	(40.0)
<u>Other Revenues</u>							
Draw (Contribution) on Reserves	\$	448,726	\$	0	\$	0	0.0
<b>TOTAL</b>	<b>\$</b>	<b>516,271</b>	<b>\$</b>	<b>100,000</b>	<b>\$</b>	<b>60,000</b>	<b>(40.0)</b>
<u>Expenditures</u>		<b>2015 <u>Actual</u></b>		<b>2016 <u>Projected</u></b>		<b>2017 <u>Proposed</u></b>	<b>% Change <u>2016-2017</u></b>
Outside Services	\$	16,271	\$	0	\$	0	0.0
Interfund Transfers		500,000		100,000		60,000	(40.0)
<b>TOTAL</b>	<b>\$</b>	<b>516,271</b>	<b>\$</b>	<b>100,000</b>	<b>\$</b>	<b>60,000</b>	<b>(40.0)</b>

# SOCIAL SERVICE CONTRIBUTIONS



## KEY ISSUES

The need and importance of supporting social service agencies in the community was recognized by the City of Savannah many years ago. In response, requests are reviewed annually to determine the level of support that will be provided to assist in the provision of a variety of social services to those in need.

In June of 2016, the Research and Budget Department released a Social Services Grant Program (SSGP) Funding Announcement to agencies interested in participating in the grant process. Written instructions and guidelines for completing the application for funding were provided electronically to all interested applicants. Applicants were informed that the services offered must support at least one of the City's strategic priorities, i.e. Public Safety, Neighborhood Vitality, Culture & Recreation, Poverty Reduction/Economic Growth, Health & Environment, High Performing Government, and Ambassadorship.

The criterion for submitting applications was specified and applicants were asked to submit their applications electronically to the Research and Budget Department by June 30, 2016 at 4:00 p.m.

## REVENUE TRENDS AND ISSUES

The City of Savannah has provided funding to support the provision of social services to citizens through various agencies in the community for many years. The Social Services Review Team reviewed requests for funding that totaled \$1,322,180 from thirty-seven (37) agencies.

While it remains a goal of the City to provide support for needed social services in the community, the 2017 budget is built with a lower revenue base than the year prior due to stagnated growth. At the same time, demand for City services, including increased Public Safety initiatives, has grown. As a result, limited funding is available to support outside agencies providing social services during the 2017 fiscal year. Support for the program is proposed to continue in 2017 with an allocation of \$452,690, a 31% decrease from 2016 funding which was set at \$656,150.

## INTRODUCTION OF KEY FACTORS

The Social Services Grant Program Review Committee measured agency program applications using three key factors, each selected to identify those programs that best support city objectives and serve the citizens of the City of Savannah. The primary objective of the review committee is to recommend funding allocations for those programs offering the greatest potential to positively impact the quality of life for Savannah residents. For the second year, the committee referenced the Coastal Georgia Indicators Coalition Community Dashboard to help determine the greatest needs of the community.

### **Primary Factor 1: Is This Program Needed?**

Effective social services require that each dollar invested by the City offers the greatest impact in reaching out to and assisting those with the greatest need.

## **Primary Factor 2: Is This Program a Duplication of Services Offered Elsewhere?**

The City of Savannah offers many services to citizens as a function of municipal government. When selecting social services agencies for funding, it is important to provide funding for services that are not overly available within the community and difficult to access.

## **Primary Factor 3: Does This Program Benefit City of Savannah Residents?**

Agencies serve a wide spectrum of clients throughout the Coastal Empire and beyond. Having funds spent on City residents is essential to proper allocation of resources.

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## **INDICATORS**

Indicators were developed by the team to assist in evaluating the requests for funding. The indicators used were as follows:

### **Indicator 1: Total Number of City Participants/Clients**

Measure: This indicator reflects the need for City of Savannah funds to be used to support its citizens to improve their quality of life. The ratio of Savannah citizens versus non-citizens will be taken into account when rating program grant funding requests from outside agencies. Those programs serving a greater number of City of Savannah residents receive more favorable ratings in this category.

### **Indicator 2: Cost per Program Participant/Client**

Measure: This ratio is determined by dividing the total program request by the number of clients listed within the City of Savannah. This gives an account of the number of City residents eligible for services under the program. This number is intended to represent the breadth of services offered and the widespread impact of the program.

### **Indicator 3: Diverse Funding Sources**

Measure: It is important that the City of Savannah is not the primary funding source for any outside agency program. Applicants with a funding ratio of less than 50% of overall funding received a favorable rating in this category.

### **Indicator 4: Documented Collaborations**

Measure: Supporting collaborations is a City priority. Shared efforts which serve the citizens of Savannah can improve the quality of services provided and help support a community-wide effort to help those in need. Agencies may collaborate with other agencies or City departments. Those applicants with well-documented collaborations with multiple partners receive favorable ratings in this category.

**Indicator 5: Improved Quality of Life for Participants/Clients**

Measure: This indicator reflects the level of success a program has made towards improving the quality of life for program participants. This process must reflect measurable improvements over time and can be reflected in client/caregiver satisfaction surveys, client progress reports, or any other relative documentation indicating the effectiveness of programs or services.

**Indicator 6: Sustainability Plan for the Program/Agency**

Measure: Having a sustainability plan is having a clear plan to continue services as the environment an agency functions within changes. Collaborations strengthen the ability of any organization to sustain, creating partnerships to achieve shared goals. Applications with a clear plan to sustain services receive favorable rankings in this category.

**Indicator 7: Ratio of Overhead/Personnel Cost to Budget**

Measure: Effective use of funding can be reflected in the ratio of Personnel costs to the program budget. High personnel costs can mean a reduction in services that can be offered. Agencies with direct programmatic expenditures, those outside of salary and benefit costs, receive strong consideration. Outside agencies with less than 25% of program funding dedicated towards Personnel Services will receive the highest rating in this category.

**Indicator 8: Council Priorities**

Measure: Each awarded program is required to clearly support at least one City priority. Agencies were invited to indicate a Top Priority as well as to indicate other priorities their program meets. Programs meeting additional City Priorities receive more favorable ratings.

**Indicator 9: Community Needs Assessment High Needs Indicators**

Measure: The City of Savannah partners with the Coastal Georgia Indicators Coalition to create strategic priorities and ensure that policy, programs, and resource allocations best meet community needs. For the 2017 Social Service Grant Program, 23 indicators were determined to be high needs for the Chatham County area, and were included in application materials. Applicants addressing a high need for the Chatham County area received favorable ratings.

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**PURCHASING STRATEGIES**

1. Support programs that offer the greatest effect on the quality of life for Savannah's citizens.
2. Support those agencies who demonstrate utilization of diverse resources.
3. Support programs with documented collaborations and effective partnerships.
4. Support agencies who document fiscal responsibility in delivering services.
5. Support programs that offer the greatest return on investment.

# SOCIAL SERVICE AGENCY CONTRIBUTIONS



<b>AMERICAN RED CROSS</b>		<b>\$20,000</b>
<b>Poverty Reduction</b>	<p><b>Direct Disaster Relief</b></p> <p>The Red Cross provides immediate financial assistance and shelter to low-income individuals/families to maintain life, improve personal safety and support the morale of disaster victims.</p>	

<b>AMERICA'S SECOND HARVEST</b>		<b>\$16,150</b>
<b>Poverty Reduction</b>	<p><b>Agency Distribution</b></p> <p>America's Second Harvest provides social service agencies within the Savannah community access to nutritious food needed to service emergency feeding programs for low income inner-city citizens.</p>	

<b>CHATHAM-SAVANNAH AUTHORITY FOR THE HOMELESS</b>		<b>\$190,000</b>
<b>Neighborhood Vitality</b>	<p><b>Homeless Services Coordination</b></p> <p>Uniquely designed and legislatively created in 1989 to strongly encourage participation from and unite various levels of government and community agencies, the Chatham-Savannah Authority for the Homeless provides central planning for homeless services, including developing and implementing a community-wide "Comprehensive Plan to Address Homelessness." The agency also provides direct services to the homeless population and provides oversight of the Savannah-Chatham County Continuum of Care Governance Charter.</p>	

<b>FRANK CALLEN BOYS AND GIRLS CLUB</b>		<b>\$33,000</b>
<b>Culture &amp; Recreation</b>	<p><b>Academic Success</b></p> <p>The Power Hour program provides homework assistance, tutoring, and field trips for students of low-income families in an effort to increase educational attainment.</p>	<b>\$12,000</b>
<b>Culture &amp; Recreation</b>	<p><b>Community Based Mentoring</b></p> <p>The Boys and Girls Club provides supportive mentoring programs for children between the ages of 9 and 16. Through the community-based mentoring program, volunteer mentors provide "at-risk" youth with individualized time and attention on a regular basis.</p>	<b>\$9,500</b>
<b>Culture &amp; Recreation</b>	<p><b>Healthy Lifestyles</b></p> <p>The Boys and Girls Club assists youth to overcome barriers preventing them from becoming healthy and maintaining healthy lifestyles and promotes efforts in the general public to increase awareness and encourage participation in the creation of a healthy community.</p>	<b>\$11,500</b>

<b>MEDIATION CENTER OF THE COASTAL EMPIRE, INC.</b>		<b>\$15,000</b>
<b>Public Safety</b>	<b>Peer Mediation Program and Restorative Justice</b> The Mediation Center trains youth volunteer mediators to provide a comfortable, fast, cost-effective, voluntary and fair process where youth can use their voices rather than litigation, prosecution, discipline or violence to settle their disputes by reaching a mutually-acceptable, binding written agreement. This program works with students to provide training in managing conflict, one of the root causes of violence among young people. The program trains students in public schools to mediate disputes between their peers, resolving disputes without turning to fighting or other disruptive acts of violence which may result in punitive consequences for either or both parties.	<b>\$7,500</b>
<b>Poverty Reduction</b>	<b>The Fatherhood Initiative</b> The Fatherhood Initiative Program provides education to both unmarried fathers and mothers about the importance of involved and shared parenting. The program also promotes the Mediation Center's Family Law Resource Center which can assist fathers in filing legitimation, modification or contempt actions to establish or protect parental rights, visitation, and support obligations. Goals of this program include helping individuals establish parenting rights, stabilize families, and providing education about healthy co-parenting.	<b>7,500</b>

<b>RAPE CRISIS CENTER OF THE COASTAL EMPIRE, INC.</b>		<b>\$46,500</b>
<b>Public Safety</b>	<b>Sexual Assault Nurse Examination Program</b> Rape Crisis Center provides an effective response to sexual assault victims through a 24 hour crisis line and hospital response is critical in addressing public safety. The Rape Crisis Center provides well trained advocates and forensic nurses to work closely with police, following a mandated protocol and resulting in a positive team approach.	

<b>ROYCE LEARNING CENTER</b>		<b>\$4,750</b>
<b>Poverty Reduction</b>	<b>Adult and Community Education</b> Royce Learning Center provides adult education services to foster a skilled workforce and help promote individual economic self-sufficiency.	

<b>SAVANNAH-CHATHAM FAIR HOUSING COUNCIL</b>		<b>\$10,000</b>
<b>Neighborhood Vitality</b>	<b>Education and Enforcement Program</b> The Education and Enforcement Program's goal is to ensure neighborhood vitality through increased understanding of fair housing rights by offering fair housing education and outreach to both housing seekers and housing providers.	

<b>SENIOR CITIZENS, INC.</b>		<b>\$77,790</b>
<b>Poverty Reduction</b>	<p><b>Meals On Wheels</b>  Meals On Wheels provides a hot lunchtime meal to homebound seniors. The lunch is designed specifically to meet the nutritional needs of seniors. City funds will be used as "match" funding for larger Federal/State grants critical to the community.</p>	<b>\$25,000</b>
<b>Poverty Reduction</b>	<p><b>Adult Day Care</b>  The Adult Day Care/Health services provided at the Ruth Byck Center give all day care to frail seniors. Services are offered from 7:00 a.m. to 6:00 p.m. allowing caregivers to work.</p>	<b>\$9,790</b>
<b>Poverty Reduction</b>	<p><b>Family Advocates</b>  Family Advocates work directly with seniors and their families to help them receive all of the assistance they need either through Senior Citizens, Inc. or from any source (governmental, social services, for profit). This is essential for families struggling financially.</p>	<b>\$20,000</b>
<b>Economic Growth</b>	<p><b>Senior Companion Program</b>  This program hires seniors living in poverty to be companions and give assistance to frail seniors.</p>	<b>\$10,000</b>
<b>Economic Growth</b>	<p><b>In-Home Service</b>  In-Home Services provides personal support to seniors by meeting their needs for daily living. Support includes housekeeping, grooming, and sitter/companion services. City funds will be used as "match" funding for Federal/State grants.</p>	<b>\$10,000</b>
<b>Poverty Reduction</b>	<p><b>Sterling Rides</b>  Sterling Rides provides transportation options for seniors outside of medical-related transport that may be available through other agencies. This program matches volunteer drivers with seniors in need to increase senior independence and mobility.</p>	<b>\$3,000</b>

<b>SUMMER THERAPEUTIC ENRICHMENT PROGRAM SAVANNAH</b>		<b>\$9,500</b>
<b>Culture &amp; Recreation</b>	<p><b>Therapeutic Enrichment Camp</b>  S.T.E.P.S. is a five week summer therapeutic stimulation program for children with severe and profound physical and mental disabilities. It is designed and equipped to serve children during the summer months. The program prevents regression by 99 percent.</p>	

<b>WEST BROAD STREET YMCA</b>		<b>\$30,000</b>
<b>Neighborhood Vitality</b>	<p><b>Youth Development Programs</b>  YMCA offers a variety of programs designed to support individuals and families in gaining the skills needed for a successful life. These programs include: Early Learning Center, After School Activities, and Adult Support and Enrichment Programming.</p>	

# CULTURAL CONTRIBUTIONS



## OVERVIEW

Since 1979, the City of Savannah Department of Cultural Affairs has functioned as a key investor of local cultural agencies. The City Council appointed Cultural Affairs Commission attends and evaluates agencies and programs throughout the year to ensure effectiveness and contractual compliance. In May of 2016, the Department of Cultural Affairs Staff conducted four group workshop sessions and twenty-five individual sessions for Savannah's cultural organizations seeking investment from the 2017 Contracts for Cultural and Arts Services initiative.

Staff provided instruction in the preparation of proposals, which emphasized the expectation for organizations to present concise narratives and realistic budgets. Applicants were directed to develop proposals that utilize high caliber arts activities to advance the City Council's priorities. Additionally, applicants were encouraged to focus programming and marketing efforts to reach all City districts. Emphasis is placed on the need for cultural programs that foster creative skill development and engagement of Savannah's youth and young adults.

## INVESTMENT IMPACTS

While it remains a goal of the City of Savannah to provide support for cultural programming, the 2017 budget is built with a lower revenue base than the year prior due to stagnated growth. At the same time, demand for City services has grown. As a result, limited funding is available to support outside agencies providing cultural programming to the community during the 2017 fiscal year.

Support for the Cultural Contributions program is proposed at an allocation of \$564,320, a 26% decrease from 2016 funding which was set at \$764,320. On August 20, 2016, the Cultural Affairs Commission Review Committee conducted the Review Deliberation Process to discuss and evaluate 17 proposals from 17 different organizations with a total request of \$970,100. Cultural Affairs Commission recommendations were based on a flat contribution from 2016, and have been reduced by 26% to meet the reduced FY17 funding allocation.

## REVIEW CRITERIA & INDICATORS

During the deliberation process, Committee Members discussed the merits of each proposal and voted to determine the investment levels to recommend based on the following scored criteria:

### Artistic Quality & Program Design

- |                |  |
|----------------|--|
| <b>Measure</b> | <ul style="list-style-type: none"><li>• Unique and innovative programming</li><li>• Demonstrated ability to produce effective and consistent programming</li><li>• Services do not duplicate other municipal programming</li></ul> |
|----------------|--|

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## **REVIEW CRITERIA & INDICATORS (Continued)**

### **Organizations & Financial Stability**

- Measure**
- Effective administration, fiscal responsibility, and leadership
  - Diverse board and staff reflective of the Savannah community
  - Established long-range and short-term plans

### **Community, Economic, and Cultural Impact**

- Measure**
- Provide measureable economic contribution
  - Expansion of tourism
  - Employment in the local sector
  - Collaborative efforts with other organizations and businesses
  - Comprehensive evaluation methods and analysis
  - Youth educational opportunities, engaging them as audience members, program staff/stewards, and artists/performers

### **Audience Development/Accessibility**

- Measure**
- Programmatic and physical accessibility to populations with special needs and limited access to the arts
  - Impact areas outside the landmark historic district
  - Significant number of activities which are free and open to the public
  - Effective and inclusive marketing strategies

### **Fiscal Management**

- Measure**
- Practical budget projections for proposed activities and overall operations
  - Diversified revenue stream with an emphasis on non-city sources
  - Organizations required to show a cash match for City invested programs, scaled by budget size and program fund request.
  - Organizations provided documentation of sound accounting practices

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## **PURCHASING STRATEGIES**

The Department of Cultural Affairs requested programs demonstrate the following qualities:

1. Diversity (Program Content & Organizational Staff)
2. Accessibility of the Arts as a catalyst to enhance the quality of life for all citizens of Savannah
3. Collaborative Relationships, programs with documented partnerships
4. Youth Programming, Entrepreneurial Arts Education
5. Economic Development, including Tourism and Community Development
6. Fiscal Responsibility

# CULTURAL CONTRIBUTIONS



## 2017 Contracts for Cultural and Arts Services Program Descriptions

### PROJECT INVESTMENT

### FREE PROGRAMMING

<b>ARMSTRONG STATE UNIVERSITY</b>	<b>\$34,510</b>
<b>Savannah Asian Cultural Festival</b> <i>Cultural Awareness, Public Safety, Neighborhood Vitality</i>	
<b>Number of Services:</b>	<b>25</b>
<b>Dates of Services:</b>	<b>April 14 - 15, 2017</b>
<b>Target Audience:</b>	<b>6,000; Families, Youth, Teens, Residents/Tourists</b>
<b># youth participants:</b>	<b>2,768</b>
<b># youth events:</b>	<b>20</b>
<p>A city-wide international cultural festival, held on the Armstrong campus in Southside Savannah, increases international awareness of residents and visitors. Armstrong presents cultural events from different regions of Asia, Asian cuisine, and an array of learning activities about Asian culture for children and adults. Savannah Asian Cultural Festival addresses the City's priorities by improving access to art throughout the City, developing collaborative relationships with the Asian community in Savannah, and developing a cultural program in the Southside of Savannah.</p>	
<b>ART RISE SAVANNAH</b>	<b>\$7,500</b>
<b>First Friday Art March</b> <i>Neighborhood Vitality, Economic Growth, Public Safety</i>	
<b>Number of Services:</b>	<b>24</b>
<b>Dates of Services:</b>	<b>February – December 2017</b>
<b>Target Audience:</b>	<b>18,000; Youth—Children, Teens, Adults, Families</b>
<b># youth participants:</b>	<b>2,700</b>
<b># youth events:</b>	<b>12</b>
<p>Every first Friday of the month Art Rise host an art walk through a neighborhood South of Forsyth, which highlight local artists and provides cultural vibrancy to the emerging redevelopment corridor. Art Rise Savannah addresses the City's priorities by providing free access to the arts for the community's diverse citizenry and developing collaborative relationships with local business and non-profits.</p>	
<b>COASTAL JAZZ ASSOCIATION</b>	<b>\$29,700</b>
<b>Savannah Jazz Festival</b> <i>Economic Growth &amp; Public Safety</i>	
<b>Number of Services:</b>	<b>21</b>
<b>Dates of Services:</b>	<b>September 2017</b>
<b>Target Audience:</b>	<b>30,000; Families, Youth, Teens, Residents/Tourists</b>
<b># youth participants:</b>	<b>8,300</b>
<b># youth events:</b>	<b>2</b>
<p>Managed by an all-volunteer organization, the festival pairs local jazz talent with national/regional jazz artists. The program presents three nights of free performances in Forsyth Park. Program design, site selection, and collaborative relationships are mechanisms used to engage a demographically inclusive audience. Savannah Jazz Festival addresses the City's priorities by expanding the audience's appreciation and understanding of the art form, and including performance opportunities for youth.</p>	

<b>DEEP CENTER, INC.</b>	<b>\$26,000</b>
<b>Deep Center Literacy Programs</b>	
<i>Education, Poverty Reduction, Neighborhood Vitality, Ambassadorship</i>	
<b>Number of Services:</b>	<b>518</b>
<b>Dates of Services:</b>	<b>January – December 2017</b>
<b>Target Audience:</b>	<b>2,416; Youth—Teens, Children</b>
<b># youth participants:</b>	<b>1,090</b>
<b># youth events:</b>	<b>518</b>
<p>Deep's Literacy Programs bring the literary arts to SCCPSS students through creative writing workshops and publication. Participating students compose original poems and stories, including programs geared toward neighborhood story-telling. Additionally, students recite their original poems and stories at the bi-annual <i>DeepSpeaks!</i> event. In 2015-16, 50% of Deep ELA participants saw grades increase by an average of 8% or nearly a full grade. Deep addresses the City's priorities by engaging the community's diverse youth in planning, performing, and creating; while developing sustainable collaborative relationships.</p>	

<b>HISTORIC SAVANNAH FOUNDATION</b>	<b>\$3,430</b>
<b>Savannah Preservation Festival Block Party</b>	
<i>Education, Neighborhood Vitality, Economic Growth</i>	
<b>Number of Services:</b>	<b>13</b>
<b>Date of Service:</b>	<b>May 13, 2017</b>
<b>Target Audience:</b>	<b>600; Families, Adults, Youth</b>
<b># youth participants:</b>	<b>315</b>
<b># youth events:</b>	<b>4</b>
<p>During May's National Preservation Month, Historic Savannah Foundation will produce the free Block Party at Guerry Lumber outside of the Landmark Historic District. As a part of the 2017 Savannah Preservation Festival, the Block Party will feature interactive programming and demonstrations related to preservation. The program is designed to provide examples of the workforce opportunities relating to home repair and historical community preservation. Historic Savannah Foundation addresses the City's priorities by developing educational and outreach components, developing collaborative relationships, and providing measureable economic contributions through historic preservation.</p>	

<b>LIVE OAK PUBLIC LIBRARIES</b>	<b>\$63,000</b>
<b>2017 Savannah Children's Book Festival</b>	
<i>Education &amp; Public Safety</i>	
<b>Number of Services:</b>	<b>78</b>
<b>Dates of Services:</b>	<b>November 18, 2017</b>
<b>Target Audience:</b>	<b>35,000; Youth, Teens, Families, Residents &amp; Tourists</b>
<b># youth participants:</b>	<b>23,050</b>
<b># youth events:</b>	<b>78</b>
<p>The Savannah Children's Book Festival, a one day outdoor event featuring regionally and nationally children illustrators, poets, and authors, promotes literacy and encourages use of the public library. Workshops targeting parents and educators are designed to support literacy acquisition. Festival organizers partner with the City's Cultural Arts Gallery to present a month-long exhibition of SCBF Poster Contest Winners. Savannah Children's Book Festival addresses the City's priorities by developing educational and outreach components, developing collaborative relationship, and promotes Savannah as a cultural destination for families.</p>	

<b>MOUNTAINFILM ON TOUR IN SAVANNAH</b>		<b>\$3,430</b>
<b>Movies That Matter</b>		
<i>Health &amp; Environment, Education</i>		
<b>Number of Services:</b>	<b>8</b>	
<b>Date of Service:</b>	<b>January 19, 2017</b>	
<b>Target Audience:</b>	<b>4,000; Youth, Teens, Families, Residents</b>	
<b># youth participants:</b>	<b>4,000</b>	
<b># youth events:</b>	<b>8</b>	
Award-winning films on preserving natural resources, embracing diverse cultures, and pursuing worthwhile adventures are presented to 4,000 SCCPSS middle and high school students. Filmmakers and film subjects participate in question and answer sessions with the students. Mountainfilm provides customized educational materials in support of the films for classrooms use. Mountainfilm addresses the City's priorities by developing educational and outreach components to the community's diverse youth, and developing collaborative relationship.		

<b>SAVANNAH COASTAL PUPPETRY GUILD</b>		<b>\$1,950</b>
<b>Showtime for Seniors 2017: Grits, Gossip and Gumption Jamboree</b>		
<i>Education, Health</i>		
<b>Number of Services:</b>	<b>6</b>	
<b>Date of Service:</b>	<b>February – March 2017</b>	
<b>Target Audience:</b>	<b>750; Seniors</b>	
The Savannah Coastal Puppetry Guild provides a musical puppetry variety show to senior community centers throughout the City's districts. Programming includes wide variety of puppetry styles intermixed with live actors and music to engage audience participation. Savannah Coastal Puppetry Guild addresses the City's priorities by developing educational and outreach components to a diverse audience.		

<b>SAVANNAH PHILHARMONIC</b>		<b>\$59,300</b>
<b>2017 Savannah Philharmonic Season Programming, Education, and Outreach</b>		
<i>Economic Growth, Public Safety &amp; Education</i>		
<b>Number of Services:</b>	<b>291</b>	
<b>Dates of Services:</b>	<b>January – December 2017</b>	
<b>Target Audience:</b>	<b>58,790; Youth, Teens, Adults, Seniors</b>	
<b># youth participants:</b>	<b>19,913</b>	
<b># youth events:</b>	<b>57</b>	
Savannah Philharmonic is a Per Service orchestra of musicians and a chorus that provides educational programs for youth. Savannah Philharmonic produces Savannah's largest single free day event "Picnic in the Park" in Forsyth Park. Savannah Philharmonic addresses the City's priorities by providing measureable economic contributions and promoting Savannah as a cultural destination.		

<b>SAVANNAH STATE UNIVERSITY</b>		<b>\$85,940</b>
<b>Savannah Black Heritage Festival</b>		
<i>Economic Growth, Public Safety, Education, Ambassadorship</i>		
<b>Number of Services:</b>	<b>68</b>	
<b>Dates of Services:</b>	<b>February 1 – 26, 2017</b>	
<b>Target Audience:</b>	<b>33,300; Adults, Families, Youth, Teens, Residents &amp; Tourists</b>	
<b># youth participants:</b>	<b>16,800</b>	
<b># youth events:</b>	<b>66</b>	
A free family oriented month-long festival expands awareness, educates and exposes attendees to African American culture and history. Program design incorporates a variety of offerings to engage a demographically inclusive audience through the visual, literary, performing, or media arts. The Savannah Black Heritage Festival addresses the City's priorities by developing educational and outreach components to the community's diverse youth, providing access to the arts, and developing collaborative relationship.		

<b>TARA FEIS COMMITTEE</b>		<b>\$45,475</b>
<b>Tara Feis: St. Patrick's Family Festival</b>		
<i>Heritage</i>		
<b>Number of Services:</b>	<b>16</b>	
<b>Date of Service:</b>	<b>March 11 (1 day Event)</b>	
<b>Target Audience:</b>	<b>5,000; Youth, Families, &amp; Tourists</b>	
<b># youth participants:</b>	<b>2,700</b>	
<b># youth events:</b>	<b>12</b>	
A volunteer led effort produces a free one day family oriented celebration of Celtic culture. Tara Feis includes hands-on arts projects, cultural performances, musical performances, and spoken word performances suitable for an audience of all ages.		

<b>WEST BROAD STREET YMCA</b>		<b>\$11,200</b>
<b>Y Creative Arts</b>		
<i>Neighborhood Vitality, Health &amp; Environment, Education, Public Safety, &amp; Poverty Reduction</i>		
<b>Number of Services:</b>	<b>148</b>	
<b>Dates of Services:</b>	<b>January – December 2017</b>	
<b>Target Audience:</b>	<b>500; Youth, Families</b>	
<b># youth participants:</b>	<b>450</b>	
<b># youth events:</b>	<b>148</b>	
A series of multi-disciplinary art programs provides access to an audience ranging in age from kindergarten to 17 years of age. Programs include YDance, YMusical Theatre, YPainting, YPoetry, and YYoga. Site selection near Kayton/Frazier housing neighborhoods supports the goals of accessibility.		

**PARTNER INVESTMENT**

**FEE & FREE PROGRAMMING**

<b>SAVANNAH FILM FESTIVAL – SCAD</b>		<b>\$29,700</b>
<b>Savannah Film Festival</b>		
<i>Economic Growth &amp; Education</i>		
<b>Number of Services:</b>	<b>125</b>	
<b>Dates of Services:</b>	<b>October 28 – November 4, 2017</b>	
<b>Target Audience:</b>	<b>58,186; Tourists and Industry Professionals</b>	
<b># Tourists participants:</b>	<b>14,894</b>	
<b># Hotel nights:</b>	<b>1,200</b>	
<b># Youth participants:</b>	<b>13,680</b>	
<b># Youth events:</b>	<b>15</b>	
The Savannah Film Festival, hosted by the Savannah College of Art and Design, welcomes over 200 filmmakers, directors, producers, actors, and industry film professionals annually to Savannah for an eight-day festival consisting of a student and professional film competition, along with premiere evening screenings, honored guests, and exceptional panels and workshops. In 2017, the festival is designated to spend over \$633,000 in the Savannah area. Savannah Film Festival addresses the City's priorities by providing measureable economic contributions and promoting Savannah as a cultural destination.		

<b>SAVANNAH MUSIC FESTIVAL</b>		<b>\$86,680</b>
<b>Savannah Music Festival</b>		
<i>Economic Growth &amp; Education</i>		
<b>Number of Services:</b>	<b>172</b>	
<b>Dates of Services:</b>	<b>January – December 2017</b>	
<b>Target Audience:</b>	<b>47,000; Tourists, Youth</b>	
<b># Tourists participants:</b>	<b>17,497</b>	
<b># Hotel nights:</b>	<b>11,750</b>	
<b># of youth participants:</b>	<b>10,600</b>	
<b># of youth events:</b>	<b>62</b>	
<p>The Savannah Music Festival (SMF) produces an array of programs with a centerpiece 17-day festival. SMF outreach and education initiatives include free public artistic lectures, a national weekly public radio series, a year-round local music education youth program (Musical Explorers) and two tuition free young artist development programs. Musical Explorers program reaches 9,500 K-2 students who receive a minimum of 7 hours of creative education. The program also conducts teacher trainings for 300 teachers. In 2016, the festival attracted its highest percentage of visitors to date (40%), resulting in \$11 million of local direct spending, 11,789 hotel room nights and nearly \$1 million of local tax revenues. Savannah Music Festival addresses the City's priorities by providing measureable economic contributions, promoting Savannah as a cultural destination, and positively impacting the community's youth.</p>		

<b>TELFAIR MUSEUM OF ART</b>		<b>\$76,505</b>
<b>Art for All</b>		
<i>Economic Growth, Education, Ambassadorship</i>		
<b>Number of Services:</b>	<b>12,015</b>	
<b>Dates of Services:</b>	<b>January – December 2017</b>	
<b>Target Audience:</b>	<b>173,821; Families, Youth, Teens, Seniors, Special Needs, Tourists</b>	
<b># Tourists participants:</b>	<b>140,731</b>	
<b># Hotel nights:</b>	<b>149,719</b>	
<b># of youth participants:</b>	<b>40,345</b>	
<b># of youth events:</b>	<b>249</b>	
<p>Telfair produces public programming all year round--including arts outreach, festivals, free tours, educational workshops, scholarly lectures, performances, Free Family Days, and national exhibitions--in order to achieve widespread service to all citizens, as well as foster tourism in Savannah. Telfair attracts over 130,000 out-of-state tourists each year and Telfair's combination of tourism revenue, tax revenue, and local artistic expenditures raise an estimated \$9,010,618 each year for Chatham County. Telfair addresses the City's priorities by providing access to the arts for the community's diverse citizenry, developing collaborative relationships, and promoting Savannah as a cultural destination.</p>		

**Total Amount: \$564,320**

**Total Services Purchased: 13,528**

**Total Audience Served: 473,363**

# OUTSIDE AGENCIES PERFORMANCE MEASURES



## METROPOLITAN PLANNING COMMISSION (MPC)

### PRIMARY SERVICES

The MPC provides comprehensive planning of land use, transportation, historic preservation, and natural resources, as required by the state to maintain Certified Local Government status. The MPC provides development plan reviews for the Historic District and the rest of the City. The MPC also provides comprehensive and collaborative Geographic Information Systems services through Savannah Area GIS (SAGIS).

### GOALS AND OBJECTIVES

#### Priority Goal:

High Performing Government - To provide citizens with a responsible, accessible and responsive government that maximizes use of public resources for services citizens need

#### Objectives:

- To maintain the City's eligibility for grants by providing the state required short and long-range comprehensive planning services which ensure the City maintains Certified Local Government status
- To maintain the Savannah area's eligibility for federal transportation funding by ensuring that the federally required Metropolitan Planning Organization (MPO) process is followed at all times
- To ensure the City's best interests are considered, as well as the zoning and subdivision regulations, when petitions are reviewed, the comprehensive plan is implemented, or studies are performed
- To protect and maintain the historic infrastructure of the City by applying the Historic Preservation regulations to ensure compliance and encourage participation by residents
- To provide (through SAGIS) collaborative GIS services including data integration, maintenance, software updates, backups, and technical support to City departments

### PERFORMANCE MEASURES

	2015 Actual	2016 Outcomes	2016 Projected	2017 Deliverables
<b>Workload Measures</b>				
– Number of certificates of appropriateness issued	574	650	650	650
– Number of zoning and development petitions reviewed and addressed	490	456	505	617
– Number of annual hits to SAGIS	234,500	275,000	250,000	275,000
– Number of MPO planning actions taken	34	21	36	30

	2015 Actual	2016 Outcomes	2016 Projected	2017 Deliverables
– Percentage of goals being addressed within the Short Term Work Program	33.0%	59.0%	63.0%	63.0%
– Number of traffic analysis performed	13	10	15	15
<b>Efficiency Measures</b>				
– Percent of Help Desk calls resolved in 24 hours	95.0%	95.0%	97.0%	95.0%
– Percent of zoning and development reviews completed in 15 days	89.0%	89.0%	90.0%	90.0%
– Percent of Historic Preservation staff reviews rendered within 30 days	98.0%	98.0%	98.0%	98.0%
<b>Effectiveness Measures</b>				
– Percent users satisfied with timeliness of SAGIS	90.0%	85.0%	90%	90.0%
– Percent of Historic Review Board decisions rendered in 30 days	90.0%	90.0%	85.0%	85.0%
– Percent of staff decisions approved by MPC	90.0%	90.0%	89.0%	90.0%
– Cost of area transportation projects programmed	\$42,674,639	\$61,782,100	\$61,782,100	\$103,808,409



# THE CREATIVE COAST, INC.

## PRIMARY SERVICES

The Creative Coast strives to nurture the members of our community engaged in creative or innovative endeavors and to cultivate an environment in which they can thrive. The Creative Coast uses highly collaborative programs that leverage community assets which create a growth path to higher jobs for the community.

## GOALS AND OBJECTIVES

### Priority Goal:

Economic Growth - To provide citizens a City that encourages and supports appropriate economic growth which creates jobs, expands City revenue, and improves neighborhoods and commercial corridors

### Objectives:

- To nurture the members of the Creative Class engaged in creative or innovative endeavors and to cultivate an environment in which they can thrive
- To make Savannah a more exciting place to live and work
- To retain more college graduates from regional institutions
- To provide a physical and virtual community hub for entrepreneurs and start-ups in the region

## PERFORMANCE MEASURES

	2015 Actual	2016 Adopted	2016 Projected	2017 Proposed
<b>Workload Measures</b>				
– Collaborations with universities	12	15	15	15
– Networking and professional development events	52	26	180	250
– Personal visits	500	500	500	650
– Website visitors	191,103	150,000	200,000	250,000
– Jobs board production	125	125	125	125
<b>Efficiency Measures</b>				
– Cost per collaboration with university	\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00
– Cost per networking and professional development event	\$1,500.00	\$1,500.00	\$1,000.00	\$1,000.00
– Cost per personal visit	\$36.00	\$36.00	\$36.00	\$36.00
– Costs per website visitor	\$0.05	\$0.05	\$0.05	\$0.05
– Costs per jobs board production	\$80.00	\$80.00	\$80.00	\$80.00

	<b>2015 Actual</b>	<b>2016 Adopted</b>	<b>2016 Projected</b>	<b>2017 Proposed</b>
<b>Effectiveness Measures</b>				
– Percent of regional readership reached	30.0%	30.0%	30.0%	30.0%
– Percent of regional readership reached – SMN column	30.0%	30.0%	30.0%	30.0%
– Number of networking and professional development events per month	4.3	2.2	20	20
– Percent of personal visits surveyed	100.0%	100.0%	100.0%	100.0%
– Percent of jobs filled at higher than average wage	50.0%	50.0%	50.0%	50.0%



# STEP UP PROGRAM

## PRIMARY SERVICES

Step Up delivers Workforce Development and Wealth Building Services and also provides services indirectly through partnerships with direct providers. Primary direct services include managing the “Bank on Savannah” campaign; managing the Chatham Apprentice Program; providing support services to low-wage employees in local companies; providing research, marketing, and fundraising assistance in support of asset building and workforce development programs; advocating for policy and procedural reforms; running poverty simulations; providing neighborhood leadership training; and capacity building of direct service providers.

## GOALS AND OBJECTIVES

### Priority Goal:

Poverty Reduction - To provide citizens a community that reduces poverty by empowering motivated people to become economically self-sufficient

### Objectives:

- To open Bank On Savannah accounts and support and deliver innovative financial literacy workshops, counseling and/or public education events
- To train neighborhood leaders in leadership skills and advocacy, and develop an alumni association
- To promote a deeper understanding of poverty and related issues among at least 230 simulation participants and encourage them to volunteer in our community
- To provide innovative workforce training combining soft skills and hard skills to men and women 18 and older at community-based centers throughout the City
- To screen and assist individuals applying for public benefits, including children’s health coverage, to boost families’ earning power

## PERFORMANCE MEASURES

	2015 Actual	2016 Outcomes	2016 Projected	2017 Deliverables
<b>Workload Measures</b>				
– Individuals assisted by the Step Up Savannah collaborative	10,258	10,000	10,150	10,150
– Funding to be disbursed to collaborative partners to focus on poverty reduction	\$369,094.00	\$300,000	\$335,000	\$325,000
– Individuals that complete poverty simulations training annually	224	225	225	225
– Unduplicated neighborhood leaders successfully completing leadership training	17	17	17	17

	2015 Actual	2016 Outcomes	2016 Projected	2017 Deliverables
– Individuals receiving job readiness training	100	100	100	100
<b>Efficiency Measures</b>				
– Poverty simulation participants report they have a better understanding of poverty	98.0%	85.0%	85.0%	90.0%
– Financial education participants reporting an average of 50% knowledge gain	106.0%	75.0%	75.0%	75.0%
– Percent of clients who obtain employment with average hourly wage of \$9 within 3 months of completing training	50.0%	70.0%	65.0%	70.0%
– Fund leveraging ratio of City funds to total funds brought in to reduce poverty through Step Up	\$199,500.00: \$369,094.00	\$200,000.00: \$300,000.00	\$200,000.00: \$335,000.00	\$205,000.00: \$325,000.00
<b>Effectiveness Measures</b>				
– Percent of poverty simulation participants who commit to do something to reduce poverty	97.0%	80.0%	90.0%	90.0%
– 75% of financial education participants that report gain of knowledge	99.0%	75.0%	75.0%	75.0%
– Number of individuals assisted in successfully completing benefits applications	1,043	400	800	800
–				



# NEIGHBORHOOD IMPROVEMENT ASSOCIATION (NIA)



## PRIMARY SERVICES

The Neighborhood Improvement Association (NIA) is a community development corporation established to promote positive change in distressed communities by improving physical, economic, and social conditions. NIA provides primary services related to asset development including the Volunteer Income Tax Assistance (VITA) Program which provides free income tax preparation services to low and moderate-income individuals.

## GOALS AND OBJECTIVES

### Priority Goal:

Poverty Reduction - To provide citizens a community that reduces poverty by empowering motivated people to become economically self-sufficient

### Objectives:

- To prepare free federal and state tax returns for 4,700 taxpayers in the City of Savannah
- To solicit and train 90 volunteers and seasonal workers to support the VITA program
- To encourage taxpayers to use a portion of their refunds to open at least 30 bank accounts and achieve a minimum of 55% (2,600) direct deposit filers

## PERFORMANCE MEASURES

	2015 Actual	2016 Outcomes	2016 Projected	2017 Deliverables
<b>Workload Measures</b>				
- Number of established VITA sites	27	20	20	20
- Number of volunteers recruited and certified	89	90	110	110
- Number of tax returns completed	5,432	5,000	4,500	4,700
- Number of eligible EITC claimed	1,840	2,750	1,550	1,600
- Number of taxpayers using direct deposit	3,019	1,800	2,510	2,600
<b>Efficiency Measures</b>				
- Amount of EITC returned to taxpayers	\$3,794,039.00	\$3,900,000.00	\$3,179,112.00	\$3,500,000.00
- Amount of federal refunds to taxpayers	\$8,063,120.00	\$8,100,000.00	\$6,596,617.00	\$6,600,000.00
- Amount of child tax credit returned to taxpayers	\$2,299,667.00	\$1,500,000	\$1,834,332.00	\$1,900,000.00

	<b>2015 Actual</b>	<b>2016 Outcomes</b>	<b>2016 Projected</b>	<b>2017 Deliverables</b>
<b>Effectiveness Measures</b>				
- Cost savings to the community on return preparation fees	\$1,358,000.00	\$1,500,000.00	\$1,125,000.00	\$1,175,000.00
- Number of financial education/asset development classes offered	4	4	5	5
- Total economic impact of VITA service	\$10,701,020.00	\$11,000,000.00	\$12,735,061.00	\$13,575,000.00



# SAVANNAH DEVELOPMENT AND RENEWAL AUTHORITY (SDRA)

## PRIMARY SERVICES

Savannah Development and Renewal Authority (SDRA) was created in 1992 by the Georgia General Assembly at the request of the Mayor and Aldermen to renew, revitalize, and beautify distressed areas of Savannah. As an independent public authority, SDRA works with the local government and the private sector to strengthen the economic climate of Greater Downtown Savannah. Specifically, SDRA serves as the City of Savannah’s economic development, marketing and outreach, and planning and implementation arm for Greater Downtown Savannah. SDRA also oversees revitalization and redevelopment of two critical Corridors—the Martin Luther King, Jr., Boulevard (MLK) and Montgomery Street Corridor—as well as the Broughton Street Urban Redevelopment Area.

## GOALS AND OBJECTIVES

### Priority Goal:

Economic Growth - To provide citizens a City that encourages and supports appropriate economic growth that creates jobs, expands city revenue and improves neighborhoods and commercial corridors

### Objectives:

- Position SDRA as an independent redevelopment organization with capacity to sustain programs and operations with limited reliance on municipal funding
- Development on vacant lots, business start-ups and expansions, business retention, improvement to blighted properties, and ownership of properties for resale to investors
- To maintain the vibrant residential and business environment in downtown Savannah that reflects its historic character, respond to changing demographics and industry trends, and connect Broughton Street to key corridors and redevelopment areas

## PERFORMANCE MEASURES

	2015 Actual	2016 Outcomes	2016 Projected	2017 Deliverables
<b>Workload Measures</b>				
- Complete an annual update to the organization’s five-year sustainability plan	1	1	-	-
- Research and apply for grants to secure additional outside funding for technical assistance, operations, programming and/or land acquisition	2	2	-	-
- Draft an updated contract for City review and approval addressing reuse of General Fund and CDBG funds currently structured for the Façade Improvement Program to focus on current needs in the MLK, Jr./Montgomery corridor.	-	-	1	-

	2015 Actual	2016 Outcomes	2016 Projected	2017 Deliverables
- Work with Community and Economic Development Bureau staff to complete a report and presentation on economic development incentives (i.e. New Market Tax Credits, Community Reinvestment Act, etc.) and how each can be leveraged to address specific City priorities and growth opportunities. Audience for the presentation to be determined by the City of Savannah.	-	-	1	-
- Meet with and collect best practices from at least two comparable development authorities with demonstrated success within Georgia and in a similar municipality outside the state. Assess aspects of these programs that could be used to strengthen SDRA's ability to redevelop property and prepare a report to the City including findings and action steps.	-	-	2	-
- Complete one revenue-generating development project and enter into agreement for a second development project	-	-	-	2
- Market Incremental Development Loan fund to our target areas	-	-	-	1
<b>Efficiency Measures</b>				
- Work with property owners, the City of Savannah and other stakeholders to update a plan for the rehabilitation of Wells Park and the surrounding block	1	1	-	-
- Update the Corridor Information and Trends Report of existing conditions along MLK, Jr. Blvd and Montgomery Street corridors to include land use, vacant and blighted properties, property valuation and key demographics	1	1	-	-
- Create development plans for two redevelopment parcels, either with a development partner or by/for SDRA	1	2	-	-
- Meet with and assist five property or business owners with their business/property needs	40	20	-	-
- Identify funding to complete design and public involvement for a Montgomery Street Streetscape plan	-	1	-	-
- Seek funding, organize and host one Public Space Demonstration Project in the corridor area, to demonstrate redevelopment possibilities to the City, businesses and/or community	- 1	- 1	- -	- -
- Identify and implement at least two rehabilitation strategies in Wells Park and the surrounding block.	-	-	2	-
- Meet with at least fifty business owners along the MLK, Jr./Montgomery corridor and introduce Enterprise Zone benefits and other available incentives.	-	-	50	50

	2015 Actual	2016 Outcomes	2016 Projected	2017 Deliverables
- Create development plans for two redevelopment parcels to include: market analysis, zoning, site plan, project scope/budget, financing structure, revenue projections, timeline, marketing plan, and proposed redevelopment partners.	-	-	2	4
- Enter into contract for a property to redevelop and secure all required approvals from permitting agencies (i.e. Metropolitan Planning Commission, Historic Review Board, etc.).	-	-	1	1
- Complete a report that identifies streetscape and infrastructure needs, design issues and opportunities, phasing and funding options on both Montgomery Street and Martin Luther King, Jr. Blvd. from Bay Street to 52nd Street.	-	-	1	-
- Organize four community-building events for the corridor, with a minimum of one in each quarter.	-	-	4	4
- Work with City of Savannah staff and elected officials to enhance redevelopment incentives for our target areas	-	-	-	1
- Work with stakeholders and City of Savannah to complete pilot projects for public space and street changes in our target areas	-	-	-	2
- Facilitate Meetings for two grass-roots community groups	-	-	-	2
<b>Effectiveness Measures</b>				
- Organize four community-building events for the corridor	4	4	-	-
- Participate, support and/or partner on two high-impact economic development initiatives impacting the corridor	2	2	-	-
- Work with City of Savannah staff to organize, promote, and carry out a small developer needs assessment session that informs and is followed by an event that provides potential solutions, opportunities, and existing benefits in target corridors.	-	-	2	-
- Attend, assist and/or work in collaboration with the City to convene planning efforts quarterly on major issues impacting greater downtown (i.e. The Canal District, West Downtown Urban Redevelopment Plan, and Parking Study).	-	-	4	4
- Organize two events with outside speakers to promote discussion on planning and development issues for greater downtown Savannah.	-	-	2	-



# 2017 VEHICLE REPLACEMENT LIST



The table below shows the estimated costs for vehicles and related accessories that are scheduled to be replaced in 2017.

Department	Vehicle #	Vehicle Type	Estimated Cost
<b>Public Works and Water Resources Bureau</b>			
Public Works Bureau Office	5250	Pick Up-1/2 Ton Short Bed	\$ 23,035
Traffic Engineering	213	Sedan Small General Purpose	16,535
Traffic Engineering	4232	F-150 Extended Cab	27,035
Traffic Engineering	7246	Van Mounted Bucket-30	60,035
Traffic Engineering	712508	Sedan Mid Size General Purpose	21,035
Streets Maintenance	222408	Mower-Rotary Cutter Bush Hog	4,035
Streets Maintenance	215	1/2 Ton Pick Up Long Bed	24,535
Streets Maintenance	8254	Dump Truck-5 Cubic Yard	85,035
Development Services	8315	Pick Up-1/2 Ton Short Bed	23,035
Development Services	2308	Pick Up-1/2 Ton Short Bed	23,035
<b>Subtotal</b>			<b>\$ 307,350</b>
<b>Police Bureau</b>			
Police Chief	9477	Sedan Marked Police Take Home	\$ 42,275
Police Chief	449	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	1441	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	445	Crown Vic Marked Hot Seat	42,275
Patrol & Special Operations	8468	Pick Up-1/2 Ton Short Bed	23,035
Patrol & Special Operations	412	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	422	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	1447	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	9459	Sedan Marked Take Home	42,275
Patrol & Special Operations	1446	Sedan Marked Take Home	42,275
Patrol & Special Operations	411	Sedan Marked Take Home	42,275
Patrol & Special Operations	9483	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	4476	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	431	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	436	Crown Vic Marked Hot Seat	42,275
Patrol & Special Operations	409	Sedan Marked Take Home	42,275
Patrol & Special Operations	1415	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	447	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	3432	Van-Police Cruiser	60,475
Patrol & Special Operations	9463	Sedan Marked Take Home	42,275
Patrol & Special Operations	446	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	1439	Sedan Marked Take Home	42,275
Patrol & Special Operations	430	Sedan Marked Take Home	42,275
Patrol & Special Operations	402	Sedan Mid-Size Unmarked Police Unit	23,300

Department	Vehicle #	Vehicle Type	Estimated Cost
Patrol & Special Operations	413	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	410	Sedan Marked Take Home	42,275
Patrol & Special Operations	442	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	414	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	1491	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	448	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	440	Crown Vic Marked Hot Seat	42,275
Patrol & Special Operations	404	Sedan Marked Take Home	42,275
Patrol & Special Operations	9456	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	1431	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	424	Sedan Mid-Size Unmarked Police Unit	23,300
Patrol & Special Operations	9485	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	1499	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	9478	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	1443	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	3425	2013 Ford Interceptor	42,275
Patrol & Special Operations	432	Sedan Marked Take Home	42,275
Patrol & Special Operations	1435	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	1430	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	9465	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	8423	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	1428	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	9476	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	1485	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	1426	Sedan Marked Take Home	42,275
Patrol & Special Operations	9460	Sedan Marked Take Home	42,275
Patrol & Special Operations	9469	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	444	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	1498	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	433	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	1420	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	1412	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	1427	Sedan Marked Police Take Home	42,275
Patrol & Special Operations	1440	Sedan Marked Police Take Home	42,275
Investigations Division	489	Sedan Mid-Size Unmarked Police Unit	23,300
Investigations Division	491	Sedan Mid-Size Unmarked Police Unit	23,300
Investigations Division	434	Sedan Marked Take Home	42,275
Investigations Division	490	Sedan Mid-Size Unmarked Police Unit	23,300
Investigations Division	487	Sedan Mid-Size Unmarked Police Unit	23,300
Canine Unit	1413	Sedan Marked Police Take Home	42,275
<b>Subtotal</b>			<b>\$ 2,590,710</b>
<b>Fire and Emergency Services Bureau</b>			
Fire Administration	5504	Pick Up-3/4 Ton Crew Cab	\$ 29,535
Fire Administration	2503	Fire Unit-Pumper	660,000
Fire Administration	2502	Fire Unit-Pumper	660,000

Department	Vehicle #	Vehicle Type	Estimated Cost
Fire Administration	2514	Four Door Crew Cab Pick Up	29,500
Fire Administration	4506	Fire Unit-Rescue	980,000
Fire Administration	8557	Sedan Large General Purpose	22,535
<b>Subtotal</b>			<b>\$ 2,381,570</b>
<b>Leisure Services Bureau</b>			
Leisure Services Director	9612	Sedan Small General Purpose	\$ 16,535
Leisure Services Director	8626	Sedan Mid Size General Purpose	21,035
Buildings and Grounds Maintenance	1610	Van - 3/4 Ton	29,035
Building and Electrical Maintenance	7617	Pick Up-1/2 Ton Long Bed	23,035
Park & Tree	1225	Mower-Riding Zero Turn	14,035
Park & Tree	9259	Utility Truck 3/4 Ton	29,035
Park & Tree	7224	Tractor-General Purpos	35,035
Park & Tree	1204	Mower- Riding Zero Turn	14,035
<b>Subtotal</b>			<b>\$ 181,780</b>
<b>General Fund Total</b>			<b>\$ 5,461,410</b>
<b>Community Development Fund</b>			
Housing Project Delivery	7328	Pick Up-1/2 Ton Long Bed	\$ 23,035
<b>Subtotal</b>			<b>\$ 23,035</b>
<b>Sanitation Fund</b>			
Residential Refuse	705	2010 Crane Carriers Chassis	\$ 246,000
Residential Refuse	9731	2009 Crane Carriers Chassis	246,000
Residential Refuse	1701	Flatbed-Non Dumping 1 Ton	34,035
Residential Refuse	9733	2009 Crane Carriers Chassis	246,000
Residential Refuse	9730	2009 Crane Carriers Chassis	246,000
Residential Refuse	9734	2009 Crane Carriers Chassis	246,000
Residential Refuse	9732	2009 Crane Carriers Chassis	246,000
Residential Refuse	9735	2009 Crane Carriers Chassis	246,000
Refuse Disposal	9702	Bulldozer	391,035
Street Cleaning	7729	Dump Truck 13.5 15.2	107,000
Street Cleaning	7728	Dump Truck 13.5 15.2	107,000
Street Cleaning	2723	Sweeper-3 Wheel Mechanical	205,035
Street Cleaning	2724	Sweeper-3 Wheel Mechanical	205,035
Commercial Refuse	701	Rolloff Container Truck	150,000
Commercial Refuse	721	Rolloff Container Truck	150,000
Commercial Refuse	722	Rolloff Container Truck	150,000
Commercial Refuse	1706	lfl-Refuse Compactor	246,000
Commercial Refuse	1707	lfl-Refuse Compactor	246,000
Recycling & Litter Services	9724	Rolloff Container Truc	150,000
Recycling & Litter Services	9729	Dodge Crew Cab Pick Up 3/4	26,535

Department	Vehicle #	Vehicle Type	Estimated Cost
Property Maintenance Enforcement	6327	Pickup - 1/4 Ton	23,035
Property Maintenance Enforcement	9723	Sedan Small General Purpose	16,535
Property Maintenance Enforcement	9312	Sedan Small General Purpose	16,535
<b>Subtotal</b>			<b>\$ 3,945,780</b>
<b>Water Fund</b>			
Utility Services	6119	Sedan Small General Purpose	\$ 16,535
Water and Sewer Planning & Engineering	9827	Pickup - 1/4 Ton	23,035
Water and Sewer Planning & Engineering	9812	Pick Up-1/2 Ton W/4-Wh	26,535
Water Supply & Treatment	2823	Pick Up-1/2 Ton Short Bed	24,535
Water Supply & Treatment	811	Truck Utility F250 3/4 Ton	27,535
Water Supply & Treatment	810	Truck Utility F250 3/4 Ton	27,535
Water Supply & Treatment	9825	Pick Up-1/2 Ton Long Bed	23,035
Water Supply & Treatment	4865	F-150 Extended Cab	27,035
Water Distribution	9831	Pick Up-1/2 Ton Long Bed	24,535
Water Distribution	112	Sedan Small General Purpose	16,535
Water Distribution	8889	Utility Truck-1 Ton	65,035
Water Distribution	2818	Pick Up-3/4 Ton W/4-Wh	27,035
<b>Subtotal</b>			<b>\$ 328,920</b>
<b>Sewer Fund</b>			
Sewer Maintenance	818	1/2 Ton Pick Up Long Bed	\$ 24,535
Sewer Maintenance	7280	Pick Up-1/2 Ton W/4-Wh	26,535
Sewer Maintenance	8837	Jet-Vac Truck W/ 11 Ya	305,035
Sewer Maintenance	2836	Pick Up-1/2 Ton Long Bed	23,035
Lift Station Maintenance	8814	Altec Crane 7400 > 390	170,035
Lift Station Maintenance	1816	Utility Truck 3/4 Ton Ext Cab	30,035
Lift Station Maintenance	1804	Frdlt F250 3/4 Ton Pick Up	25,535
Lift Station Maintenance	9818	Pump-Centrifugal	45,035
President Street Plant	4829	Pick Up-1/2 Ton Short Bed	23,035
President Street Plant	8234	Pick Up - 1/4 Ton	23,035
President Street Plant	1818	Utility Truck 3/4 Ton	25,535
<b>Subtotal</b>			<b>\$ 721,385</b>
<b>GRAND TOTAL</b>			<b>\$ 10,480,530</b>

# GLOSSARY OF KEY TERMS

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**Accounting System** - The total set of records and procedures which are used to record, classify, and report information on the financial status and operations of an entity or fund.

**Accrual Basis** - Method of accounting in which transactions are recorded at the time they are incurred, as opposed to when cash is received or spent.

**Activity** - An organizational classification composed of related work programs aimed at accomplishing a major service or regulatory program for which a government is responsible. Activity expenditure functions relate to the primary purpose/service for which expenditures are made.

**Adjusted Budget** - The budget as adopted by the City Council and adjusted to show transfers into or out of it.

**Ad Valorem Taxes** - Taxes levied on real and personal property according to valuation of the property and the tax rate.

**Appropriation** - A specific amount of money authorized by City Council to make expenditures and incur obligations for specific purposes, frequently used interchangeably with expenditures.

**Assessed Valuation** - An established value for real and personal property for use as a basis in levying ad valorem taxes.

**Balanced Budget** - A budget in which planned revenues equals planned expenditures.

**Base Budget** - The base budget includes the approved expenditures required to provide the necessary resources to continue current work programs in support of approved goals and objectives. Service changes and capital improvements are not included in the base budget.

**Bond** - A written promise to pay a specified sum of money, called the par value or principal, at a specified date or dates in the future, together with periodic interest at a specified rate.

**Budget** - An annual financial plan embodying estimated expenditures for providing services and the proposed means of financing them.

**Bureau** - The primary organizational breakdown within many City funds. Each bureau serves a specific function or functions within the given fund entity.

**Capital Budget** - The appropriation of bonds or operating revenue for improvements to City facilities including buildings, streets, water/sewer lines, and parks.

**Capital Expenditure** - An addition to the value of a fixed physical asset, constructed or purchased, that has a useful life of ten years or more and cost \$5,000 or more.

**Capital Improvement Program Projects (CIP Projects)** - Construction, renovation or physical improvement projects costing more than \$5,000 are termed capital expenditures or CIP Projects. These projects may include the maintenance or renovation of an existing structure or the construction of a new facility.

**Capital Outlay** - Capital items are defined as tangible items such as tools, desks, machinery and vehicles costing more than \$5,000 each and having a useful life of more than one year.

**Class Title** - Job classification or title.

**Commodities** - Items of expenditure in the operating budget which, after use, are consumed or show a material change in their physical condition and which are generally of limited value and/or are characterized by rapid depreciation. Office supplies, postage, and small fixed assets are examples of commodities.

**Community Development Block Grant (CDBG)** - A federal domestic assistance grant to develop viable urban communities by providing decent housing and a suitable living environment as well as expanding economic opportunities for persons of low and moderate income.

**Contingency** - Those funds included in the budget for the purpose of providing a means to cover minor unexpected costs during the budget year.

**Debt Retirement** - Repayment of general long-term debt principal and interest.

**Debt Service** - Payments of principal and interest to lenders or creditors on outstanding debt.

**Department** - Bureaus are subdivided into departments. A department may refer to a single activity or a grouping of related activities.

**Draw From Reserve For Open Purchase Orders** - Withdrawal of funds previously set aside to cover encumbrances from the previous year.

**Employee Benefits** - Contributions made by the City to designated funds to meet commitments or obligations for employee fringe benefits. Included are the City's share of costs for social security and various pensions as well as medical and life insurance plans.

**Encumbrance** - Commitment of funds to be used for goods and services not yet delivered.

**Enterprise Fund** - A self-supporting fund designed to account for activities supported by user charges. In the City of Savannah, the enterprise funds are Water, Sewer, I & D Water, Mobility & Parking Services, Civic Center, Golf Course, and Sanitation.

**Expenditure** - The payment of cash or the incurring of a liability for the acquisition of goods and services.

**Factor** – An important contributor to an outcome.

**Fiduciary Fund** - Fiduciary funds are used to account for assets held by the City in a trustee capacity or as an agent for individuals, private organizations, other governmental units, and/or other funds.

**Fiscal Year** - The accounting period for which an organization budgets is termed the fiscal year. In the City of Savannah, the fiscal year is the same as the calendar year.

**Franchise Fee** - A fee levied on utilities, as well as Mobility and Parking Services, for use of City rights-of-way.

**Fund** - A set of interrelated self balancing accounts to record revenues and expenditures for the purpose of carrying out specific objectives.

**Fund Balance** - The excess of the revenues and other financing sources over the expenditures and other uses.

**General Fund** - The fund that accounts for all revenues and expenditures which are not accounted for in specific purpose funds. It finances the regular day-to-day operations of the City.

**General Fund Contribution** - Subsidy to a fund which is not supported by its own revenues. Several funds, such as Public Safety Communications and Civic Center, generally require this contribution.

**General Obligation Bonds** - Bonds used to finance a variety of public projects such as streets, buildings, and improvements; the repayment of these bonds is usually made from property taxes and these bonds are backed by the "full faith and credit" of the issuing government.

**Generally Accepted Accounting Principles (GAAP)** - A set of standard rules and procedures used to account for the receipt and expenditure of funds.

**Goal** - A measurable statement of desired conditions to be maintained or achieved.

**Governmental Funds** - These funds are used to finance the acquisition, usage, and balances of the City's expendable financial resources. The City utilizes the following types of governmental funds: the General Fund, Special Revenue Funds, Capital Improvement Projects Fund, and Debt Service Fund.

**Grade** - A measurement on the City's pay plan scale used to assign pay to job classifications.

**Grant** - An award of funding provided by a governmental unit or other type organization in aid or support of a particular governmental function or program.

**HOME Program** - A federal program that allocates funds for housing through block grants. These grants require non-federal matching funds.

**I & D** - Refers to the Industrial and Domestic Water Supply operations.

**Indicator** – A measure or combination of measures that allows the observer to know whether performance is in line, ahead of, or behind a specific service at a specific level.

**Infrastructure** - Physical assets such as streets and buildings.

**Interfund Transfers** - Amounts transferred from one fund to another, primarily for work or services provided.

**Internal Services Fund** - The Internal Services Fund is used to account for the financing of goods or services provided by one department of a government to other departments or agencies on a cost-reimbursement basis.

**Local Option Sales Tax (LOST)** - State legislation allows local governments to levy an additional sales tax in its jurisdiction. The City of Savannah currently collects a percentage of proceeds based on a 1% voter approved local option. The use of these funds is unrestricted.

**Major Code** - A major code is assigned to classify eight major groups of expenditures. The groups are: Personnel Services, Outside Services, Commodities, Interfund Services, Capital Outlay, Debt Service Charges, Interfund Transfers, and Other Expenses. Each group consists of a series of minor codes which have related functional characteristics.

**Mandate** – A legal requirement that a jurisdiction provide a specific service at a specific level.

**Millage Rate** - The tax rate on property. One mill equals \$1 per \$1,000 of assessed property value.

**Minor Code** - Classifies the type or description of items purchased or the services obtained within a major code. Examples include salaries, supplies, and professional services. This is the most detailed expenditure classification. A minor code is also known as the account code.

**Modified Accrual Accounting** - A basis of accounting in which revenues are recorded when collected within the current period or soon enough thereafter to be used to pay liabilities of the current period and expenditures are recognized when the related liability is incurred.

**Objective** - A decision about the amount of progress to be made within a specified time in reducing the gap between real conditions and ideal conditions described in the goal.

**Operations Budget** - Referred to as an operating budget. The operations budget is the portion of the budget that pertains to daily operations which provide basic governmental services. The operating budget contains appropriations for such expenditures as salaries, supplies, utilities, materials, travel and fuel.

**Ordinance** - A formal legislative enactment by the City Council which has the full force and effect of law within the boundaries of the City.

**Organization Chart** - A chart representing the authority, responsibility, and relationship among departmental entities within the organization.

**Other Expenses** - Items of expenditure primarily for payments and contributions to other City funds, public agencies, and private/non-profit agencies which sell services to or receive a contribution from the City.

**Outside Services** - Items of expenditure for services the City receives primarily from an outside company. Utilities, rent, travel, and advertising are examples of outside services.

**Performance Measures** - Specific quantitative measures of work performed within an activity or program. Also, a specific quantitative measure of results obtained through a program or activity.

**Personnel Services** - Items of expenditure in the operating budget for salaries and wages paid for services performed by City employees as well as the fringe benefit costs associated with City employment.

**Program** - An organized set of related work activities within a bureau or a department which are directed toward a common purpose or goal and represent a well-defined use of City resources. Each City department usually is responsible for a number of related service programs.

**Projected** – An estimation of revenues and expenditures based on past trends, current economic conditions, and future financial forecasts.

**Property Tax** - A tax levied on the assessed value of real and personal property. Generally, assessed value is 40% of market value.

**Proprietary Funds** - All assets, liabilities, equities, revenues, expenses, and transfers relating to the City's business and quasi-business activities are accounted for through proprietary funds. The City utilizes two types of proprietary funds: Enterprise Funds and Internal Services Fund.

**Revenue** - Money or income received by the City from external sources, such as taxes collected, or an amount received for performing a service.

**Revenue Bonds** - Bonds usually sold for constructing a project that will produce revenue for the government. That revenue is pledged to pay the principal and interest due on the bond.

**Risk Management** - The coordinated and continuous effort to minimize potential financial and human resource losses arising from workers compensation, liability, and property exposures.

**Self-Insurance** - The formal assumption or partial assumption of risks and the accounting of results. Specific accounts or funds are set aside to fund the risks; losses which do occur are charged against those accounts or funds.

**Special Purpose Local Option Sales Tax (SPLOST)** - A 1% voter approved addition to the sales tax to be used only for specified capital purposes.

**Special Revenue Funds** - Special Revenue Funds account for the proceeds of specific revenue sources, with the exception of special assessments, expendable trusts, or major capital projects. These funds are legally restricted to expenditures for specified purposes.

**User Charges** - The payment of a fee for direct receipt of a public service by the party benefiting from the service. Examples are water, sewer and residential refuse fees.

**Vision Statement** – A meaningful statement that describes the future of the organization as seen through the eyes of the customer, stakeholder, employee, and citizens.



# LIST OF ACRONYMS



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ACM	Assistant City Manager
ADA	Americans with Disabilities Act
AEDs	Automatic External Defibrillation Devices
AWWA	American Water Works Association
BPTS	Bacon Park Transfer Station
CDBG	Community Development Block Grant
CIP	Capital Improvement Program
CJIS	Criminal Justice Information System
COS	City of Savannah
CWF	Center for Working Families
CWIB	Coastal Workforce Investment Board
DCA	Department of Community Affairs
DFRL	Dean Forest Road Landfill
EITC	Earned Income Tax Credit
EPD	Environmental Protection Division
ERP	Enterprise Resource Planning
ERU	Equivalent Residential Unit
ESPLOST	Education Special Purpose Local Option Sales Tax
FCC	Federal Communications Commission
GAAP	Generally Accepted Accounting Principles
GCIC	Georgia Crime Information Center
GDP	Gross Domestic Product
GED	General Equivalency Diploma
GFOA	Government Finance Officers Association
GIS	Geographical Information System
HOME	Home Investment Partnership Program

HUD .....	U.S. Department of Housing and Urban Development
HVAC .....	Heating, Ventilation, Air Conditioning
ICMA .....	International City/County Management Association
ICS .....	Incident Command System
I & D .....	Industrial and Domestic
ISO .....	Insurance Services Offices
LGIP .....	Local Government Investment Pool
LOST .....	Local Option Sales Tax
MBE .....	Minority-owned Business Enterprise
MLK .....	Martin Luther King, Jr., Blvd.
MOA .....	Memorandums of Agreement
MPC .....	Metropolitan Planning Commission
MPO .....	Metropolitan Planning Organization
MSA .....	Metropolitan Statistical Area
M/WBE .....	Minority & Women-Owned Business Enterprise
NIMS .....	National Incident Management System
NPDES .....	National Pollution Discharge Elimination System
NPQ .....	National Board on Fire Service Professional Qualifications
NSP .....	Neighborhood Stabilization Program
OCS .....	Operation Clean Sweep
OPEB .....	Other Post-Employment Benefits
PM (Vehicle Maintenance) .....	Preventive Maintenance
PSAP .....	Public Safety Answering Point
ROW .....	Right-of-Way
RTU .....	Remote Terminal Unit
SAGIS .....	Savannah Area Geographic Information System
SARIC .....	Savannah Area Regional Intelligence Center
SBAC .....	Small Business Assistance Corporation

SCADA..... Supervisory Control and Data Acquisition  
 SCMPD ..... Savannah-Chatham Metropolitan Police Department  
 SDRA .....Savannah Development and Renewal Authority  
 SFES ..... Savannah Fire & Emergency Services  
 SPLOST .....Special Purpose Local Option Sales Tax  
 SIP .....Savannah Impact Program  
 TBD ..... To Be Determined  
 TMDL ..... Total Maximum Daily Load  
 TSHE..... The Savannah History Experience  
 U.N.I.T..... Undercover Narcotic Investigation Team  
 VITA ..... Volunteer Income Tax Assistance Program  
 WBE .....Woman-owned Business Enterprise  
 WIA ..... Workforce Investment Act  
 YES ..... Youth Engagement Steering  
 YFA ..... Youth Futures Authority



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2017~2021  
CAPITAL IMPROVEMENT PROGRAM



CITY OF

*Savannah*

# CAPITAL IMPROVEMENT PROGRAM

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## READER'S GUIDE

The 2017 – 2021 *Capital Improvement Program* presents the five year capital plan for the City of Savannah. The section has been organized into categories by infrastructure type. Each category section begins with a capital asset inventory, a summary of all revenue sources within that category, and a summary of all projects within that category, followed by individual project pages.

### Revenue Sources include:

- 40% of Cemetery Lot Sales
- Capital Reserve Fund
- Civic Center Fund
- General Fund
- General Fund (Preservation Fee)
- I&D Fund
- Parking Fund
- Sanitation Fund
- Sewer Fund
- Water Fund
- 2017 Bond Fund

### Project Categories include:

- Cemetery
- Civic Center
- Community Development
- Drainage
- Park and Recreation
- Public Building
- Sanitation
- Sewer
- Squares and Monuments
- Street
- Traffic
- Water
- Other

### Strategic Priorities reflected in the 2017-2021 plan include:

- Culture and Recreation
- Economic Growth
- Health and Environment
- High Performing Government
- Neighborhood Vitality
- Public Safety

A sample CIP project description is shown on the following page with explanations for each section provided.

## SAMPLE PROJECT PAGE

<p><b>Category:</b> The infrastructure type assigned to the project.</p> <p><b>Project Name:</b> The descriptive name given to the project.</p> <p><b>Project Number:</b> The number assigned for financial tracking purposes, if the project is currently funded.</p> <p><b>Contact Person/Project Manager:</b> The City employee who is responsible for the project and an email address.</p>	<p><b>Start Year:</b> The year project funding begins.</p> <p><b>Department:</b> The requesting department.</p> <p><b>Description:</b> Provides a brief description of the project.</p>
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**FUNDING SCHEDULE** – This table breaks down planned funding requests by year.

Project Name	Funding: Inception to Date	FY17	FY18	FY19	FY20	FY21	5-Year Plan Total	Total Funding Allocations
	Funding allocated through 2016	Planned funding for each year in the five-year plan					Total of the five years	Total of the five year plan plus funding to date

**FUNDING SOURCES**

Source	Amount
Potential funding sources listed above	Total five-year amount

**ACTUAL EXPENDITURES TO DATE**

Project Name	Total Expended Through FY15
	Amount spent on project by the end of 2015

**DETAILS**

<p><b>Objective:</b> Describes the purpose of the project</p> <p><b>Benefits:</b> States who the project will serve and what specific benefits are given to the community.</p> <p><b>Scope / Comments:</b> Details the extent of work included in the project.</p> <p><b>Related Projects:</b> Optional field for project managers</p>	<p><b>Council Priority:</b> Lists the Priority most closely related to the project</p> <p><b>Recurring / Non-Recurring:</b> Non-recurring projects have a definite start and end point, while recurring projects are funded in nearly every five-year plan.</p>
--	---

**SCHEDULE & STATUS**

Phase	Cost	FY17	FY18	FY19	FY20	FY21
Planning	Total spent on each phase in the five-year plan	Colored bars in this section indicate how each planned funding phase is distributed across the five-year plan.				
Design						
Construction or Repair / Maintenance						

**OPERATING BUDGET IMPACT**

States whether project is expected to have an impact on operating budget.		<b>Estimated Annual Impact</b> Lists budget impact in each category	
<b>Description:</b>	Details of operating budget impact, if any.	Personnel Contractuals Commodities Other <b>Total</b>	

**LOCATION**

Project map or photo, if available	<p><b>Address:</b></p> <p><b>Neighborhood:</b> Project location, if available</p> <p><b>Council District:</b></p>
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# CAPITAL IMPROVEMENT SUMMARY

## FIVE YEAR REVENUE SUMMARY

The five year Capital Improvement Program revenue sources are projected to total \$190,979,162. The table below provides a breakdown of allocations by year. Revenue changes are as follows:

- General Fund will contribute slightly more than \$38 million, which is a significant increase above last year's plan
- Water and Sewer Funds together account for nearly \$111 million during the five year plan, a decrease of about \$30 million from the 2016-2020 plan
- 2017 includes a three DSA Bond Issuances. This funding source will contribute \$23.5 million to the plan over the next three funding years

## FIVE YEAR REVENUES BY SOURCE

Funding Source	2017	2018	2019	2020	2021	2017-2021 Total
40% Cemetery Lot	\$180,000	\$170,000	\$150,000	\$150,000	\$140,000	\$790,000
Civic Center Fund	200,625	845,000	557,000	400,000	600,000	2,602,625
DSA Bonds	20,500,000	2,000,000	1,000,000	0	0	23,500,000
General Fund	626,000	10,766,600	8,641,508	7,507,108	11,364,708	38,905,924
General Fund (Preservation Fee)	709,850	650,000	645,000	665,000	625,000	3,294,850
Parking Fund	1,109,763	350,000	350,000	350,000	350,000	2,509,763
Sanitation Fund	8,000,000	0	0	0	0	8,000,000
Sewer Fund	20,004,000	13,306,000	17,056,000	16,681,000	13,956,000	81,003,000
Water Fund	7,893,000	5,831,000	5,861,000	6,143,000	4,645,000	30,373,000
<b>Totals</b>	<b>\$59,223,238</b>	<b>\$33,918,600</b>	<b>\$34,260,508</b>	<b>\$31,896,108</b>	<b>\$31,680,708</b>	<b>\$190,979,162</b>

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## FIVE YEAR EXPENDITURE SUMMARY

Capital Improvement Program expenditures for the five-year period are projected to total \$190,979,162.

**Water and Sewer Improvements** account for \$111,376,000 or 58.3% of planned capital project spending. Many of these projects prepare the City for compliance with new federal and state regulations regarding groundwater use and BOD discharge, which will take effect in the coming years. Other projects address routine maintenance and infrastructure replacement.

**Sanitation Improvements** account for \$8,000,000 or 4.2% of the plan. This amount is planned for funding of a new landfill cell which began in 2016.

**Street and Traffic Improvements** which together account for 21.6% of planned capital spending at \$41,556,600, include traffic calming efforts, signal installation and streetscape projects in various locations, as well as ramp, street, bridge, and sidewalk repairs and maintenance. The streetscape projects are designed to encourage economic growth, and are focused on the Broughton, River, and Bay Street areas.

Major **Public Building Improvements** include funding for renovations and improvements to existing buildings, including the Tompkins and Delaware Regional Centers, and construction funds for new fire stations. Improvements in this category will account for \$9,428,174 or 4.9% of planned capital spending. The Hutchinson Island Fire Station project will be delayed, funding will be used to support the Highland Fire Station project.

**Park and Recreation Improvements, Cemetery Improvements, Square and Monument Improvements, and Community Development Improvement**, account for \$6,721,000 or 3.5% of capital spending. These improvements are primarily to provide maintenance and infrastructure upgrades to existing athletic facilities, parks, squares and cemeteries, and help create safe and stable neighborhoods, and spur economic development throughout the City.

**Civic Center Improvements** account for \$2,602,625 or 1.4% of total planned expenditures and are primarily dedicated to replacement and renovation projects at the Civic Center.

New **Drainage** infrastructure will be installed to reduce flooding incidents as well as the continuation of ongoing rehabilitation of the City's storm sewers over the five-year period. These improvements account for \$4,350,000 or 2.3% of planned capital spending.

The **Other Projects** category accounts for \$7,245,763 or 3.8% and includes items such as wayfinding signage to assist visitors and residents and funds to be used towards the future construction of a new Critical Workforce Shelter.

The table on the following page provides a breakdown by category of planned spending during the five-year period.

## FIVE YEAR EXPENDITURES BY CATEGORY

Improvement Category	2017	2018	2019	2020	2021	2017-2021 Total
<b>Cemetery</b>	\$180,000	\$170,000	\$150,000	\$150,000	\$140,000	\$790,000
<b>Civic Center</b>	200,625	845,000	557,000	400,000	600,000	2,602,625
<b>Community Development</b>	0	500,000	0	0	0	500,000
<b>Drainage</b>	0	1,300,000	1,450,000	800,000	800,000	4,350,000
<b>Park and Recreation</b>	100,000	1,393,000	918,000	150,000	100,000	2,661,000
<b>Public Buildings</b>	1,018,850	2,974,600	2,114,908	1,609,908	1,709,908	9,428,174
<b>Sanitation</b>	8,000,000	0	0	0	0	8,000,000
<b>Sewer</b>	20,004,000	13,306,000	17,056,000	16,681,000	13,956,000	81,003,000
<b>Squares and Monuments</b>	475,000	450,000	595,000	645,000	605,000	2,770,000
<b>Streets</b>	20,566,000	4,784,000	2,275,000	2,195,000	2,245,000	32,065,000
<b>Traffic</b>	0	2,015,000	1,543,600	762,200	4,869,800	9,190,600
<b>Water</b>	7,893,000	5,831,000	5,861,000	6,143,000	4,645,000	30,373,000
<b>Other</b>	785,763	350,000	1,740,000	2,360,000	2,010,000	7,245,763
<b>Totals</b>	<b>\$59,223,238</b>	<b>\$33,918,600</b>	<b>\$34,260,508</b>	<b>\$31,896,108</b>	<b>\$31,680,708</b>	<b>\$190,979,162</b>

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## 2017 GENERAL FUND IMPACT

A total of \$626,000 in capital spending is projected to directly impact the General Fund for the 2017 fiscal year, as illustrated in the below table.

### 2017 GENERAL FUND CAPITAL PROJECTS

Category	Project	2017 General Fund Amount
Other Improvements	Comcast Building Buyback Agreement	\$ 626,000.00
<b>Total</b>		<b>\$ 626,000.00</b>

## 2017-2021 CEMETERY IMPROVEMENTS

These projects are for improvements to the City's cemeteries and include the capital assets located there. Projects funded in 2017 include the Cemetery Monument Conservation, Cemetery Roadway Improvements, and Historic Cemetery Building Maintenance.

### CEMETERY ASSETS

Asset	Quantity
Open cemeteries	4
Closed cemetery	1
Undeveloped cemetery space	11.42 acres
Columbarium	2
Cemetery roadway	26 miles

### REVENUE SUMMARY

Funding Source	2017	2018	2019	2020	2021	5 Year Total
40% of Cemetery Lot Sales	\$ 180,000	\$ 170,000	\$ 150,000	\$ 150,000	\$ 140,000	\$ 790,000
<b>Total</b>	<b>\$ 180,000</b>	<b>\$ 170,000</b>	<b>\$ 150,000</b>	<b>\$ 150,000</b>	<b>\$ 140,000</b>	<b>\$ 790,000</b>

### PROJECT SUMMARY

Project Name	2017	2018	2019	2020	2021	5 Year Total
Cemetery Kiosk System	\$ 0	\$ 20,000	\$ 0	\$ 0	\$ 0	\$ 20,000
Cemetery Monument Conservation	60,000	50,000	60,000	60,000	60,000	290,000
Cemetery Security Improvements	0	0	0	0	20,000	20,000
Colonial Cemetery Conservation	0	20,000	0	0	0	20,000
Colonial Cemetery Lighting	0	0	40,000	50,000	40,000	130,000
Cemetery Roadway Improvements	40,000	0	0	40,000	20,000	100,000
Cemetery Preservation Plan	0	80,000	50,000	0	0	130,000
Historic Cemetery Building Maintenance	80,000	0	0	0	0	80,000
<b>Total</b>	<b>\$ 180,000</b>	<b>\$ 170,000</b>	<b>\$ 150,000</b>	<b>\$ 150,000</b>	<b>\$ 140,000</b>	<b>\$ 790,000</b>



## 2017-2021 CIVIC CENTER IMPROVEMENTS

These projects are for improvements at the City owned and operated Civic Center facility. The Civic Center provides a venue for a variety of cultural, business, social and sporting events. The 5 year plan includes projects to improve or maintain several areas of the facility while planning continues for a new facility. In 2017, contributions are for Theatre House Light Replacement and Theatre Side Restroom Renovations.

### CIVIC CENTER ASSETS

Asset	Quantity
Arena	1
Theatre	1
Meeting Rooms	6
Ballroom	1
Kitchen	1
Exhibit Hall	1

### REVENUE SUMMARY

Funding Source	2017	2018	2019	2020	2021	5 Year Total
Civic Center Fund	\$ 200,625	\$ 845,000	\$ 557,000	\$ 400,000	\$ 600,000	\$ 2,602,625
<b>Total</b>	<b>\$ 200,625</b>	<b>\$ 845,000</b>	<b>\$ 557,000</b>	<b>\$ 400,000</b>	<b>\$ 600,000</b>	<b>\$ 2,602,625</b>

### PROJECT SUMMARY

Project Name	2017	2018	2019	2020	2021	5 Year Total
Arena Air Handler Replacement	\$ 0	\$ 425,625	\$ 0	\$ 0	\$ 0	\$ 425,625
Ballroom Renovations	0	245,000	0	0	0	245,000
New Arena Roof	0	0	350,000	0	0	350,000
Technical Stage Lighting Upgrade	0	0	107,000	0	0	107,000
Lobby & Carpet Renovations and Improvements	0	0	0	400,000	0	400,000
Theatre House Light Replacement	100,625	174,375	100,000	0	0	375,000
New Arena Continuity Plan	0	0	0	0	600,000	600,000
Theatre Side Restroom Renovations	100,000	0	0	0	0	100,000
<b>Total</b>	<b>\$ 200,625</b>	<b>\$ 845,000</b>	<b>\$ 557,000</b>	<b>\$ 400,000</b>	<b>\$ 600,000</b>	<b>\$ 2,602,625</b>



## 2017-2021 COMMUNITY DEVELOPMENT IMPROVEMENTS

Improvements included in this category are primarily designed to help reduce blight, create safe and stable neighborhoods, and spur economic development.

### REVENUE SUMMARY

<b>Funding Source</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>5 Year Total</b>
General Fund	\$ 0	\$ 500,000	\$ 0	\$ 0	\$ 0	\$ 500,000
<b>Total</b>	<b>\$ 0</b>	<b>\$ 500,000</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 500,000</b>

### PROJECT SUMMARY

<b>Project Name</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>5 Year Total</b>
MLK Office Building	\$ 0	\$ 500,000	\$ 0	\$ 0	\$ 0	\$ 500,000
<b>Total</b>	<b>\$ 0</b>	<b>\$ 500,000</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 500,000</b>



## 2017-2021 DRAINAGE IMPROVEMENTS

Infrastructure improvements included in this category are to address the City's 410 miles of pipes and conduit and seven stormwater pump stations. Improvements also include construction of new infrastructure to reduce flooding incidents. Funding is allocated in 2018 towards an ongoing program of rehabilitation of the City's storm sewers.

### DRAINAGE ASSETS

Asset	Quantity
Sewer pipe and conduit	410.23 miles
Ditches and canals	162.55 miles
Inlets	14,013
Stormwater pump stations	7

### REVENUE SUMMARY

Funding Source	2017	2018	2019	2020	2021	5 Year Total
General Fund	\$ 0	\$ 1,300,000	\$ 1,450,000	\$ 800,000	\$ 800,000	\$ 4,350,000
<b>Total</b>	<b>\$ 0</b>	<b>\$ 1,300,000</b>	<b>\$ 1,450,000</b>	<b>\$ 800,000</b>	<b>\$ 800,000</b>	<b>\$ 4,350,000</b>

### PROJECT SUMMARY

Project Name	2017	2018	2019	2020	2021	5 Year Total
Colonial and Woodland Drainage Improvements	\$ 0	\$ 500,000	\$ 650,000	\$ 0	\$ 0	\$ 1,150,000
Developer Oversizing / Mitigation	0	50,000	50,000	50,000	50,000	200,000
Storm Sewer Rehabilitation	0	750,000	750,000	750,000	750,000	3,000,000
<b>Total</b>	<b>\$ 0</b>	<b>\$ 1,300,000</b>	<b>\$ 1,450,000</b>	<b>\$ 800,000</b>	<b>\$ 800,000</b>	<b>\$ 4,350,000</b>



2017-2021  
**PARK AND RECREATION IMPROVEMENTS**

Improvements in this category are for the construction and renovation of infrastructure and equipment for active recreational parks and playgrounds within the City. Planned 2017 expenditures include funding for the Truman Linear Park Trail.

**PARK AND RECREATION ASSETS**

<b>Asset</b>	<b>Quantity</b>
Athletic fields	21
Basketball courts/complexes	25
Marina	1
Lakes	6
Passive parks	3
Picnic areas	41
Playgrounds	49
Spray pools	10
Swimming pools	9
Tennis court/court complex	7
Volleyball court	2
Walking trails/nature trails	4
Undeveloped land	7 sites

**REVENUE SUMMARY**

<b>Funding Source</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>5 Year Total</b>
General Fund	\$ 0	\$ 1,393,000	\$ 918,000	\$ 150,000	\$ 100,000	\$ 2,561,000
Parking Fund	100,000	0	0	0	0	100,000
<b>Total</b>	<b>\$ 100,000</b>	<b>\$ 1,393,000</b>	<b>\$ 918,000</b>	<b>\$ 150,000</b>	<b>\$ 100,000</b>	<b>\$ 2,661,000</b>

## PROJECT SUMMARY

<b>Project Name</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>5 Year Total</b>
ADA Pool Compliance	\$ 0	\$ 0	\$180,000	\$ 0	\$ 0	\$ 180,000
Athletic Practice Fields Upgrade	0	125,000	0	0	0	125,000
Dog Parks	0	25,000	25,000	25,000	25,000	100,000
Facility Lighting Program	0	120,000	0	0	0	120,000
Grant Center	0	500,000	500,000	0	0	1,000,000
Highlands Improvements & Park Development	0	163,000	163,000	75,000	0	401,000
Joseph Tribble Park Phase II	0	410,000	0	0	0	410,000
Playground Equipment Reserve	0	50,000	50,000	50,000	75,000	225,000
Truman Linear Park Trail	100,000	0	0	0	0	100,000
<b>Total</b>	<b>\$ 100,000</b>	<b>\$ 1,393,000</b>	<b>\$ 918,000</b>	<b>\$ 150,000</b>	<b>\$ 100,000</b>	<b>\$ 2,661,000</b>

## 2017-2021 PUBLIC BUILDING IMPROVEMENTS

The City maintains 212 buildings. These facilities include administration buildings, fire stations, recreational/sports facilities, and parking facilities. All improvement projects for renovated and new facilities, other than those in the Water, Sewer, I and D Water, Civic Center and Sanitation Funds, are included in this category. The 2017 program provides funding for renovations and maintenance to parking garages and improvements at the River Street Visitors Center.

### PUBLIC BUILDING ASSETS

<b>Asset</b>	<b>Quantity – Owned</b>	<b>Quantity – Leased</b>
Administration buildings	22	5
Community centers	15	4
Cultural Arts center	0	1
Fire facilities	16	0
Historic facilities	14	0
Adult daycare center	0	1
Maintenance facilities	11	0
Multi-use facilities	9	0
Other recreational facilities	14	0
Pool facilities	4	4
Restroom facilities	5	0
Sports facilities	7	1
Storage facilities	22	0
Police facilities	5	4
Parking facilities	4	0
Residences	4	0
Tourist Facilities	2	0
Training facilities	6	1
Other facilities	31	0

## REVENUE SUMMARY

<b>Funding Source</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>5 Year Total</b>
General Fund	\$ 0	\$ 2,674,600	\$ 1,814,908	\$ 1,309,908	\$ 1,409,908	\$ 7,209,324
General Fund (Preservation Fee)	168,850	0	0	0	0	168,850
Parking Fund	850,000	300,000	300,000	300,000	300,000	2,050,000
SPLOST VI	0	0	0	0	0	0
<b>Total</b>	<b>\$ 1,018,850</b>	<b>\$ 2,974,600</b>	<b>\$ 2,114,908</b>	<b>\$ 1,609,908</b>	<b>\$ 1,709,908</b>	<b>\$ 9,428,174</b>

## PROJECT SUMMARY

<b>Project Name</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>5 Year Total</b>
Central Precinct	\$ 0	\$ 700,000	\$ 300,000	\$ 0	\$ 0	\$ 1,000,000
Fire Building Capital Maintenance	0	100,000	0	100,000	100,000	300,000
Garage CCTV Upgrade	100,000	0	0	0	0	100,000
Highlands Fire Station	3,639,788					3,639,788
Hudson Hill Renovations	0	69,600	0	0	0	69,600
Hutchinson Island Fire Station	(3,639,788)					(3,639,788)
HVAC Replacements	0	105,000	105,000	50,000	50,000	310,000
John Delaware Center Renovations	0	0	0	0	100,000	100,000
Liberty Municipal Building Renovations	0	1,500,000	0	0	0	1,500,000
New Fire Station at Jimmy DeLoach	0	0	1,159,908	1,159,908	1,159,908	3,479,724
Parking Garages Repair and Restoration	200,000	300,000	300,000	300,000	300,000	1,400,000
Parking Lot expansion at Public Safety Training Center	0	0	250,000	0	0	250,000
River Street Visitors Center Improvements	168,850	0	0	0	0	168,850
Tompkins Center Renovation and Expansion	0	200,000	0	0	0	200,000
Whitaker Garage	550,000	0	0	0	0	550,000
<b>Total</b>	<b>\$ 1,018,850</b>	<b>\$ 2,974,600</b>	<b>\$ 2,114,908</b>	<b>\$ 1,609,908</b>	<b>\$ 1,709,908</b>	<b>\$ 9,428,174</b>

## 2017-2021 SANITATION IMPROVEMENTS

The Capital Improvement in this category is to complete development of a second cell for receiving waste at the Dean Forest Road Landfill facility. The currently open cell is on pace to reach its maximum capacity within the next 3 to 8 years. The second cell must be environmentally permitted, designed, and constructed to receive waste before closure of the Phase 1 cell can begin.

### SANITATION ASSETS

Asset	Quantity
Landfills	1
Administration buildings	4

### REVENUE SUMMARY

Funding Source	2017	2018	2019	2020	2021	5 Year Total
Sanitation Fund	\$ 8,000,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 8,000,000
<b>Total</b>	<b>\$ 8,000,000</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 8,000,000</b>

### PROJECT SUMMARY

Project Name	2017	2018	2019	2020	2021	5 Year Total
Dean Forest Landfill Phase 2	\$ 8,000,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 8,000,000
<b>Total</b>	<b>\$ 8,000,000</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 8,000,000</b>



## 2017-2021 SEWER IMPROVEMENTS

Sewer improvements include regular maintenance and rehabilitation of the sewer system, extension of the system into areas where service is not available, and separation of storm water drainage from wastewater lines.

### SEWER ASSETS

Asset	Quantity
Lift stations	176
Sewer pipe	834 miles
Treatment plants	4
Administration facility	1

### REVENUE SUMMARY

Funding Source	2017	2018	2019	2020	2021	5 Year Total
Sewer Fund	\$ 20,004,000	\$ 13,306,000	\$ 17,056,000	\$ 16,681,000	\$ 13,956,000	\$ 81,003,000
<b>Total</b>	<b>\$ 20,004,000</b>	<b>\$ 13,306,000</b>	<b>\$ 17,056,000</b>	<b>\$ 16,681,000</b>	<b>\$ 13,956,000</b>	<b>\$ 81,003,000</b>

### PROJECT SUMMARY

Project Name	2017	2018	2019	2020	2021	5 Year Total
72" Line to Savannah River	\$ 4,000,000	\$ 0	\$ 1,000,000	\$ 0	\$ 1,000,000	\$ 6,000,000
204 Sewer Extensions	200,000	200,000	0	0	0	400,000
Bacon Park Re-use Water System	750,000	500,000	500,000	500,000	0	2,250,000
Crossroads Expansion	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	5,000,000
Developer Oversizing	125,000	125,000	125,000	125,000	125,000	625,000
Directional Drill Wilshire plant	0	0	500,000	1,000,000	0	1,500,000
Dredge Pond	1,500,000	0	0	0	0	1,500,000
Equalization System	0	0	2,000,000	2,000,000	0	4,000,000
Fine Screen	700,000	0	0	0	0	700,000
Georgetown Nutrient Removal	1,000,000	500,000	500,000	500,000	500,000	3,000,000
Grit System	1,500,000	0	0	0	0	1,500,000
Large Tract Infrastructure Extension	100,000	100,000	100,000	100,000	100,000	500,000
Lift Station Rehabilitation	1,000,000	1,500,000	1,500,000	1,500,000	1,750,000	7,250,000
Lift Station/Small Plants Monitoring	100,000	100,000	100,000	100,000	100,000	500,000
Little Neck Road Extension	1,500,000	0	0	0	0	1,500,000
New Sewer System Upgrades	250,000	250,000	250,000	250,000	0	1,000,000
President St. TMDL Improvements	1,500,000	1,750,000	2,000,000	2,225,000	2,500,000	9,975,000
Rehabilitation of Sand Filters @ Georgetown	350,000	0	0	0	0	350,000

<b>Project Name</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>5 Year Total</b>
SCADA Upgrade	29,000	31,000	31,000	31,000	31,000	153,000
Sewer Extensions	130,000	130,000	130,000	130,000	130,000	650,000
Sewer Line Rehabilitation	2,000,000	2,250,000	2,250,000	2,250,000	2,250,000	11,000,000
Sewer Share of Paving	90,000	90,000	90,000	90,000	90,000	450,000
Storm water Separation	130,000	130,000	130,000	130,000	130,000	650,000
Treatment Plant Capital Expansion	200,000	400,000	400,000	400,000	400,000	1,800,000
Treatment Plant Capital Improvements	500,000	500,000	500,000	500,000	500,000	2,500,000
Treatment Plant Capital Maintenance	350,000	350,000	350,000	350,000	350,000	1,750,000
Turblex Blower Replacement	500,000	500,000	500,000	500,000	0	2,000,000
UV Disinfection	0	1,000,000	1,000,000	1,000,000	1,000,000	4,000,000
Variable Frequency Drives	0	150,000	150,000	0	0	300,000
Wilshire Nutrient Removal	500,000	500,000	500,000	500,000	500,000	2,500,000
Wilshire TMDL Improvements	0	1,250,000	1,450,000	1,500,000	1,500,000	5,700,000
<b>Total</b>	<b>\$20,004,000</b>	<b>\$13,306,000</b>	<b>\$17,056,000</b>	<b>\$16,681,000</b>	<b>\$13,956,000</b>	<b>\$81,003,000</b>

## 2017-2021

# SQUARES AND MONUMENTS IMPROVEMENTS

Improvements in this group can be categorized as renovation and conservation of City squares, outdoor monuments, street medians, passive neighborhood parks, and one of the City's major tourist attractions, the Riverfront.

### SQUARES AND MONUMENTS ASSETS

Asset	Quantity
Historic squares	21
Passive parks	37
Major medians	23
Minor medians	59
Monuments	53
Trees	82,450

### REVENUE SUMMARY

Funding Source	2017	2018	2019	2020	2021	5 Year Total
General Fund (Preservation Fee)	\$ 475,000	\$ 450,000	\$ 595,000	\$ 645,000	\$ 605,000	\$ 2,770,000
<b>Total</b>	<b>\$ 475,000</b>	<b>\$ 450,000</b>	<b>\$ 595,000</b>	<b>\$ 645,000</b>	<b>\$ 605,000</b>	<b>\$ 2,770,000</b>

### PROJECT SUMMARY

Project Name	2017	2018	2019	2020	2021	5 Year Total
Entranceway and Median Improvements	\$ 0	\$ 75,000	\$ 25,000	\$ 25,000	\$ 15,000	\$ 140,000
Factors Walk Wall Stabilization	200,000	50,000	0	0	0	250,000
Forsyth Park Lighting Upgrades	0	0	150,000	400,000	0	550,000
Fountain Conservation	0	80,000	25,000	25,000	50,000	180,000
Gordon Monument Conservation	25,000	0	0	0	0	25,000
Monument Conservation	20,000	75,000	25,000	25,000	50,000	195,000
Park, Square, Median and Irrigation Improvements	50,000	25,000	30,000	30,000	50,000	185,000
Public Monument Lighting	25,000	25,000	85,000	0	0	135,000
Rousakis Plaza and Riverfront Repairs	0	25,000	0	25,000	25,000	75,000
Square Lighting Upgrades	25,000	0	150,000	0	25,000	200,000
Square Renovation	75,000	80,000	60,000	60,000	240,000	515,000
Square Walkway Repairs	55,000	15,000	45,000	55,000	150,000	320,000
<b>Total</b>	<b>\$ 475,000</b>	<b>\$ 450,000</b>	<b>\$ 595,000</b>	<b>\$ 645,000</b>	<b>\$ 605,000</b>	<b>\$ 2,770,000</b>



## 2017-2021 STREET IMPROVEMENTS

Infrastructure in this category is designed to preserve the City's streets, bridges, highways, sidewalks, rights-of-way, and lanes. Improvements in the 5 year plan, as in year 2017, are primarily ongoing maintenance projects.

### STREET ASSETS

Asset	Quantity
Paved streets	687.2 miles
Unpaved streets	9.12 miles
Curb	631 miles
Sidewalks	369 miles
City-maintained bridges	41

### REVENUE SUMMARY

Funding Source	2017	2018	2019	2020	2021	5 Year Total
General Fund	\$ 0	\$ 2,584,000	\$ 2,225,000	\$ 2,175,000	\$ 2,225,000	\$ 9,209,000
DSA Bond	20,500,000	2,000,000	0	0	0	22,500,000
General Fund (Preservation Fee)	66,000	200,000	50,000	20,000	20,000	356,000
<b>Total</b>	<b>\$ 20,566,000</b>	<b>\$ 4,784,000</b>	<b>\$ 2,275,000</b>	<b>\$ 2,195,000</b>	<b>\$ 2,245,000</b>	<b>\$ 32,065,000</b>

### PROJECT SUMMARY

Project Name	2017	2018	2019	2020	2021	5 Year Total
ADA Access Ramp	\$ 0	\$ 200,000	\$ 200,000	\$ 200,000	\$ 200,000	\$ 800,000
Asphalt Road Reconstruction	0	200,000	200,000	200,000	200,000	800,000
Asphalt Roadway Resurfacing Extended	0	300,000	300,000	300,000	300,000	1,200,000
Bridge Maintenance	0	309,000	200,000	200,000	200,000	909,000
Concrete Road Reconstruction	0	200,000	200,000	200,000	200,000	800,000
Downtown Streetscape Improvements	2,000,000	2,000,000	0	0	0	4,000,000
Gwinnett Street Widening	5,000,000	0	0	0	0	5,000,000
LMIG Resurfacing	0	325,000	325,000	325,000	325,000	1,300,000
New Sidewalk Install	0	100,000	250,000	200,000	250,000	800,000
Repair/Install Curbs	0	100,000	100,000	100,000	100,000	400,000
Resurfacing	0	150,000	150,000	150,000	150,000	600,000
River Street Ramps Reconstruction	66,000	200,000	50,000	20,000	20,000	356,000
West River Street Public Improvements	13,500,000	0	0	0	0	13,500,000
Sidewalk Repairs	0	100,000	200,000	200,000	200,000	700,000
Street Paving	0	100,000	100,000	100,000	100,000	400,000
Waters Ave Corridor Phase II	0	500,000	0	0	0	500,000
<b>Total</b>	<b>\$20,566,000</b>	<b>\$4,784,000</b>	<b>\$2,275,000</b>	<b>\$2,195,000</b>	<b>\$2,245,000</b>	<b>\$32,065,000</b>



## 2017-2021 TRAFFIC IMPROVEMENTS

Traffic Improvements in the five year plan include new traffic signals and street lights as needed and the design of traffic improvements to enhance traffic mobility and safety. Projects are proposed based on traffic studies conducted by the Traffic Engineering department.

### TRAFFIC ASSETS

Asset	Quantity
Signalized intersections	260
Flashing Beacons	55
School Flashers	58
Highway Lights	796
City-Owned Street Lights	785
Park Lights	982
Traffic signal system	1

### REVENUE SUMMARY

Funding Source	2017	2018	2019	2020	2021	5 Year Total
General Fund	\$ 0	\$ 2,015,000	\$ 543,600	\$ 762,200	\$ 4,869,800	\$ 8,190,600
DSA Bond	0	0	1,000,000	0	0	1,000,000
<b>Total</b>	<b>\$ 0</b>	<b>\$ 2,015,000</b>	<b>\$ 1,543,600</b>	<b>\$ 762,200</b>	<b>\$ 4,869,800</b>	<b>\$ 9,190,600</b>

### PROJECT SUMMARY

Project Name	2017	2018	2019	2020	2021	5 Year Total
37th Street Corridor Signal/Intersection Upgrades	\$ 0	\$ 290,000	\$ 0	\$ 0	\$ 0	\$ 290,000
Benton Blvd Widening	0	850,000	0	0	4,107,600	4,957,600
Cultural Arts Center Traffic Redirection Project	0	0	1,000,000	0	0	1,000,000
I-16 Lighting upgrade	0	0	218,600	437,200	437,200	1,093,000
Jimmy Deloatch Pkwy. @ Highlands Signal Installation	0	250,000	0	0	0	250,000
Liberty at Bull Signal Installation	0	200,000	0	0	0	200,000
Signal Maintenance/Upgrade Intersections	0	300,000	300,000	300,000	300,000	1,200,000
Traffic Calming Devices	0	25,000	25,000	25,000	25,000	100,000
Upgrade School Flasher Communication System	0	100,000	0	0	0	100,000
<b>Total</b>	<b>\$ 0</b>	<b>\$ 2,015,000</b>	<b>\$ 1,543,600</b>	<b>\$ 762,200</b>	<b>\$ 4,869,800</b>	<b>\$ 9,190,600</b>



## 2017-2021 WATER IMPROVEMENTS

Water projects included in the five-year plan are primarily ongoing maintenance and improvements to maintain and rehabilitate system infrastructure and to extend the system into areas where service is not available.

### WATER ASSETS

Asset	Quantity
Water wells	44
Water lines	848 miles
Overhead storage tanks	7
Administration facility	1

### REVENUE SUMMARY

Funding Source	2016	2017	2018	2019	2020	5 Year Total
Water Fund	\$ 7,893,000	\$ 5,831,000	\$ 5,861,000	\$ 6,143,000	\$ 4,645,000	\$ 30,373,000
<b>Total</b>	<b>\$ 7,893,000</b>	<b>\$ 5,831,000</b>	<b>\$ 5,861,000</b>	<b>\$ 6,143,000</b>	<b>\$ 4,645,000</b>	<b>\$ 30,373,000</b>

### PROJECT SUMMARY

Project Name	2017	2018	2019	2020	2021	5 Year Total
16" Extension West River Street	\$ 250,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 250,000
City Lot Relocation - Water Improvements	1,000,000	0	0	0	0	1,000,000
Crossroads Booster Station Upgrade	0	500,000	250,000	500,000	0	1,250,000
Dean Forest 24" to New Hampstead	250,000	250,000	250,000	250,000	250,000	1,250,000
Dean Forest 24" to SPA	250,000	250,000	250,000	250,000	250,000	1,250,000
Developer Oversizing	200,000	200,000	200,000	200,000	200,000	1,000,000
Extension to Unserved Areas	190,000	200,000	200,000	200,000	200,000	990,000
Fire Hydrant Replacement Program	100,000	100,000	100,000	100,000	100,000	500,000
Groundwater Reductions	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000	5,000,000
Gwinnett Street Water Line	1,000,000	0	0	0	0	1,000,000
Improvements for Paving Projects	100,000	102,000	105,000	105,000	105,000	517,000
Large Tract Infrastructure Extension	400,000	400,000	400,000	400,000	400,000	2,000,000
Large Tract Water Supply	500,000	500,000	500,000	500,000	250,000	2,250,000
Lathrop Avenue Pump Upgrade	0	250,000	500,000	500,000	0	1,250,000

<b>Project Name</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>5 Year Total</b>
Megasite-New Hampstead 24"	300,000	500,000	500,000	500,000	500,000	2,300,000
Misc. Water Line Improvements	738,000	755,000	778,000	801,000	801,000	3,873,000
New Water Systems Upgrades	250,000	250,000	250,000	250,000	0	1,000,000
Overhead Storage Tank Repair and Repainting	50,000	50,000	50,000	50,000	50,000	250,000
Reclaimed Water Phase I	1,000,000	0	0	0	0	1,000,000
Replacement of Hydro-pneumatic Tanks	50,000	50,000	50,000	50,000	50,000	250,000
Sludge Pond Dredging	0	200,000	200,000	200,000	200,000	800,000
Supervisory Control And Data Acquisition (SCADA) Upgrade	35,000	39,000	40,000	42,000	44,000	200,000
Valve Replacement	80,000	85,000	88,000	95,000	95,000	443,000
Well Electrical Preventive Maintenance	50,000	50,000	50,000	50,000	50,000	250,000
Well Preventive Maintenance Program	100,000	100,000	100,000	100,000	100,000	500,000
<b>Total</b>	<b>\$ 7,893,000</b>	<b>\$ 5,831,000</b>	<b>\$ 5,861,000</b>	<b>\$ 6,143,000</b>	<b>\$ 4,645,000</b>	<b>\$ 30,373,000</b>

## 2017-2021 OTHER IMPROVEMENTS

Miscellaneous projects that may not “fit” into any of the above mentioned categories are assigned to this category. There are several projects in this category in the 2017 plan: Comcast Building Buyback, Visitor Wayfinding Signage, and Riverwalk Dock Repairs.

### REVENUE SUMMARY

<b>Funding Source</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>5 Year Total</b>
General Fund	\$ 626,000	300,000	1,690,000	2,310,000	1,960,000	6,886,000
Parking Fund	159,763	50,000	50,000	50,000	50,000	359,763
<b>Total</b>	<b>\$ 785,763</b>	<b>\$ 350,000</b>	<b>\$ 1,740,000</b>	<b>\$ 2,360,000</b>	<b>\$ 2,010,000</b>	<b>\$ 7,245,763</b>

### PROJECT SUMMARY

<b>Project Name</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>5 Year Total</b>
Comcast Building Buyback	\$ 626,000	\$ 0	\$ 0	\$ 0	\$ 0	\$ 626,000
Fiber Optic Cable Extensions	0	100,000	50,000	150,000	0	300,000
New Fire Apparatus	0	0	1,640,000	2,160,000	1,960,000	5,760,000
Relocate Staff Program	0	200,000	0	0	0	200,000
Riverwalk Dock Repairs	109,763	0	0	0	0	109,763
Visitor Wayfinding Signage	50,000	50,000	50,000	50,000	50,000	250,000
<b>Total</b>	<b>\$ 785,763</b>	<b>\$ 350,000</b>	<b>\$ 1,740,000</b>	<b>\$ 2,360,000</b>	<b>\$ 2,010,000</b>	<b>\$ 7,245,763</b>